



Official Community Plan

What We Learned Report

Phase 3: Drafting

AUGUST 2024

Acknowledging the unceded homelands of the hə́ńqəmińə́m and Ṣḳẉx̣ẉú7mesh speaking Peoples

The City of Burnaby recognizes that we are on the ancestral and unceded homelands of the hə́ńqəmińə́m and Ṣḳẉx̣ẉú7mesh speaking Peoples and are grateful to be on this territory.

The City is engaging with its host Nations through a separate but parallel Government-to-Government process.



Contents

Executive Summary	i	6. What We Learned	21
What We Asked	i	Vision, Values and Guiding Principles	21
How People Engaged	ii	Growth Scenarios	26
How We Informed	ii	Policy Directions	31
What We Learned	iii	Agriculture and Food Systems	33
1. Introduction	1	Archaeological and Indigenous Cultural Sites	36
Background	1	Climate Change and Natural Hazards	39
Community engagement	1	Community Well-Being	44
Previous phases of engagement	2	Economic Development, Employment and Industrial Lands	51
Current phase of engagement	2	Environment	54
2. What We Aimed to Achieve	3	Growth Management	59
3. How We Informed	4	Heritage and Neighbourhood Character	63
4. What We Asked	6	Housing	68
Vision, Values and Guiding Principles	6	Infrastructure	73
Growth Scenarios	8	Land Use and Urban Design	77
Policy Directions	10	Parks and Open Spaces	82
5. How We Engaged	11	Transportation	88
		Implementation and Performance Monitoring	92
		7. Burnaby Community Assembly	95
		8. Next Steps	97



Executive Summary

Burnaby 2050: Planning our City Together is a multi-year process that engages community members to develop the City of Burnaby's new Official Community Plan (OCP), which will shape the city's growth while prioritizing the community's values and vision for the future.

In **Phase 3: Drafting**, the City asked the community for feedback on early ideas for the strategic policy directions and preferred growth scenarios that were developed based on feedback collected in the prior two phases of engagement. The input received from community members and key partners in this phase of engagement will help improve the draft policies and decide the actions Burnaby takes to realize the community's long-term vision.

What We Asked

Community engagement in Phase 3 gathered feedback from the community on early ideas for the draft Official Community Plan, focusing on the vision, values and guiding principles, two potential growth scenarios, and high-level policy directions.

Vision, Values and Guiding Principles

Community members were asked to choose one of three draft vision statements and provide feedback to define what the community wants for the future of Burnaby.

Growth Scenarios

Two potential growth scenarios were shared with the community to choose their preferred option and provide feedback: a Baseline Growth Scenario that focuses growth around specific nodes and a Corridor Growth Scenario, which combines growth around nodes and corridors.

Policy Directions

Community members were asked to share comments and their level of support for draft policy directions that provide specific actions for the City in 14 different areas, ranging from agriculture and food systems to transportation and economic development.



How People Engaged



16

Topic-Specific Online Surveys:
1,664 total responses



4

Community
Partner Meetings

2

In-Person Open
Houses:
~440 attendees

1

Virtual Open House:
30 attendees

3

Youth Advisory
Council meetings

10

Written Submissions
from Community
Partner Organizations

40

Burnaby Community
Assembly participants

How We Informed

121,300

postcard mailouts



1,940

mailing list members

22

social media
posts



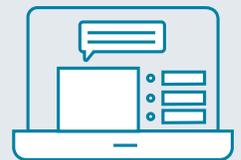
1 project
video:



7,755 views

1 project
website:

