SECTION 2 COUNCIL CORRESPONDENCE

City Manager

Dir. Planning & Building Transportation Committee

From: Erdman, Mark <mark.erdman@translink.ca>

Sent: March-30-15 11:50 AM

To: Clerks

Subject: Re: 2015-04-13 marks the start of seasonal transit service changes

Attachments: 2015-03-30_Service Changes_BySubRegion_Final..pdf



TransLink

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South Coast British Columbia Transportation Authority

Mayor Derek Corrigan and Council City of Burnaby 4949 Canada Way Burnaby, BC V5G 1M2 clerks@burnaby.ca

March 30, 2015

Subject: 2015-04-13 marks the start of seasonal transit service changes

Dear Mayor Corrigan and Council:

Beginning Monday, April 13, 2015, TransLink is implementing our Spring seasonal and permanent changes to better help customers get where they need to go.

Four times a year (April, June, September and December), TransLink makes changes to its service. These schedule and route changes are part of our commitment to provide the best possible service to our customers across Metro Vancouver, while running an efficient transportation system with the resources available.

All the changes listed below take effect on Monday, April 13, 2015 (unless otherwise noted). Peak periods are weekdays from 7 to 9 a.m. and 3 to 6 p.m.

All of the regional changes are attached; I have taken the liberty to highlight the following changes that might be of interest to you:

BURNABY/NEW WESTMINSTER - 6 changes: 1 permanent, 5 seasonal

25 Brentwood Station/UBC (Seasonal)

- All AM peak trips between Brentwood Station and UBC run every 10 minutes, reduced from every 7-8 minutes.
- Trips between Nanaimo Station and UBC run every 5 minutes, increased from 4 minutes.

• The 7:48, 7:59 and 8:07 a.m. trips from King Edward Avenue/Granville Street to Willington Avenue/Canada Way are discontinued starting Saturday, May 23 to accommodate the BCIT semester dates.

125 Patterson Station/BCIT (Seasonal)

- Beginning Monday, May 25, service between Patterson Station and BCIT is discontinued to accommodate the BCIT semester dates.
- The change happens separately from the April 14 sheet date at BCIT students' request.
- Passengers may use the 130 as an alternative to travel between Patterson and BCIT.

130 Metrotown Station/Hastings/Phibbs Exchange/Capilano University (Seasonal)

- Service between Phibbs Exchange and Capilano University is discontinued until September.
- As an alternative route, passengers can take the 239 to travel to Capilano University, which operates approximately every 10 minutes during peak hours.
- Service will resume in September 2015.

143 SFU/Coquitlam Station (Seasonal)

- A.M. and P.M. peak trips operate every 12 minutes, reduced from 10 minutes.
- Extended evening service, which runs until 10:20 p.m. during the school year is discontinued the last trip leaving SFU is now 7:45 p.m. Alternative routes for evening travel are:
 - From SFU to Coquitlam Station take the 145 Production Way/SFU, the Millennium Line and then the 97B-Line.
 - From SFU along Como Lake Avenue take the 145 Production Way/SFU, the Millennium Line and then the 151 Coquitlam Station/Lougheed Station or 156 Braid Station/Lougheed Station.

145 Production Way/SFU (Seasonal)

• Trips to SFU from 7:50-11:30 a.m. and 3:40-6:00 p.m. are discontinued until September.

410 22nd St. Station/Railway (Permanent)

- An additional trip has been added on weekdays between 6-7 pm, during the end of the PM-peak period, departing 22nd St. Station to Chatham Street and 2nd Avenue.
- This permanent change will reduce passups and crowding.

For more information visit <u>@translink</u>, <u>translink.ca/servicechanges</u> or call 604-953-3333.

Sincerely

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Updated March 26, 2015

BURNABY/NEW WESTMINSTER – 6 changes: 1 permanent, 5 seasonal

25 Brentwood Station/UBC (Seasonal)

- All AM peak trips between Brentwood Station and UBC run every 10 minutes, reduced from every 7-8 minutes.
- Trips between Nanaimo Station and UBC run every 5 minutes, increased from 4 minutes.
- The 7:47, 7:58 and 8:06 a.m. trips from King Edward Avenue/Granville Street to Willington Avenue/Canada Way are discontinued starting Saturday, May 23 to accommodate the BCIT semester dates.

