

November 30, 2020

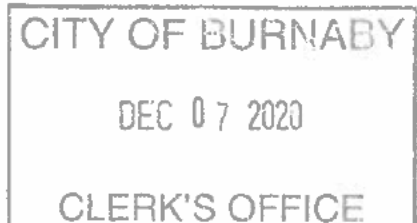
Office of the City Clerk
4949 Canada Way
Burnaby, BC
V5G 1M2

In November 2023, the writer emailed a request to remove the following submission and name from the records due to personal security/fraud reasons.

Redacted as per Section 22 of FIPPA.

FIPPA Sec. 22 (1)

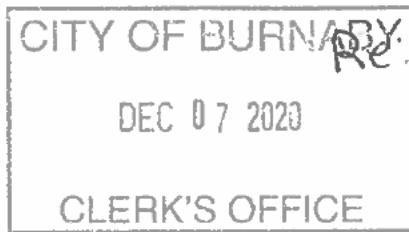
[REDACTED] and Camille E. Wallace



November 16, 2020

3645 Triumph Street
Vancouver, BC V5K 1V4

To Who it May Concern,



Re: Seton Villa.
Rezoning #19-32.
22(1) @hotmail.com

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22(1) Most local retirement homes I researched were upwards of \$4-\$5 000
per month, 22(1)
22(1)

I found Seton Villa Retirement Home (SVRH) on the Internet, and knew immediately, that it was the only place that made sense for me. They provided meals and had emergency pendants one could wear, along with nurses on staff and care aids, all at the reasonable fee of \$1,800 per month.

22(1) and since I'd been advised that the wait-time for a move into SVRH would be 12-18 months, I decided to look elsewhere for somewhere to live during the interim. I was desperate and at my wit's end, left with only 3 weeks to 22(1)
22(1)

Tours of SVRH were fully booked, early, every month and with inclement weather and other conflicting events, it was six months before I could tour the home. At the end of February 2019, I finally visited SVRH, with their completed 13-page application in hand. I, truly believed, that if accepted, I would remain at SVRH for the remainder of my life.

Imagine my surprise and relief, when a few days later, I was informed that I could move into SVRH, immediately. In early March 2019, my bed was moved into Suite 22(1) and almost everything else went into storage 22(1). I gave thanks with each delicious meal, prepared by the industrious kitchen staff and delivered 22(1) by equally, hard-working, servers 22(1).

22(1) most of the scheduled classes, speaking events, or social gatherings but within the supportive atmosphere of SVRH, that process became immeasurably, easier. Housekeeping staff and volunteers helped 22(1) with laundry, cleaning my room, moral support and in any way they could.

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the staff's continued assistance allowed me to concentrate on healing. They were always pleasant, helpful and smiling. The Resident Care department faxed my prescriptions through to the pharmacy.

SVRH was like a small city (pre-COVID) that offered the services of a hairdresser, podiatrist, a tuck shop, hearing specialist and nurses who volunteered to take resident's blood pressure and weights on a monthly basis as well as a dietician. There were free weekly massages provided by students. Knitting, singing, billiards, shuffleboard, crib, Bridge, jigsaw puzzles and many craft activities were also offered. A library and several lounging areas on the 19th floor included the most fabulous view of the surrounding area, including downtown Vancouver and Burrard Inlet.

I really appreciated how management constantly tried to improve conditions for everyone, as with the purchase of the chair to help people who had fallen, up from the floor. I liked the transparency with which the process took place; that the residents had input on how the funds they had raised were spent and that they had an opportunity to see the machine in operation, prior to making a purchasing decision.

During the season, fruit vendors brought their truck, filled with organic fruit for those who wanted to buy, as well as a regular days, each, for new clothing and shoe vendors and a used clothing swap-exchange. Frequent excursions to restaurants and exploration of the Lower Mainland, were enjoyed by many, until the bus became too expensive to maintain.

As an inveterate world traveller, I truly appreciate the multiculturalism in SVRH, which houses and hires people from numerous ethnic backgrounds. Residents lives, peacefully, together and there is huge opportunity for the residents, who are interested, to learn about other countries and cultures.

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The constant SVRH support often brought tears of gratitude to my eyes. Their team became family and they encouraged me, often. I could see that staff had been carefully hired. Most of all, they loved to help others and I think that's a huge factor that places SVRH miles ahead of many other retirement homes.