9,925 visitors



News releases and ads

Posters and policy guides

Host Nation referral letters



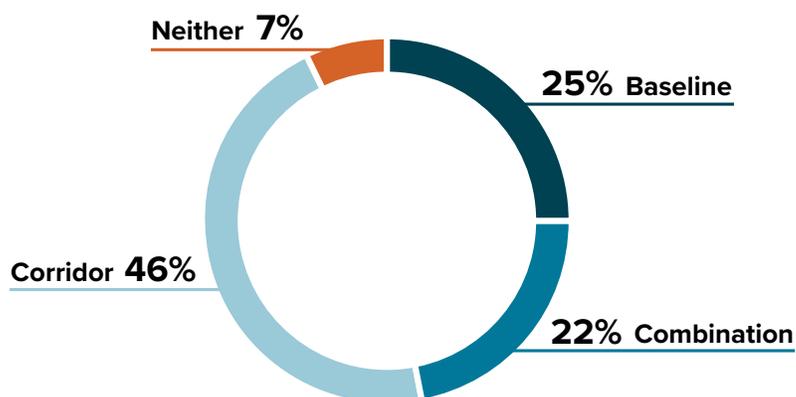
What We Learned

Vision, Values and Guiding Principles

- The vision statement that most participants prefer is Option 1: “Burnaby is a safe, thriving, green city with a vibrant economy and connected neighbourhoods that people want to live in and be in for generations to come.”
- Most participants (87% of survey respondents and all open house attendees) think the values of Connectedness, Inclusion, Opportunity, Stewardship and Sustainability align with their core beliefs for the future of Burnaby.
- Seventy-nine percent of survey respondents and almost all open house attendees believe the guiding principles will be effective in guiding planning in Burnaby.

Growth Scenarios

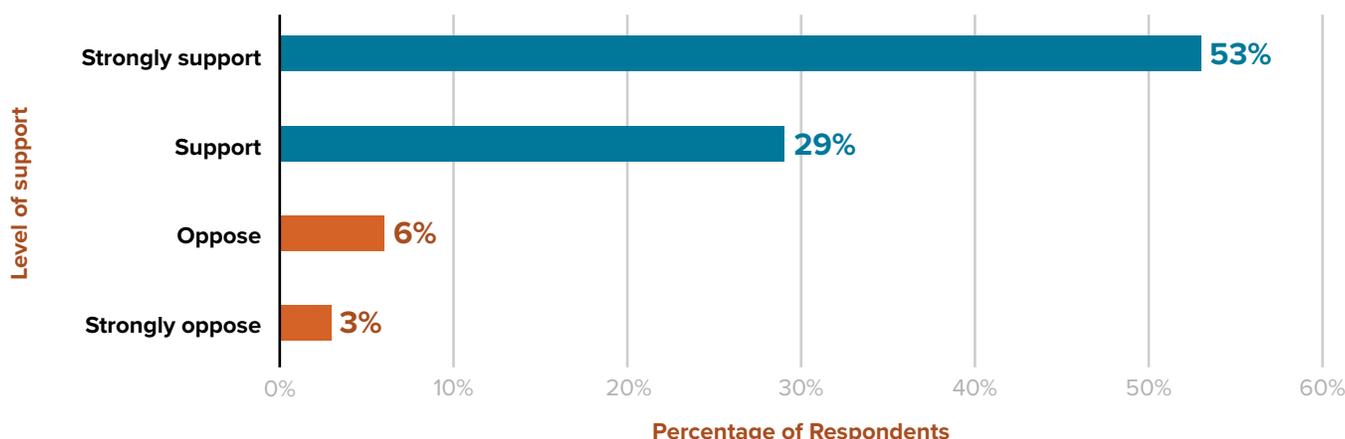
The Corridor Growth Scenario is the most preferred option and was selected by 46% of participants. Twenty-five percent prefer the Baseline Growth Scenario, and 22% prefer a combination of the scenarios.



- The most important features for survey and open house participants are:
 - Neighbourhood commercial centres with opportunities for local shops or corner stores
 - Increased mix of housing including new townhouses, rowhouses, and low-rise apartments
 - The expansion of parks, open spaces and natural areas
- Suggested changes to the growth scenarios include increasing the variety and affordability of housing, incorporating various densities throughout Burnaby, and reducing congestion and improving mobility.

Policy Directions

Participants strongly support the draft policy directions. Ninety-five percent of responses from the in-person and community partner workshops supported the draft policy directions. Eighty-two percent of the survey responses indicate strong or very strong support as shown below.





Introduction



Background

The City of Burnaby is creating Burnaby 2050, a new Official Community Plan (OCP) to set the long-term vision for managing the city's growth. The development of the Burnaby 2050 OCP is a multi-year process that involves engaging community members in dialogue about the future of Burnaby. The Burnaby 2050 OCP will define the community's priorities and articulate how growth will be shaped and managed to support sustainability, livability, and prosperity for Burnaby.

