Attachment 1



Official Community Plan

What We Learned Report Phase 2: Visioning

SEPTEMBER 2023



Acknowledging the unceded homelands of the həńą́əmińə́m and Skwx wú7mesh speaking Peoples

The City of Burnaby recognizes that we are on the ancestral and unceded homelands of the həńģəmińəṁ and Skwx wú7mesh speaking Peoples and are grateful to be on this territory.



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Burnaby 2050: Visioning Dialogue

An evening of refreshments, entertainment and planning our city—together!

- 6:30 pm Doors ope refreshmen 6:30 pm Welcomin 6:45 pm Overview
 - 7:10 pm Facilitated table discussions
 - 8:10 pm. Share back what we heard
 - 8:20 pm Thank you and closing remarks



Planning Departmen





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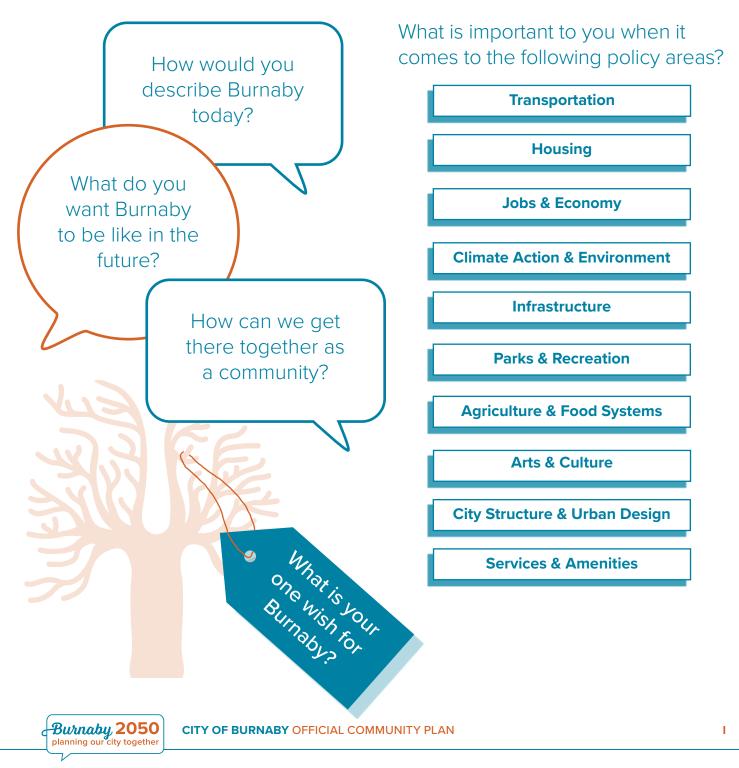
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PHASE 2 Engagement Snapshot

What We Asked



How We Informed



How People Engaged

What We Learned: Snapshot

What participants value most about Burnaby

- Access to parks and green spaces
- Local walkability
- The sense of community
- Access to public transit (access to the SkyTrain and other transit options)

What participants are most concerned about in Burnaby

- Housing unaffordability
- Lack of housing options
- Growth pressures on infrastructure and services
- Climate change impacts

What participants hope for the future of Burnaby

- More affordable housing options
- Safe active transportation infrastructure
- Protected green spaces and natural areas
- Greater access to health care, mental health care, and support services (support for seniors, immigrants, refugees, youth, people with disabilities, people experiencing homelessness, and people with substance use)
- Better access to amenities (schools, libraries, community centres, recreation opportunities)

Top words participants would want to use to describe Burnaby 25 years from now

Top words participants would NOT want to use to describe Burnaby 25 years from now

- Safe
- Affordable
- Green

- Unaffordable
- Unsafe
- Overcrowded

What's Next?

What we heard in **Phase 2: Visioning** will be used to draft a clear and inspirational community vision. This vision will be presented back to the community in Winter 2023/2024.



Potential areas of focus for the future:

Housing: Affordable housing options that support all ages, incomes, and abilities

Parks and Green Spaces:

Healthy parks, green spaces, and ecosystems around the City that provide ample access to nature

Transportation: A wellconnected transportation system that is safe, affordable, and reliable (including safe active transportation infrastructure)

Environment: Climate change mitigation/adaptation and sustainable infrastructure throughout the City

City Structure: An accessible, complete community with access to recreation, educational institutions, libraries, and more that keep pace with a growing population

Urban Design: Well-planned development that considers community feel and enhances the features that make each community special

Sense of Community:

Community events, event venues, gathering spaces, and opportunities to bring people together

Health: Accessible high-quality health care including mental health and addiction supports





Background

The City of Burnaby is creating a new Official Community Plan (OCP) to set the long-term vision for managing the city's growth. Burnaby 2050 is a multi-year process that involves engaging community members in dialogue about the future of Burnaby. The Burnaby 2050 OCP will define the community's priorities and articulate how growth will be shaped and managed to support sustainability, livability, and prosperity for Burnaby.

About the Burnaby 2050 Official Community Plan:

The Official Community Plan (OCP) is a City bylaw that enables Council to guide and manage where, when, and how future growth in Burnaby will be accommodated. The existing OCP was adopted in 1998, with some minor amendments since then. The City is undergoing considerable growth and change. A new OCP is needed to respond to the emerging and contemporary needs of both the Burnaby community and the broader community – both present and future. Throughout the planning process, community members will be engaged to gather input and provide feedback on the key elements of the OCP. Engagement events will take place periodically over the following four phases:







Phase 1: Surfacing

Phase 1: Surfacing occurred in the summer of 2022 and focused on raising awareness about the project and inviting the community to engage. Initial engagement involved educating residents on the purpose of an OCP and providing information on how the city has grown along with a series of Insights Reports on topics of interest. The Phase 1 What We Heard Report can be viewed by clicking here.

Phase 2: Visioning

Phase 2: Visioning

Beginning in June 2023, *Phase 2: Visioning* engagement focused on inviting community members to share their vision of Burnaby's future. This input will be used as a starting point for planning how and where Burnaby will grow.

When creating this vision for Burnaby's future, it was important to hear from the many diverse voices that make up and represent Burnaby. Emphasis was placed on reaching and enabling participation from as many community members as possible, including urban Indigenous community members, equity-deserving groups, and community organizations. There were a wide variety of opportunities to participate, and engagement was designed to reduce financial, language, cultural, and physical barriers. This What We Learned Report (WWLR) summarizes the feedback from *Phase 2: Visioning*.

Engagement Objectives

The objectives of this phase of engagement included:

- Providing information that is relevant and easy to understand, particularly about what an OCP is, and how it will be used in the future
- Raising awareness of the project and of opportunities to provide input
- Obtaining input on the vision for the future of Burnaby, the values that Burnaby residents hold, and key priorities on a selection of policy topics
- Inspiring dialogue and participation using creative methods
- Demonstrate that the project team has listed and incorporated community input gathered through *Phase 1 Surfacing*





Phase 2: How We Informed

Project Website

A dedicated project website for the Burnaby 2050 Official Community Plan was launched in late spring 2022. The website provided the community with immediate access to the most up-to-date information relating to the OCP's progress, along with council reports, Insights Reports, a link to the online survey, the video, and an event schedule.

The website can be viewed by clicking here.

OCP Video

An informative two-minute video was posted to the City of Burnaby's YouTube account and project website. This video explained what an OCP is, why it is important for community members, and how to get involved.

The video can be viewed by clicking here.







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Emails, Phone Calls, and Contacts

In June 2022, a dedicated email address and telephone line were launched so the community could contact City Staff with questions or comments on the project.

Contact cards were handed out at all events and community members were encouraged to contact the City with questions or to provide further input.

Interested community members also had an opportunity to sign up to an e-mail list to stay informed through all phases of the project.

Community Partner Outreach

An email was sent to community partners including organizations that work with equity-deserving groups to inform them of the Burnaby 2050 project, its goals, and to distribute a questionnaire to ask how they would like to be involved.

After reviewing the results of the questionnaire, the City hosted a series of workshops specifically for community partners, and provided them with information to assist in promotion of public events to their organizations and communities.

News Releases

In May 2023, a news release was distributed to local media and posted to Burnaby.ca inviting community members to help shape Burnaby's future. The news release can be read by clicking <u>here</u>.

E-Newsletters

Information about Burnaby 2050 was included in a newsletter and distributed by the Burnaby Inter-Agency Council.

Postcard Mailout

A postcard with information about the Burnaby 2050 *Phase 2: Visioning* engagement opportunities, including the dates of the Visioning Dialogue events and pop-ups was sent to all residential addresses in Burnaby.





Phase 2: How We Engaged

Engagement for *Phase 2: Visioning* of the Burnaby 2050 Official Community Plan took place between May 24 and September 23, 2023. A variety of methods including an online survey, in-person Visioning Dialogue events, community partner engagement sessions, and pop-up events provided residents with an opportunity to participate and help shape the vision for Burnaby's future.

Online Survey

From May 24 to July 17, 2023, an online survey was publicly available for Burnaby residents to provide input on the most important aspects of their neighbourhood, the greatest challenges facing Burnaby in the next 25 years, and what aspects they would like to see preserved, enhanced, or changed. In total, there were **1,190 responses**.

The survey served as a key means of gathering input during this phase of engagement and was promoted through all other engagement activities. It was linked on the Burnaby 2050 "Your Voice" page and promoted on social media, in a news release, through the #CityConnect eNewsletter, and at every inperson event.

The survey was available in English, Vietnamese, French, Simplified and Traditional Chinese, Spanish, Punjabi, and Tagalog.

Visioning Dialogue Events

Six in-person events, called "Visioning Dialogue" were held in June 2023. These events featured local food, poetry, and music and provided an opportunity for residents across the city to participate in a variety of engagement activities, including a community mapping exercise and a roundtable discussion of the "Now, Wow, and How" of Burnaby's future.

The Visioning Dialogue events took place at:

- Nikkei National Museum and Cultural Centre | Wednesday June 14, 6:00–8:30pm
- The Amazing Brentwood | Thursday, June 15, 6:00–8:30pm
- Bonsor Recreation Complex | Tuesday, June 20, 6:00–8:30pm
- Confederation Seniors' Centre | Wednesday, June 21, 6:00–8:30pm
- The City of Lougheed | Thursday, September 21, 6:00–8:30pm
- Wesburn Community Centre | Saturday, September 23, 6:00–8:30pm







Welcome to Burnaby 2050: Visioning Dialogue

An evening of refreshments, entertainment and planning our city-together!

6:00 pm Doors open enjoy tood, intrestments, entertainer 6:30 pm Wescaming remarks

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6:45 pm. Overview of Burnaby 2050

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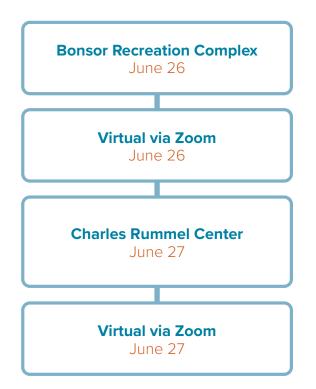
Planning Department



Community Partner Engagement

Four events were held with specific community partners and organizations in Burnaby, many of whom serve equity-deserving groups. These sessions focused on uncovering values, priorities, and concerns from each organization, based on the community and clients they serve.

The community partner sessions took place on:



For those who were unable to attend the workshops and requested a meeting, several additional community partner workshops and meetings were held. Detailed information on attendees can be found on **page 50**.

Pop-Ups

The Burnaby 2050 team went on tour to community events, festivals, and gathering places across Burnaby throughout June and July 2023. These pop-up events gave people the chance to learn more about the OCP process, to provide their feedback on what they considered most important regarding a variety of policy topics, and to select areas they would like to see preserved, enhanced, or changed through the community mapping exercise.

The pop-up events took place on:









Written Submissions

Community members were invited to provide written feedback throughout *Phase 2: Visioning.* In addition to community submissions, one submission was also received from PosAbilities.





Online Survey

Between May 24 and July 17, 2023, **1,190 community members** participated in the online survey. Questions were asked to better understand what was important to them in their neighbourhoods, what are the greatest challenges facing Burnaby in the next 25 years, and what should be preserved, enhanced, or changed.

Who Participated

The City of Burnaby strives to engage a broad representation of the community. Demographic questions were asked in the survey to understand who responded, and which perspectives were represented in the results. This demographic information helped determine if different groups of people had different perspectives on certain topics related to the OCP.

Questions where overall responses differed from particular demographics have been noted in this report.

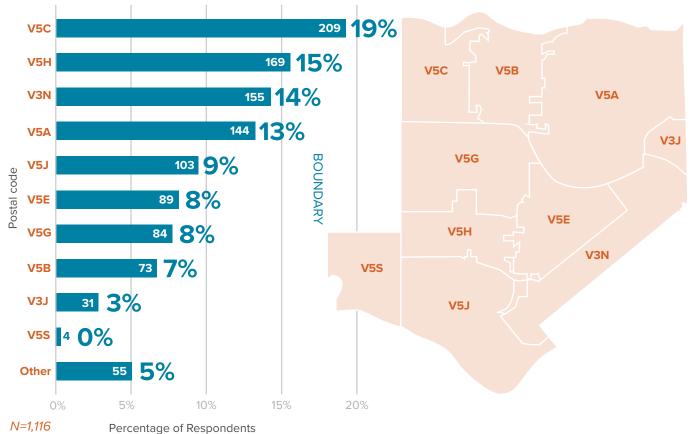
As reflected in Figures 3-1 to 3-6, the survey respondents do not fully represent the demographics of the city at large. The engagement program has been designed to include a variety of engagement opportunities so voices that are not always heard have a say in the process. It should be noted that not all participants answered every question, as some questions were optional. As participants elected to take the survey, their responses do not reflect a random sample.



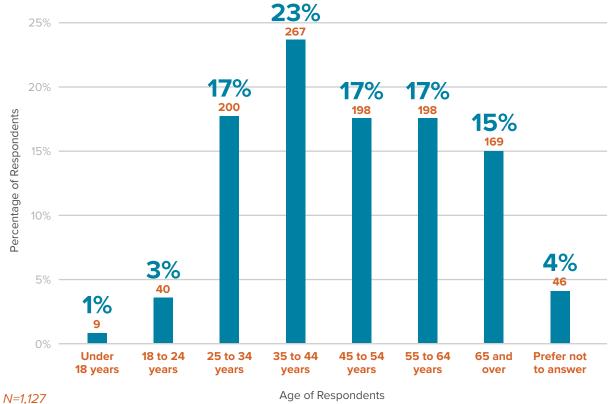


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WHAT WE LEARNED REPORT PHASE 2





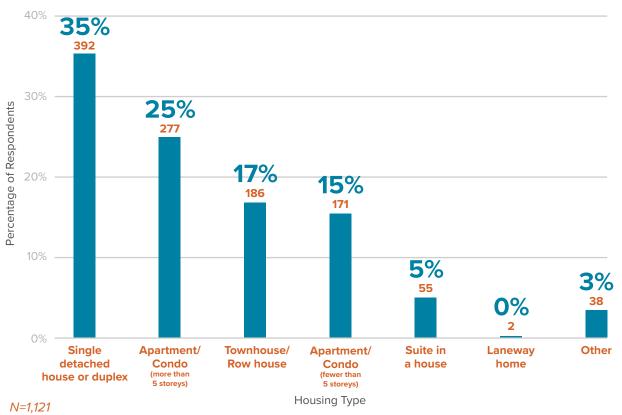
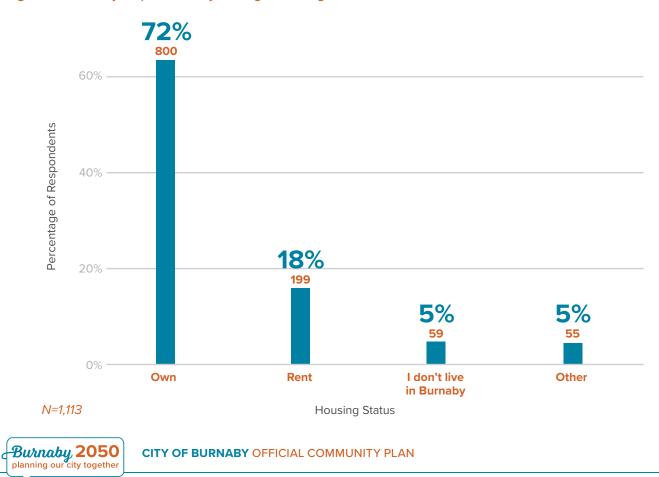


Figure 3-4: Survey respondents by renting or owning



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Figure 3-5: Survey respondents by household income

