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May 26, 2016

Mayor and Council
c/o Office of the City Clerk
4949 Canada Way
Burnaby BC V5G 1M2

SECTION 2 COUNCIL CORRESPONDENCE City Manager Deputy City Manager Dir. Planning and Building Transportation Committee (June 08)
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Dear Mayor and Council:

I am writing concerning the need for more Bus Shelters in Burnaby.

As undoubtedly you are aware, it is rainy and windy in the Lower Mainland during the months of November to April. In order not to miss catching a bus, passengers must arrive at the bus stop about five minutes in advance of the scheduled arrival of the bus, in case the bus happens to be early. Sometimes, however, the bus can be up to five minutes late. Thus, where no shelter exists, passengers can be waiting, exposed to the elements, for up to ten minutes. Even with a large umbrella, passengers' clothing will get wet because gusts of cold wind blow rain onto them. This makes taking transit uncomfortable. In my own experience, I would rather use my car than take transit if I have to stand in the open in the wind and rain waiting for a bus.

It is desirable for environmental reasons to support and use transit. I believe transit use would increase if the experience was more pleasant. I note that The City of Vancouver has Bus Shelters at virtually every bus-stop in their city. The City of Burnaby could support transit and its citizens by installing more Bus Shelters. I would set an initial goal of having a Bus Shelter at every second bus-stop. That way, a shelter would be within one bus-stop walk for every passenger.

I hope you can agree that installation of more Bus Shelters would be beneficial to the citizens of Burnaby who would like to utilize transit if the experience was made more pleasant. Therefore, I request the City of Burnaby allocate funds in its Annual Budget for more Transit Shelters.

Yours truly,

Norman Clark