About the Burnaby 2050 OCP:

The Official Community Plan (OCP) is a City bylaw that guides the growth and development of a community. It provides direction on the different elements of Burnaby, including land use, transportation, housing, environment, infrastructure, parks, agriculture, economic development, community spaces, arts and culture, and more. The existing OCP was adopted in 1998, with some minor amendments since then. Right now, the city is undergoing considerable growth and change. A new OCP is needed to respond to the emerging and contemporary needs of both the Burnaby community and the broader community – both present and future.

Community engagement

Throughout the planning process, community members will continue to be engaged to gather input and provide feedback on the key elements of the OCP. Engagements will take place periodically over the following four phases:



Raise awareness and invite the community to learn more about the project.

Complete



Prepare a vision for the future of the City and prepare growth scenario options.

Complete



Set the strategic direction and policies to achieve the draft vision, goals and objectives.

Current Phase



Engage and confirm that the draft OCP reflects the values and priorities of the community.

Previous phases of engagement



Phase 1: Surfacing took place in summer 2022 and focused on raising awareness about the project, educating the community about what an OCP is and the current factors influencing the new OCP. Engagement during this phase focused on understanding what community members love about Burnaby.

Read the Phase 1 What We Heard Report by clicking [here](#).



Phase 2: Visioning invited community members to share their vision of Burnaby's future. Engagement took place in summer and fall 2023 and gathered information about the community's priorities for the future of Burnaby. This input was used to draft a clear and inspirational community vision statement.

Read the Phase 2 What We Learned Report by clicking [here](#).



Current phase of engagement

In **Phase 3: Drafting**, the City asked the community to provide feedback on high-level policy directions, growth scenarios, and the draft vision, values and guiding principles that were drafted based on input received in the previous two phases of engagement. The feedback received from community members and key partners in this phase of engagement will be used to refine the draft policies and prioritize the steps Burnaby takes to achieve the community's long-term vision.



What We Aimed to Achieve



The goals of the engagement for **Phase 3: Drafting** were to:

- Provide the community with information that is relevant and easy to understand, particularly around how specific policies will shape the direction of the community.
- Inspire dialogue and community participation in engagement opportunities.
- Demonstrate how community input gathered through previous phases of engagement has been used by the City of Burnaby to develop early ideas for the OCP.
- Obtain feedback from the community on the draft vision, values and guiding principles, growth scenarios, and proposed policy directions for the Burnaby 2050 OCP.

These key goals informed how the City informed, engaged, and asked questions.



3 How We Informed



Project Website

A dedicated project page was created on Your Voice! the City of Burnaby's community engagement website. This webpage provided the community with background information on the project, summarized previous phases of engagement, promoted engagement opportunities, and hosted the online Policy Guide and online surveys.

View the website by clicking [here](#).

OCP Video

Three videos were posted on the City of Burnaby's YouTube account and social media accounts. All three videos, including a one-minute and two 30-second versions, summarized previous phases of engagement and invited the community to provide feedback on the draft policy directions.

Watch the video by clicking [here](#).





Emails, Phone Calls, and Contacts

In June 2022, a dedicated email address and telephone line were launched so the community could contact City Staff with questions or comments about the OCP.

Contact cards were handed out at all events and community members were encouraged to contact the City with questions or to provide further input.

Interested community members also had an opportunity to sign up to an email list to stay informed about the progress on the project and engagement activities.

News Release

In April 2024, a news release was distributed to media outlets and posted to Burnaby.ca inviting community members share feedback on early ideas for the Official Community Plan.

Read the news release by clicking [here](#).

Partner Outreach

128 representatives from 34 community partner organizations participated in four workshops and provided written feedback on policy directions.

E-Newsletter

An internal staff e-newsletter and a mailing list e-newsletter to 1,940 active subscribers of the City of Burnaby Official Community Plan list was distributed in April 2024.

Post-card Mailout

121,300 direct-mail postcards were sent to Burnaby residents that included content to promote the engagement opportunities and a link to the online policy guide and surveys.

Social Media

During the campaign period between April 16 to June 9, there were 21,033 page views to the Burnaby 2050 web page. Other digital communications included social media posts on Facebook, Instagram and LinkedIn.

