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March 14, 2017

City of Burnaby Executive Committee of Council  
C/O Administrative Officer 1  
4949 Canada Way  
Burnaby, BC V5G 1M2

Dear Councillor Dhaliwal and Executive Committee of Council Members,

On behalf of the more than 6,500 Burnaby residents who are impacted by our services annually, thank you so much for your commitment to supporting our suicide prevention and intervention programs. Your contribution helps us keep our vital community services in operation at no cost to the people we serve.

We depend on the hard work of a dedicated group of 425 volunteers to help deliver our life-saving programs and services to the community. We also depend on the generous support of our community to continue to reach out to people in need. You are providing life-saving phone calls that provide hope to people in crisis, eye-opening workshops which inspire young people to communicate about their feelings, opportunities for older adults to seek support from isolation and loneliness, and valuable training for community service providers to learn suicide intervention skills.

One of the most powerful notes we have received came recently with an online donation: *"Without the Distress Line being available, I wouldn't be here right now, donating one year later. Thank you."*

We look forward to sharing the impact of your generosity early next year. Thank you again for your commitment to building a suicide safer Burnaby.

In Best Health,

Sandy Biggerstaff  
Executive Director

Kyle Tiney, CFRE  
Director, Development and Communications