



The Mayors Office
Burnaby City Council

Burnaby BC

6.01.2018

Dear Sir,

I am writing to you this afternoon in absolute fury after a very close call with a bus, earlier today. I have tried numerous times to have something done about the dangerous road we (tenants of Dania Seniors Home) have to navigate without any kind of warning device for drivers to see us. I was almost impaled on the front of a Translink bus & barely managed to get across unscathed. I spoke to Translink & made my apology to the poor driver who almost nailed me. This situation was not the drivers' fault; my blindness was the cause.

I have requested something be done for all people who use these Norland bus stops but I have been treated appallingly by the fellow who handles these things. He's [REDACTED], [REDACTED] & doesn't return calls so enough is enough. He told me a bunch of gobbledygook rubbish about numbers of people crossing during rush hour etc etc. What sentient old person would even consider crossing that road during rush hour but sometimes we have to. Of course there aren't the numbers to fit the criteria but how many deaths will it take? It almost happened this morning. I knew one of us was going to 'get it' one day & I was very nearly 'it' this morning.

Do something Mr Mayor & quickly.

All we need is a flashing light which would alert drivers when we need to cross the road Simple, not cheap I'm sure but obviously necessary.

I'm representing a group of elderly tenants who are sick of the dangers we face each time we attempt to cross Norland Ave.

We await your call \

Sincerely \

A handwritten signature in blue ink that reads "Michele Cook".

Michele Cook

Referred to:
Public Safety Committee (2018.01.23)