

COMMITTEE REPORT

TO: CHAIR AND MEMBERS
PLANNING AND DEVELOPMENT
COMMITTEE

DATE: 2019 June 17

FROM: DIRECTOR ENGINEERING

FILE: 38100-03

SUBJECT: BURNABY HOSPITAL PARKING

PURPOSE: To provide an option for free street parking adjacent to Burnaby Hospital.

CONSIDERATION:

1. **THAT** the Committee recommend to Council the replacement of select parking meters adjacent to Burnaby Hospital with two hour parking time limits to provide free visitor parking as outlined in this report.
2. **THAT** the Committee recommend to Council an increase in parking meter rates for all other parking meters near Burnaby Hospital from \$1.50 to \$2.00 per hour to make it consistent with other areas of the City and to help offset reduced revenues from the removal of parking meters.

REPORT**INTRODUCTION**

On 2019 May 11, Council requested staff to bring forward a report to the Planning and Development Committee regarding pay parking at Burnaby Hospital. The request was accompanied by a document from www.hospitalpayparking.ca which supports free parking at all BC hospitals for patients and their supporters to reduce the stress and anxiety, and increase barrier free access to healthcare.

POLICY SECTION

Parking management is aligned with the City of Burnaby's Corporate Strategic Plan by supporting the following goals and sub-goals of the Plan.

Goal

- An Inclusive Community
 - Serve a diverse community – Ensure City services fully meet the needs of our dynamic community
- A Dynamic Community
 - City facilities and infrastructure – Build and maintain infrastructure that meets the needs of our growing community
- A Thriving Organization
 - Organizational culture – Ensure that our core values are reflected in our policies, programs and service delivery
 - Financial viability – Maintain a financially sustainable City for the provision, renewal and enhancement of City services, facilities and assets

DISCUSSION

Burnaby Hospital operates under the jurisdiction of the Fraser Health Authority. The City does not have any direct control of its operations including on-site hospital parking spaces. Therefore the City cannot directly respond to requests for free parking at Burnaby Hospital. However, the City does manage the street parking surrounding the hospital. Currently the parking spaces surrounding the hospital are in high demand and are controlled by parking meters or resident parking only restrictions.

Parking meters have been installed around Burnaby Hospital and the commercial businesses along Sunset St to prevent all day parking from employees and to encourage parking turnover for customers and visitors. The existing parking meters allow parking up to a maximum of two hours at a cost of \$1.50 per hour between the hours of 9:00 am and 8:00 pm. Parking is free and unlimited between the hours of 8:00 pm and 9:00 am when parking demand is lower. Parking meters are an effective parking management tool because the cost of parking encourages visitors to stay for the least amount of time up to two hours and compliance can be achieved through periodic enforcement. In comparison to the cost of parking at Burnaby Hospital, the cost of parking on the surrounding streets is inexpensive. The surface parking lot at Burnaby Hospital Emergency costs \$4.25 per hour to park. The cost of parking in the hospital parkade is \$4.25 for the first hour and \$3.25 for each additional hour. The maximum day rate is \$11.25 and the evening/weekend rate is \$5.25. Other rates exist for weekly and monthly parkers, and those with financial hardships are considered on a case-by-case basis.

Due to the cost of parking at Burnaby Hospital and the surrounding streets, resident parking only restrictions were installed within the single family neighbourhood closest to Burnaby Hospital. The restrictions discourage hospital employees and visitors from parking all day and night in front of residential homes.

A review of the City's resident parking program will be provided in a separate, upcoming report to the Traffic Safety Committee.

In response to interest from some Council members for free hospital visitor parking, an option to replace 23 on-street parking meters with two hour parking time limits directly adjacent to the hospital's entry to emergency services is presented for consideration. The replacement would be along the east side of the 3800 and 3900 block of Ingleton Ave and along the north side of the 3900 block Kincaid St as shown in Figure 1 below.

