

**From:** Jacqueline Chan [REDACTED]  
**Sent:** November-26-20 4:09 PM  
**To:** Mayor  
**Subject:** Re: Safety concerns on Schou at Royal Oak

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Dear Mayor and Council,

Further to my email yesterday, I would like to submit the enclosed document for review and consideration.

Thank you.  
Jacqueline Chan

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On Wed, Nov 25, 2020 at 11:00 AM Jacqueline Chan [REDACTED] > wrote:  
Attention: Mayor and Council

Dear Mayor and Council,

I am a long time resident of the City of Burnaby. My husband and I live on [REDACTED] with our two young children.

Traffic safety in our area has always been a concern for me ever since we moved to our current home. Over the past 5 years, I have never stopped exploring ways to make this a safer place for my family to live in.

I just spoke with the Traffic Department, and I have been informed that Royal Oak will be closed off at the north bound, and that all traffic will be redirected to go right past our house. This change will double the amount of traffic going past our house - our street is already very unsafe as it currently is.

While I agree with the Traffic department that this area is a concern and needs to be addressed - this is the reason I initiated the request at the first place; I do not believe this is the optimal solution.

**As a resident of this area, I am requesting for a public consultation before changes are made.**

Thank you for your time and all the work that you do.

Sincerely,  
Jacqueline Chan  
[REDACTED]

## **Upcoming Changes at Canada Way & Royal Oak (North Bound)**

Prepared by:

Jacqueline Chan, resident of



## Upcoming Changes at Canada Way & Royal Oak (North Bound)

According to the Traffic Department, access from Canada Way to Royal Oak – north bound will be closed off.

This proposal will **double** the traffic flow of 4673 – 4679 Canada Way.



Current Traffic flow Proposed Traffic flow by the City

## Why the City's proposal should not go ahead:

1. Under the proposal, vehicles on west bound Canada Way would have to make a sharp 30° right turn to a narrow street. There is a 2-story medical building restricting sightlines, and vehicles are often travelling at very high speed.
2. No public consultation conducted
3. There was no plans to inform the residents in the area. I only found out about this upcoming change because I was following up with my request for a review of Schou Street and Royal Oak