125 Patterson Station/BCIT (Seasonal)

- Beginning Monday, May 25, service between Patterson Station and BCIT is discontinued to accommodate the BCIT semester dates.
- The change happens separately from the April 14 sheet date at BCIT students' request.
- Passengers may use the 130 as an alternative to travel between Patterson and BCIT.

130 Metrotown Station/Hastings/Phibbs Exchange/Capilano University (Seasonal)

- Service between Phibbs Exchange and Capilano University is discontinued until September.
- As an alternative route, passengers can take the 239 to travel to Capilano University, which
 operates approximately every 10 minutes during peak hours.
- Service will resume in September 2015.

143 SFU/Coquitlam Station (Seasonal)

- A.M. and P.M. peak trips operate every 12 minutes, reduced from 10 minutes.
- Extended evening service, which runs until 10:20 p.m. during the school year is discontinued the last trip leaving SFU is now 7:40 p.m. Alternative routes for evening travel are:
 - From SFU to Coquitlam Station take the 145 Production Way/SFU, the Millennium Line and then the 97B-Line.
 - From SFU along Como Lake Avenue take the 145 Production Way/SFU, the Millennium Line and then the 151 Coquitlam Station/Lougheed Station or 156 Braid Station/Lougheed Station.

145 Production Way/SFU (Seasonal)

• Trips to SFU from 7:50-11:30 a.m. and 3:40-6:00 p.m. are discontinued until September.

410 22nd St. Station/Railway (Permanent)

- An additional trip has been added on weekdays between 6-7 pm, during the end of the PM-peak period, departing 22nd St. Station to Chatham Street and 2nd Avenue.
- This permanent change will reduce passups and crowding.

Updated March 26, 2015

MAPLE RIDGE/PITT MEADOWS - 0 changes

N/A

NORTH SHORE – 6 seasonal changes

28 Joyce Station/Phibbs Exchange/Capilano University (Seasonal)

- Service between Phibbs Exchange and Capilano University is discontinued until September.
- As an alternative route, passengers can take the 239 to travel to Capilano University, which
 operates approximately every 10 minutes during peak hours.
- Service will resume in September 2015.

130 Metrotown Station/Hastings/Phibbs Exchange/Capilano University (Seasonal)

- Service between Phibbs Exchange and Capilano University is discontinued until September.
- As an alternative route, passengers can take the 239 to travel to Capilano University, which
 operates approximately every 10 minutes during peak hours.
- Service will resume in September 2015.

210 Upper Lynn Valley/Vancouver (Seasonal)

• Weekday A.M. trips leaving Burrard Station operate at 6:20, 6:50, 7:20 and every 15 minutes until 8:50 a.m.

236 Grouse Mountain/Pemberton Heights/Lonsdale Quay (Seasonal)

- Weekday service from 9:00 a.m. to 3:00 p.m. increases from 2 trips an hour, to 4 trips each hour.
- These temporary changes will improve passenger connectivity with the SeaBus.

239 Park Royal/Lonsdale Quay/Phibbs Exchange/Capilano University (Seasonal)

- Weekday "University Open" trips to Capilano University discontinued until September.
- The 239 continues its regular route between Park Royal and Capilano University bus loops.

258 UBC/West Vancouver (Seasonal)

- Service is discontinued until September.
- As an alternate route between West Vancouver and UBC, passengers can take either the 250 or 257 and transfer to the 44 direct to the UBC Loop.
- Service will resume in September 2015.

SeaBus Improvements (Seasonal)

Beginning May 17, Sunday/holiday service operates every 15 minutes, up from every 30 minutes, between 10:00 a.m. and 7:00 p.m.

Updated March 26, 2015

NORTHEAST SECTOR – 2 seasonal changes

143 SFU/Coquitlam Station (Seasonal)

- A.M. and P.M. peak trips operate every 12 minutes, reduced from 10 minutes.
- Extended evening service, which runs until 10:20 p.m. during the school year is discontinued the last trip leaving SFU is now 7:40 p.m. Alternative routes for evening travel are:
 - From SFU to Coquitlam Station take the 145 Production Way/SFU, the Millennium Line and then the 97B-Line.
 - From SFU along Como Lake Avenue take the 145 Production Way/SFU, the Millennium Line and then the 151 Coquitlam Station/Lougheed Station or 156 Braid Station/Lougheed Station.