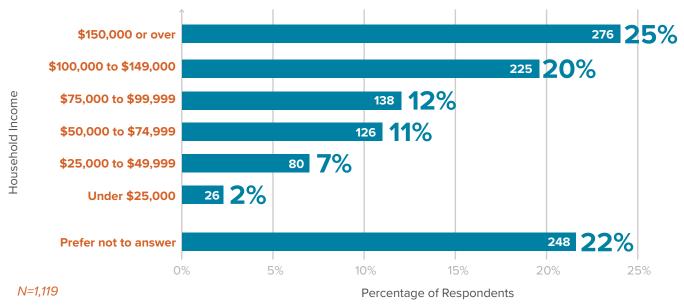
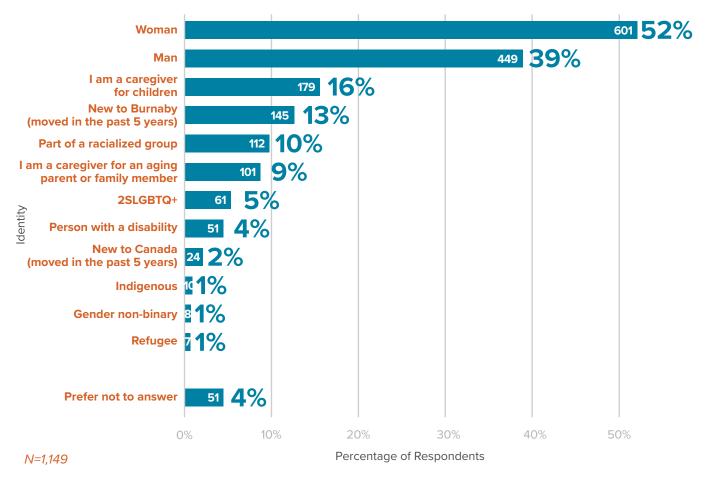


Figure 3-6: Survey respondents by identity

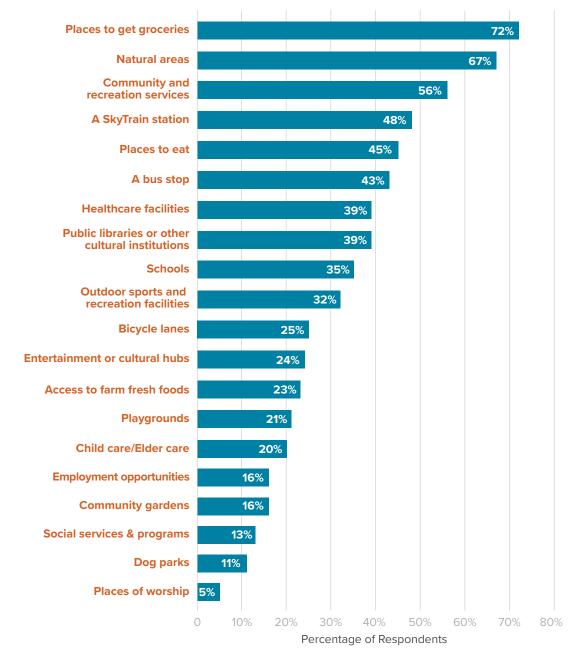




Survey Results

Question 1: What are the most important things to have walking access to in your neighbourhood? What are the next most important?

Figure 3-7: Most important neighbourhood features to have within walking distance



Neighbourhood Features

N=1,138



Participants were asked which destinations were most important to access by walking. Participants were able to select multiple responses. Overall, participants indicated their most important places as:

- Places to get groceries (72%)
- Natural areas (67%)
- Community and recreation services (56%)
- A SkyTrain station (48%)
- Places to eat (45%)

Respondents Under the Age of 18

The distribution of responses from participants aged 18 years or under was slightly different from those of the overall population. Youth participants indicated that their most desired walking destinations were **natural areas** (75%), **public libraries or cultural institutions** (75%), **schools** (63%), and **a SkyTrain station** (63%).

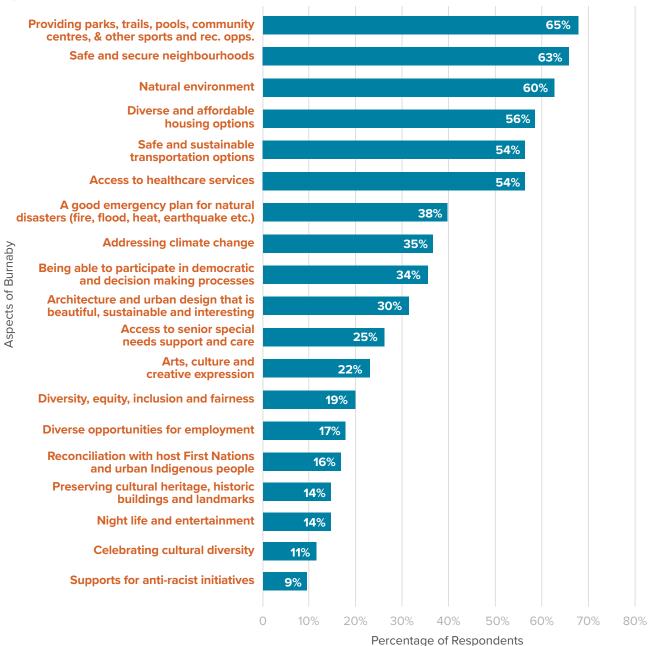
In total, 63 participants left open-ended comments. The most prominent themes included:

- Retail and shopping opportunities (7 comments)
- Equestrian trails and facilities (6 comments)
- Food/drink destinations (5 comments)



Question 2: What are the most important aspects of ensuring that Burnaby is a great place to live, work, and play?

Figure 3-8: Most important aspects



N=1,130

Survey participants were able to select up to seven options for this question. Overall, participants indicated that the most important aspects of Burnaby's livability were:

- Providing parks, trails, pools, community centres, and other opportunities for sports and recreation (65%)
- Safe and secure neighbourhoods (63%)
- Natural environment (60%)

Burnaby 2050 planning our city together

- Diverse and affordable housing options (56%)
- Safe and sustainable transportation choices (54%)
- Access to healthcare services (54%)

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2SLGBTQ+ Respondents

2SLGBTQ+ participants indicated a slightly different set of priorities from the overall survey results. A higher proportion of 2SLGBTQ+ survey participants selected options such as **diverse and affordable housing options** (69%), **climate change** (52%), **Reconciliation with First Nations and urban Indigenous people** (43%), and **diversity, equity, and fairness** (39%).

Respondents Aged 25 to 34 years old

Those who were between the ages of 25 to 34 also indicated a different set of priorities. For this age range, the top priorities were **diverse and affordable housing options** (70%), **safe and sustainable transportation choices** (63%), and **access to health care services** (50%). In total, 92 participants left comments. The most prominent themes included:

- Equine trails and facilities (7 comments)
- Reduced density (6 comments)
- Child care (4 comments)
- Access to parking (5 comments)

Question 3: Our individual and community health is influenced by a variety of social and economic conditions, sometimes referred to as the social determinants of health. How well do you think your neighbourhood or community is doing in each of the following areas?

Figure 3-9: How well Burnaby is doing in regards to the social determinants of heath

Transportation								1%
15%			40%			31%		13%
Diversity & inclusion								
12%		35%			30%	9 %	Ś	14%
Education								
11%		37%			26%	8%		18%
Food security								
9%	30%				35%		16 %	9%
Childhood experiences	5							
7%	28%		28 %	6	9%			29 %
Accessibility								
6%	30%				36%	149	%	13%
Connected to the land								
6%	23%		33%			21 %		17 %
Employment								
4 %	29%			34%		13%		20%
Social supports & conn	ections							
4 %	27%			36%		15%		18%
Housing								
3% 14%		31%						<mark>49%</mark> 3%
	F	Percentage of	Respondent	S				

LEGEND

ExcellentGoodAdequatePoorNot sure

N=1,130



Social Determinants of Health

Participants rated their community as "good" or "excellent" in the following areas:

- Transportation (55%)
- Education (48%)
- Diversity and inclusion (47%)
- Food security (39%)

The areas receiving the highest number of "poor" ratings were:

- **Housing** (49%)
- Connection to the land (21%)
- Food security (16%)
- Social supports and connections (15%)

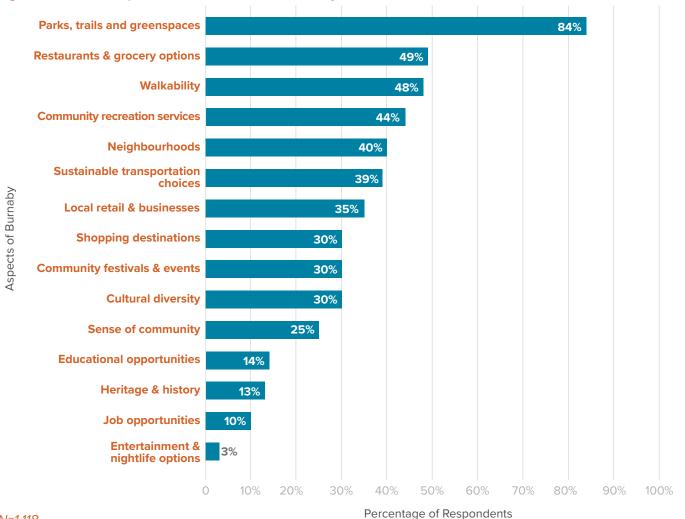
Respondents with a Disability

Participants who self-identified as having a disability answered this question differently from the general population. There was a higher proportion of "poor" ratings in every category, particularly in **housing** (63%), **accessibility** (30%), **food security** (27%), and **diversity and inclusion** (23%).

The best-rated categories "excellent" or "good" were in education (50%), transportation (46%), and diversity and inclusion (44%).



Figure 3-10: What respondents love most about Burnaby



N=1,118

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Survey participants were able to select up to seven options for what they love most about living, working, and playing in Burnaby.

Overall, the majority of participants indicated that **parks, trails, and green spaces** (84%) were what they loved most about Burnaby. Other top responses to this question included:

- Restaurants and grocery options (49%)
- Walkability (48%)
- Community recreation services (44%)
- Neighbourhoods (40%)

Respondents from a Racialized Community

Participants who self-identified as members of a racialized community indicated a slightly higher preference for **restaurants and grocery options** (58%), Burnaby's **cultural diversity** (49%), **sustainable transportation choices** (40%), and **community festivals and events** (33%).

In total, 92 participants left comments. The most prominent themes included:

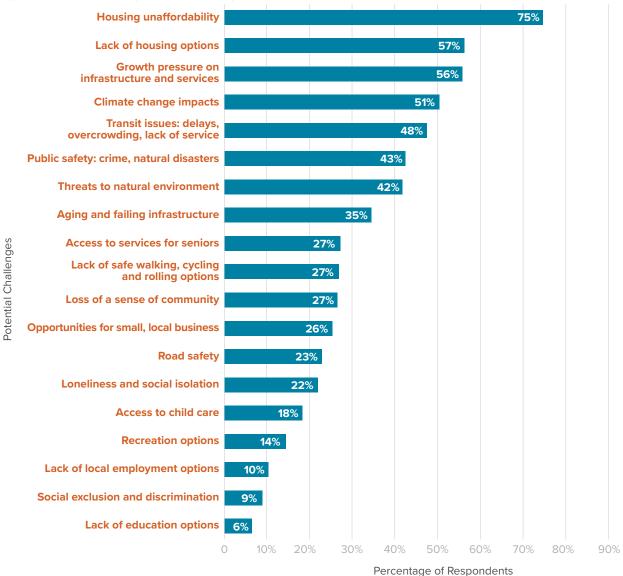
- Equestrian community (12 comments)
- Its central location (11 comments)
- Community amenities (libraries) (6 comments)
- Access to nature (6 comments)
- Religious centres and places of worship (4 comments)





Question 5: What are the greatest challenges you think Burnaby is facing over the next 25 years?

Figure 3-11: Burnaby's greatest challenges



N=1,132

Survey participants were able to select up to seven challenges they think Burnaby will face over the next 25 years.

The top two responses were both housing-related: housing unaffordability (75%) and a lack of housing for different types of households (57%).

Other top responses included:

- Growth pressure on infrastructure and services (56%)
- Climate change impacts: smoke, extreme heat, floods (51%)
- Transit issues: delays, overcrowding, lack of service (48%)



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Respondents Over 65

Survey participants who self-identified as being over the age of 65 indicated that **housing unaffordability** (71%) will be the greatest challenge over the next 25 years, and they also showed increased concern for **threats to the natural environment** (57%), **climate change impacts** (54%), and **access to services for seniors** (53%).

In total, 91 participants left comments. The most prominent themes included:

- Loss of green space through over development (11 comments)
- Access to health services (4 comments)
- Increase in traffic concerns (4 comments)
- Insufficient law enforcement (5 comments)

Question 6: What are three words you would want to use to describe Burnaby 25 years from now?

In total, respondents left 1,048 comments. The top 10 words that respondents noted for how Burnaby should be described in the future included:

- Safe (332 comments)
- Affordable (249 comments)
- Green/Nature (169 comments)

- Sustainable (135 comments)
- Diverse (117 comments)
- Inclusive (107 comments)
- Walkable (88 comments)
- Vibrant (78 comments)
- Beautiful (75 comments)
- Livable (57 comments)

Question 7: What are three words you would NOT want to use to describe Burnaby 25 years from now?

In total, respondents left 1,030 comments. The top 10 words that respondents noted for how Burnaby should not be described in the future included:

- Unaffordable/expensive (369 comments)
- Unsafe/dangerous (331 comments)
- Overcrowded (234 comments)
- Congested (86 comments)
- Dirty (82 comments)

- Polluted (86 comments)
- Concrete (60 comments)
- Isolating (57 comments)
- Car-centric (41 comments)





Question 8: What features or areas in Burnaby would you like to see preserved, enhanced, or changed? This can include natural or human-made features, or places of social, cultural, or historical significance.

In total, respondents left more than **2,170 comments** about different features and areas on a map of Burnaby. The top themes that emerged in each quadrant can be found in the table below, with more detailed themes for specific areas outlined in the following pages.



Northwest Quadrant

- Parks, Green spaces and Recreation (123 comments)
 - Enhance parks and green spaces (50)
 - Protect parks/green spaces (24)
 - Increase access to recreation (23)
- Transportation and Infrastructure (129 comments)
 - Invest in transit improvements, including creating bus lanes on Hastings and Willingdon, building a new SkyTrain line, and improving transit connections (26)
 - → Build cycling infrastructure (24)
 - Invest in walkable infrastructure (20)
- Development (52 comments)
 - Increase mixed-use development (14)
 - Expand Brentwood development further west, south and north (9)
 - Improve Brentwood development to be more welcoming, aesthetically pleasing and accessible (8)
- Community Character (52 comments)
 - Protect neighbourhood character (32)
 - Prioritize community feel (11)
 - Increase tree canopy (6)



Northeast Quadrant

- Parks, Green spaces, Recreation (315 comments)
 - Protect parks and green spaces (144)
 - Enhance parks and green spaces (48)
 - Protect spaces for horses (28)
- Transportation and Infrastructure (95 comments)
 - Build cycling infrastructure (39)
 - Invest in transit improvements, including increasing reliability and frequency of transit routes (16)
 - Invest in walkable infrastructure (9)
- Environment and Sustainability (57 comments)
 - Remove the oil tank farm (32)
 - Cancel TMX (12)
 - Mitigate risks from the oil tank farm (3)





Southwest Quadrant

- Parks, Green spaces and Recreation (368 comments)
 - Protect parks and green space (158)
 - Enhance parks and green space (102)
 - Increase access to parks and green spaces (41)
- Transportation and Infrastructure (197 comments)
 - Invest in transit improvements, including increasing connections north to south, building SkyTrain stations in rapidly growing areas, an adding new bus routes (55)
 - → Build cycling infrastructure (42)
 - Invest in walkable infrastructure (23)
- Housing (77 comments)
 - Increase housing density (23)
 - Prevent future high-rise construction (19)
 - Increase variety of housing options (18)



Southeast Quadrant

- Parks, Green spaces and Recreation (922 comments)
 - Protect parks and green spaces (41)
 - Enhance parks and green spaces (23)
 - Increase access to parks and green spaces (9)
- Transportation and Infrastructure (48 comments)
 - Invest in walkable infrastructure (13)
 - Invest in transit improvements, including creating a SkyTrain connection North to South (9)
 - Update infrastructure, including sidewalks and better streetlights (8)
- Housing (22 comments)
 - Increase housing density (11)
 - Allow more mixed-use development (6)
 - Increase variety of housing options (3)

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Northwest Observations

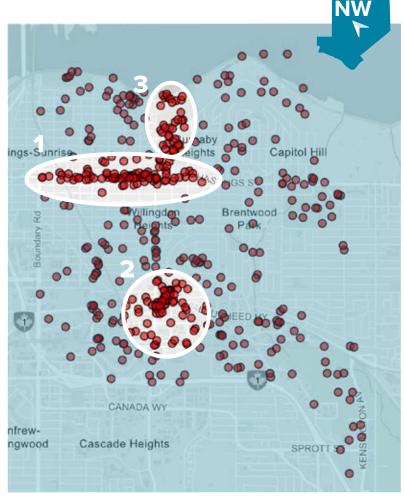
- 1. Burnaby Heights and Hastings St:
 - The community wants to preserve and enhance Burnaby Heights, emphasizing the importance of maintaining the local character, small businesses, and walkability.
 - Suggestions include improving public transit connections, outdoor spaces and patios, addressing tree health and water retention, and reconsidering large-scale developments.
 - Balancing growth and community preservation is key, with an emphasis on supporting small businesses, reducing traffic, and fostering a vibrant, accessible neighborhood.

