

Section 2 Council Correspondence 2019.11.14

From: Bobbi F. [REDACTED]

Sent: November-05-19 2:07 PM

To: Volkow, Nick; Dhaliwal, Satvinder; Johnston, Dan; cjordan@comsavings.com; Keithley, Joe; McDonell, Paul; Wang, James; Mayor; Calendino, Attilio Pietro

Subject: RE: Riverway Golf course - Municipal operation not accessible enough

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Good Day

After my email in July, I heard back from a few of you expressing concerns about lack of access to Riverway dining availability to the many Burnaby residents who pay for this facility. I hope it wasn't just political rhetoric because I have not heard anything since.

I am following up on this and hoping to hear there is hope of progress.

I just enquired about the Christmas buffet at Riverway and learned it is open to the public on Tues, Wed and Thur only thru December and even some of those 3 days of the week have been reserved for private parties, cutting that out to the public even more weekdays not to mention every weekend.

It's appears that little has changed.

If this is a revenue money pit for the city, then maybe with all that revenue they are getting, they should build or add on a dining area that is open to the public at all times since our taxes fund this facility but we seem to be shut out of using it most of the time.

I don't know if anyone is taking this serious, but surely with the collective think tank we have a city hall, someone could come up with a win/win solution.

Do we need to take this to Global TV, CBC and social media platforms to get everyone's attention and to see what the Burnaby public thinks and get everyone's attention.

Thanks

Bobbi

Note: Staff have contacted the writer regarding concerns.

Referred to:

Parks, Recreation and Culture Commission (2019.12.03)

Copied to:

City Manager

Dir. Corporate Services

Dir. Parks, Recreation and Cultural Services

From: Bobbi F.

Sent: Wednesday, June 12, 2019 11:26 AM

To: nick.volkow@burnaby.ca; sav.dhaliwal@burnaby.ca <sav.dhaliwal@burnaby.ca>; dan.johnston@burnaby.ca <dan.johnston@burnaby.ca>; cjordan@comsavings.com <cjordan@comsavings.com>; joe.keithley@burnaby.ca <joe.keithley@burnaby.ca>; paul.mcdonell@burnaby.ca <paul.mcdonell@burnaby.ca>; james.wang@burnaby.ca; mayor@burnaby.ca <mayor@burnaby.ca>; pietro.calendino@burnaby.ca

Subject: Riverway Golf course - Municipal operation not accessible enough

Hello Mayor and City Councillors:

I would like to bring to your attention a problem with the way the City of Burnaby allows the Riverway golf course to operate. This is a city operation and should be able to be enjoyed by all the residents of Burnaby equally at all times, the same as the Burnaby Mountain Golf Course, also operated by city of Burnaby.

Riverway's restaurant and facility is closed way too much of the time to the public. I was just advised that it is closed to the public on Friday, Saturday and Sunday nights (and likely Monday too) for the rest of the summer and that if I wanted too enjoy the featured menu (lobster fest or whatever other promotion) I should do so on either Tuesday, Wed or Thursday or go to north Burnaby. This happens every summer. Isn't that just lovely!!!!

This is appalling. I live near this golf course and love to take my guests there for a meal on weekend, but it seems like about 80% of the time I have gone there it has been closed for a private party. I have to also question whether the golf course restaurant is shut down because of the reservations and use by possibly non-burnaby residents??? Regardless, it doesn't seem right that a select few can have access, but the majority of tax paying residents do not.

Our taxes contribute to the operation of this facility in one way or another. We should not be shut out of such a beautiful facility in our neighbourhood to the extent that we are. Something is wrong with this picture and I implore council to do take action and remedy this, however that needs to be done. I hope it won't be necessary to start a social media campaign and petition to bring this in the public forum for debate if necessary.

I look forward to hearing back from you in a timely manner before we go through another summer without adequate access to our beautiful taxpayer-supported municipal facility.

Kind regards,

Roberta (Bobbi) Flint

