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**TO:** CITY MANAGER **DATE:** 2020 June 15

**FROM:** FIRE CHIEF

**SUBJECT: BURNABY FIRE DEPARTMENT 2019 ANNUAL REPORT**

**PURPOSE:** To provide Council with the Burnaby Fire Department's 2019 Annual Report.

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**RECOMMENDATION:**

1. **THAT** Council receive this report for information.

**REPORT**

**1.0 INTRODUCTION**

The Burnaby Fire Department's 2019 Annual Report (*attached*) has been forwarded to Council under separate cover. It is a summary of the Department's activities and encompasses all aspects of the Department's management and operations.

**2.0 POLICY SECTION**

Support from the Burnaby Fire Department is aligned with the City of Burnaby's Corporate Strategic Plan by supporting the following goals:

- A Safe Community
  - Emergency preparedness – Enhance plans, procedures and services so that we are better prepared to respond to emergencies and are able to maintain City services
  - Emergency services – Provide responsive emergency services
  - Community amenity safety – Maintain a high level of safety in City buildings and facilities for the public and City staff
- A Connected Community
  - Social connection – Enhance social connections throughout Burnaby

To: City Manager  
From: Fire Chief  
Re: Burnaby Fire Department 2019 Annual Report  
2020 JUN 15 ..... Page 2

- Partnership –  
Work collaboratively with businesses, educational institutions, associations, other communities and governments
- An Inclusive Community
  - Serve a diverse community –  
Ensure City services fully meet the needs of our dynamic community
  - Create a sense of community –  
Provide opportunities that encourage and welcome all community members and create a sense of belonging
- A Healthy Community
  - Community involvement –  
Encourage residents and businesses to give back to and invest in the community
- A Thriving Organization
  - Organizational culture –  
Ensure that our core values are reflected in our policies, programs and service delivery
  - Financial viability –  
Maintain a financially sustainable City for the provision, renewal and enhancement of City services, facilities and assets
  - Human resources –  
Foster an environment for teamwork, efficiency and excellence to deliver customer service in alignment with our core values
  - Communication –  
Practice open and transparent communication among staff, Council and the community

### **3.0 RECOMMENDATION**

It is recommended that Council receive this report for information.

Chris Bowcock  
FIRE CHIEF

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CC: Director – Public Safety and Community Services