



24 Hour Distress Line

604-872-3311

Toll Free: 1-866-661-3311

Web-Based Hotline for Youth

www.youthinbc.com

Community Education

604-872-1811



June 15, 2018

City of Burnaby
Financial Management Committee Members
4949 Canada Way
Burnaby, BC V5G 1M2
Canada

Dear Financial Management Committee Members,

Thank you very much for the opportunity to come in and talk to the committee on April 17th and for your generous gift of \$4,000.00 to the Crisis Centre. Your contribution helps us keep our vital community services in operation at no cost to the people we serve.

Through your donation, you are partnering with us in supporting individuals in their greatest time of need. One of the most powerful notes we have received came recently with an online donation: *"Without the Distress Line being available, I wouldn't be here right now, donating one year later. Thank you."*

Your gift will allow us to support individuals when they need it most. **You are a life saver!**

In our 49 years of history providing emotional support to youth, adults and seniors in distress, our services have always been free of charge. Thanks to you, our donor family, and our team of nearly 400 volunteers, we were able to support over 100,000 individuals last year at an average cost of \$14 per individual, an amount rarely possible to achieve for a non-profit organization!

We rely on people like you with extraordinary hearts who understand the importance of what we do. We sincerely thank you for your support and for helping us to make a suicide safer community for the residents of the City of Burnaby.

Sincerely,

Sandy Biggerstaff
Executive Director