2. Brentwood:

- Concerns related to Brentwood's development, urging cultural and community spaces, better transit connectivity, green spaces, and a variety of different housing options.
- Requests include better pedestrian infrastructure, more local businesses, and recreational amenities. Comments address concerns about overdevelopment, traffic, green space loss, while others highlight the potential for an entertainment district and a more diverse retail environment.
- The community strives for a livable, vibrant, and sustainable neighborhood, tackling affordability, transportation, and quality of life.

3. Confederation Park:

- The community is advocating for improvements to Confederation Park: preserving and expanding green spaces, adding family amenities, and creating community facilities. They want active play features, covered performance spaces, and cultural venues like a theatre.
- The focus is on blending the park's nature with new structures for all ages. Accessibility, recreation options, and cultural spaces that promote a sense of community are valued.



Esri Canada, Esri, HERE, Garmin, SafeGraph, METI/NASA, USGS, EPA, NPS, USDA, NRCan, Parks Canada | Esri Canada

The red dots show where comments were pinned on the map. Areas with high concentrations of comments have been summarized in greater detail on the left, with each numbered section corresponding to the numbered area on the map.



Southeast Observations

1. Robert Burnaby Park:

- Strong desire to maintain and enhance the natural beauty and green spaces within Robert Burnaby Park. Suggestions for improvements include adding benches and picnic tables, enhancing trails, and considering a pedestrian overpass for better connectivity.
- The community values the existing facilities like playgrounds, frisbee golf, and outdoor pools, but is advocating for measures to address concerns like off-leash dogs and illegal dumping.

2. Byrne Creek Ravine Park:

- Calls to preserve and enhance the natural beauty and green spaces in the area, particularly in Byrne Creek and its surroundings. There is a consensus on the importance of maintaining parklands, conserving watersheds, and providing spaces for outdoor recreation and relaxation.
- Improved amenities, pedestrian safety measures, and increased access to shops, restaurants, and services near transit stations are key.

3. Edmonds:

- The community wants revitalization, community engagement, and improved amenities in the Edmonds area. Suggestions include enhancing the community center, creating more green spaces like community gardens and trees for shade, and increasing options for local businesses and restaurants.
- Calls to address crime, improve pedestrian connections, and make Edmonds Street a vibrant, walkable high street. There's also a push for affordable, accessible, and inclusive development that caters to diverse demographics, along with a need for additional community centers to accommodate the growing population.



Esri Canada, Esri, HERE, Garmin, SafeGraph, METI/NASA, USGS, EPA, NPS, USDA, NRCan, Parks Canada | Esri Canada

The red dots show where comments were pinned on the map. Areas with high concentrations of comments have been summarized in greater detail on the left, with each numbered section corresponding to the numbered area on the map.



Northeast Observations

1. SFU Gondola:

 Opposing opinions related to the SFU Gondola: those opposed have safety concerns and a desire for the Burnaby Mountain Conservation Area to be preserved; those in favour are looking for faster, more convenient transportation options.

2. Trans Mountain Tank Farm:

 Concern over storage of dangerous goods, environmental risks and a desire for the decommissioning of the area.

3. Burnaby Mountain Golf Course:

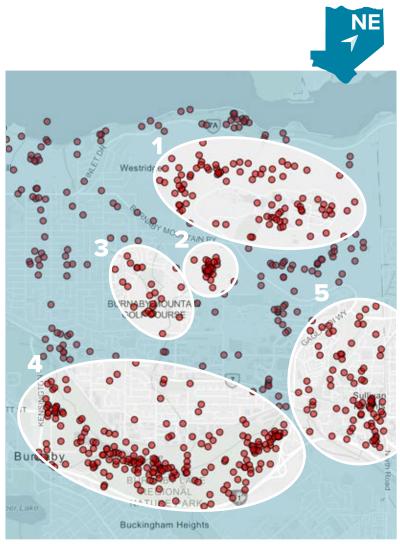
- Opposing opinions related to the golf course: those opposed would rather see the area converted to park space; those in support appreciate the recreational opportunities it provides.
- There is a desire for more amenities (grocery, shopping, coffee, etc.) in the area with housing and transit nearby.

4. Burnaby Lake Regional Nature Park:

- The community has great appreciation for this area and the recreational opportunities and access to nature opportunities that it provides.
- Desire for enhanced recreational facilities and opportunities (ie. paddling, tennis, more sports fields, etc.).

5. SkyTrain-Lougheed Town Centre:

- There is support for densification as buildings are aging, but need to ensure that there are enough schools, health care, transit, amenities to support expanding city centres.
- Ensure the preservation of existing green space as the area grows, while also establishing active transportation infrastructure to support walking and biking.



Esri Canada, Esri, HERE, Garmin, SafeGraph, METI/NASA, USGS, EPA, NPS, USDA, NRCan, Parks Canada

The red dots show where comments were pinned on the map. Areas with high concentrations of comments have been summarized in greater detail on the left, with each numbered section corresponding to the numbered area on the map.



Southwest Observations

1. Willingdon Avenue:

- There is a desire for more housing types, not just single family.
- Would like to see improved north / south transit and active transportation infrastructure.

2. Deer Lake Park:

- Residents appreciate the area and desire its preservation, including the local arts and culture scene.
- Concern over the cleanliness of the park (goose droppings), and a desire for lake dredging.
- The community wants to enhance walking and biking, particularly between Burnaby Lake and Deer Lake.

3. Central Park:

- Appreciation for the park's beauty, although some recent concerns about safety have arisen.
- The community desires additional amenities such as washrooms, benches, and a spray park, along with programs that promote family and community gatherings.

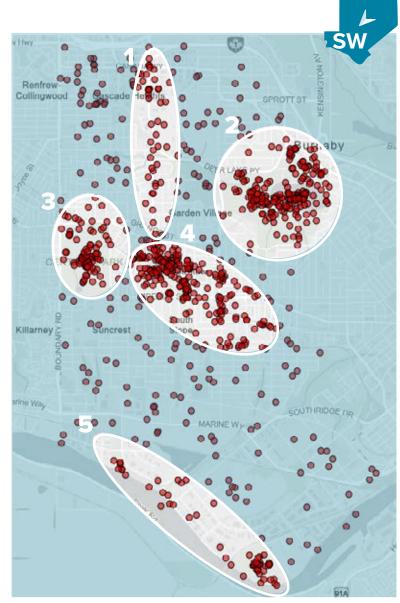
4. Metrotown:

- Enhance the BC Parkway multi-use trail and overall trail connectivity.
- The community wants to develop the area as Burnaby's cultural hub, by incorporating shops, services, affordable housing, increased transit capacity, green space, entertainment and night life opportunities.
- There are some concerns over safety, road congestion, and density.

5. Fraser River Foreshore:

- The community wants to see the continued preservation of the Burnaby Fraser Foreshore Park.
- There is an opportunity for a foreshore path.

The red dots show where comments were pinned on the map. Areas with high concentrations of comments have been summarized in greater detail on the left, with each numbered section corresponding to the numbered area on the map.



Esri Canada, Esri, HERE, Garmin, SafeGraph, METI/NASA, USGS, EPA, NPS, USDA, NRCan, Parks Canada



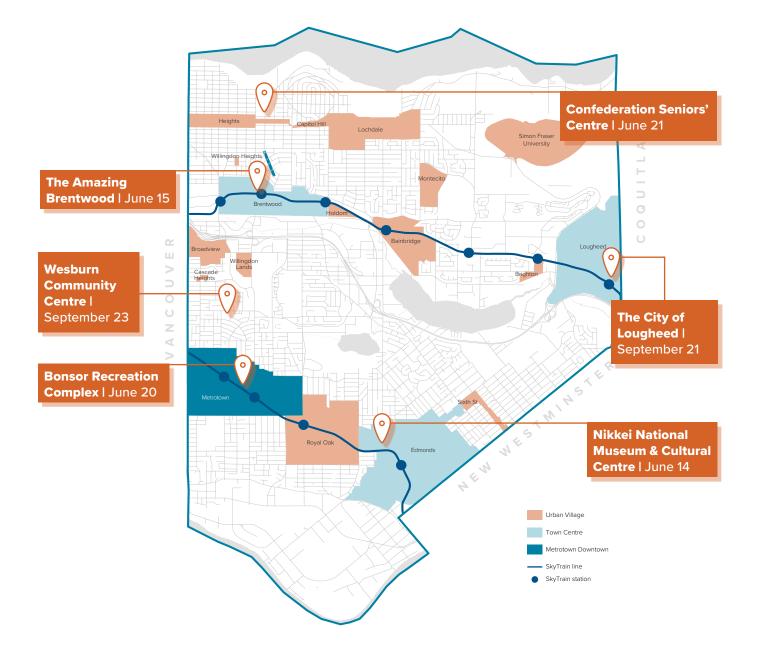
Visioning Dialogues

Six in-person Visioning Dialogue events were held in June and September 2023. The purpose of these sessions were to:

- Inspire dialogue and participation about the current state and future of the community
- Identify community priorities for the OCP
- Spark ideas around key OCP policy topics with prompting questions

The Visioning Dialogue events took place across the City:

Over 520 people attended the event series.





Each event began with an opening prayer and song from Tsleil-Waututh Elders, Sam George and Les George. Mayor Mike Hurley and the Deputy General Manager of Planning and Development, Lee-Ann Garnett, also attended to welcome attendees, provide remarks, present an overview of the OCP process, and observe conversations.

In addition, each event featured halal food from local businesses. Local musicians and poets were invited to perform before the discussion period of the evening to encourage and inspire the visioning process.













Roundtable Discussions: Now, Wow, How

The Now, How, Wow activity was designed to spark conversation around the present (now) and future state of Burnaby (wow), while generating ideas about how to achieve the community's vision for 2050 (how).

A sheet of paper with three circles was provided at each table with each circle representing the now, wow, and how. In total, 20 tables were set up around the room. Each table had a facilitator from either the City of Burnaby or the consulting team from Urban Systems. In total, more than **3,600 sticky notes** were collected throughout the exercise.

Community Mapping

At each event there was a community mapping activity that prompted attendees to identify areas of Burnaby that they would like to see protected (using green sticky-notes), enhanced (using yellow sticky notes), or changed (using red sticky notes). Almost **200 comments** were left on the maps.

One Wish

As participants exited the event, they were invited to write their "one wish" for Burnaby on a cue card and place it in a Wishing Jar. Over **400 wishes** were collected.

Growth Scenarios

At the Wesburn Community Centre and City of Lougheed Visioning Dialogue events, attendees were asked to show where the City should direct growth in Burnaby by placing different coloured dots on a map of the city to indicate different levels of density and different land use designations, such as commercial, residential and industrial. Over 1,100 dots were left on the maps.









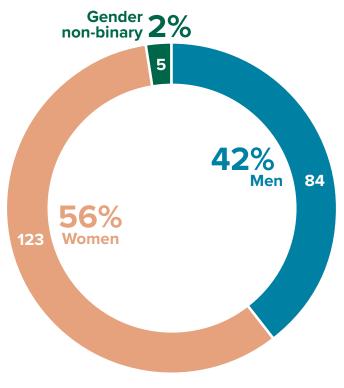
Who Participated

Demographic information of the participants at the Visioning Dialogue events was collected through a feedback form that participants completed at the end of each event. Over **330 feedback forms** were received, out of the total 520 attendees at the events. The following summary represents a general picture of who took part in the Visioning Dialogue events. The full demographic information collected through the feedback forms, including a breakdown for each location, is included in **Appendix A**.

Life Stage & Gender

Overall, there were slightly more women who attended than men (56% women, compared to 42% men and 2% non-binary attendees). Out of the life stages that were provided as options in the form, the majority of participants were older adults over 65 years old. Approximately 55% of participants were home or property owners, and 17% of participants rented their homes.

Figure 3-12: Gender of Visioning Dialogue event attendees



N=301

15% of participants were new to Burnaby, having moved to the city within the past 5 years, and 5% had moved to Canada within the past 5 years.

Equity-deserving Groups

The feedback form also provided a way for participants to self-identify as member of an equity-deserving group. Out of all events, approximately 11% of participants identify as a racialized person, 3% identify as 2SLGBTQ+, 4% identify as persons with disabilities, and 1% of participants identify as Indigenous.



Caregivers

Eleven percent (11%) of participants were caregivers for children, and 8% were caregivers for aging parents or other aging family members.

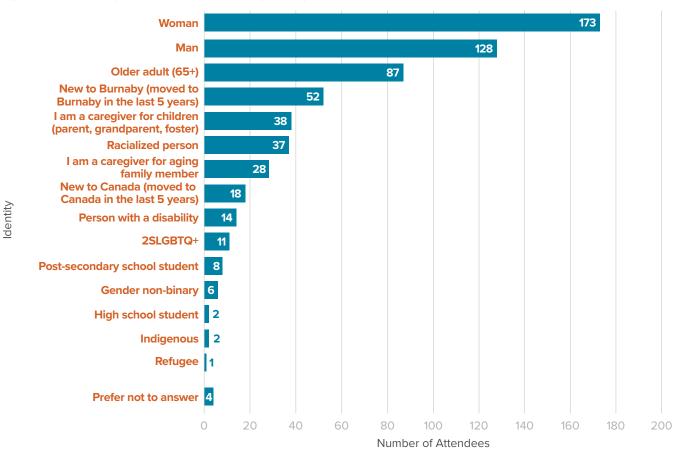
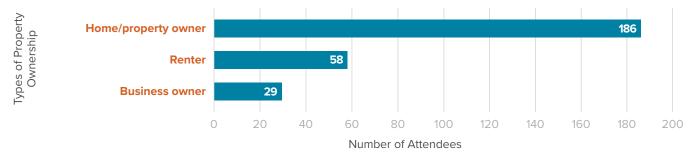


Figure 3-14: Identity breakdown of Visioning Dialogue event attendees

N=338

Figure 3-15: Property ownership breakdown of Visioning Dialogue event attendees



N=273





Roundtable Discussions: Now, Wow, How

The Now, How, Wow activity asked attendees to discuss the present (now) and future state of Burnaby (wow), and then share ideas about how to achieve their shared vision for Burnaby in 2050 (how). The snapshot below provides an overview of the most common topics for each section of the Now, Wow, How activity. A more detailed breakdown can be found in the lists in the following pages.