During the 8 or 9 months since COVID-19 set it's ugly grip upon us, I watched the Management team develop plans and execute everything in their power to assist residents. They worked long, hard hours, to keep the 223 residents and about 30 more staff, safe. The staff complied with all rules, and remained, kind and compassionate. I saw the fear in their eyes during those first days of COVID, yet, dedicated, they still came in to feed and care for us, unlike some other homes that were abandoned. I was humbled.

Almost a year after arriving at SVRH, I felt well enough to attend a class so, I joined in a painting class and discovered a hidden talent. I was asked to partner by another resident, to paint an entrance hallway, to help lift the spirits of the staff and residents. This opportunity brought me much joy and did more to help me heal than anything else. I could only paint an hour a day to begin, but quickly graduated to 3 or 4 hours at a time.

Classes stopped due to the virus but when they resumed, after the first wave of COVID, I was asked, by the Recreation Department, to lead a painting class. I watched the lights turn on and shine in residents' eyes when they created something even more beautiful than they could have imagined.

To pull up one's own emotions and put them onto paper is extremely healing and I felt privileged to have helped others do the same.

The Recreation team strives to identify and bring interesting and exciting activities to SVRH. Residents were asked, often, to bring forward any program suggestions they may have. The team planned monthly birthday and outdoor theme parties during the summer, social evenings and Bingo. Outside musicians came to play for us and some of the musically inclined residents regularly shared their talents with the building's occupants. SVRH is a place where people can to continue to grow, if they so choose and even grow produce or flowers as they tend their own garden plot on the grounds!

The gardens are gorgeous, well maintained and a beautiful sight to behold from before the Christmas season when the Maintenance Department team, amid their regular duties, systematically begin the laborious task of erecting gigantic, inflatable, out-door decorations and tens of thousands of lights. The process takes weeks and excited diners linger after dinners, to gaze and marvel at the magic of the wonders as they appear, day by day.

The accessible areas of the building were always decorated well in advance, for upcoming holidays. Of course, SVRH was open to the neighbourhood on Halloween, pre-COVID. Many of the residents dressed in costume and looked forward to welcoming the many delightful children inside, to see the decorations and to hand out goodies.

22(1) I moved back into an apartment of my own, a day I thought I'd never see. 22(1) I plan to keep in touch and volunteer at the facility, once COVID restrictions are relaxed.

22(1) and thanks to SVRH and their faithful team I am now on my way to better health and hopefully, a full recovery.

Had it not been for Action Line Housing Society and SVRH, I would not be here. I owe my life to those devoted teams and to their willingness to help someone who had nowhere to turn.

Please allow Action Line Housing Society (who's mandate it is to promote health, independence, and provide affordable living for seniors), to improve the situation for all involved by approving a long term facility onsite, which would allow more Independent residents, who are desperate for help, an opportunity to thrive in the current facility. It would be a win-win-win situation, good for the community, seniors and SVRH.

During my 20-month residency at SVRH, the demographics of the facility changed, drastically, to include many more, who are infirm. Staff and residents are now at a disadvantage due to an excessive amount of walkers in the building. Mealtime elevator rides sometimes required a wait of 30-45 minutes because the small elevators, not originally designed for walkers, are so crowded. With social distancing in place, COVID-19 made the wait even worse.

SVRH was intended to be a facility for Independent and Assisted Living and that is what residents pay for, not a long-term residence. I have noticed that staff and volunteers is often usurped, (unintentionally), by those afflicted with dementia. While those unfortunate souls need somewhere to live, I believe that long term residents would be better served if housed in a separate building, where their care will be more dedicated, tailored and efficient, thus allowing the team at the current facility to return to their roles with Independent and Assisted Living individuals.

I understand that some nearby neighbours are opposed to the long-term facility that SVRH currently has in the planning stage, mostly, due to their belief that local traffic will increase. There are six dedicated parking stalls for visitors at SVRH and a rare occurrence when all spots are simultaneously occupied.

Further, I believe that a center for the healing arts should be incorporated into the programs at SVRH, complete with dance, music and art therapies, which not so long ago were considered unconventional and/or unorthodox. I learned how to incorporate and combine many different healing modalities with western/allopathic medicine during a study of holistic & complementary health care as a steady patient for about two years, during the late 1990s, at the Tzu Chi Institute, located on the VGH grounds. After that study, a proliferation of clinics with various healing modalities appeared, but few were dedicated to seniors. The above therapies helped²²⁽¹⁾ to partially heal, when doctors couldn't help.

