

**TO:** CHAIR AND MEMBERS  
FINANCIAL MANAGEMENT COMMITTEE **DATE:** 2021 May 11

**FROM:** DIRECTOR ENGINEERING **FILE:** 36600-06

**SUBJECT:** **AMENDED SOLID WASTE AND RECYCLING FEES FOR MULTI-FAMILY STRATAS**

**PURPOSE:** To delay proposed amendments to the Solid Waste fee schedules until stratas have had sufficient time to amend their budgets.

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## RECOMMENDATION:

1. **THAT** the Finance Management Committee recommend Council authorize the effective date of the amended 2021 Solid Waste and Recycling fee schedule for multi-family complexes be delayed to 2022 January 01.

## REPORT

### 1.0 INTRODUCTION

In November 2021 Council approved the removal of the exemption from paying garbage disposal fees for the first pick-up of each container each week for multi-family strata complexes. This new fee structure was supposed to take effect 2021 July 01. The reason for removal of the exemption was to encourage diversion to the recycling and green waste streams in multi-family complexes where diversion is the lowest. Additionally, the exemption provided no financial incentive to monitor container fullness so inefficient service occurred if nearly empty containers were put out for collection.

### 2.0 POLICY SECTION

#### Goal

- A Healthy Community
  - Healthy environment –  
Enhance our environmental health, resilience and sustainability
- A Thriving Organization

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- Financial viability –  
Maintain a financially sustainable City for the provision, renewal and enhancement of City services, facilities and assets

### **3.0 BACKGROUND**

Over the past few months staff have been preparing new pick-up and billing processes with the solid waste operations and the tax departments to implement the proposed fee amendments for multi-family complexes. As part of the preparatory work, staff have sent mail-outs and directly called impacted customers to ensure the new fee schedule is fully understood and to give customers an opportunity discuss how to adjust their behaviours, increase diversion, and minimize the impact of the new fee schedule.

One of the main concerns that was continuously raised through the customer outreach is that stratas feel the potential budget impact is large enough that it should go to their next Annual General Meeting (AGM) and properly budgeted. Most stratas have their AGM's scheduled between October and December with their budget years starting from January to March.

Staff feel this is a reasonable request. Delaying implementation of the new multi-family fee structure from 2021 July 01 to 2022 January 01 also provides customers with an opportunity to adjust behaviours to increase diversion and limit the potential budget impacts.

### **4.0 RECOMMENDATION**

Staff recommend the Finance Management Committee recommend Council authorize the effective date of the amended 2021 Solid Waste and Recycling fee schedule for multi-family complexes be delayed to 2022 January 01.



Leon A. Gous, P.Eng., MBA  
DIRECTOR ENGINEERING

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Copied to: Director Finance  
Director Corporate Services