Posters

95 open house and policy directions survey posters, 350 policy guide booklets and 70 indigenous workshop posters distributed across the City amongst 48 facilities, including community centres, libraries and community resource centres.



4

What We Asked



In all engagement opportunities, participants were asked to provide their feedback on high-level policy directions and growth scenarios, and the vision, values and guiding principles that were drafted based on input received in the previous two phases of engagement.

Vision, Values and Guiding Principles

The draft vision statement, values and guiding principles help define what the community wants for Burnaby's future and guide the policy directions and features of the growth scenarios.

The community was presented with three potential **vision statements**, which are aspirational and inspiring descriptions of what Burnaby is hoping to achieve by the year 2050. The three potential vision statements were:

1. Burnaby is a safe, thriving, green city with a vibrant economy and connected neighbourhoods that people want to live in and be in for generations to come.
2. Vibrant and connected, green and safe – Burnaby is a place we can all call home.
3. Burnaby is a safe, green and affordable city where people in all their diversity can prosper.

Community members were asked about which vision statement best aligns with their vision for the future of Burnaby.

Burnaby's **values** are shared core beliefs that guide the City's decision-making. The five proposed values were:



The **guiding principles** are short, prescriptive statements that provide timeless, long-standing, effective and near universal practices or planning in Burnaby. The proposed guiding principles were:

Guiding principles

1. Lead in climate action.
2. Protect ecosystems and the natural environment.
3. Enhance access to nature for people and wildlife.
4. Protect farmland and promote food security.
5. Nurture reconciliation through strong and respectful relationships with host Nations and Indigenous peoples living and working in Burnaby.
6. Develop a safe, inclusive, multi-modal and well-connected transportation system that encourages public transportation and active living.
7. Build a vibrant and resilient economy that supports innovative and diverse employment sectors and opportunities.
8. Foster diverse housing options that serve the needs of all household types through all stages of life.
9. Foster complete communities that are sustainable, equitable and accessible to all.
10. Design healthy and resilient urban environments that are adaptable to changing needs.
11. Create safe and welcoming public spaces that are fun and accessible for everyone.
12. Foster equity, diversity and a sense of belonging for all.
13. Foster and celebrate diverse local histories, cultures and heritage.
14. Efficiently meet the infrastructure and service needs of Burnaby residents through coordinated land use planning and service planning, including the use of nature-based solutions.
15. Provide equitable opportunities for the public to meaningfully participate in decisions.
16. Collaborate with neighbouring municipalities, local First Nations and all levels of government to achieve common goals for the future.
17. Use best practices in urban design techniques to encourage active mobility, social connection and a sense of place and belonging.
18. Responsibly use financial tools to efficiently and transparently finance the cost of maintaining, replacing and expanding infrastructure services to support Burnaby residents.

Community members were asked whether they thought these guiding principles will be effective in guiding planning in Burnaby.

Growth Scenarios

Two potential **growth scenarios** were presented to the community to show the outcomes of two different ways in which the city could grow. The Baseline Growth Scenario consisted of nodal growth in the existing Town Centres and Urban Villages as well as the Provincially mandated Transit Oriented Areas around SkyTrain stations. The Corridor Growth Scenario built on the Baseline scenario to include growth focused along key transit corridors. The Corridor Growth Scenario also included neighbourhood commercial nodes that would provide opportunities for small-scale neighbourhood serving retail and similar uses. The maps of the two growth scenario options are shown in Figure 1: Baseline Growth Scenario Map and Figure 2: Corridor Growth Scenario Map.

Community members were asked about which growth scenario they prefer, which features of each option they like the most, and what should be changed or added.