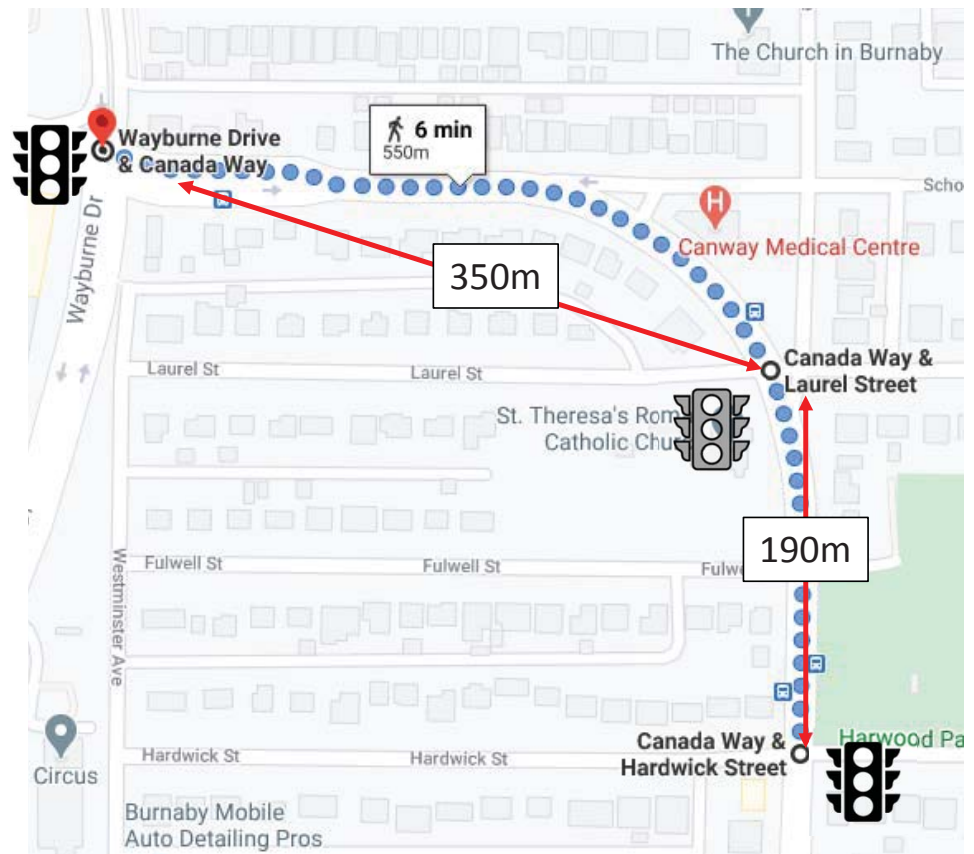


## Recommendations and alternatives:

The intersection in question is currently unsafe. Alternative arrangements should be considered, and public should be consulted.

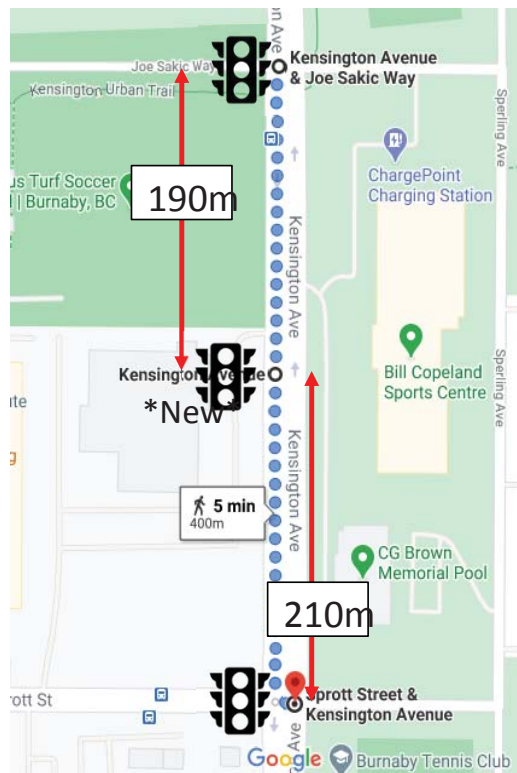
A traffic light at this intersection is highly recommended. Justifications include:

- 3 streets (Canada Way, Laurel Street, Royal Oak Avenue) meet at this intersection, which is often confusing to drivers
- The lack of sidewalks (which force pedestrians onto the road), parked cars along the road, high speed on Canada Way and windy road makes this a very dangerous intersection
- This is the main entryway to residence on Manor, Dominion, Norfolk, Schou at Royal Oak Avenue.
- There are approximately 400 households (not including illegal suites) in this area

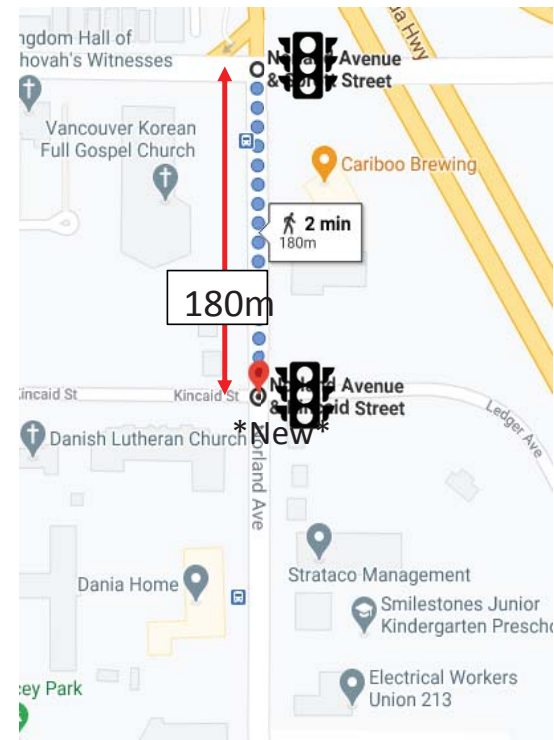


## Locations of traffic lights installed in 2019

- Vehicle traffic at the area of the new traffic lights are less than the traffic in area proposed
- Distance between traffic lights is comparable to location of traffic light suggested



Exit of parking lot of Fortrius Sports Complex



Norland and Kincaid

## **Conclusion**

- Public should be consulted prior to changes are made
- All alternatives should be considered
- Thorough analysis and feasibility studies should be conducted