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October 28, 2015

Mayor Derek Corrigan and Councillors for the City of Burnaby City of Burnaby 4949 Canada Way, Burnaby, B.C. V5G 1M2 SECTION 2
COUNCIL CORRESPONDENCE
City Manager
Deputy City Managers (2)
Dir Parks, Recreation & Cultural Serv
Dir Finance
Planning & Development Committee

Dear Mayor Corrigan and Councillors:

Re: REQUEST FOR AMENITY SPACE FOR IMMIGRANT SERVICES IN THE CITY OF BURNABY

At the recent S.U.C.C.E.S.S. Burnaby Volunteer Appreciation event on Thursday October 22, 2015, Acting Mayor Sav Dhaliwal and Councillor James Wang have experienced first hand our current space is both inadequate and undesirable to meet clients' needs. Subsequently they have informed us on the process required to obtain amenity space from the City of Burnaby. Hence this letter requests consideration to obtain amenity space from the City of Burnaby for our Immigrant Services.

S.U.C.C.E.S.S. has provided Settlement and Employment services in Burnaby for over 20 years. According to the 2011 National Household Survey from Statistics Canada Burnaby's immigrant population has increased by 18% since 2001. Also according to the same survey the top languages spoken in Burnaby other than English or French was Chinese (Mandarin and Cantonese), Tagalog, Korean and Farsi. This also represents the newcomers' country of origin. Hence our immigrant services in Burnaby is very much needed for your support.

Our request would be for space to provide Immigrant Services that is composed of Settlement, Language classes and Employment services to all newcomers residing in Burnaby. The Employment services would also meet the needs of the Burnaby business community.

Our request would comprise the following:

- A total of 6,000 sq. feet of space to accommodate settlement services, English language classes, and employment services. Space that can be used for training, computer lab, classroom and workshop for specific community events and/or orientation sessions to Burnaby and Canada
- Desirably, located in Burnaby Central around the Metro Town area that is accessible by public transit including Sky Train and appropriately zoned for our services
- Ability to enter and exit during and after office hours including the weekends
- Wheelchair accessible and ease of parking nearby.

For other symmeterations, please and www.success book figual-inforgreposes book

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MEMBER Val. L. Lane



Honorary Patron The Honourable Endith Guicken, ORC Deutenant Governor of Butish Colombia Patron: Daviel T.E. Chan, B.Sc. and Maggie Ip, M.Ed., H.D. (borr).

Head Office: 28 West Pender St, Vancouver, B.C.: V6B TR6 Tel: 604.684, 1628 Fax 604.408 / 236

Thank you very much for considering this request. We hope that you will be able to give every consideration to this request. I will be pleased to have a meeting with you to discuss further in this regard.

Yours sincerely,

Queenie Choo CEO

cc. Acting Mayor Sav Dhaliwal **Councillor James Wang**

For other service locations, please visit, www.success.hc.ca. Final infotolsuccessible ca

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