
From: Frank Mesich [REDACTED]
Sent: September 09, 2019 3:21 PM
To: Zeinabova, Blanka
Subject: Re: Sound By-Law

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On Aug 7, 2019, at 5:22 PM, Frank Mesich [REDACTED] wrote:

I am writing for a request to change how the noise by law measures noise and to help me to alter the bad behaviour of one of my neighbours. My name is Frank Mesich and I reside at [REDACTED]
[REDACTED]

Here is the background information that is the basis for my request

I have been in touch several times with Darseen Pooni (604-294-7290) who works in noise complaints department at City Hall. She is responsible for noise complaints for my area of Burnaby. I reside in the Riverside community formerly Big Bend.

I have contacted Darseen several times since Spring of this year and the noise is still occurring.

All of the reasons I have contacted Darseen are regarding ABC Recycling located at 8081 Meadow Avenue.

My noise complaints about ABC Recycling are always for the same reason. And the reason is being awakened by the sound of cascading metal. Midnight, 4AM, 4:30AM, and just this Sat Aug 3rd at 7AM. The Sat 7AM event was the first day of the BC Day Long Weekend. The other times were weekdays. The cascading noise is similar to taking your dining utensil drawer and turning it upside down and letting it cascade willy nilly onto your kitchen floor. And the sounds I hear ranges from 2 minutes to up to 10 minutes.

Darseen has contacted ABC Recycling several times on my behalf, she has toured the site, and has been in contact with Jason Copak who is the General Operations Manager of ABC Recycling. [REDACTED]

[REDACTED] I have sent several emails, each time I have been awakened to the cascading noise to ABC Recycling, and in each I have called them a "Bad Neighbour" and asked them to invest time and money into creating sound mitigation and/or adjusting this type of work to non-sleeping time frames. ABC has never replied to my emails. ABC is a bad neighbour, equal to a neighbour's late night barking dog. In most instances I can talk to the neighbour and halt this bad behaviour or work with the SPCA and dog control who will help to control this type of bad neighbourly behaviour. [REDACTED]

[REDACTED] And in this instance I am looking to City Hall to help me control this late night "Bad Neighbour" and their "barking dog" because Darseen has no power or method to help me determine how bad or in this

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case, how loud the dog is barking in order to substantiate the severity of the noise. In essence what ABC Recycling is doing as a business is noise pollution between the hours of midnight to 7AM.

Darseen can only measure the decibel levels at two spots. One, outside of ABC and secondly, maybe, outside my residence. And I can call the city noise dept emergency # when I hear the noise and they will come and measure the sound but two things negate this process. One, when I call at 4AM by the time the person arrives at ABC Recycling, which can be up to an hour later, the sound does not exist, because as I stated, it lasts from 2 minutes to 10 minutes. And secondly I am hearing these sounds at a time of the day when all other ambient noise is at a low level, and I am awakened from my sleep at the second floor of my home. Audio measurement for Darseen can only occur at ground level and what I am hearing on the second floor is not the same at ground level. Because, ABC Recycling has walls surrounding the work site that are at least 30 feet high. Sound therefore travels up and into the atmosphere and booms out towards my bedroom on the second floor. The lack of ambient noise at 4AM and the 30 foot walls of ABC Recycling enhance the cascading noise at my second floor bedroom window. They wake me up. How would you like to be awakened at Midnight, 4AM, 4:30AM or 7AM once a month or more?? It is not acceptable.

Here is what I want to have changed in the archaic noise by law.

1. That the noise pollution be measured at ground level and second floor residential housing levels.
2. That the decibel levels be measured at daytime and non-daytimes and are authenticated/substantiated decibel levels for the times of day.

I would also like to have you work with ABC Recycling to alter the part of their business that includes "cascading metal" from the hours of Midnight to 8AM. They know what they are doing business wise, I do not, as Mr. Copak, is not speaking to me.

I understand from my conversation with Darseen that the change to the by-law process can take a very long time. However in the mean time you can talk to ABC Recycling on my behalf and have them amend their business practices which can take merely weeks.

I do not know if this is the correct process or that this information is helpful but I want to initiate these changes and I need your help.

Regards,

Frank Mesich

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]