Figure 1: Baseline Growth Scenario Map

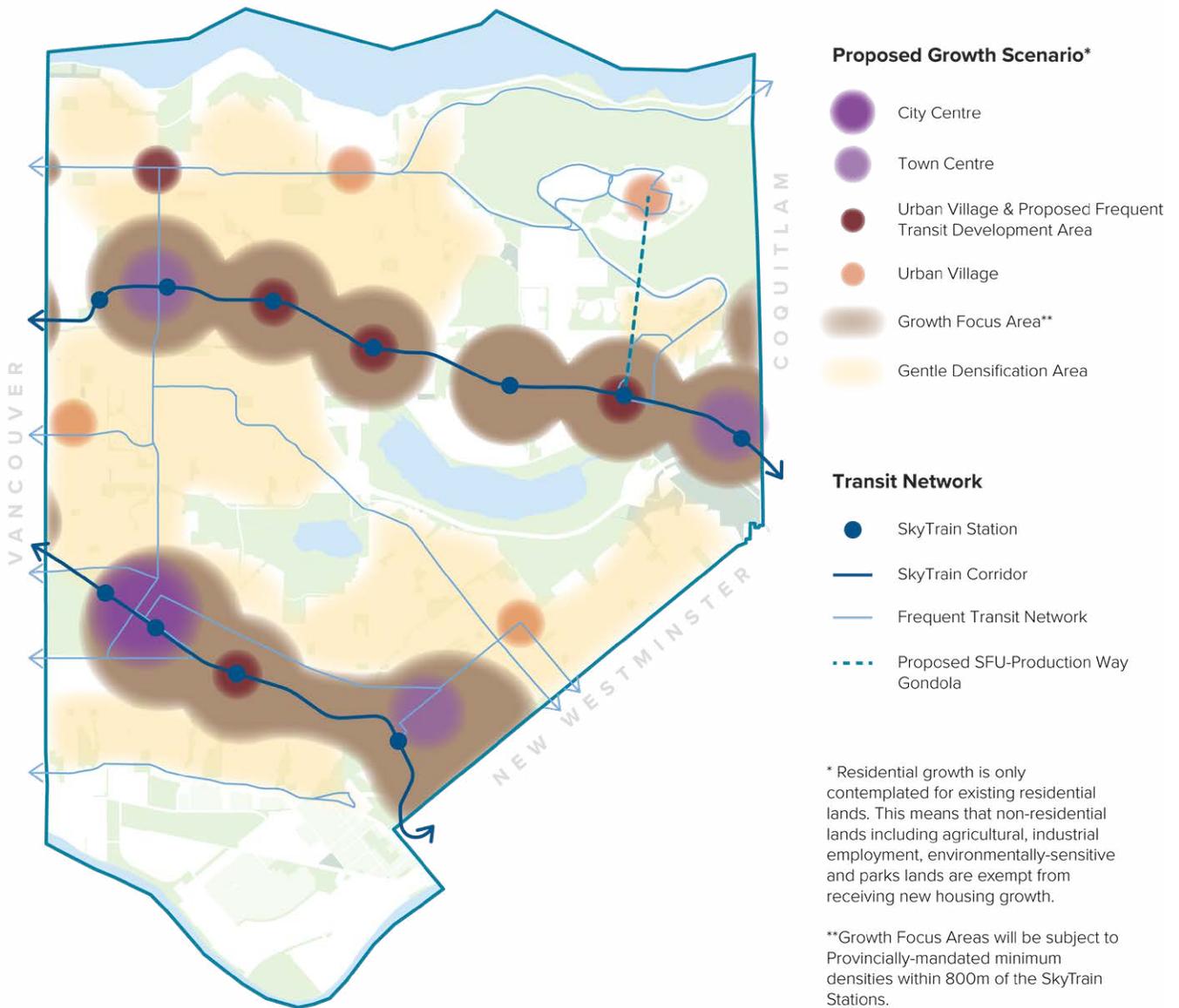
