From: norikoKie Shiroma

Sent: Thursday, July 02, 2020 7:59 PM
To: Clerks < Clerks@burnaby.ca>
Subject: Airbnb short term rentals

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Please please fwd my message to city council members.

(On July 6, 2020, the City Council of Burnaby is planning to enact new changes to the regulations on short-term rentals.)

Regarding this act, I want to write about my Airbnb hosting experience. I have been hosting guests from all over the world. It was true Canadian experience offering fantastic deals from Airbnb as a Burnaby host for more than six years.

I usually stay with guests and like to interact with them over their cultures, interests, hobbies etc.

* Who are they? *Why they came to Canada? They are working holiday people, internship people, trade apprentice people, ESL students and university, college students.

Generally they can't afford to pay the hotel accommodation. Many of them are not from rich countries, how can they pay \$100-/ night accommodation? Airbnb users are not only travellers. Actually travellers were few from my experience. One of the room was \$36-/night at my place. They really appreciated on my price and service I offered through Airbnb.

Many guests were super good, well, maybe I chose good guests. Many of them stayed in one to three weeks, just they need this time frame to find the apartment room. This is really crucial time cause city's room rent is very expensive, sometimes the room was taken quickly. How they were disappointed, when they couldn't find the room.. deeply frustrated. I'm just telling the reality, not exaggerating it.

Thus short time rental market is really important and demanding over the lower mainland. I had wonderful guests last year and this year till pandemic. Mr. M got a night shift online packing job at Walmart, he is a working holiday guy from Germany. Mrs. S is Microsoft programmer from India. Mr.S is co-op college student from Japan. Mr.T was taking internship at Burnaby Sounth's Mercedes Benz. They stayed my place first and eventually got moved.

It's not always hosting income. People come from all over the place to Burnaby, they need to stay some inexpensive places. Burnaby has to offer this flexibility, not tightening up the room rent from Airbnb, how much time they spend to find the place to stay, many hours of checking room price, photos, locations, hosting owners.. it's incredible time they spend to come to Canada.

Please be flexible for room renting otherwise those people chose more flexible other city to move automatically.

They work, study, live, eat in Burnaby. Obviously Burnaby can't turn them away, that's I feel.

Regards,

Noriko Shiroma

Burnaby, BC

Sent from my iPhone