	Nikkei National Museum and Cultural Centre	Amazing Brentwood	Bonsor Recreation Complex
Now	 Efficient transportation (but improvements are needed) There is easy access to parks, green spaces, and nature Many well-used community amenities, and well-loved community events 	 Efficient transportation (but improvements are needed) Access to parks, green spaces, and nature Many well-used community amenities, and well-loved community events 	 There is easy access to amenities and recreational facilities, but they are getting crowded There is easy access to parks, green spaces, and nature There has been rapid development and population growth, but housing options are still lacking
Wow	 Burnaby is a complete community with access to amenities, gathering spaces, and community events There is a variety of affordable housing options for all with updated infrastructure to accommodate new residents Health care and social services are easily accessible; ensuring the community is food-secure and family friendly 	 Burnaby has reduced its reliance on cars because of the active transportation opportunities There is a variety of affordable housing options and mixed-use developments which preserve the City's character Burnaby has protected natural areas and has become a leader in sustainable practices 	 Burnaby is a complete community with access to amenities, entertainment, and recreation Burnaby is a safe community with easily accessible services for families, seniors, and newcomers (including mental health support) Transportation has improved (more active transportation opportunities and
How	 Enhance local amenities and hosting more events to build the sense of community Maintain transparent and progressive government processes Invest in more housing and infrastructure to accommodate growth 	 Invest in more well-planned housing (such as village concepts and mixed-use development) Invest in active transportation Improve access to health care and social services 	 improvements for drivers) Maintain transparent government processes and prioritizing government collaboration Prioritize sustainability and climate action, and protecting parks and natural areas Improve access to health care and mental health support



	Or Confederation Seniors Centre	Wesburn Community Centre	• The City of Lougheed
Now	 There is a lack of housing and infrastructure to accommodate future development Investments are needed to improve active transportation (especially walkability) and parking There is easy access to parks, green 	 Public transit is convenient, but could use investment to increase connectivity and reduce crowds Infrastructure updates are needed, including public washrooms, signage, and roads and sidewalks There is high accessibility to parks and 	 There is a large public transit network, but it needs investment to increase capacity There is lots of easily accessible parks and green spaces There is a lack of affordable housing
	spaces, and nature	green spaces	
Wow	 Transportation has improved (more active transportation opportunities and less traffic congestion) There is easy access to health care, arts and culture, and support services for seniors Easy access to amenities like schools, libraries, and recreational facilities which all foster a sense of community 	 Increased public transit options, including more buses with direct connections to town centres, more frequent buses, and commuter trains Up-to-date infrastructure that matches population growth and enhances safety and accessibility Increased access to healthcare, including expanding hospital capacity and more medical clinics or care centres 	 There are more public transit routes that are easier to use Healthcare is easier to access, including mental health services, more clinics, and expanded hospital services Burnaby prioritizes sustainability through reducing consumption, waste management, energy efficient infrastructure
How	 Invest in well-planned and affordable housing development (with balanced densification) 	 Increase the variety of housing options, including townhouses, mid-sized buildings, multi-generational housing and co-ops 	 Invest in transit improvements, including more buses and offering free transit Incorporate public engagement into more
	 Prioritize sustainability through green infrastructure and protecting parks and natural areas 	 Invest in public transit, including more North-South routes, more rapid transit options and a new SkyTrain line 	 City decision-making Increase the variety of housing options available, for purchase and for rent
	 Improve transportation experience by investing in transit, active transportation, and road infrastructure 	 Enhance parks and green spaces to increase usage and support biodiversity 	

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Nikkei National Museum and Cultural Centre

Over 100 community members attended the June 14 session at the Nikkei National Museum and Cultural Centre. Their responses to the roundtable discussions have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report. The numbers in brackets indicate the number of comments attributed to this theme.

Now: What is Burnaby like right now?

Top Themes	Discussion Points	
Transportation (43 comments)	 Effective transportation systems (but some improvements are needed) (14) Traffic and congestion (9) Cycling infrastructure exists (but more is needed) (8) Lacking north-south connections (6) Walkable (but more investments are needed) (6) 	"We
Environment (33 comments)	 Access to parks and green spaces (28) Access to nature (lakes, mountains, forests) (5) 	nei leve cen
Community Spaces & Amenities (24 comments)	 Many community events (10) Access to arts and culture (5) Access to amenities/libraries (5) More community spaces/gathering spaces are needed (4) 	imp hav gat – Vi
Housing & Infrastructure (17 comments)	 Greater variety of housing options are needed (missing middle housing, rental housing, pet friendly rentals, units large enough for families) (8) Opposition to high-rise development (5) Infrastructure updates needed (roads, stormwater management, more curbs needed) (4) 	
Healthcare & Social Services (17 comments)	 Lack of healthcare services and infrastructure (more clinics, shorter waiting room times, second hospital needed in the south slope area, improvements to Burnaby Hospital) (6) Access to community gardens and farmers' markets (6) Public safety improvements are needed (concerns in Metrotown, concerns on public transit, increasing crime) (5) 	

"I love all of our parks and how accessible they are by transit."

> – Visioning Dialogue attendee

"We need more neighbourhoodlevel community centres. It is important to have places to gather."

- Visioning Dialogue attendee



Top Themes	Discussion Points		
Community Spaces & Amenities (53 comments)	 There is a strong sense of community (10) There is access to recreation (8) There are more schools, school upgrades, and the community can use schools as community spaces (8) There are more community events (7) 	 Burnaby is a complete community (6) There are more community centres (5) There are more community/gathering spaces (5) There is more entertainment (4) 	"We need more locally grown urban agriculture and farmers' markets. Inspire people to
Housing & Infrastructure (50 comments)	 There is a variety of housing options (24) There is access to affordable housing (9) Infrastructure has been updated (rainwater capture, improved roads) (5) 	 There aren't many high rises (4) There is mixed use development (4) The community is well designed (4) 	grow their own food." – Visioning Dialogue attendee
Healthcare & Social Services (43 comments)	 Burnaby has a healthy food system and residents have access to food options (more access to fresh food, farmers' markets, protected farmland) (17) Burnaby is family-friendly and there is access to child care (9) 	 There is support for arts and culture (7) Public safety has improved (6) There is greater access to healthcare services and facilities (4) 	"Allow homes where
Environment (32 comments)	 Burnaby is sustainable (green infrastructure, EV charging, alternative energy) (19) 	 Parks and green spaces have been protected (and there are more of them) (13) 	you live on top and have office/retail space below. This will facilitate a better balance of
Transportation (31 comments)	 Transit has improved (10) There is more cycling infrastructure (9) 	 Burnaby is more walkable (7) There are more north-south connections (5) 	– Visioning Dialogue
Accessibility, Diversity & Inclusion (16 comments)	Burnaby is accessible (6)Burnaby is diverse (5)	• Burnaby is affordable/livable (5)	attendee

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?



Top Themes	Discussion Points	
Community Spaces & Amenities (36 comments)	 Support more community events (11) Build a sense of community (8) Build more gathering spaces/community centres (7) Design complete communities (5) Add and enhance schools (with active transportation access) (5) 	"Plan for population growth by considering infrastructure, housing, and City
Government & Processes (22 comments)	 Increase engagement and communication (12) Support grassroots initiatives and non-profits (6) Implement proactive policies and demonstrate municipal leadership (4) 	– Visioning Dialogue attendee
Transportation (20 comments)	 Invest in the transportation system (SkyTrains, rapid buses, SFU Gondola) (11) Invest in more active transportation (bike lanes, sidewalk improvements) (9) 	
Housing & Infrastructure (16 comments)	 Increase the variety of housing options (co-housing, mutigenerational housing, rentals) (6) Increase access to affordable housing (options for seniors and families) (6) Support more mixed land uses and densities (4) 	"Look at potential of smaller neighbourhoods
Environment (17 comments)	 Prioritize the environment (climate action, green infrastructure) (10) Protect and expand access to parks, green spaces, and nature (7) 	for small businesses and restaurant
Economy (16 comments)	 Support local businesses (10) Protect industrial zones (6) 	– Visioning Dialogue attendee

How: How will we get from what Burnaby is like now to the future that makes you go wow?



The Amazing Brentwood

Over 90 community members attended the June 15 session at the Pop-up Space in the Amazing Brentwood. Their responses to the roundtable discussions have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report.

Now: What is Burnaby like right now?

Top Themes	Discussion Points	
Transportation (47 comments)	 Effective transportation systems (but some improvements are needed) (20) Traffic and congestion (9) Walkable (but more investments are needed) (8) Cycling infrastructure is needed (6) Lacking north-south connections (4) 	"We need more sidewalks and public lighting so Burnaby can become more walkable."
Environment (40 comments)	 Access to parks and green spaces (27) Access to nature (mountains, rivers, lakes) (5) Sustainability is a priority (4) Concerns about climate and climate impacts (greenhouse gas emissions, heat, fires, storms) (4) 	 Visioning Dialogue attendee "I Love the Shadbolt Centre and the activities for children and adults." Visioning Dialogue attendee
Community Spaces & Amenities (17 comments)	 Access to recreation (5) Access to public spaces (4) Strong sense of community (4) Access to amenities (4) 	
Accessibility, Diversity & Inclusion (16 comments)	Unaffordable (10)Diverse (6)	

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– Visioning Dialogue attendee

WHAT WE LEARNED REPORT PHASE 2

Top Themes	Discussion Points	"Shelters for bus stops
Transportation (43 comments)	 Burnaby is walkable (16) There is cycling infrastructure (11) Transit has improved (11) There is less reliance on cars (5) 	are needed to protect users from the sun and rain." – Visioning Dialogue attendee
Housing & Infrastructure (35 comments)	 There are a variety of housing options (15) There is well-planned, mixed-use development (9) Infrastructure has been upgraded (6) Character has been preserved (5) 	"Plan for enough libraries and schools for the population
Environment (31 comments)	 Parks and green spaces have been protected (and there are more of them) (20) Burnaby is sustainable (green infrastructure, clean energy) (11) 	– growth." – Visioning Dialogue attendee
Community Spaces & Amenities (38 comments)	 Burnaby is a complete community (13) There is more access to arts and culture (8) There are more community spaces/gathering spaces (5) Amenities are accessible (4) Recreation is accessible (4) There are more/upgraded schools (4) 	"More entertainment; Burnaby should be known as an entertainment centre."

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?



– Visioning Dialogue

attendee

		"Ease up on
Top Themes	Discussion Points	regulations and allow
Housing &	 Develop a variety of housing options (24) 	condos to open up
Infrastructure (59 comments)	 Ensure well-planned growth (village concepts, creative urban design, more collaboration with developers) (21) 	daycares on the ground floor."
	 Allow more flexible zoning (mixed commercial and residential zoning, rezoning for more densification, zoning bylaws to support creative building design) (5) 	– Visioning Dialogue attendee
	 Upgrade infrastructure (repurpose old infrastructure, update road systems) (5) 	attendee
	Prioritize mixed-use development (4)	
Transportation	Build more cycling infrastructure (9)	"Designate cycle
(27 comments)	Invest in transit (8)	paths North to South
	Manage traffic (5)	Burnaby to allow
	 Invest in walkability (5) 	connection."
Healthcare &	Support arts and culture (7)	– Visioning Dialogue attendee
Social Services (23 comments)	 Increase number of community gardens (6) 	attendee
(25 comments)	 Provide more services to support seniors, youth, and children (6) 	
	 Invest in the healthcare system (4) 	
Environment	 Protect and add more parks and green spaces (14) 	"Build more primary care centres in various
(22 comments)	 Prioritize sustainability (8) 	parts of Burnaby to take the load off of
Economy	Support local businesses (10)	Burnaby General."
(19 comments)	 Increase commercial/retail business opportunities (5) 	
	Create local jobs (4)	– Visioning Dialogue attendee
Government	Demonstrate municipal leadership (election follow through, improved processes) (8)	
& Processes	Increase engagement and communications (6)	
(18 comments)	Learn from other cities (4)	"Support community

grocery stores and mom and pop shops."

_____ ______

– Visioning Dialogue

attendee

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How: How will we get from what Burnaby is like now to the future that makes you go wow?

WHAT WE LEARNED REPORT PHASE 2

Bonsor Recreation Complex

Over 100 community members attended the June 20 session at the Bonsor Recreation Complex. Their responses to the roundtable discussions have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report.

Now: What is Burnaby like right now?

Top Themes	Discussion Points	
Community Spaces & Amenities (47 comments)	 Access to amenities (but some are crowded) (28) Access to recreation (but more are needed) (13) More community spaces and events are needed (6) 	"We have high quality parks with seating along the walking
Environment (33 comments)	 Access to parks and green spaces (21) Access to nature (12) 	paths." – Visioning Dialogue attendee
Housing & Infrastructure (25 comments)	 Rapid growth and development (14) Lack of affordable housing (11) 	
Transportation (23 comments)	 Congested road systems (7) Transit investments are needed (6) More active transportation infrastructure is needed (6) Concerns with roads and parking (4) 	"Housing is expensive and we have very few available units to rent." – Visioning Dialogue
Healthcare & Social Services (22 comments)	 Concerns with increasing crime (8) More services for people experiencing homelessness, seniors, families and youth are needed (8) Lack of healthcare services (lack of doctors, lack of hospitals) (6) 	attendee



– Visioning Dialogue attendee

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?

	Discussion Drints	district!"
Top Themes	Discussion Points	
Community	 There is more access to amenities (libraries, schools) (14) 	– Visioning Dialogue
Spaces & Amenities	There is more access to arts and culture (8)	attendee
(43 comments)	There is access to recreation (8)	
	There is more entertainment (7)	
	Burnaby is a complete community (6)	"I want to see Burnaby
Healthcare &	Burnaby is safe (11)	become a City that supports the mental
Social Services (32 comments)	 Healthcare and mental health supports are accessible (8) 	health of its residents."
(32 connents)	 There are more services for families, seniors, and newcomers (7) 	
	 People are more food secure (6) 	– Visioning Dialogue attendee
Transportation	There is cycling infrastructure (13)	uttendee
(31 comments)	 Transit has improved (7) 	
	• Transportation systems have been improved for drivers (car share, better roads) (7)	("The real should be
	Burnaby is walkable (4)	"The goal should be to become the green
Environment	Burnaby is sustainable (13)	energy capital of
(23 comments)	• Parks and green spaces have been protected (and there are more of them) (10)	Canada."
Housing &	There is a variety of housing options (12)	– Visioning Dialogue
Infrastructure (20 comments)	 There are more mixed-use developments and a mix of densities / housing forms (8) 	attendee
Accessibility,	Burnaby is livable (7)	
Diversity &	 Burnaby is diverse (6) 	
Inclusion		"All faiths, cultures, and socio-economical
(17 comments)	Burnaby is affordable (4)	levels are welcomed

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"Create a brewery

and valued."

俞龠♀ ⊾ゑ

– Visioning Dialogue

attendee

Top Themes	Discussion Points
Government & Processes (19 comments)	 Increase engagement and communications (15) Increase partnerships and collaboration (4)
Environment (17 comments)	 Prioritize climate action and sustainability (7) Protect parks and green spaces (10)
Healthcare & Social Services (16 comments)	 Improve access to healthcare services and mental health support (6) Improve public safety (5) Increase community gardens and access to healthy food options (5)
Transportation (15 comments)	 Invest in walkability/active transportation (9) Invest in public transit (6)

How: How will we get from what Burnaby is like now to the future that makes you go wow?





– Visioning Dialogue attendee

"Mandate EV charging ports in new developments."

> – Visioning Dialogue attendee

"Protect agricultural land so more people can grow food in Burnaby."

> – Visioning Dialogue attendee

"More sidewalks on Marine Drive."

> – Visioning Dialogue attendee



CITY OF BURNABY OFFICIAL COMMUNITY PLAN

Confederation Seniors Centre

Over 80 community members attended the June 21 session at the Confederation Seniors Centre. Their responses to the roundtable discussions have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report.

Now: What is Burnaby like right now?

Top Themes	Discussion Points	attendee
Housing & Infrastructure (29 comments)	 Lack of housing supply (affordable housing, housing for families) (12) Infrastructure improvements are not keeping pace with growth (schools, pools, recreation centres, hospitals, roads) (10) Opposition to high-rise development (7) 	"There is good access to SkyTrains in the town centres, but
Transportation (29 comments)	 Walkability investments are needed (near schools, in Brentwood, across entire City) (14) Parking is challenging (high costs lack of spaces at venues) (6) More cycling infrastructure is needed (4) Transit improvements are needed (5) 	we need better active transportation connections." – Visioning Dialogue attendee
Environment (27 comments)	 Access to parks and green spaces (20) Access to nature (7) 	
Community Spaces & Amenities (24 comments)	 Access to amenities (9) Many community events (4) More/better schools needed (6) Strong sense of community (5) 	"There are many new towers, but no increase in park space." – Visioning Dialogue attendee

"We have housing affordability concerns, especially for newcomers and students."

– Visioning Dialogue

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Wow: What would you like Burnaby to be like in the future? What would make you go WOW?

Top Themes	Discussion Points	working spaces, and arts hubs!"
Community Spaces and Amenities (51 comments)	 There is more access to amenities (libraries, schools) (13) There is more access to arts and culture (10) Burnaby is a complete community (8) There is access to recreation (6) There is a strong sense of community (5) There are more community events (5) 	- Visioning Dialogue attendee "Fun main streets that are walkable and filled with independent
Transportation (46 comments)	 There are more community/gathering spaces (4) Burnaby is walkable (46) There is cycling infrastructure (11) Traffic has improved (7) Transit has improved (6) 	 businesses." Visioning Dialogue attendee
Healthcare & Social Services (32 comments)	 There is more support for seniors (8) Burnaby is family friendly (7) There is greater access to health care services (7) People are more food secure (5) Burnaby is safe (5) 	 "I would like to see more senior independent/ assisted living facilities (i.e., in Vancouver Heights)." Visioning Dialogue attendee
Environment (36 comments)	 Parks and green spaces have been protected (and there are more of them) (36) Burnaby is sustainable (11) 	
Housing & Infrastructure (33 comments)	 There is a variety of housing options (13) There are fewer high rises being built (7) There is access to affordable housing (5) There is appealing urban design (4) There is more mixed-use development (4) 	 "I hope for the City to view estuaries and wetland areas as beneficial natural assets." Visioning Dialogue attendee

"A makers lab, artist co-

. .