I became a radio show host in 2009 and for 3 years interviewed doctors, psychologists and various types of therapists so I could understand healing and inner balance on a level that most people cannot comprehend. The premise of the show was, "Where the Arts, and Science meet Personal Development to create unique healing possibilities" and it was one of the most listened to shows at the station. It is impossible to accurately express the true value of the knowledge I attained at the Tzu Chi Institute and through my radio show. That information has been passed onto²²⁽¹⁾ children, who are now adults. That knowledge stands us, all, in good stead every day. Imagine how successful a holistic, integrated, healing arts center for seniors could be. As a life-coach, I have also guided and encouraged many others in their own healing. As needs grow, a psychologist, acupuncturist, registered massage therapist, etc. could be added to the center.

Traffic might be made less of an issue for neighbours by opening the healing center to the community once it becomes operational and once any problematic issues are resolved. A center such as this would also promote a better understanding of life for seniors and nurture closer relationships with neighbours.

A small coffee shop within the healing center would increase interaction with neighbours and through an osmosis-like process, resulting in even more understanding of senior's issues and a greater cohesion within the community. Folks could discuss their healing and retirement issues with like-individuals. Classes or information and educational sessions on many relevant topics could be offered and if housed in Overton House, which is on the property where SVRH is situated, the center would be easily accessible to those who require assistance. Extra funding might be available in the way of a government grant.

A few weeks ago Premier John Horgan stated, during a CTV newscast, that the province of British Columbia must investigate new and better ways to care for seniors. Study of the care template that SVRH has developed would be a great start to that endeavor.

Thank you for the opportunity to relate a few of the details of my incredible healing journey at SVRH and to outline a possible vision for their bright future in helping others. Should you have any questions, please feel free to contact me at the number, below.

Sincerely,

Gail Bongalis

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4/4

To the Mayor and Council,
City of Burnaby

Dec 4, 2020

Re: Seton Villa Proposed Expansion Project (Rezoning reference #19-32)

I am writing in support of the proposed new building and expansion project at Seton Villa (rezoning reference #19-32).

In the first months of 2015²²⁽¹⁾ we needed the support provided by senior housing.²²⁽¹⁾ My²²⁽¹⁾ income was modest but²²⁽¹⁾ did need to be looked after and to feel that²²⁽¹⁾ belonged in this new home²²⁽¹⁾ had lived in this friendly, family oriented north Burnaby area for over 50 years. We were extremely grateful for the presence of Seton Villa in²²⁽¹⁾ neighborhood. We had heard so many good things about Seton Villa but we had also heard about the long waiting list to get in.

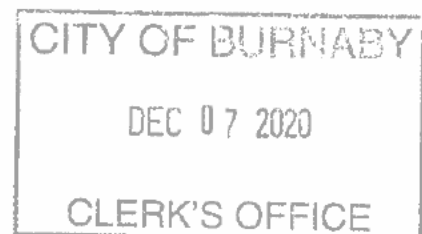
It is extremely disheartening to find oneself needing such a service *now* and knowing you are just *not going* to get it because there is not enough to go around. Luckily for us²²⁽¹⁾ did not have to wait the many months that many other residents have told us they had waited. Seton Villa has lived up to all the good things we had heard so that we also recommend it to all²²⁽¹⁾ friends and acquaintances that are looking for such a new home.

Senior housing and in particular wheelchair accessible housing is needed in Burnaby. The reality of our society and medical advancements is such that the elderly are living longer. Those that are wheelchair bound are, given the opportunity, now able to live on their own. I believe that what Seton Villa is proposing is crucial in our society. Upon my review of the proposed project my only comment was "why are you not making it bigger so we have more individual units?"

The building will not only enhance what the existing Seton Villa offers with its landscape and gardens but will positively affect dining and gift shop amenities now available. It will provide a much-needed space for wheelchair bound individuals looking for a home whether they are transitioning current residents or new ones. The community is sure to find this additional building an advantage and a positive move on many fronts. Please do not delay and give your approval of this project.