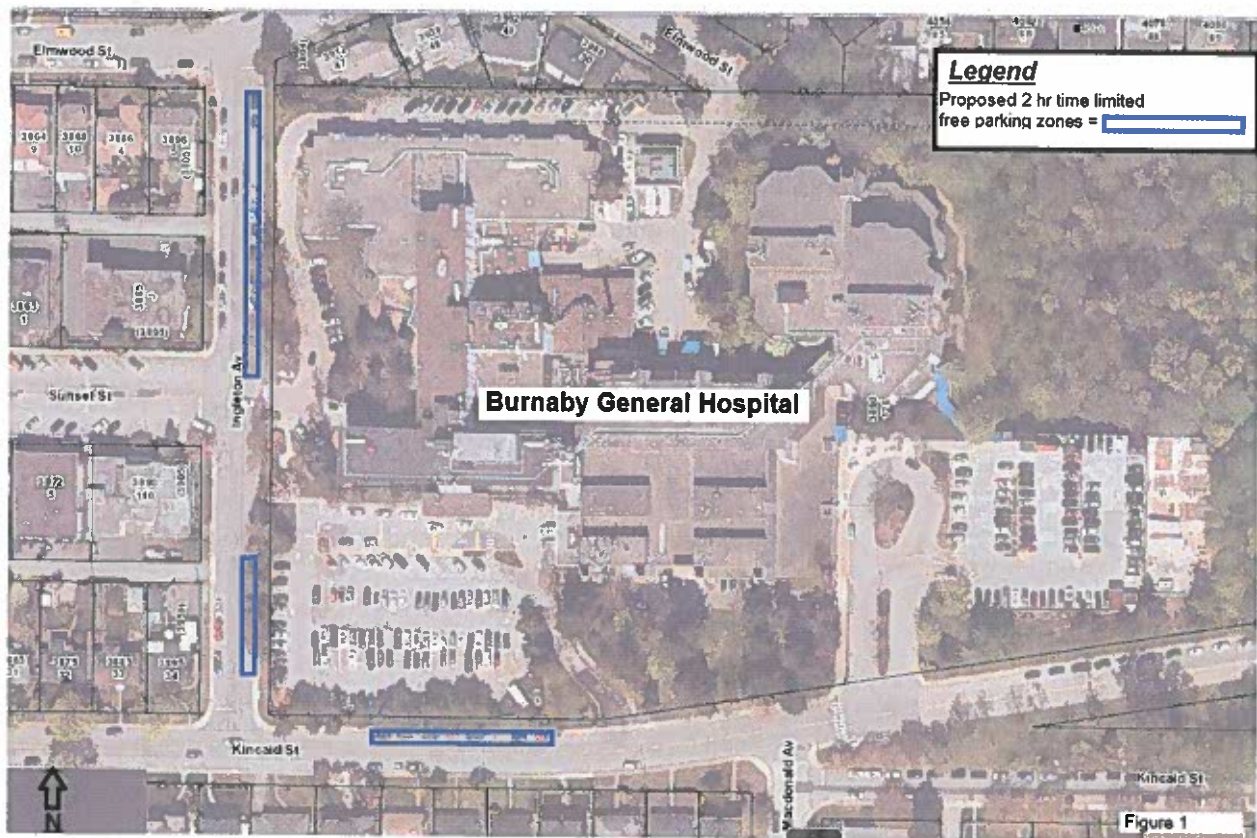


Figure 1 – Location of potential parking time limits to replace existing parking meters

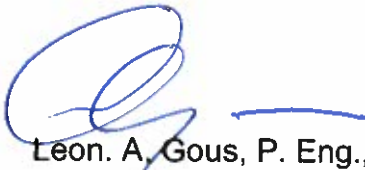
Two hour parking time limits would continue to encourage short term visitor parking at no cost to the users. The parking spaces would be available to the general public including all visitors to the hospital (not just the emergency department) and nearby commercial businesses and residents. Because the parking is free, these parking spaces are expected to be in very high demand. The parking time limits would be in effect between the hours of 7:00 am to 8:00 pm seven days a week. The effective hours are extended in the morning to 7:00 am to encourage better parking turnover in the morning time period. To ensure compliance, the time limited parking spaces would require ongoing and regular patrols (e.g. every two hours) by bylaw enforcement officers.

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Notwithstanding the cost of potential additional parking enforcement resources, the removal of the existing parking meters would reduce parking revenues by about \$125,000 per year. This reduction can be offset in future years with the reinstallation of parking meters in other areas of the City where parking demand is increasing. The reduced parking meter revenues can also be offset by increasing the parking meter rate on the remaining parking meters in the area (along Sunset St and the west side of Ingleton Ave) from \$1.50 to \$2.00 per hour. This would make it consistent with the parking meter rates in all other areas of the City, and still remain well below the cost of parking at Burnaby Hospital. If this is completed at the same time the parking time limits are installed, it would mitigate the reduced parking meter revenue budgeted for this year and result in an increase of about \$52,000 per year.

CONCLUSION

An option to provide free on-street parking directly adjacent to Burnaby Hospital's entrance to emergency services is presented for consideration. The proposal would replace 23 parking meters along Ingleton Ave and Kincaid St with two hour time limited parking effective between the hours of 7:00 am and 8:00 pm seven days a week. To help offset the resulting decrease in parking meter revenues, an option to increase the parking meter rates from \$1.50 to \$2.00 per hour in the surrounding area is also presented for consideration.



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Copied to: City Manager
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