Top Themes	Discussion Points	"Provide more amenity spaces for residents of
Housing & Infrastructure	 Develop a variety of housing options (14) 	towers to help foster a
(43 comments)	 Invest in affordable housing (10) 	sense of community."
	Update infrastructure (drainage, roads, lighting, public toilets) (5)	– Visioning Dialogue
	Prioritize mixed-use developments and mid-rise development (5)	attendee
	Increase density (near transit) (5)	
	Ensure developers contribute to community (4)	
Environment (34 comments)	 Prioritize sustainability (daylighting creeks, green infrastructure) (22) Protect and add parks and green spaces (8) Protect nature (4) 	"Use rooftops for green spaces and solar/water collection infrastructure."
Transportation	Invest in transit (10)	– Visioning Dialogue attendee
(27 comments)	Build more cycling infrastructure (8)	
	 Invest in walkability (5) 	
	 Improve transportation for vehicles (parking, roads) (4) 	"We need more end of
Healthcare &	 Increase the number of community gardens and protect agricultural land (9) 	trip facilities for active
Social Services	Support seniors (6)	modes, like bike
(21 comments)	Address public safety (6)	storage."
Government	Increase engagement and communications (10)	– Visioning Dialogue
& Processes (18 comments)	 Collaborate with different levels of government (4) 	attendee
	 Manage City finances well (4) 	

How: How will we get from what Burnaby is like now to the future that makes you go wow?



– Visioning Dialogue attendee

"Our voices need to be heard by Council."



Wesburn Community Centre

Seventy (70) community members attended the September 23 session at the Wesburn Community Centre. Their responses to the roundtable discussions have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report. The numbers in brackets indicate the number of comments attributed to this theme.

Now: What is Burnaby like right now?

Top Themes	Discussion Points		
	There is an efficient and effective transportation network (8)		
	 Public transit is convenient, but could use investment to increase connectivity and reduce crowds (15) 		
Transportation (44)	Limited parking available (12)	"Value d activitie	
	Busy traffic on side streets (3)	commu	
	Adequate bike lanes (6)	Off, Blu	
	 Infrastructure updates needed, including public washrooms, signage, and boundaries between the road and sidewalks (9) 	festival	
Housing &	Lack of adequate housing (8)	-	
Infrastructure (26)	Lack of affordable housing (5)		
	• Wide variety of housing options available, including high-density housing (4)		
Environment (30)	 High accessibility to parks and green spaces (30) 	"Proxim	
	• Easy access to amenities such as shopping and restaurants (7)	includir	
Community Spaces & Amenities (19)	Not enough recreational centres or programming (9)	and bus	
	Not enough community centres (3)	_	
	Central hub in the Lower Mainland (4)	_	
	 Close proximity to all of the Town Centres and amenities (5) 		
Development & Community	 Positive community feel in districts and neighbourhoods like Burnaby Heights (5) 		
Growth (23)	Lots of new development (5)		
	Convenient (4)		
	Central (4)		

Burnaby 2050 CITY OF BURNABY OFFICIAL COMMUNITY PLAN

"Renting is getting too expensive, and getting more and more expensive and unaffordable."

> – Visioning Dialogue attendee

Value diverse activities to build community (e.g. Hats Off, Blues and Roots festival)."

> – Visioning Dialogue attendee

"Proximity to services including hospitals and businesses"

> – Visioning Dialogue attendee

Top Themes	Discussion Points	"Increase density
	 Increased public transit options, including more buses with direct connections to town centres, more frequent buses, and commuter trains (28) 	around transit stations and expand around the transit nodes that
	 More cycling infrastructure, including bike lanes and bike share programs (5) 	are existing."
Transportation	 More EV charging stations (3) 	
45)	 More car sharing options (3) 	– Visioning Dialogue attendee
	 More parking at the hospital (3) 	attendee
	 Invest in walkability with more connections over the railway and highway, and street closures for events (3) 	
	• More recreation amenities, especially swimming pools, tennis courts, and trails (7)	"Parks stay the same
Community	• More community events, such as festivals and live music (6)	size with no cut down. More bike lanes,
Spaces &	• More amenities across the city, such as grocery stores, restaurants and cafes (5)	playgrounds, exercise
Amenities (26)	More community gardens (4)	facilities and walking
	 More arts and culture spaces (4) 	paths."
	 Up-to-date infrastructure that matches population growth and enhances safety and accessibility (15) 	– Visioning Dialogue attendee
Housing &	 More high-density housing (9) 	
Infrastructure	 More affordable housing is available (3) 	
(36)	• Tighter real estate controls are in place to manage the housing market (3)	"Diversity of housing
	• More variety of housing options in an area, including mixed-use and higher density housing (3)	within the same area.
	 Development is balanced with community feel (3) 	Promote a mix of
Environment (25)	 Sustainability is prioritized through net-zero initiatives, a circular economy and reduced waste (6) 	family sizes and types in same area."
	Enhanced access to parks and green spaces (14)	– Visioning Dialogue
	• Increased use of green technology, such as solar panels, green roofs and electric vehicles (3)	attendee
	Biodiversity is prioritized in policies and bylaws (2)	
Health & Social	 Increase access to healthcare, including expanding hospital capacity and more medical clinics or care centres (15) 	
Services (19)	• More support for seniors, such as free transit, more dedicated housing and programming (4)	

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?



Top Themes	Discussion Points		
	 Increase the variety of housing options, including townhouses, mid-sized buildings, multi-generational housing and co-ops (9) 		
	Increase housing supply (7)		
Housing &	 Infrastructure updates needed, including public washrooms, parking, and sidewalk and bike lanes (6) 		
Infrastructure (39)	 Increase affordable housing by providing incentives to developers and reducing approval time (5) 		
	Increase housing density (7)		
	Support strategic development (5)		
	Invest in public transit, including more North-South routes, more rapid transit options and a new SkyTrain line. (10)		
Transportation (18)	 Invest in cycling infrastructure, including more bike lanes and lighting for existing bike lanes (4) 		
	Develop multi-level parking to increase access to SkyTrain stations (4)		
	• Enhance parks and green spaces to increase usage and support biodiversity (8)		
Environment (13)	 Prioritize sustainability through increased monitoring of utilities and improving waste management (5) 		
	Streamline development application and permitting processes (5)		
Government & Processes (12)	 Increase public engagement through community discussions and volunteer opportunities (4) 		
	Prioritize public safety in policies (3)		
Community Spaces	• Build more recreational amenities, such as exercise equipment in parks, swimming pools, and playgrounds (6)		
& Amenities (9)	Build more community centres (3)		

How: How will we get from what Burnaby is like now to the future that makes you go wow?

"At least one sidewalk and bike lane on every street in single family areas."

> – Visioning Dialogue attendee

"Stronger community outreach to build buy-in and community connections."

> – Visioning Dialogue attendee

"Allow developers to build affordable housing faster and cheaper by providing incentives."

> – Visioning Dialogue attendee



The City of Lougheed

More than 60 community members attended the September 21 session at The Space Community Room at the City of Lougheed. Their responses to the roundtable discussion have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report. The numbers in brackets indicate the number of comments attributed to this theme.

Now: What is Burnaby like right now?

Top Themes	Discussion Points	
Transportation (45)	 Large public transit network, but needs investment to increase capacity (14) Not enough pedestrian-friendly streets (11) Traffic is increasing in core areas (9) Efficient and convenient transportation options (7) Bike lane network needs improvement (4) 	"Like the wide roads, but need improvements in road planning/congestion."
Environment (52)	 Lots of easily accessible parks and green spaces (59) Impacts from climate change (3) 	– Visioning Dialogue attendee
Community Spaces & Amenities (44)	 Easy access to amenities, such as shopping and restaurants (11) Easy access to recreation facilities (10) Many community events (8) Access to arts and culture facilities, such as Shadbolt Centre (5) Low community feel and connectivity (4) High-quality community services (3) Access to community centres (3) 	"Not enough job opportunities in Burnaby – people who live in Burnaby need to commute to other cities."
Housing & Infrastructure (29)	 Lack of affordable housing (12) Infrastructure doesn't match population growth (8) Infrastructure updates needed, particularly to combat road congestion (5) Shortage of rental units (2) Lack of variety of housing options (2) 	– Visioning Dialogue attendee
Development & Community Growth (15)	 Central location in Metro Vancouver (8) Town centres are conveniently located (3) Close community despite population growth (2) Rapid development (2) 	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~

"I love the location and convenience of community inside Burnaby."

> – Visioning Dialogue attendee

WHAT WE LEARNED REPORT PHASE 2

50

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?

jea ge nem.		Tiospitais to cater
Top Themes	Discussion Points	for the increase of Burnaby's population"
Transportation (40)	 More public transit routes that are easier to use (14) 	burnaby s population
	 More bike lanes that are connected to town centres and other cities (10) 	– Visioning Dialogue
mansportation (40)	More walkable streets (10)	attendee
	More EV charging stations (6)	
	More community gardens (10)	
	 More access to recreation, including basketball and badminton courts and children's recreation programming (10) 	"Public (local) art
Community Spaces & Amenities (38)	More arts and culture spaces (6)	performances and exhibitions. More
& Amenities (30)	More nightlife options (5)	grants for community
	• More entertainment options, such as breweries and event venues (4)	projects"
	Community centres in each neighbourhood (3)	
	More affordable housing (12)	– Visioning Dialogue attendee
Housing & Infrastructure (28)	 Wider variety of housing options, such as row housing, laneway housing, multi- generational housing and co-op housing (11) 	
infrastructure (28)	 Updated infrastructure, particularly traffic light signals and Bonsor Recreation Complex (5) 	"Less roads, more
	• Sustainability is prioritized through reducing consumption, waste management, energy efficient infrastructure (12)	walking friendly lifestyles"
Environment (32)	 Leveraging green technology such as renewable energy and more sustainable facilities (5) 	– Visioning Dialogue attendee
	• Well-maintained, protected parks and green spaces (16)	
	• Expanded tree canopy across the city (4)	
	• Climate adaptation through water conservation and resilient infrastructure (3)	
Healthcare & Social Services (13)	 Increased access to healthcare, including mental health services, more clinics, and expanded hospital services (13) 	



"Hospitals to cater

Top Themes	Discussion Points	"Making the
	Invest in transit improvements, including more buses and offering free transit (22)	accountability and decision-
Transportation (31)	 Invest in walkability, such as pedestrian pathways between large streets (5) 	making process
	Build EV charging stations (4)	more transparent
	• Prioritize infrastructure updates, particularly in the transportation system (7)	by consulting communities with
	 Increase the variety of housing options (7) 	online polls"
Housing & Infrastructure (27)	 Increase housing supply and rental market (5) 	
	Increase affordable and non-market housing (4)	– Visioning Dialogue attendee
	• Establish tighter real estate controls to limit investment housing and audit evictions (4)	ditendee
	Prioritize community feel (6)	
Community Canoos 8	Create more community gardens (5)	
Community Spaces & Amenities (20)	 Build more arts and culture spaces across the city (5) 	"Reconciliation programs with
	 Build more recreation amenities, such as playgrounds and outdoor exercise equipment (4) 	thoughtful implementation"
	Incorporate public engagement into more City decision-making (11)	
Government & Processes (19)	Involve First Nations in decolonizing and recognizing Indigenous culture (5)	– Visioning Dialogue
FIOCESSES (15)	Be more innovative (3)	attendee
Environment (10)	• Prioritize sustainability through building design, water conservation, and incentives to reduce carbon footprints (6)	
	• Enhance parks and green spaces (4)	"Expand healthcare

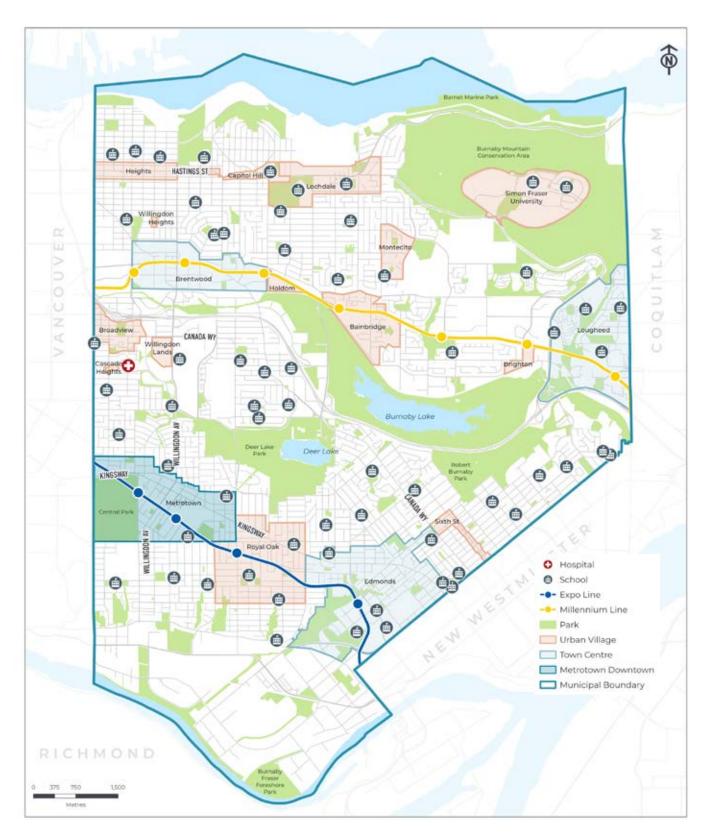
How: How will we get from what Burnaby is like now to the future that makes you go wow?

lthcare services, build new hospitals, more clinics and using new technology to provide more healthcare services"

– Visioning Dialogue attendee

Community Mapping

At each event, there were multiple maps placed in high traffic locations that prompted attendees to mark areas that they would like to see protected, enhanced, or changed.





The mapping exercise from all four events has been summarized below.

	Change	Enhance	Protect
General (not specific to a quadrant)	 Prioritize sustainability and climate action (3) Update infrastructure, but avoid high-rise buildings (2) 	 Improve active transportation infrastructure (5) Increase access to recreation and parks (4) 	• N/A
Northwest Quadrant (Brentwood)	 Improve housing options and development (7) Invest in active transportation infrastructure (4) Increase access to recreation and art and cultural spaces (3) 	 Improve active transportation infrastructure (13) Improve affordable housing (5) Increase access to recreation and green spaces (8) 	 Conserve parks and green space (4)
Northeast Quadrant (Lougheed)	 Improve housing options and development (3) Improve active transportation infrastructure (3) Increase access to green spaces (2) 	 Improve active transportation infrastructure (8) Increase access to recreation and community events (6) 	 Conserve parks and green spaces (15)
Southeast Quadrant (Edmonds)	 Increase density and housing options (5) Increase access to recreation and green spaces (2) 	 Improve transportation options, including car share and transit (6) 	 Conserve parks and green spaces (1) Prioritize diverse voices (1)
Southwest Quadrant (Metrotown)	 Increase density and housing options (8) Invest in active transportation infrastructure (6) Increase access to recreation and green spaces (3) 	 Improve active transportation infrastructure (10) Increase community services and facilities, such as libraries, community gardens, and community centres (5) Increase access to recreation and green spaces (5) Increase variety of housing options (4) 	 Conserve parks and green spaces (8) Preserve neighbourhood character and avoid overdevelopment (4) Preserve space for growing food (3)



One Wish

As attendees left the event, they were invited to put one wish into a wishing jar that was placed near the exit. Across the four events, over **400 wishes** were collected. Some attendees wrote more than one wish. All comments were accounted for in the theming.

The top ten wishes from participants at the Visioning Dialogue events were for Burnaby to:

- Protect and grow the parks, green spaces, and nature (79 comments)
- Build safe active transportation infrastructure (55 comments)
- Build housing for everyone (69 comments)
- Maintain and foster the close-knit sense of community (47 comments)
- Be accessible and affordable (31 comments)
- Stay livable (47 comments)
- Feel safe (43 comments)
- Provide access to healthcare (16 comments)
- Promote sustainability and climate action (17 comments)
- Continue to make progress as a City (11 comments)



Continue to be a place for everyone, throughout all stages of life Young, old, and everyone in between.

My one wish for Burnaby is for an ecologically diverse and connected city with high quality green spaces for everyone to enjoy.



CITY OF BURNABY OFFICIAL COMMUNITY PLAN

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To become a walkable city connecting connecting cultures connecting connecting connecting cultures con cultures

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Growth Scenarios

At the Visioning Dialogue events held at the City of Lougheed on September 21 and at the Wesburn Community Centre on September 23, attendees completed an activity to guide how the City should direct growth in Burnaby.

During this activity, participants were asked to place different coloured dots on different neighbourhoods in a map of Burnaby to show where they would like to see different levels of density for residential development and different commercial and industrial land use.