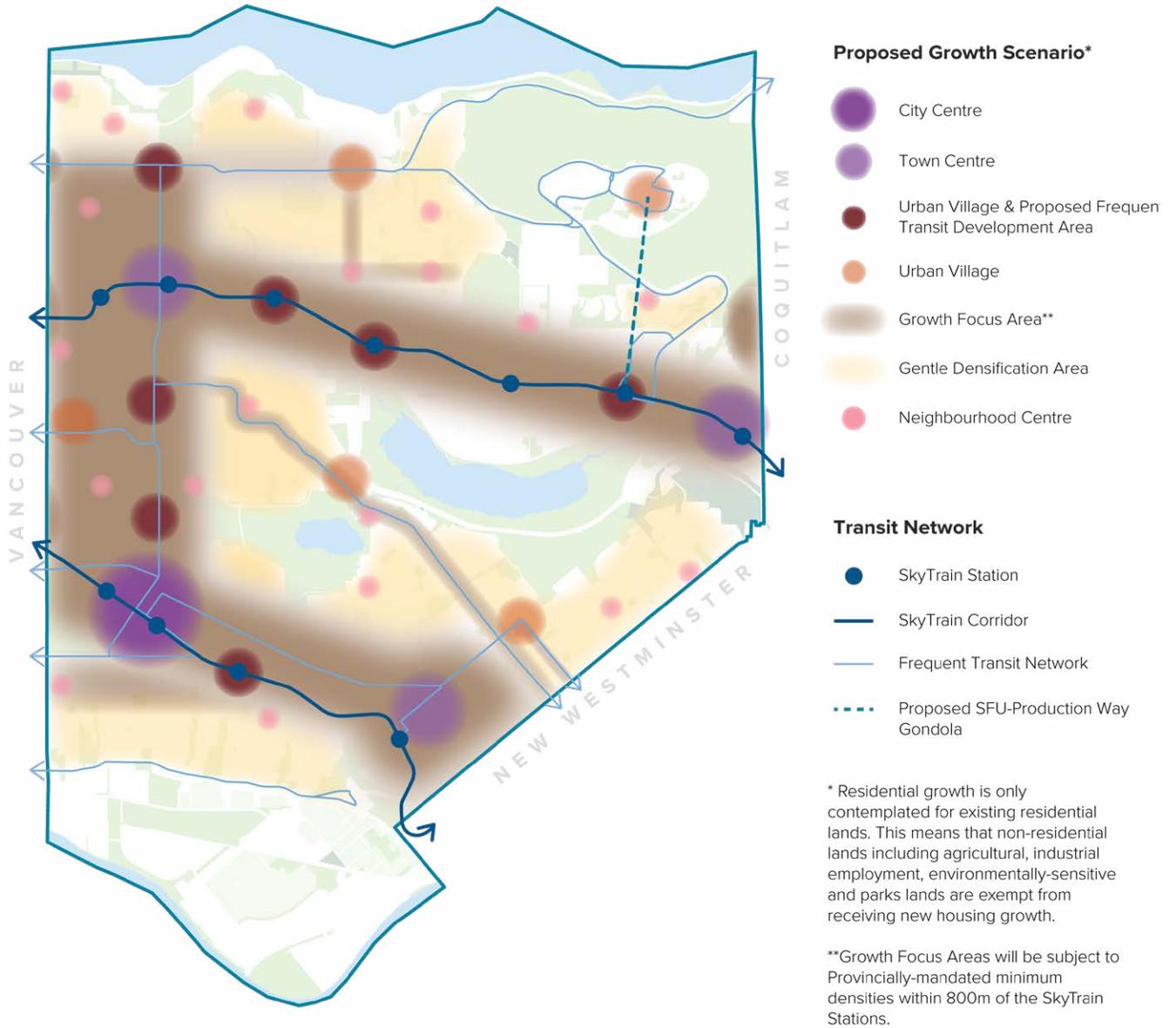