150 White Pine Beach (Seasonal)

- Weekend/ holiday service operates from May 2 to September 7 every 60 minutes.
- Weekday service operates from June 8 to August 28 every 60 minutes.
- Customers have direct service to Coquitlam Station and the Port Moody Inlet Theatre.

RICHMOND – 5 changes: 3 permanent, 2 seasonal

351 Bridgeport Station/Crescent Beach (Permanent)

- An additional trip has been added on weekdays during the end of the P.M. peak period, departing Bridgeport Station to Sullivan Street and Kidd Road.
- This permanent change will reduce passups and crowding.

402 Richmond-Brighouse Station/Two Road (Permanent)

- An additional trip has been added on weekdays during the end of the AM-peak period, departing Chatham Street and 2nd Avenue to Richmond-Brighouse Station.
- This permanent change will reduce passups and crowding.

410 22nd St. Station/Railway (Permanent)

- An additional trip has been added on weekdays between 6-7 pm, during the end of the PM-peak period, departing 22nd St. Station to Chatham Street and 2nd Avenue.
- This permanent change will reduce passups and crowding.

480 Bridgeport Station/UBC (Seasonal)

- A.M. peak service operates every 10 minutes, reduced from every 8 minutes.
- Midday, P.M. peak, early evening service operates 15-30 minutes, reduced from 8.5 to 20 minutes. Check the schedule for specific timing as it varies throughout the day.
- Evening service will terminate with the 7:45 p.m. service leaving UBC and 6:59 p.m. service leaving Bridgeport Station.

Updated March 26, 2015

620 Tsawwassen Ferry/Bridgeport Station (Seasonal)

• Service increases to two buses every hour, up from one per hour, to coincide with the summer ferry schedule. *BC Ferries schedules:* http://www.bcferries.com/schedules

SOUTH OF THE FRASER – 3 changes: 2 permanent, 1 seasonal

351 Bridgeport Station/Crescent Beach (Permanent)

- An additional trip has been added on weekdays during the end of the P.M. peak period, departing Bridgeport Station to Sullivan Street and Kidd Road.
- This permanent change will reduce passups and crowding.

620 Tsawwassen Ferry/Bridgeport Station (Seasonal)

• Service increases to two buses every hour, up from one per hour, to coincide with the summer ferry schedule. *BC Ferries schedules*: http://www.bcferries.com/schedules

640 Scott Road Station/Ladner Exchange (Permanent)

- Weekday P.M. peak period service increases to 3 trips each hour, up from 2 trips an hour, to match the A.M. peak period service.
- The increased service shortens wait times, reduces crowding, and improves connectivity for customers in the Tilbury Business Park area with Scott Road Station and the Ladner Exchange.

VANCOUVER/UBC – 14 changes: 4 permanent, 10 seasonal

3 Downtown/Main/Marine Drive Station (Permanent)

- The Marine Gateway project has completed construction of the bus loop, and access to Marine Drive Station is restored.
- This bus returns to loading / unloading at the Marine Drive Station.
- The north/south stops along Marine Drive between Main Street and Cambie Street re-opens.
- Construction in the area will continue through Fall/Winter 2015, introducing a concourse-level shops/café experience, improving pedestrian access, providing new bus shelters, a new cycling infrastructure, and a Kiss-and-Ride.

9 Alma/Granville/Commercial-Broadway Station/Boundary (Seasonal)

- All trips between UBC and Broadway/Alma Street in the A.M. and P.M. peaks are discontinued until September.
- Service will resume in September 2015.

10 Downtown/Granville (Permanent)

- The Marine Gateway project has completed construction of the bus loop, and access to Marine Drive Station is restored.
- This bus returns to loading / unloading at the Marine Drive Station.