The coloured dots that indicated different density and land use were:

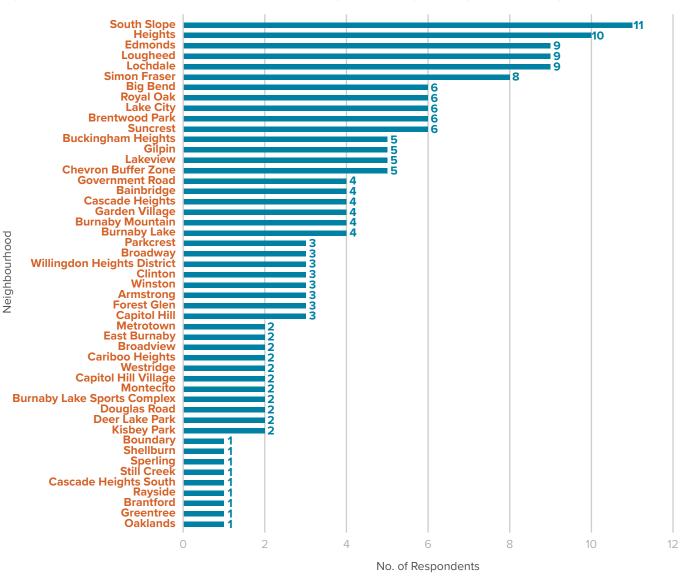
- Green for **gentle density housing**, such as single family homes, secondary suites, carriage homes, duplexes and triplexes
- Blue for **medium density housing**, such as townhouses, row homes, and apartments up to 6 stories
- Yellow for higher density housing, such as apartments and condos up to 12+ stories
- Orange for more **local commercial uses**, such as cafes, grocery, restaurants, hairdressers, and small shops
- Red for more office space and other medium-large scale job opportunities, such as office buildings, shopping malls, and larger workplaces
- Pink for more **industrial businesses and uses**, such as manufacturing, food production, automotive industries, and construction



The breakdown for the amount of dots for each category in each neighbourhood is as follows:

Housing Density

Figure 3-16: Breakdown of responses in favour of more gentle density housing, based on neighbourhood.

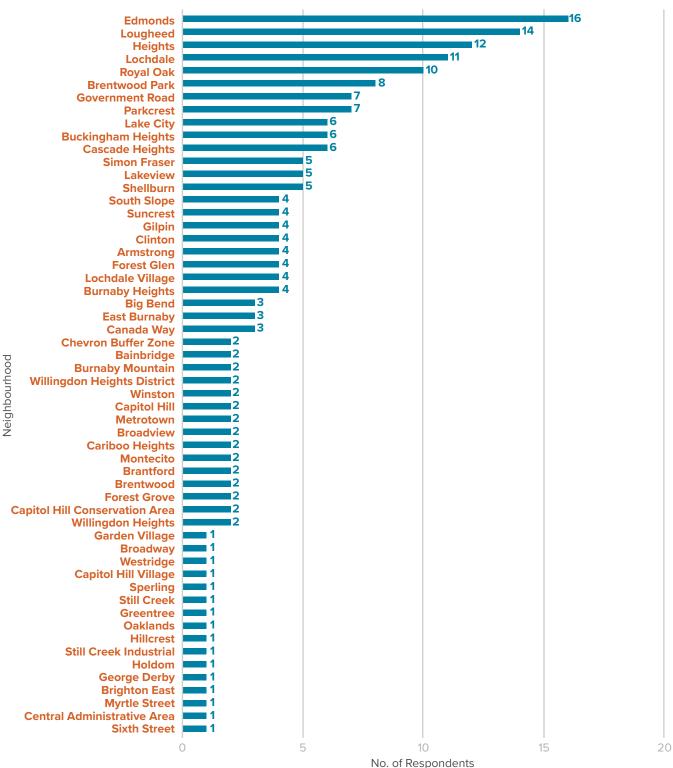


N = 185

The following neighbourhoods received no dots indicating a desire for more gentle density housing: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Capitol Hill Conservation Area, Burnaby Heights, Lochdale Village, Forest Grove, Willingdon Heights, Brentwood, Holdom, Brighton, Brighton East, Cariboo Heights North, Still Creek Industrial, Myrtle Street North, Myrtle Street, Canada Way, Central Administrative Area, Burnaby Central, BCIT, Willingdon Lands, Discovery Place, Broadview South, George Derby, Newcombe, Sixth Street, Hillcrest







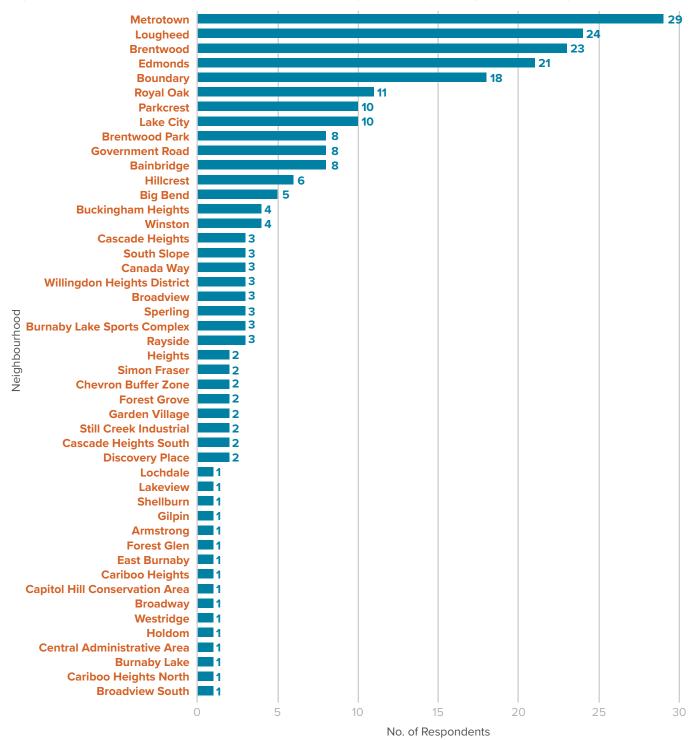
N = 205

The following neighbourhoods received no dots indicating a desire for more medium density housing: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Boundary, Brighton, Cariboo Heights North, Burnaby Lake, Burnaby Lake Sports Complex, Myrtle Street North, Douglas Road, Burnaby Central, BCIT, Willingdon Lands, Discovery Place, Broadview South, Cascade Heights South, Kisbey Park, Deer Lake Park, Rayside, Newcombe.





Figure 3-18: Breakdown of responses in favour of more higher density housing, based on neighbourhood.



N = 245

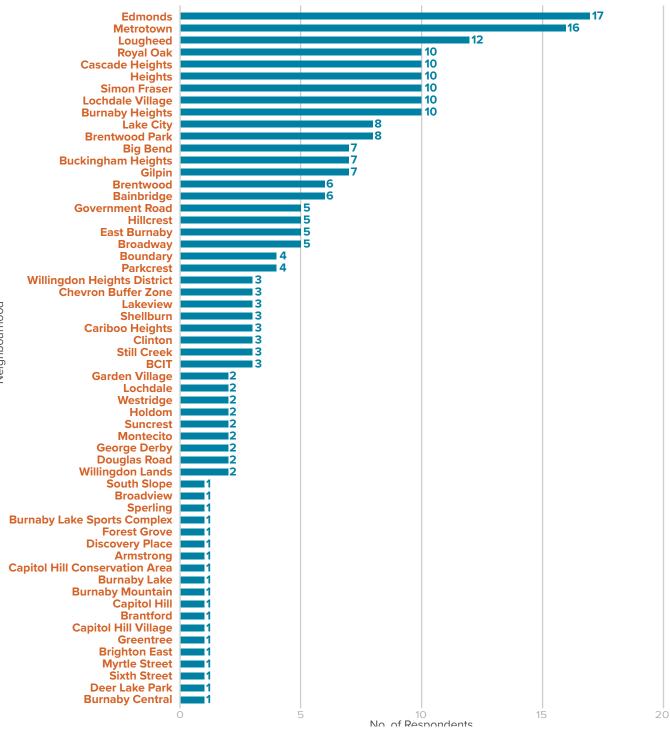
The following neighbourhoods received no dots indicating a desire for more higher density housing: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Burnaby Mountain, Capitol Hill, Burnaby Heights, Capitol Hill Village, Lochdale Village, Montecito, Willingdon Heights, Brighton, Brighton East, Still Creek, Myrtle Street North, Myrtle Street, Douglas Road, Burnaby Central, Greentree, BCIT, Willingdon Lands, Oaklands, Kisbey Park, Deer Lake Park, George Derby, Newcombe, Sixth Street, Brantford, Suncrest, Clinton.



CITY OF BURNABY OFFICIAL COMMUNITY PLAN

Commercial and Industrial Land Use

Figure 3-19: Breakdown of responses in favour of more local commercial uses, based on neighbourhood.



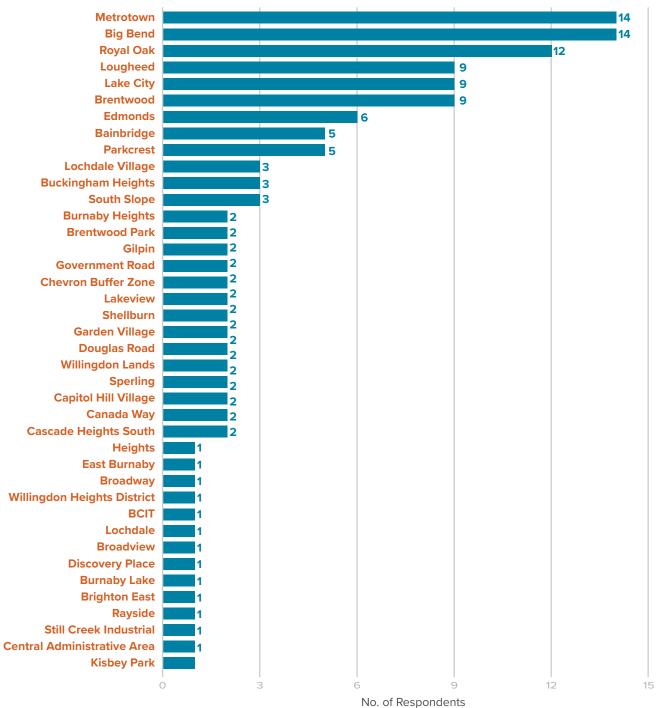
N = 243

The following neighbourhoods received no dots indicating a desire for more local commercial uses: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Willingdon Heights, Winston, Brighton, Cariboo Heights North, Still Creek Industrial, Myrtle Street North, Canada Way, Central Administrative Area, Broadview South, Cascade Heights South, Forest Glen, Oaklands, Kisbey Park, Rayside, Newcombe.



Neighbourhood

Figure 3-20: Breakdown of responses in favour of more office space and medium to large scale job opportunities, based on neighbourhood.



N = 134

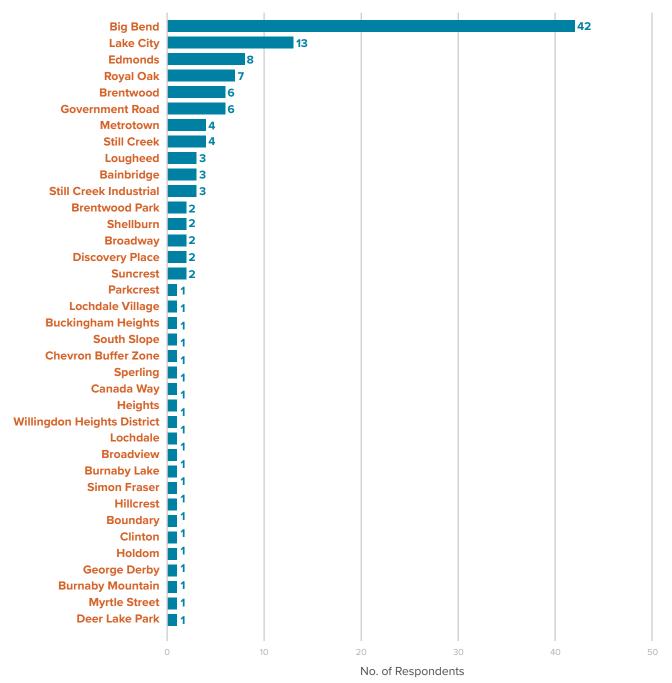
Neighbourhood

The following neighbourhoods received no dots indicating a desire for more medium to large scale job opportunities: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Burnaby Mountain, Westridge, Capitol Hill Conservation Area, Capitol Hill, Simon Fraser, Forest Grove, Montecito, Willingdon Heights, Boundary, Holdom, Winston, Brighton, Cariboo Heights, Cariboo Heights North, Burnaby Lake Sports Complex, Still Creek, Myrtle Street North, Myrtle Street, Burnaby Central, Greentree, Cascade Heights, Broadview South, Forest Glen, Oaklands, Deer Lake Park, George Derby, Armstrong, Newcombe, Sixth Street, Hillcrest, Brantford, Suncrest, Clinton.



CITY OF BURNABY OFFICIAL COMMUNITY PLAN

Figure 3-21: Breakdown of responses in favour of more industrial businesses and uses, based on neighbourhood.



Neighbourhood

N = 130

The following neighbourhoods received no dots indicating a desire for more industrial business and uses: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Westridge, Capitol Hill Conservation Area, Capitol Hill, Burnaby Heights, Capitol Hill Village, Forest Grove, Montecito, Willingdon Heights, Winston, Brighton, Brighton East, Cariboo Heights, Cariboo Heights North, Burnaby Lake Sports Complex, Myrtle Street North, Douglas Road, Central Administrative Area, Burnaby Central, Gilpin, Greentree, BCIT, Willingdon Lands, Cascade Heights, Broadview South, Cascade Heights South, Garden Village, Forest Glen, Oaklands, Kisbey Park, Rayside, Lakeview, Armstrong, Newcombe, East Burnaby, Sixth Street, Brantford.





Community Partner Engagement

As part of *Phase 2: Visioning*, the City of Burnaby conducted targeted engagement with local organizations such as youth centres, faith-based organizations, small business organizations, non-profit organizations, public service agencies, and more. Many of these organizations serve equity-deserving groups, or are advancing social programming. This took place through **several focused workshops and meetings**. The City of Burnaby sent out invitations by email to community partners inviting them to participate in a virtual or in-person session.

Conversations in these workshops focused on uncovering values, priorities and concerns from each organization, based on the community and clients they serve. These sessions allowed the voices of people who are often not heard from during public processes to be provided with a platform for engagement, as well as to provide an opportunity for the City to get to know more about what each organization does and how the City can support them. The role each organization can play in involving equity-deserving groups in the OCP process was also explored.

Community partner meetings were held throughout June–August 2023. **Three meetings** were virtual and **seven** were held in person.



Members from the following organizations participated in the Community Partner engagement events:

- Alegria Soy Cultural & Community Association
- Brentwood Presbyterian Church
- Burnaby Division of Family Practice
- Burnaby Neighborhood House
- Chinese Taoism Kuan-Kung Association in Canada (Tian Jin Temple)
- City of New Westminster
- Community Living Society
- Edmonds Community Champions
- Edmonds Youth Centre
- Fraser Health
- Heights Merchants Association BIA
- Heights Neighbourhood Association
- Immigrant Advisory Council
- Immigrant Services Society of BC
- Lookout Housing and Health Society
- More Than a Roof Housing Society
- Our Lady of Mercy Parish
- PosAbilities
- Primary Care Networks (PCN) Steering Committee
- St. Francis de Sales Parish
- S.U.C.C.E.S.S.
- Tenant Resource and Advisory Centre (TRAC)
- Tourism Burnaby
- UniverCity Community Association
- United Way BC
- Voices of Burnaby Seniors Society (VOBSS)

Similarly to the Visioning Dialogue events, the Now, How, Wow activity was used to frame discussions. Below is a summary of the engagement data from these events.



NOW: What is Burnaby like today?