Sincerely

Anna Borojevic
703- 4160 Albert Street,
Burnaby, B.C. V5C 6K2
Cell²²⁽¹⁾



Re: Seton Villa Possible New Building (Rezoning reference #19-32)

To the Mayor and Council,
City of Burnaby

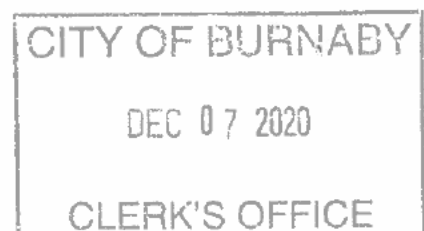
The existing Seton Villa building was originally designed for 'independent' people; the elevators, the common areas, the activities all were geared towards them. As they grew older their independence decreased. but Seton was still able to accommodate them.²²⁽¹⁾ how wonderful not to have to leave²²⁽¹⁾ Also, because compromises were made to accommodate these people, Seton began accepting new residents who were already at a level that needed care - it was no longer 'independent living' but it worked just fine ... Seton Villa was equipped to give them a home.

Medical science, with the development of very sophisticated drugs and procedures, has evolved to a place where we are living much longer and with an expectation of a reasonable quality of life. However, that level of 'independence' (or lack of it) requires more care, which is very costly, emotionally and monetarily, to loved ones. If in fact they can provide it.

The next step in losing more independence but maintaining an acceptable and reasonable quality of life, is a little more complicated to accommodate; it requires quite a bit more 'help' ... not possible in the existing physical environment. The New Seton Villa Building, on a site that already feels 'like home' would accommodate these requirements for us 'oldies', and welcome new people to 'being old'.

Sincerely,

Louise Whitaker
Unit 1310 3755 McGill Street
Burnaby, BC
V5C1M2



Dec. 1, 2020

Re: Seaton Villa
Rezoning ref# 19-32.

Michael Battle
516
3755 McGill St.
BURNABY, B.C.
V5C 1M2

Dear Mayor and Council :

I support Seaton Villa's
proposal to build a 4 storey
building with 48 units of
wheelchair accessible housing.

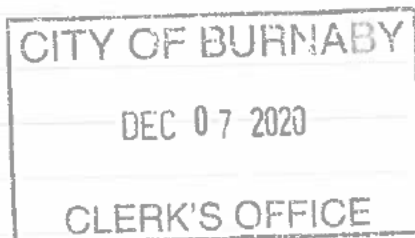
This new building provides
desperately needed, affordable
housing for seniors

Thank you.

sincerely,

Michael Battle

P.S. IF you want to Phone me
concerning this proposal you may
phone me at ²²⁽¹⁾



Wednesday, December 2, 2020

Re: Rezoning #19-32 (Seton Villa Building 48 Wheelchair Accessible Units)

Dear Mayor and Council,

I am a resident of Seton Villa and am writing in support of building 48 Units for Seniors who require wheelchair accessible and affordable suites in Burnaby. There is a great need for affordable housing which will enable Seniors to live in comfort in a space designed for again and mobility issues.

As a former employee of long term care home when they were called Private Hospitals I saw the need for affordable housing for seniors then and as a ²²⁽¹⁾ once again I was acutely made aware of the need for affordable housing for seniors. Finding affordable housing for ²²⁽¹⁾ meant separation. Not much has changed in providing affordable housing for seniors and as our aging society live longer Seton Villa is looking to the future in providing this type of environment and it is utmost that this housing be approved.

With the addition of the wheelchair build this will help resolve some of the urgent need for more wheelchair accessible housing for seniors who now reside at Seton and future residents. The social space which will incorporate the shop, hairdresser, visiting medical clinics and café will allow residents to access their personal needs in familiar surroundings. The overall concept of incorporating nature inside and outside the new build shows progressive thinking that is a much-needed asset to the residents overall good health and well-being.

I have been fortunate to have been able to find affordable housing at Seton Villa in Burnaby, however, I am now in a situation where ²²⁽¹⁾

²²⁽¹⁾ To be able to move from my independent living at Seton to a wheelchair accessible unit at Seton would allow me to continue to live in housing that I have called home for many years.

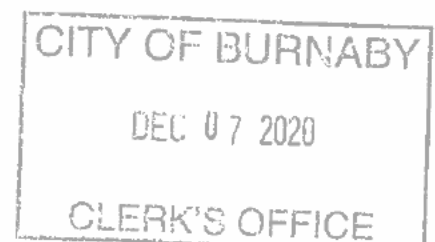
This is the dilemma seniors and families face as they age and their physical needs change. To have to move and change residences in the later years of life is detrimental to their health and well being. With the addition of the wheelchair accessible units, residents could move from various stages of their care from Independent, to Assisted Living (already provided at Seton Villa). The transition would provide stability in their lives and a continuation of living in a residence they have called home for many years.

