



March 22<sup>nd</sup>, 2019

Executive Committee of Council  
C/O Office of the City Clerk  
City of Burnaby  
4949 Canada Way  
Burnaby, B.C., V5G 1M2

### Re: 2019 Community Grant Requests

Dear members of the Executive Committee of Council,

I would like to thank you so much for your consistent support in the past years. Please consider our 2019 application for:

- (a) \$6,000 grant to help families send their children to summer camp;
- (b) \$9,000 grant to connect people to services through various community resource guides;
- (c) \$8,000 grant to drive seniors to medical and related appointments; and
- (d) \$5,000 grant to brighten the Holiday Season for families and seniors.

Your funds have allowed us to make a meaningful impact in the lives of Burnaby residents. We utilize these funds to empower people to improve their lives and their community.

Founded in 1971, Burnaby Community Services is a charitable society providing people who need support with a voice, resources and opportunities. Currently, we offer a range of programs and publications to support families with low income and seniors experiencing isolation.

We have a variety of programs that help us achieve our mission, including (but not exclusively):

#### Burnaby Camping Bureau

Burnaby families with low income have the opportunity to send their children to an organized summer camp that they would not otherwise be able to afford. In 2018, we provided \$21,970 in subsidies, to 179 campers. This is a dramatic decline in previous years' distribution due to changes in funding. However, we are working closely with partners, including Community Schools, to make sure the children who need the subsidies the most still have access.

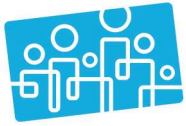
#### Seniors Transportation

Volunteers provided 408 drives to 63 seniors in 2018. Additionally, in October we start a Door2Door Shuttle Service, in partnership with Burnaby Citizen Support Services and Bonsor 55+. This once-a-week pilot project is proving the sustainability of a community-based shuttle program in the Metrotown area.

Burnaby Community Services also continues to lead a regional project to develop innovative transportation approaches to overcoming barriers to participation for seniors. The **Seniors on the Move** project, funded through a three-year New Horizons for Seniors Program grant, is a partnership with SHARE Family and Community Services (Tri-Cities), Collingwood Neighbourhood House (Vancouver), Silver Harbour Seniors Centre (North Shore), Better Environmentally Sound

Burnaby Community Services  
**EMPOWERING PEOPLE CHANGING LIVES**

2055 Rosser Avenue • Burnaby, BC V5C 0H1 • 604-299-5778 • [www.BbyServices.ca](http://www.BbyServices.ca)



## BURNABY COMMUNITY SERVICES

Transportation, Translink, First Bus Canada/HandyDART, ICBC, Fraser and Coastal Health Authorities, United Way of the Lower Mainland, the Bus Co-op, Modo, Vancity, Seniors Services Society, Immigrant Services Society, and SFU Gerontology. The project has been testing different initiatives including seniors transit training, driver transitioning workshops, a Seniors Transportation Hotline, walkability audits of neighbourhoods, etc.

### Christmas Bureau

Through our Christmas Bureau Toy Room and various sponsorship programs, we brightened the Holiday Season for 3,525 People in 2018—including 738 families, 1,550 children, 94 seniors and 67 unique individuals (those who are homeless or at risk of homelessness).

### Advocacy

A series of programs and partnerships to help people access services and break the cycle of poverty, including Community Volunteer Income Tax Program and a Form Completion Assistance program that combined helped 1,163 people in 2018; and partnerships with Access Pro Bono and UBC's Law Students' Legal Advice Program to deliver legal advice and law clinics.

### Welcoming Seniors' Spaces

Burnaby Community Services, in partnership with Burnaby Neighbourhood House and other community partners, trained 35 Outreach Volunteers in 2018 to connect with seniors experiencing isolation and engaging them in social integration activities throughout the community. We also provided 29 Welcoming Seniors' Spaces workshops—at Seton Villa, New Chelsea and New Vista—on topics such as The Risk Factors of Seniors Isolation, Community Resources, Cross-Cultural Communication, Recognizing the Signs of Dementia, and Preventing Fraud & Abuse.

### Publications

We published and distributed 112,000 guides in 2017. These brochures and cards to ensure that everyone in our community has access to resources and support:

60,000 *Community Resource Guide*, a listing of programs and services in Burnaby and New Westminster, were distributed on partnership with the Burnaby Now and Record.

25,000 *As We Age* (previously the *Seniors Guide to Health & Wellbeing*), a guide to services for seniors, published in collaboration with the Burnaby Now.

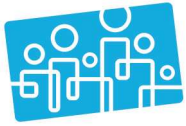
15,000 *Ready, Set, Learn* Brochures (combined this year with *Middle Childhood Matters* Brochures) the a mapped resource guide of services for families with children birth to 12 years old, were printed in collaboration with the Burnaby School District.

6,000 *Community Outreach Resources Card*, a weather-resistant guide for those who are homeless or at-risk of homelessness, were distributed in collaboration with Progress Housing and the Society to End Homelessness in Burnaby.

6,000 *Seniors Resource Cards*, a guide to services for seniors at-risk, including translations in Chinese, Farsi (Persian), Japanese and Korean.

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## BURNABY COMMUNITY SERVICES

### Brentwood Community Resource Centre

Burnaby Community Services, along with the City of Burnaby, MOSAIC Settlement Services and Burnaby Seniors Outreach and Burnaby Meals on Wheels operate the Brentwood Community Resource Centre. The Brentwood CRC provides support and resource to meet the diverse needs of one of the fastest growing communities in the Lower Mainland. We offer programs for children, families, youth, seniors and newcomers.

### Our grant request

We are requesting community grants in the amount of \$28,000. The grants will be allocated as outlined below:

Programs	Allocation Amount
Burnaby Camping Bureau	\$6,000
Publications	\$9,000
Seniors Transportation	\$8,000
Christmas Bureau	\$5,000
<b>Total</b>	<b>\$28,000</b>

### The impact of your community grants

Your community grant will cover some of the operational costs associated with coordinating the various programs, and some of the costs associated with researching and printing our publications. Thanks to your ongoing support we continue to help families with low income and seniors experiencing isolation, and develop innovative ways to meet the growing demand for services.

Thank you for your time and consideration. If you have any questions or would like to arrange a meeting please contact me at 604-292-3904 or [Stephen@BbyServices.ca](mailto:Stephen@BbyServices.ca).

Sincerely,

Stephen D'Souza,  
Executive Director

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