20.31. Burnaby Community Services Society

A. GETTING S	TARTED				
1. Are you?		New Applicant	Returning Applicant		
2. Select the kind	d of Community Grant you are applying for:	General Grant (Operating)	General Grant (Programming)		
		Recreational Sport Grant	Fee Waiver		
3. Amount you a	re requesting: \$10,000.00	In-Kind (check if applicable)			
4. Total cost of the	he project/event/program etc.: \$0.00 / N	I/A)			
5. If you are a re a rational for the	turning applicant and are requesting an incre increase.	ase over your last year gran	t amount awarded, please provide		
N/A					
6. If you are app operate the orga	lying for a General Operating Grant, please d inization.	lescribe how this grant will b	e used to offset costs incurred to		
	ted to serving our community and have conting a reduction in staff this year. An operating g office supplies.				
B. GETTING T	O KNOW YOU				
1. Applicant Type	e:				
Local	Registered Non-Profit Society				
	Society No:		_		
	Date of Incorporation:		_		
□ Regist	tered Charity Charitable No: 11882 1628 RR0001 (Society# S0015144)	_		
☐ Nation	nal/International Non-profit operating locally				
	Society No:				
	Date of Incorporation:		_		
☐ Sport	or Recreation Organization	<u> </u>	_		
Other	Specify:				
2. Organization	Name: Burnaby Community Services	Society			
3. Organization	Street Address: 2055 Rosser Avenue	e, Burnaby, BC, V5C 0H1			
4. Website (if ap	pplicable): www.bbyservices.ca				
5. Grant Applica	tion Main Contact Person:				
Name:	Alex Munroe				
Phone: (604) 292-3904					
Email:	alex@bbyservices.ca				
6. Alternative Co	ontact person:				
Name:	Cindylee Wagar				
Phone:	(604) 292-3905				
Email:	Email: accounting@bbyservices.ca				

C. THE PROJECT/EVENT/PROGR	AM*
1. Name of the Project/Event/Program:	N/A
2. Project/Event/Program Location (phy	ysical street address or event location):
N/A	
3. Project/Event/Program Start Date:	N/A
4. Project/Event/Program End Date:	N/A
D. PURPOSE OR BENEFIT*	
1. Describe the purpose or goal of the	project/event/program.
N/A	
2. Describe the project/event/program,	and the activities.
N/A	
3. Describe how this project/event/progresidents will be involved with or benefit	gram will benefit residents of Burnaby (who will benefit). How many Burnaby fit from the project?
N/A	
	gram aligns with one or more of the following (Official Community Plan, nic Development Strategy, Environmental Sustainability Strategy,):
N/A	
Identify your community partners or program from these groups as part of the second seco	stakeholders – you may also include letters of support for your project/event/ the application.
N/A	
6. If the amount requested from the Ciror how would you proceed differently?	ty of Burnaby is not fully granted, what would you do to make up the difference and/
N/A	
E. EVENT OUTCOMES*	
	rent/program reached its goals? (for example, a goal of engaging youth in reaching a set target of youth participants)
N/A	
What data and feedback do you coll services?	lect from your audience/participants? How do you evaluate your programs and

Applicants for Recreational Sport Grants are not required to complete sections F, and H (marked by two asterisks **).

N/A

F. LONG TERM VIABILITY**

ATTENTION: The grant program is intended to support new organizations and encourage organizational self-sufficiency, while creating a framework of financial sustainability rather than using City resources as an indefinite funding source. It is requested that your organization develop a diverse funding income base and seek alternative methods for self-sufficiency to ensure your organization's long-term operational sustainability.

1. What are your sources of revenue? What percentage of total revenue do they each represent?

Source of Revenue	% of Total Revenue Previous Year	% of Total Revenue Current Year
Earned Revenue (All ticket sales, registration fees, memberships, etc)	25	6
Grants (All federal, provincial, municipal, foundation and gaming grants)	43	39
Donations and Sponsorships (Cash)	22	42
Donations and Sponsorships (In-kind)	2	4
All donations (cash/in-kind) provided by the City of Burnaby	7	9

2. What other sources of funding are you currently pursuing? Does the organization have a plan for diversification and increase of revenue over the longer term? If yes, please provide a copy of the plan or describe the primary objectives and strategies.

We are keen to diversify our funding and are pursuing this endeavour in many ways. The Vancouver Law Foundation supported us this year and we have an agreement with them to receive funding for an additional year. We are currently in discussion with the Vancouver Foundation and Hamber Foundation who have both supported us in the past, and we have identified a further 20 foundations and organizations that we are approaching with grant/sponsorship requests. We have been speaking with corporate sponsors and are making arrangements with several companies who want to support us in a greater capacity over the long term. One of these sponsors is Concord Pacific who is eager to support our services and programs in the community and we are currently discussing a 3-year funding plan with them. For the past four years, we have partnered with the Society to End Homelessness to hold the Coldest Night of the Year, a highly successful and inclusive fundraising event to raise money to fight homelessness in Burnaby. Our committee is meeting this week to discuss how this event will be both a carefully planned in-person event, as well as a virtual one, so that the increase in money we've been receiving year over year continues. We made 103% of our fundraising goal this year and we are aiming towards a further increase in donations from both individual and corporate sponsors again this year.

3. Please identify the cash value (\$) of all City of Burnaby contributions your organization/program/event has received from the City of Burnaby over the past three (3) years. Additionally, please indicate any other City of Burnaby grant opportunities you will be pursuing in the current year. Failure to identify City of Burnaby contributions may affect your eligibility for grants in the present year and in the future.