The whole concept of building this type of residence is the way of the future and the progressive thinking of housing wants are really needs. We are all aging and the need for affordable housing is of utmost importance and must be implemented before further crisis of housing Seniors is upon us. Therefore, the planning department must approve this building for the Seniors who in years past were instrumental in Building Burnaby.

Respectfully



Amie Antoshchuk
Suite 1510, Seton Villa
3755 McGill St.
Burnaby, BC V5C 1M2



Re: Seton Villa Possible New Building (Rezoning reference #19-32)

To the Mayor and Council,
City of Burnaby

I am writing on behalf of the current and future residents of Seton Villa which is located in North Burnaby and houses approximately 200 residents. I am one of those residents and have resided here for ²²⁽¹⁾ years. It is essential that we make every effort to approve the building plan for the addition to Seton. We, who reside here, are aging in place and with aging comes the inevitable inability to do more of the things we have long done and wish we could do again. The new building would supply us a home close to our friends as we are forced to use items such as wheelchairs. Seton cannot accommodate residents in wheelchairs. How nice it would be for us, the people, to know this new building would be there for us instead of trying to find a place in other communities that are bulging at the seams now. As we age, so do the other residents of Burnaby who will in time, be seeking a comfortable home to live their day out. The new building would merely take up the area which is currently used by our aged theater and its structure would add to the beauty of the neighborhood. Our present grounds are beautiful for residents to enjoy and the new building would be incorporated into the landscape. Perhaps some of Council have never ventured up to Seton or made a visit. Some have I know but I urge all of you to take the time to visit the Seton so that you can actually talk about an actual building and site.

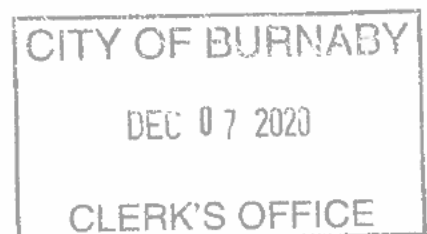
This building is essential to the ever growing senior population of Burnaby and I ask you to make serious commitment to making this new residence not just a dream but an actual home for the future. I truly appreciate the Mayor and Council giving me this time and hope we can find a path forward with the proposed plan. This new building will add to our current site and be ready to welcome our neighbors when they need these facilities.

Thank you!

Joan Carter

1210 - 3755 McGill St.

Burnaby, BC



Re: Seton Villa Possible New Building (Rezoning reference #19-32)

To the Mayor and Council,
City of Burnaby

Seton Villa is seeking a seniors building next door

With a rooftop patio and garden atop the fourth floor

Wheelchair accessible facilities are quite rare

And sorely needed by long-term care

The building joins the Tower by Main Street

Housing a hair salon and cafe — hard to beat

Plus the Villagers Store for handy retail therapy

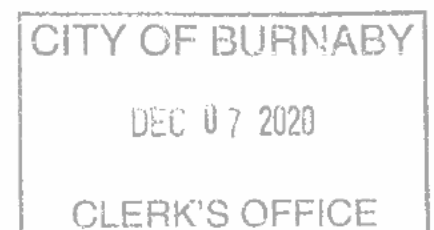
A fitting tribute to the ever-increasing elderly

Bob Scott

1806-3755 McGill St.

Burnaby, B.C. V5C 1M2

Phone²²⁽¹⁾



Re: Seton Villa desperately needed new Building (Rezoning reference #19-32

To>

Mayor & Council, City of Burnaby

We strongly support the efforts to build the annex, intended to provide affordable accommodation and care for wheelchair-dependent future residents - reflecting on this new facility, may even become a new home for us current residents, if and when we also face mobility-changes
Clearly, as our population ages, seniors will seek a place such as this new project;

As long-term residents of Burnaby, we have witnessed with approval, the many efforts by you, to assist especially elders over the years

We happily sign this appeal to you to approve this Annex,
so that construction may begin as soon as possible!

Thank you for your active consideration!

Marguerite Ann & Paul Pazdera
3755 McGill St. Unit 1507
Burnaby, BC
V5C 1M2

