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From: Shelaine Chu [REDACTED]  
Sent: January-19-18 9:17 AM  
To: [sav.dhaliwal@burnaby.ca](mailto:sav.dhaliwal@burnaby.ca)  
Subject: Hello! A conversation on compostable plastics

Good morning Mr. Sav Dhaliwal,

My name is Shelaine Chu and I work at Canterbury Coffee in South Burnaby, which is Western Canada's largest roaster. As a privately owned Canadian company, we've been in the Vancouver area (in Richmond since 1981 and recently added a distribution facility in Burnaby in 2013) for over 35 years!

Each year billions of single-serve capsules head directly to landfill. And in an attempt to divert some of that, in the summer of 2013, we launched a single-serve K-Cup compatible coffee called OneCoffee<<http://www.onecoffee.com/>>, which was made out of some compostable components. Over the last few years, we've been able to increase our compostable contents by sourcing new materials. And at the end of 2017, we added the final piece, a compostable mesh, and also had the 100% compostable pod certified by BPI<<http://www.bpiworld.org/>>. It is compostable in commercial facilities (everyone manages their home compost differently, so we can't guarantee what happens at home).

However, we understand commercial facilities are challenged to accept these pods, even if they are fully compostable. Another Canadian manufacturer and competitor, Club Coffee, has also faced these challenges with their compostable pod. Loblaws and McCafe sell their coffees in these pods, produced by our competitor. Understanding these, in Ontario MPP Norm Miller introduced a private members bill, Bill 173<<http://www.normmillermpp.ca/millers-bill-to-reduce-waste-passes-second-reading/>>, which is undergoing a second reading.

As a Canadian manufacturer at the forefront of innovation and with a strong desire to be responsible citizens and an environmentally sustainable company, how do you suggest we encourage acceptance of these pods if there is limited or non-acceptance by our local composters? Compostable bags, compostable cutlery, they all face the same problem as these compostable coffee pods.

Moreover, with the news of China no longer importing our recyclables<<http://www.cbc.ca/radio/thecurrent/the-current-for-december-26-2017-1.4462065/your-recycling-could-become-trash-the-golden-age-of-recycling-is-coming-to-an-end-1.4462101>>, one possible solution could be to encourage the use of compostable plastics instead of recyclable plastics. Manufacturers like us are bearing the cost of using these materials, but with that, we need acceptance from composters.

I understand that you're the Chair of the Sustainable City Advisory Committee so I thought I you would find this interesting, if you're not already aware. I'd welcome the opportunity to meet and discuss this face-to-face. Thank you.

Sincerely,  
Shelaine Chu  
[REDACTED]  
[REDACTED]