

From: [Wong, Elaine](#)
To: [LegislativeServices](#)
Subject: FW: Protect short-term rentals in Burnaby
Date: Wednesday, January 17, 2024 2:36:07 PM

From: FANZI XIE Redacted as per FOIPPA Section 22
Sent: Wednesday, January 17, 2024 7:43 AM
To: Mayor <Mayor@burnaby.ca>
Subject: Protect short-term rentals in Burnaby

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Dear Mayor Mike Hurley,

I've been running short-term rentals for past two years. We've hosted guests from all over the world. Tourists, family reunion, or people came for medical reasons. One Memorable experience was hosting an elderly guest from Vancouver island, he needed a surgery at UBC Hospital. The couple stayed at our short term rental place, and his son flew from Europe to be with him. it truly felt like a home for them. and having his son by his side during a medical procedure. The surgery went well and a few days later, the elderly guest back to his own home and left us a 5-star review. He said he was lucky to stay a place just like home away home, affordable place to stay during his surgery.

There are many similar stories out there. and it highlights the demand in the short term rental market. while the government aims to address long-term housing needs. it also needs to acknowledge the demand for short-term rentals.

The another reason we chose short-term rental is that we no longer have to endure the ordeal of collecting rent from long term tenants. we had terrible experience to dealing with troublesome tenants as home owner do not have protections from our government.
The short-term rental currently is best option for us. it's been a rewarding experience.

Regards,
FANZI XIE
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