

BURNABY
COMMUNITY
SERVICES

March 14th, 2016

Executive Committee of Council
C/O Office of the City Clerk
City of Burnaby
4949 Canada Way
Burnaby, B.C., V5G 1M2

Re: 2016 Community Grant Requests

Dear Councillor Sav Dhaliwal and members of the Executive Committee,

I would like to thank you so much for your consistent support in the past years. In 2014, at the request of your Committee, we began submitting a single grant application for the broad range of services we provide for families with low income and seniors experiencing isolation. Following this approach, please consider our 2016 application for:

- (a) \$6,000 grant to help families send their children to summer camp;
- (b) \$9,000 grant to connect people to services through various community resource guides;
- (c) \$8,000 grant to drive seniors to medical and related appointments; and
- (d) \$5,000 grant to brighten the Holiday Season for families and seniors.

Your funds have allowed us to make a meaningful impact in the lives of Burnaby residents. We utilize these funds to empower people to improve their lives and their community.

Founded in 1971, Burnaby Community Services is a charitable society providing people who need support with a voice, resources and opportunities. Currently, we offer a range of programs and publications to support families with low income and seniors experiencing isolation.

We have a variety of programs that help us achieve our mission, including (but not exclusively):

Burnaby Camping Bureau

Burnaby families with low income have the opportunity to send their children to an organized summer camp that they would not otherwise be able to afford. In 2015, we provided 427 children with \$55,628 in subsidies.

Seniors Transportation

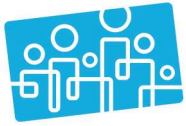
In 2015 our volunteers provided 634 drives to 84 seniors. This program continues to be delivered in partnership with Citizen Support Services, with 79% of the drives partially subsidized through Burnaby Better At Home.

Christmas Bureau

We are again very grateful to the City of Burnaby for providing the use of 7252 Kingsway (the old Kingsway Library) for the 2013, 2014 and 2015 Christmas Bureau Toy Room. Your generosity allowed us to reach 3,574 people--including 1,931 children, 106 seniors and 33 unique individuals (homeless or at risk of homelessness).

Burnaby Community Services
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BURNABY COMMUNITY SERVICES

We were also able to extend the 2015 Christmas Bureau season into the new year by providing gifts and household items to over 80 recently arrived Syrian refugee families.

Publications

We published and distributed 93,550 guides in 2015. These brochures and cards to ensure that everyone in our community has access to resources and support:

60,000 Community Resource Guide, a listing of programs and services in Burnaby and New Westminster, were distributed on partnership with the Burnaby Now and Record.

12,000 Ready, Set, Learn Brochures, a mapped resource guide of services for families with children birth to 5 years old, were printed in collaboration with the Burnaby School District. We also updated the on-line version of the Middle Childhood Matters Brochures for Burnaby families with children between the ages of 6 to 12 years.

24,000 Seniors Guide to Health & Wellbeing, a guide to services for seniors, published in collaboration with the Burnaby Now.

6,000 Seniors Resource Cards, a guide to services for seniors at-risk, including translations Chinese, Farsi, Punjabi and Korean.

6,000 Community Outreach Resources Cards, a weather-resistant guide for those who are homeless or at-risk of homelessness, were distributed in partnership with Progress Housing and the Burnaby Task Force on Homelessness.

Advocacy

Since 2014 we began a new series of programs and partnerships to help people access services and break the cycle of poverty. The new programs included a *Community Volunteer Income Tax Program* and the pilot of a new *Form Completion Assistance* program that combined helped 371 people; and partnerships with *Access Pro Bono* and UBC's *Law Students' Legal Advice Program* to deliver legal advice and law clinics.

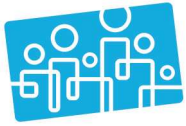
Brentwood Community Resource Centre

On May 2nd, 2014, Burnaby Community Services, along with the City of Burnaby, the YMCA of Greater Vancouver, MOSAIC Settlement Services and Burnaby Meals on Wheels, opened the new Brentwood Community Resource Centre. The Brentwood CRC provides support and resource to meet the diverse needs of one of the fastest growing communities in the Lower Mainland. We offer programs for children, families, youth, seniors and newcomers.

In collaboration with the Burnaby Public Library and Literacy Now Burnaby we have introduced very popular *Book Swap Library* and the Brentwood Community Resource Centre. We expanded the program during the Burnaby Christmas Bureau to ensure every child received a new book.

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Our grant request

We are requesting community grants in the amount of \$28,000. The grants will be allocated as outlined below:

Programs	Allocation Amount
Burnaby Camping Bureau	\$6,000
Publications	\$9,000
Seniors Transportation	\$8,000
Christmas Bureau	\$5,000
Total	\$28,000

The impact of your community grants

Your community grant will cover some of the operational costs associated with coordinating the various programs, and some of the costs associated with researching and printing our publications. Thanks to your ongoing support we continue to help families with low income and seniors experiencing isolation, and develop innovative ways to meet the growing demand for services.

Thank you for your time and consideration. If you have any questions or would like to arrange a meeting please contact me at 604-292-3904 or Stephen@BbyServices.ca.

Sincerely,

Stephen D'Souza
Executive Director