Figure 2: Corridor Growth Scenario Map



Policy Directions

High-level **policy directions** were developed for 14 different policy areas based on technical research and input from the first two phases of public engagement. Community members were asked to indicate their level of support and provide feedback on the draft policy directions in each of the following policy areas:

- Agriculture and Food Systems
- Archaeological and Indigenous Cultural Sites
- Climate Change and Natural Hazards Mitigation, Adaptation and Readiness
- Community Well-Being
- Economic Development, Employment and Industrial Lands
- Environment
- Growth Management
- Heritage and Neighbourhood Character
- Housing
- Infrastructure
- Land Use and Urban Design
- Parks and Open Spaces
- Transportation
- Implementation and Performance Monitoring



5 How We Engaged



Engagement for **Phase 3: Drafting** of the Burnaby 2050 Official Community Plan took place between April 16 and June 9, 2024. Many methods were used to ensure there were a wide variety of accessible and inclusive opportunities for community members to provide feedback on key policy directions, including a policy guide and online surveys, in-person and virtual open houses, community partner engagement sessions, Youth Advisory Council meetings, workshops with Indigenous people living in Burnaby and written submissions.

Policy Guide and Surveys

The Burnaby 2050 Policy Guide provided an in-depth review of proposed ideas for the vision, values and guiding principles, growth scenarios and policy directions. The Policy Guide was available online at Burnaby.ca/Burnaby2050 and hard copies were distributed at City of Burnaby facilities.

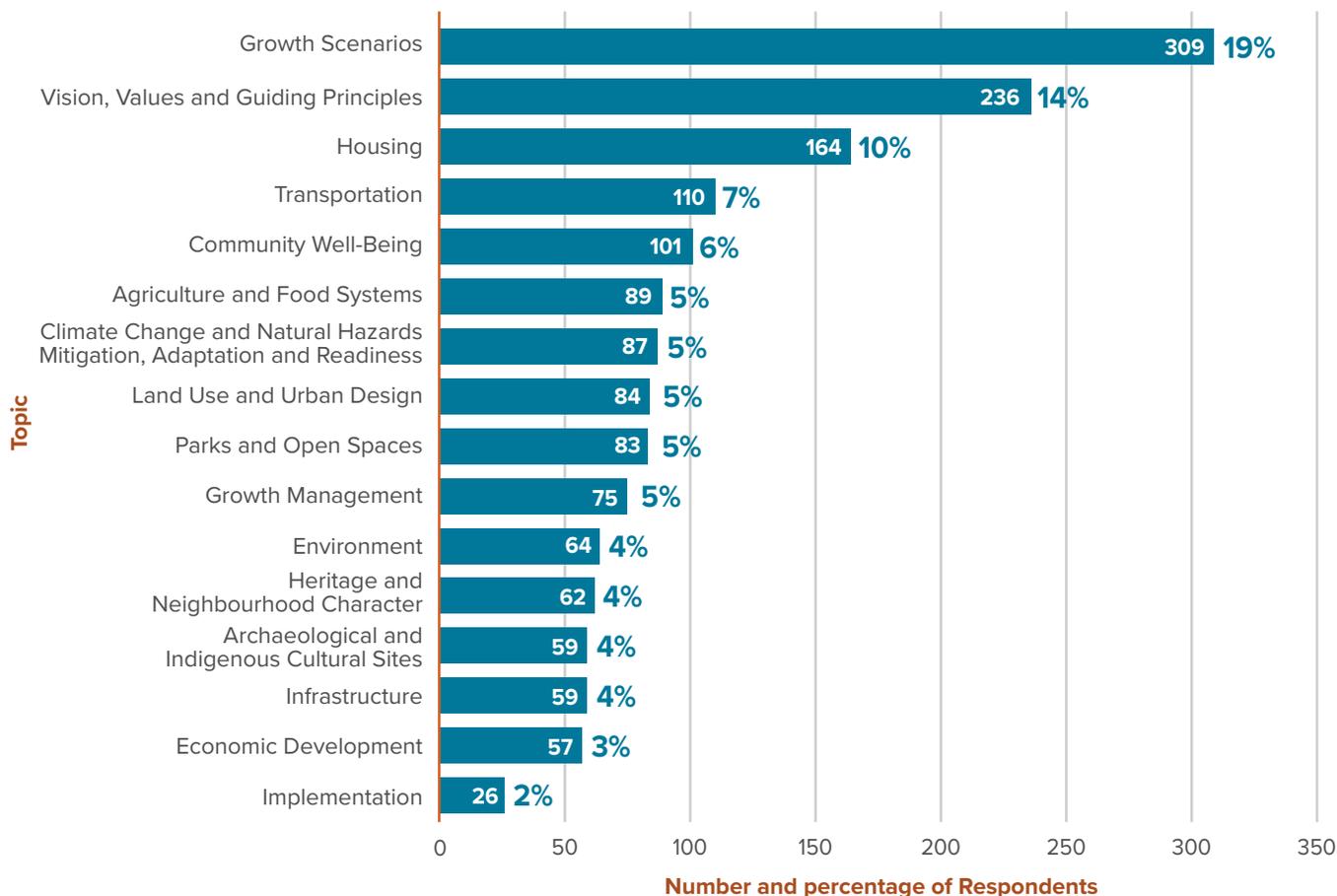
The online Policy Guide was available in English, Spanish, Persian, French, Korean, Punjabi, Russian, Serbian, Tagalog, and Simplified and Traditional Chinese. The guide included short topic-specific surveys to gather feedback on the draft sections. These surveys were open from April 16 to June 9.