Community partners were asked to consider the following questions:



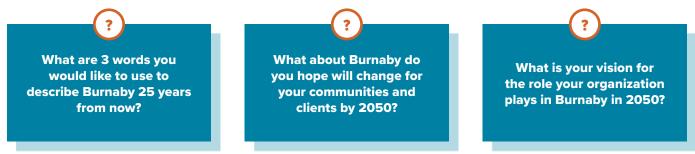
The top themes in response to these prompts included:

Top Themes	Discussion Points
Healthcare &	• More social services needed (for women and children, refugees, and immigrants) (17)
Social Services (72 comments)	 Lack of access to healthcare services (lack of doctors) (14)
	 Support for seniors needed, and social isolation is high (10)
	 Public safety concerns (unsafe to walk alone at night, crime, lack of safety at SkyTrain stations) (7)
	 More investments in arts and culture needed (6)
	 Lack of access to child care (6)
	 More support for people experiencing homelessness (6)
	 More support for local organizations and non-profits (6)
Housing &	Lack of affordable housing (27)
Infrastructure (61 comments)	 Infrastructure updates needed (roads, street lighting, washroom upgrades) (12)
(or comments)	 Variety of housing options needed (key worker housing, rentals) (11)
	 Protect neighbourhood character and uniqueness (7)
	 Infrastructure doesn't match growth (4)
Community	 Great amenities (but not in all neighbourhoods) (10)
Spaces & Amenities	Great community events (9)
(43 comments)	 Good schools (but more investments needed) (9)
	 Lack of community spaces (8)
	Close community (7)
Environment	 Access to parks and green spaces (30)
(39 comments)	 Desire to protect green spaces (5)
	Climate change adaptation needed (4)
Government & Processes	 Facilitate collaboration and coordination (between community organizations, between different levels of government) (11)
(29 comments)	• City leadership (progressive policies, support for community groups, transparency) (9)
	 More engagement and communications needed (9)



WOW: What would make you go WOW?

Community partners were asked to consider the following questions:



The top themes in response to these prompts include:

Top Themes	Discussion Points						
Healthcare &	There is greater access to healthcare (18)						
Social Services (91 comments)	 People are food secure (14) 						
(91 comments)	The community feels safe (10)						
	There is access to arts and culture (10)						
	• There is access to child care (9)						
	• There are more social services (9)						
	 There are services that support refugees and immigrants (8) 						
	 Local organizations and non-profits are supported (7) 						
	There is support for seniors (6)						
Community	There is a strong sense of community (28)						
Spaces & Amenities	 There are more community spaces and gathering spaces (21) 						
(85 comments)	More access to recreation (10)						
	There are more community events (10)						
	There are more/high quality schools (8)						
	 More access to amenities (4) 						
	• There are active transportation options for all (4)						
Housing &	Housing is affordable (24)						
Infrastructure (51 comments)	• There is a variety of housing options (family housing, non-profit housing, co-ops) (14)						
(51 comments)	 Infrastructure has been updated (more washrooms, more garbage cans, climate adaptation) (13) 						
Accessibility,	• Burnaby is diverse (13)						
Diversity & Inclusion	Burnaby is accessible (13)						
(38 comments)	Burnaby is affordable (7)						
	• Burnaby is livable (5)						
Environment (30 comments)	 There are many green spaces (21) Burnaby has reduced its environmental impact (9) 						



HOW: How can we get from the NOW to the WOW?

Community partners were asked to consider the following questions:

What City decisions or investments need to be made to achieve your vision for Burnaby in 2050?

?

What are the top 3 things the Burnaby 2050 planning process should focus on in terms of social and community needs?

?

The top themes in response to these prompts included:

Top Themes	Discussion Points						
Healthcare &	 Support local organizations and non-profits (14) 						
Social Services (83 comments)	 Prioritize arts and culture (music grants, arts facilities, theatre support) (13) 						
(65 comments)	 Provide more access to healthcare (new clinics, more doctors, new hospital, primary care outreach) (12) 						
	Invest in child care (8)						
	 Support poverty reduction (municipal strategy) (6) 						
	• Broaden social services (support for women and children, low-income residents) (6)						
	 Build more schools/improve access to schools for community programming (6) 						
	 Invest in public safety (community patrols, cameras) (5) 						
	 Support agriculture and food security (5) 						
	 Provide support for refugees and immigrants (4) 						
	 Improve access to addiction prevention and treatment (4) 						
Housing & Infrastructure	 Invest in affordable housing (low-income housing options, affordable seniors housing) (13) 						
(44 comments)	 Increase oversight on development (control the quality of new buildings) (8) 						
	 Increase housing variety (transition housing, laneway houses, rentals) (7) 						
	 Densify thoughtfully (urban villages, developer contributions) (7) 						
	 Increase municipal involvement in housing (stringent regulations, progressive policies) (5) 						
	 Update infrastructure (climate adaptation, bridges) (4) 						
Community Spaces &	 Increase community spaces (for 2SLGBTQ+ groups, arts groups, spaces for groups to rent) (23) 						
Amenities (44 comments)	Maintain the sense of community (14)						
(44 comments)	 Improve access to amenities and active living options (7) 						
Government	Develop progressive policies through City leadership (26)						
& Processes (38 comments)	 Increase funding (6) 						
(So comments)	 Increase communications and engagement (4) 						
	 Improve partnerships and collaboration between government, healthcare providers and agencies (2) 						
Environment (22 comments)	 Enhance green spaces and access to green spaces (18) Prioritize sustainability (4) 						



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Other Meetings

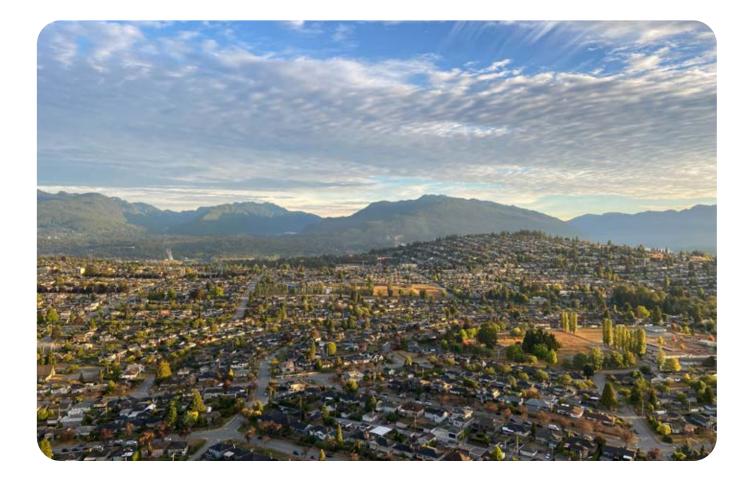
In addition to the community partner meetings, the OCP project team from the City met with TransLink to discuss what the organization is facing today when it comes to demand, what plans they have for major network improvements in the next 25 years, and how they would like to be involved in the process going forward.

There are several areas of alignment between Burnaby 2050, <u>Transport 2050</u> and the <u>Transit Oriented Communities Design</u> <u>Guidelines</u>, including:

- Ensuring that everyone can easily connect to the people, places, and opportunities that they need to thrive
- Ensuring that everyone has convenient transportation choices that are reliable, affordable, safe, and comfortable
- Focusing growth (mixed land uses and housing types) around major transit corridors
- Supporting walkable, complete, and affordable communities where it's easy to access most daily needs within a kilometre of home and without having to drive

Additional one-on-one meetings were held with:

- PCN Steering Committee
- Fraser Health
- Burnaby Public Library
- Burnaby Heights Merchants Association
- Immigrant Advisory Committee
- S.U.C.C.E.S.S.
- Edmonds Youth Centre
- St. Francis de Sales Parish





Pop-Ups

The project team attended several community events and high-traffic locations around the City to connect with the community, provide information about the OCP, and collect input regarding the City's future.



There were three activities that pop-up attendees were invited to participate in at each location:

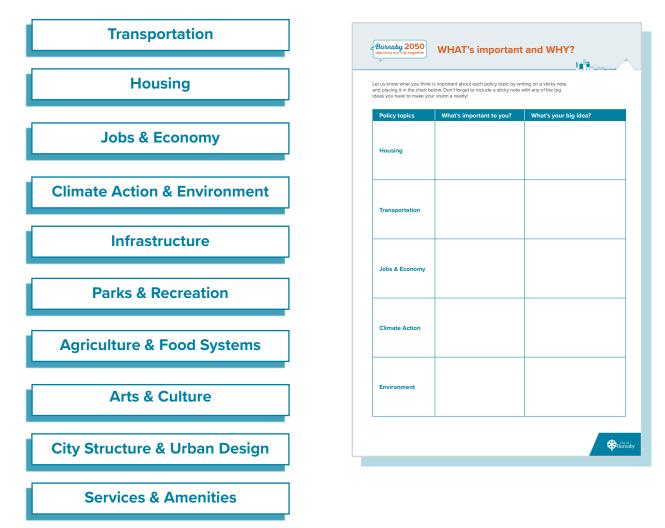
- 1. What's Important/What's Your Big Idea?
- 2. Community Mapping
- 3. Wishing Tree

The results from each activity are shown on the following pages.



What's Important/What's your Big Idea?

At each event, two boards prompted attendees to list what was important to them, and what ideas they had for the future when it came to the following policy areas:



The top themes and subthemes that emerged are listed below.

What's Important to You	What's your Big Idea			
Housing (82 comments)	Housing (64 comments)			
 Affordable housing options (72) Strong social services (7) Efficient government processes (5) 	 More affordable housing and more variety of housing options (46) Develop mid-size family housing and low-rises, not high-rises (8) Build more shelters and transition housing (5) 			



What's Important to You	What's your Big Idea			
Service and Amenities (59 comments)	Services and Amenities (43 comments)			
 Recreational amenities and programming (11) Strong social services (10) Schools and child care (11) 	 Build more medical facilities and expand healthcare services (12) Improve access to cultural and community facilities and programming (12) Build more schools and upgrade existing education programs and child care (11) 			
Transportation (58 comments)	Transportation (50 comments)			
 Active transportation infrastructure (37) Effective public transit (10) Reduced traffic congestion (6) 	 Invest in more active transportation infrastructure (21) Invest in transit improvements (15) Prioritize sustainability and reduce pollution (6) 			
 Parks and Recreation (52 comments) Access to recreation and green spaces (44) Accessible transportation (5) 	 Parks and Recreation (42 comments) Increase access to parks, green spaces and recreation (29) Improve community facilities and programming (10) 			
• Community and social events (3)	 Update infrastructure and accessibility (5) 			
Infrastructure (34 comments)	Infrastructure (33 comments)			
 Effective transportation infrastructure (18) Schools and child care facilities (5) Accessibility and safety (4) 	 Update infrastructure and increase affordable housing (11) Design transportation infrastructure to reduce car traffic and encourage active transportation (11) Create more community spaces, such as community centres, parks, and community gardens (9) 			
Jobs and Economy (30 comments)	Jobs and Economy (15 comments)			
 Local businesses and local jobs (13) Community and social support (10) Urban planning and growth that protects community feel (3) 	 Support local jobs and offer job training (4) Offer more child care services (3) Prioritize sustainable growth and attract green jobs (3) 			
Environment (26 comments)	Environment (22 comments)			
 Conservation of parks and green spaces (17) Sustainability and environmental protections (7) 	 Improve access to green space (7) Reduce waste through recycling and cleaning up litter (6) Increase community support and engagement (4) 			

What's Important to You	What's your Big Idea				
City Structure and Urban Design (26 comments)	City Structure and Urban Design (21 comments)				
 Variety of development and land-use (10) Culture and community (5) Accessible transportation (4) 	 Sustainability and environmental concerns (7) Build more active transportation infrastructure (5) Improve the efficiency of government processes and enforcement (5) 				
Climate Action (25 comments)	Climate Action (21 comments)				
 Reducing emissions and using alternative fuels or power sources (9) Conserving green space (6) Reducing waste (5) 	 Protect green spaces, parks and community gardens (7) Reduce emissions through transit investments and alternative fuel and power sources (6) Reduce waste (2) 				
Arts and Culture (23 comments)	Arts and Culture (28 comments)				
 Arts and culture infrastructure, such as galleries, performance spaces, and community centres (8) Community events and entertainment (8) Accessible and affordable local arts and culture (7) 	 Improve accessibility and affordability of art and culture (15) Offer more community events and entertainment (6) Support more diversity and First Nations involvement in arts and culture (3) 				
Agriculture and Food Systems (9 comments)	Agriculture and Food Systems (24 comments)				
Community engagement and services (3)Food security (3)	 Improve food security with community gardens and food programs (18) Prioritize sustainability in agricultural practices (4) 				





CITY OF BURNABY OFFICIAL COMMUNITY PLAN

Mapping

At each pop-up, there was a map that prompted attendees to mark the areas that they would like to see protected (using green sticky-notes), enhanced (using yellow sticky notes), or changed (using red sticky notes).

The top themes and subthemes that emerged are listed below.

	Change	Enhance	Protect
General	 Improve access to schools (1) Increase support for seniors (1) Reduce noise pollution (1) 	 Increase access to healthcare (3) Improve transportation and cycling infrastructure (4) Increase access to nature and green spaces (3) 	 Conserve parks and green spaces (4) Preserve First Nations culture and traditions (1)
Northwest Quadrant (Brentwood)	 Create more community facilities and programming (4) Improve housing options (3) Invest in transit and transportation infrastructure (3) Prioritize sustainability and green spaces (3) 	 Improve active transportation infrastructure (8) Increase access to recreation and parks (3) Improve housing affordability and mixed-use development (2) 	 Preserve neighbourhood character (2)
Northeast Quadrant (Lougheed)	 Improve access to parks and green spaces (4) Avoid increasing housing density (3) Build more schools and community centres (2) 	 Improve active transportation infrastructure (5) Increase access to recreation and parks (3) Increase community engagement and neighbourhood feel (3) 	 Conserve parks and green spaces (9)
Southeast Quadrant (Edmonds)	 Invest in transit and transportation infrastructure (5) Improve housing options and development (3) 	 Increase access to recreation and parks (8) Improve transit and transportation infrastructure (3) Offer more entertainment and community space (2) 	 Conserve parks and green spaces (6)
Southwest Quadrant (Metrotown)	 Invest in active transportation infrastructure (7) Create more community facilities and programming (4) Improve housing options (4) 	 Improve active transportation infrastructure (16) Increase access to recreation and parks (7) Improve housing affordability (2) 	 Conserve parks and green space (6) Preserve neighbourhood character (1) Protect existing amenities (1)



72

Wishing Tree

Pop-up attendees were also prompted to leave one wish for Burnaby on a wooden tree. In total, over **120 wishes** were collected.

The top ten wishes from participants at the pop-ups were for Burnaby to:

- Protect and grow the parks, green spaces, and nature (17)
- Increase affordable housing options (17)
- Invest in the transit system (10)
- Provide more access to recreation (7)
- Provide supports for people experiencing homelessness (5)
- Increase child care opportunities for families (4)
- Build safe active transportation infrastructure (4)
- Build fewer high rises (4)
- Build more schools (5)

A home for everyone regardless of income or housing type (rent/own)

For everyone to feel safe and welcome

Written Submissions

Throughout *Phase 2: Visioning*, community members provided written submissions to City staff. In total, **five written submissions** were collected; four from the public and one from the community organization *PosAbilities*. They listed the following themes:

- Rental crisis and lack of affordable housing options (for new immigrants, young workers and seniors)
- Concerns regarding the expansion of developer contributions to support City buildings
- Concerns with cost-sharing agreements the City shares with developers
- Desire for more consistent SkyTrain schedules and maintenance
- Desire for improved walkability along Norland Avenue
- Concerns regarding affordability for seniors (bus passes, health care, etc.)
- More hospitals and medical facilities needed (with post-offices)
- More green spaces needed (gardens, trees, flowers, community gardens, rain gardens near Byrne Creek)
- Lack of affordable commercial lease space or strata-owned spaces for organizations and non-profits
- Desire for more skill development opportunities
- Desire for a vibrant arts district
- Advance affordability, accessibility, and sustainability through the lens of reconciliation

More dog parks and more playgrounds in schools

More un mowed land

D



CITY OF BURNABY OFFICIAL COMMUNITY PLAN

Host First Nations Engagement

Updating the Official Community Plan presents an opportunity to integrate reconciliation principles into the foundational framework of Burnaby, fostering enduring positive relationships with the Host First Nations and addressing historical injustices for the benefit of future generations. Burnaby is committed to engaging the four Host First Nations on whose traditional territory Burnaby is located on to ensure the OCP reflects their communities' perspectives and needs.

Each of the Host First Nations received a letter outlining the Burnaby 2050 process and inviting their staff to participate in the engagement process.

Although further discussion is needed to determine how each Nation would like to be engaged, the initial responses from each Host First Nation were:

- Tsleil-Waututh Nation: Interested in participating
- Musqueam: Not interested in participating at this time
- Kwikwetlem First Nation: Interested in participating
- Squamish Nation: Interested in participating

Additional comments from Squamish Nation included:

- Incorporate Squamish Nation signage and recognition in the City
- Create affordable housing space for Squamish Nation members
- Create job and business opportunities for Squamish Nation members in any municipal development or construction
- Establish climate resilient standards for building design to prepare for future climate impacts including increased temperature, increased risk of fire and smoke, increased rainfall and risk of flooding
- Establish sustainability standards for building design to address carbon emissions, water conservation, waste management, food security, transportation and environmental impact
- Conduct archaeological assessments in any new development areas







Next Steps

What we heard in **Phase 2: Visioning** will be used to draft a clear and inspirational community Vision to be presented back to the community later in 2023/2024. **Phase 3: Drafting** will involve setting the priorities, strategic direction and policies that will support Burnaby in achieving its draft vision, goals, and objectives. The engagement activities will focus on outcomes that will help the project team set priorities and develop policies. **Phase 4: Confirming** involves sharing the draft OCP and engaging with the community to confirm that the draft OCP reflects their values and priorities for the future. Engagement activities will be celebratory in nature to reflect the contributions from the community which lead to the creation of the draft OCP.