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	3 years ago	2 years ago	1 year ago	Current Year	
				Awarded	Requested
Grant - Cash	\$52912.00	\$53000.00	\$52308.00		\$25000.00
Grant - In-kind	\$3875.00	\$7750.00	\$7750.00		
Permissive Tax Exemption	\$3408.00	\$3022.92	\$2799.36		?
Lease Grant	\$11815.00	\$12059.36	\$12321.52		\$15380.35
Other					

4. Describe the top 3 goals for the organization in the current year.

Goal 1:

1. Continue to provide exemplary critical services and programs to those in need throughout Burnaby.

Description:

Despite the challenges we are all facing this year due to the COVID-19 pandemic, we are committed now, more than ever, to support those in the community who need us most. We have streamlined our society and are focused on delivering our services, programs, and publications in innovative ways to keep our staff, volunteers, and clients safe.

Goal 2:

Fund development and diversification, brand development.

Description:

While we have had considerable success to date, we are developing an approach to further our fundraising efforts in order to diversify our income sources, increase awareness, and create sustainability. We are leveraging our networks to expand our resources and connections, and we are pursuing more third party fundraising opportunities. We are promoting our brand recognition so that our society is quickly associated with the many valuable services and resources we provide.

Goal 3:

Strategic planning

Description:

We are developing a vision for success and priorities as part of a 3-year strategic plan. Our society is committed to its mission of empowering people in need by providing them with a voice, resources, and opportunities. We have short-term goals in place to address the changing needs of community, and to accommodate the health and safety requirements due to COVID-19. Moving online to provide support exacerbates the digital divide which makes service delivery even more challenging. Our forward-looking plan will provide us with a clear focus and strategic direction in the years ahead.

5. Please complete the following:

	Previous Year	Current Year
Number of volunteers (including Board)	194	153
Volunteer hours per year	5,450	5,260
Number of voting members	214	214

6. How does your organization work to ensure that programs and services are accessible and inclusive for anyone who has an interest regardless of age, ability, orientation, ethnic/cultural background, socio-economic status? Please share examples and success stories of inclusivity and diversity within your organization and programming. (750 Characters Max)

Our many programs and resources reach out and connect with families and individuals throughout the community through schools, recreation centres, outreach centres, shelters, seniors' centres, and through partnerships with like-minded organizations. We compassionately serve new immigrants/refugees, frail seniors, the homeless, and individuals living at risk. We seek to provide a voice and advocate for those who lack the means to help themselves; our advocacy programs include legal advocacy to those with disabilities, seniors and those who can't afford to pay for services. We translate publications into several different languages.

G. INSURANCE AND ACKNOWLEDGEMENT			
1. Does your organization have general liability insurance?		No	
2. If yes, what coverage?			
Commercial Liability Insurance, Directors and Officers Liabili	ty Insurance		
3. If awarded a grant, how will your organization acknowledg (maximum 500 characters)	e the contribut	ion from the City of Burnaby?	

The City of Burnaby's support of Burnaby Community Services would be profiled through recognition on our website, in promotional material, at our AGM and other public events, on social media, in press releases and other media activity, in brochures and on posters.

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H. OPERATING BUDGET FOR ORGANIZATION or PROJECT/EVENT/PROGRAM**

Please identify if you are providing information for	
the entire organization or a specific project/event/ program	○ Project/Event/Program
For the Fiscal Year:	2020
Month Fiscal Year Begins:	January

REVENUES	Prior Year Actual	Current Year Budget	Current Year Confirmed? Y/N	Brief Descriptions/ Comments (type of grant and funding period)
Federal Government (Specify)				
1. HRDC	12966	13900.	Υ	Canada Summer Jobs grant
2.New Hoizons	145660	0		
3.				
Provincial Government (Specify)				
1.BC Gaming	61245	54000	Y	2020 Program Funding
2. Better At Home	20162	25476	Υ	2020 Seniors Transportation funding
3				
Local Government (Specify)				
1.City of Burnaby	60392	50400		PTE, Lease Grant, Program & Op funding
2.				
3.				
Sponsorships (Specify)				
1. Publications	29259	3000.		
2.Law Foundation Grant	71250	95000	Υ	
3.Vancouver Foundation Grant	75000	25000	Υ	
Earned Revenue				
1. Program Fees - Transportation	17277	16000		
2.Rent of Space	25337	16192		
3. Reimbursed Expenses	18809	0		
Fundraising (Net Revenue)	216091	173596		
Individual Donations	7791	48404		
In Kind Sources	23745	20300		
Investment Income				
Other Sources (Specify)				
1.Misc Grants	4923	0		
2.				
3.		0		
Total Revenue	789907	541268		

Expenditures	Prior Year Actual	Current Year Budget	Brief Descriptions/ Comments (type of grant and funding period)
Total Compensation Expense	385717	298180	
Office Supplies & Expenses	49810	35800	
Program & Event Supplies	194544	27000	
Advertising & Promotion	11449	17000	
Travel & Vehicles Expenses	1115		
Interest and Bank Charges	2230	2000	
Licences, Memberships, & Dues	6115	6500	
Occupancy Costs	43804	80400	
Professional & Consulting Fees	12294	12000	
Capital Purchases & Improvements			
Amortization of Capitalized Assets	2152	2000	
Donation, Grants, & Scholarship Expense as part of Charitable Activities		36700	
Education and Training for Staff & Volunteers	4494	3700	
City Services Expenses (Specify)			
1.			
2.			
3.			
Other Expenses (Specify)		N	
1.Contract Labour		20000	
2.			
3.	1.100		
4.			
5.			
Total Expenditures	741041	541280	
CURRENT SURPLUS (DEFICIT)	-741041	-541280	