Updated March 26, 2015

- The north/south stops along Marine Drive between Oak Street and Cambie Street re-opens.
- Construction in the area will continue through Fall/Winter 2015, introducing a concourse-level shops/café experience, improving pedestrian access, providing new bus shelters, a new cycling infrastructure, and a Kiss-and-Ride.

17 Oak/Downtown (Permanent)

- The Marine Gateway project has completed construction of the bus loop, and access to Marine Drive Station is restored.
- This bus now returns to loading / unloading at the Marine Drive Station, and will no longer turn around at the Marpole Loop.
- The north/south stops along Marine Drive between Oak Street and Cambie Street re-opens.
- Construction in the area will continue through Fall/Winter 2015, introducing a concourse-level shops/café experience, improving pedestrian access, providing new bus shelters, a new cycling infrastructure, and a Kiss-and-Ride.

25 Brentwood Station/UBC (Seasonal)

- All AM peak trips between Brentwood Station and UBC run every 10 minutes, reduced from every 7-8 minutes.
- Trips between Nanaimo Station and UBC run every 5 minutes, increased from 4 minutes.
- The 7:47, 7:58 and 8:06 a.m. trips from King Edward Avenue/Granville Street to Willington Avenue/Canada Way are discontinued starting Saturday, May 23 to accommodate the BCIT semester dates.

28 Joyce Station/Phibbs Exchange/Capilano University (Seasonal)

- Service between Phibbs Exchange and Capilano University is discontinued until September.
- As an alternative route, passengers can take the 239 to travel to Capilano University, which
 operates approximately every 10 minutes during peak hours.
- Service will resume in September 2015.

41 Joyce Station/Crown/UBC (Seasonal)

• 7:57 a.m. trip from Joyce Station is discontinued until September.

43 Joyce Station/UBC (Seasonal)

• 7:09, 7:33, 8:39 and 9:10 a.m. trips from Joyce Station are discontinued until September.

44 UBC/Downtown (Seasonal)

- Westbound A.M. peak trips run every 10 minutes, reduced from 7-8 minutes.
- Eastbound P.M. peak trips run every 15 minutes, reduced from 12 minutes.

Updated March 26, 2015

49 Metrotown Station/Dunbar Loop/UBC (Permanent)

• All midday trips on weekdays will now serve passengers travelling to and from UBC, increased from every second trip during midday hours (approximately 11:00 a.m. to 2:00 p.m.).

84 VCC-Clark Station/UBC (Seasonal)

8:12 and 8:31 a.m. trips connecting VCC-Clark and UBC are discontinued until September.

210 Upper Lynn Valley/Vancouver (Seasonal)

• Weekday A.M. trips leaving Burrard Station operate at 6:20, 6:50, 7:20 and every 15 minutes until 8:50 a.m.

258 UBC/West Vancouver

- Service is discontinued until September.
- As an alternate route between West Vancouver and UBC, passengers can take either the 250 or 257 and transfer to the 44 direct to the UBC Loop.

480 Bridgeport Station/UBC (Seasonal)

- A.M. peak service operates every 10 minutes, reduced from every 8 minutes.
- Midday, P.M. peak, early evening service operates 15-30 minutes, reduced from 8.5 to 20 minutes. Check the schedule for specific timing as it varies throughout the day.
- Evening service will terminate with the 7:45 p.m. service leaving UBC and 6:59 p.m. service leaving Bridgeport Station.

Seabus Improvements (Seasonal)

Beginning May 17, Sunday/holiday service operates every 15 minutes, up from every 30 minutes, between 10:00 a.m. and 7:00 p.m.

Loops & Exchanges Information

Marine Drive Station (Permanent)

- Construction work on the station project, adjacent to the Marine Drive Station has completed to the point of reopening the bus loop, and seeing previously rerouted buses return to regular schedules.
- The 3 Downtown/Main/Marine Drive Station, 10 Downtown/Granville and 17 Oak/Downtown all return to loading and unloading at the Marine Drive Station.
- The reopening of this bus loop restores connectivity for customers to travel along Marine Drive, between Marine Drive Station and Marine Drive/Main Street and Main.
- Construction in the area will continue through Fall/Winter 2015, introducing a concourse-level shops/café experience, improving pedestrian access, providing new bus shelters, a new cycling infrastructure, and a Kiss-and-Ride.