M







Appendix A

Visioning Dialogues Participation Demographics



Visioning Dialogue Participant Demographics

		Nikkei June 14		entwood June 15		<mark>Bonsor</mark> June 20		ederation une 21		u gheed tember 21		e sburn ember 23	AII	Events
Category	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
All Responses	51	100%	35	100%	62	100%	80	100%	60	100%	50	100%	338	100%
Man	23	45%	11	31%	22	35%	28	35%	22	37%	22	44%	128	38%
Woman	26	51%	21	60%	29	47%	47	59%	28	47%	22	44%	173	51%
Gender Non-binary	1	2%	2	6%	0	0%	2	3%	0	0%	1	2%	6	2%
l am a caregiver for children (parent, grand parent, foster parent, etc.)	3	6%	4	11%	6	10%	11	14%	7	12%	7	14%	38	11%
l am a caregiver for an aging parent or family member	3	6%	5	14%	3	5%	9	11%	4	7%	4	8%	28	8%
New to Canada (moved to Canada in the past 5 years)	2	4%	1	3%	3	5%	4	5%	2	3%	6	12%	18	5%
New to Burnaby (moved to Burnaby in the last 5 years)	12	24%	8	23%	6	10%	9	11%	8	13%	9	18%	52	15%
Racialized Person	6	12%	5	14%	8	13%	7	9%	3	5%	8	16%	37	11%
Person with a disability	3	6%	1	3%	4	6%	4	5%	2	3%	0	0%	14	4%
2SLGBTQ+	5	10%	1	3%	2	3%	2	3%	1	2%	0	0%	11	3%
Indigenous	0	0%	0	0%	0	0%	2	3%	0	0%	0	0%	2	1%
Refugee	0	0%	0	0%	0	0%	1	1%	0	0%	0	0%	1	0%
High School student	0	0%	0	0%	0	0%	0	0%	1	2%	1	2%	2	1%
Post secondary school student	3	6%	1	3%	0	0%	2	3%	2	3%	0	0%	8	2%
Older adult (65+)	16	31%	7	20%	11	18%	30	38%	12	20%	11	22%	87	26%
Home/property owner	35	69%	20	57%	34	55%	48	60%	26	43%	23	46%	186	55%
Renter	10	20%	11	31%	10	16%	13	16%	8	13%	6	12%	58	17%
Business owner	4	8%	8	23%	2	3%	6	8%	5	8%	4	8%	29	9%
Other, please specify	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Prefer not to Answer	1	2%	0	0%	1	2%	1	1%	1	2%	0	0%	4	1%

WHAT WE HEARD REPORT





Appendix B Engagement Materials



Engagement Materials

Visioning Dialogue Display Boards





Welcome to Burnaby 2050: Visioning Dialogue

An evening of refreshments, entertainment and planning our city—together!





6:00 pm Doors open: enjoy food, refreshments, entertainment

6:30 pm Welcoming remarks



6:45 pm Overview of Burnaby 2050

7:10 pm Facilitated table discussions

8:10 pm Share back: what we heard

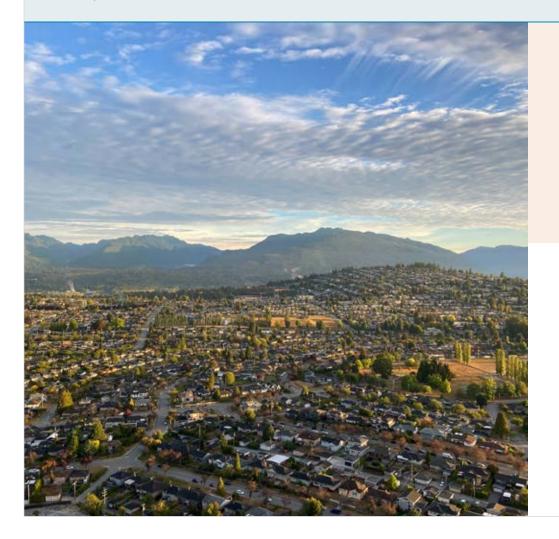
8:20 pm Thank you and closing remarks





Take the survey





Help shape the way our community lives, learns, works and plays.

The City of Burnaby is working on a new Official Community Plan to set the long-term vision for our city's growth over the next 25 years.

We want to hear from you:



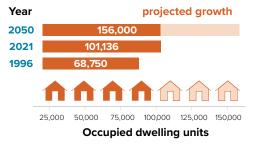


The future of Burnaby

Burnaby has grown and changed dramatically in recent years and will continue to evolve in the decades to come. By the year 2050, Burnaby is projected to welcome approximately 99,000 new residents. As we develop the Burnaby 2050 Official Community Plan, some of the key trends and growing areas to consider are Housing Growth, Employment Growth, and Climate Change.

Housing Growth

Over the past 27 years, the number of homes* in Burnaby has increased by more than 32,000, from 68,750 in 1996 to 101,136 homes today. By 2050, it is projected that there will be nearly 55,000 more homes in the city – an increase of just over 50% compared to 2021.



*occupied dwelling units

Climate Change

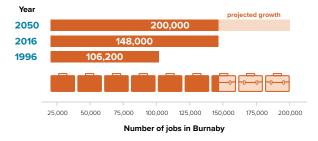
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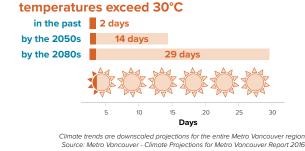
forest fire

It is anticipated that climate change will lead to warmer temperatures, drier summers, and wetter winters. By 2050, it is projected that our summers will be significantly warmer, with temperatures exceeding 30°C occurring seven times more frequently than they do now.

Employment Growth

The number of jobs in Burnaby has risen steadily over the past 25 years, from approximately 106,200 jobs in 1996 to 148,000 jobs in 2016. By 2050, Burnaby is projected to add 52,000 more jobs based on Metro Vancouver's Regional Growth Strategy.





Projected days in which daytime



Burnaby



Burnaby's Official Community Plan

The City of Burnaby is embarking on an exciting planning process – a new Burnaby Official Community Plan to guide future growth over the next 25 years.

Let's start a conversation! Let's plan our city together – what do you value in your city? What would you prioritize as the city grows? We'd like to hear what you think!

What is an OCP?

An OCP is a City bylaw that enables City Council to guide and manage where, when and how future growth in Burnaby will be accommodated.

It sets a **long range vision for the city**, supported by goals, objectives and policies for how that vision will be achieved, and is a reflection of the community's values and aspirations for the future.

There are certain elements that are required in an OCP including:

- » housing policies to meet anticipated needs, as well as policies to appropriately respond to housing affordability, and rental and special needs housing,
- » establishing targets for Green House Gas (GHG) emissions reduction and include policies and actions to achieve those targets, and
- » a **Regional Context Statement (RCS)** to indicate how the OCP will align with the *Metro 2050* Regional Growth Strategy.



Why do we need a new OCP?

Burnaby is undergoing change; the City wants to respond in a way that meets the needs of Burnaby residents and the broader community – both present and future.

A new OCP will define what Burnaby's priorities are and how future sustainability, land use, and community investments influence growth.



How much are we projected to grow by 2050?

Metro Vancouver's Regional Growth Strategy lays out projections for growth in the region and specifies how much of that growth will be absorbed by individual cities.

By 2050, the region is expected to welcome a million new residents. Approximately 1/10th of the region's population growth is projected to take place in Burnaby.





How has Burnaby changed?

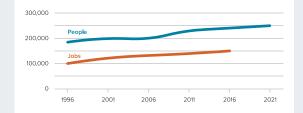
Our population and number of jobs are growing.



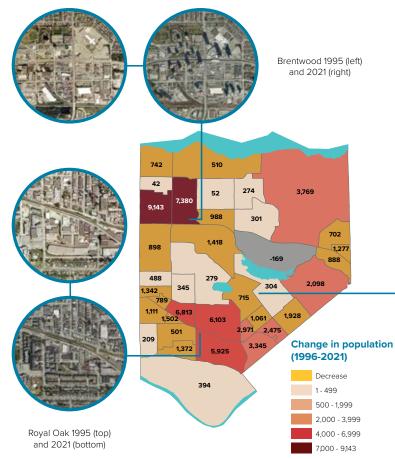
△ The city's population has increased steadily over the past 25 years by nearly 70,000 from 179,200 in 1996 to 249.100 in 2021.

The number of jobs has increased by 42,000 between 1996 and 2016, from 106,200 in 1996 to 148,000 in 2016. (Note: 2021 numbers are not yet available).

Population and job growth (1996-2021)







Where are the 70,000 new residents living?

Some areas of the city have grown faster than others. The largest increases in population have been around town centres and on Burnaby Mountain. In addition, areas east of Royal Oak have also seen a dramatic increase in population.

Some parts of the city have seen either little or no increase in population, particularly single family areas of north and central Burnaby.



(central Burnaby) 2021







Our commitment

Planning our city together means we commit to a process that is:

- » Accessible, inclusive and engaging invites people of all ages, abilities and diverse backgrounds to help shape the city.
- Inclusive of Indigenous perspectives invites and supports local First Nations partners to help shape the city.
- » Visionary, creative and fun we want to inspire people.
- » Evidence-based and data driven priorities, policies and decisions are informed by evidence, science, lived-experience and traditional knowledge bases.
- » A "systems-thinking" approach recognizes that the city is an urban system in which the built, natural and human environments are all highly connected.
- » Climate-focused recognizes that priorities, policies and decisions need to account for climate change and adaptation.
- » Innovative and forward-thinking demonstrating leadership.

What is the process?

The OCP project is a multi-year process with 4 phases.



Raise awareness and invite the community to learn more about the project.



Prepare a vision for the future of the City and prepare growth scenario options.

Set the strategic direction and policies to achieve the draft vision, goals and objectives.



Phase 3:

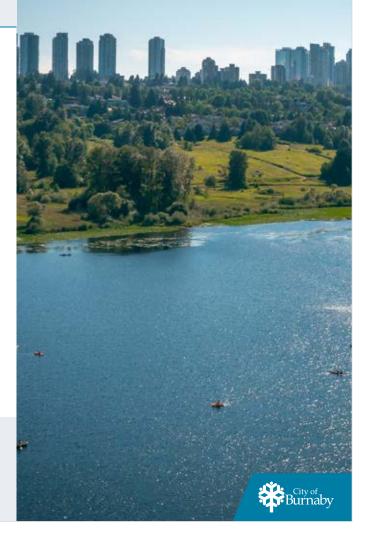
Drafting

Engage and confirm that the draft OCP reflects the values and priorities of the community.

Learn more:



Visit our webpage **Burnaby.ca/Burnaby2050** Contact us at burnaby2050@burnaby.ca or 604-294-7775





Our Path to Reconciliation

The City of Burnaby recognizes that we are on the ancestral and unceded homelands of the həndəminəm and Skwxwú7mesh speaking peoples and are grateful to be on this territory.

The City of Burnaby is working in partnership with Indigenous Peoples to advance truth and reconciliation. We are committed to build and improve relationships between non-Indigenous Canadians and Indigenous communities and to responding to the Truth and Reconciliation Commission Calls to Action, including Call to Action 57 to educate public servants on the history of Indigenous Peoples.

Through the process of developing the Burnaby 2050: Official Community Plan, we know that the way we live on this land and grow our community needs to be guided by a commitment to decolonize and indigenize the systems, policies, and processes. This means different ways of thinking and doing community planning work together.

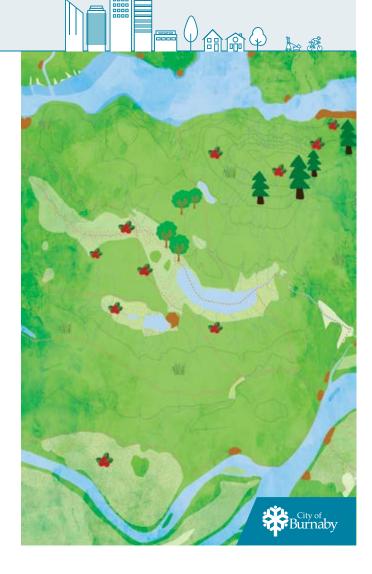
The Coast Salish World: Past, Present and Future

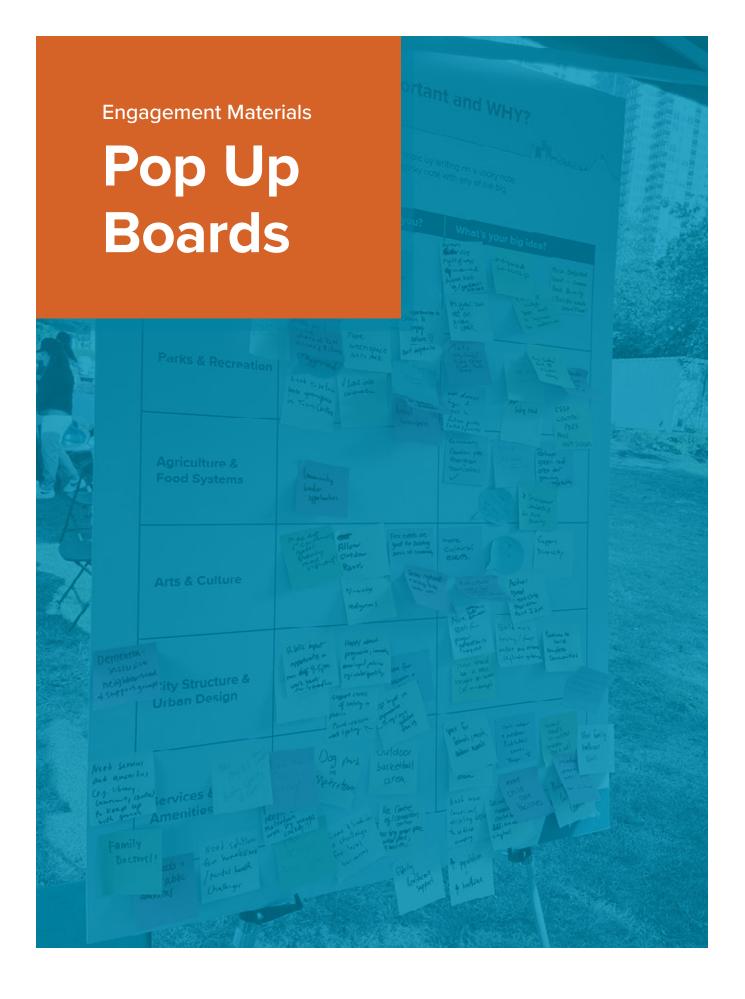
Before Burnaby existed, the lands on which it is now located were home to several Coast Salish Nations. These were handaminam-speaking people, with the exception of the Skwxwú7mesh who spoke Skwxwú7mesh sníchim. Today, their descendants continue to live in Burnaby and the adjacent communities that developed within their territories.

Since time immemorial, each of these First Nations has celebrated its own unique culture and history. Each has oral traditions to explain their origins and ongoing connections to their territories. In these accounts, geography is often more important than chronology for understanding the past. Indigenous history is, instead, invoked by features of the landscape such as Burnaby Mountain, Deer Lake and the Brunette River, and the resources connected to those places.

The City of Burnaby continues to learn from local Indigenous people and the four host First Nations, Skwzwú7mesh (Squamish), səlilwətał (Tsleil-Waututh), x^wməθk^wəỷəm (Musqueam) and k^wik^wəλəm (Kwikwetlem), about the places in Burnaby that are important to them and how we can continue to protect, enhance, or celebrate these places through the Official Community Plan.

Map of what the lands known as Burnaby would have looked like in the past. Burnaby Village Museum, 2017







WHAT's important and WHY?

Let us know what you think is important about each policy topic by writing on a sticky note and placing it in the chart below. Don't forget to include a sticky note with any of the big ideas you have to make your vision a reality!

Policy topics	What's important to you?	What's your big idea?
Housing		
Transportation		
Jobs & Economy		
Climate Action		
Environment		





WHAT's important and WHY?

Let us know what you think is important about each policy topic by writing on a sticky note and placing it in the chart below. Don't forget to include a sticky note with any of the big ideas you have to make your vision a reality!

Policy topics	What's important to you?	What's your big idea?
Infrastructure		
Parks & Recreation		
Agriculture & Food Systems		
Arts & Culture		
City Structure & Urban Design		
Services & Amenities		







Burnaby.ca/Burnaby2050