In total, 1,664 survey responses were received. Participants could complete one or more surveys, meaning that some surveys received a higher number of responses, and the same participant may have completed multiple surveys.

The topics that received the highest amount of feedback were the growth scenarios (309 responses), the vision, values and guiding principles (236 responses), and housing (164 responses). Figure 3 shows the number of surveys completed on each topic.



Figure 3: Responses to topic-specific surveys



N=1,664

Who Participated

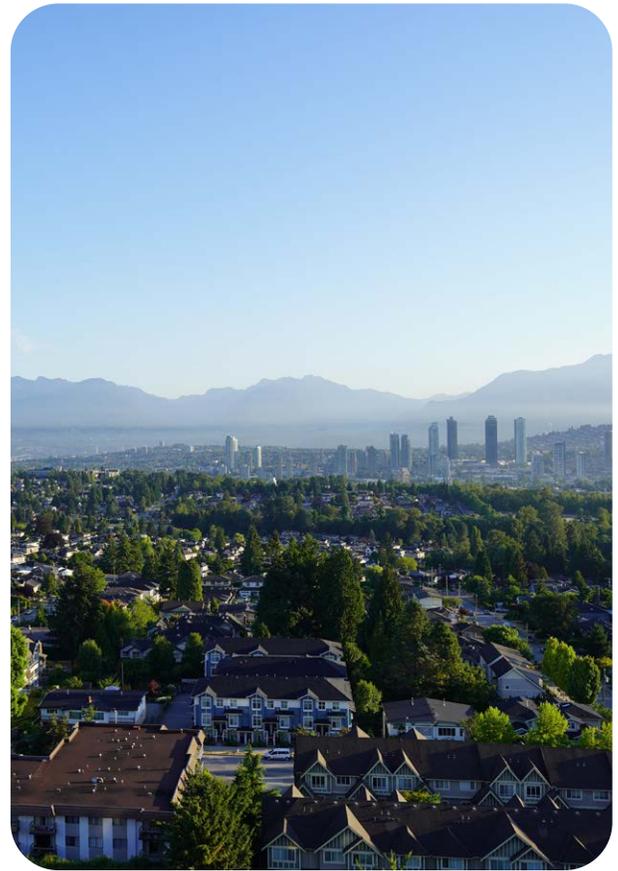
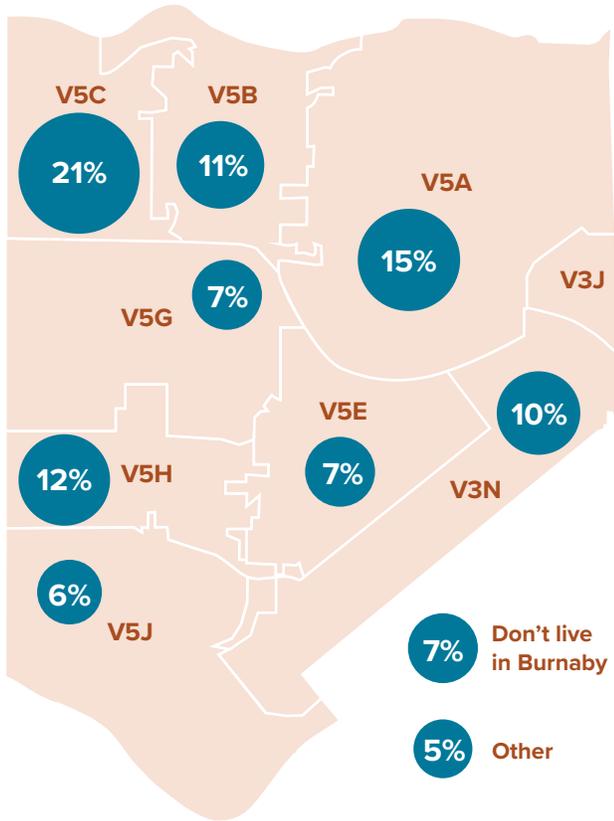
In each topic-specific survey, participants were asked optional demographic questions to understand who responded and which perspectives were reflected in the input. This included questions to determine, generally, where participants live, how old they are, what type of housing they live in and whether they own or rent their home, the number of people living in the household, their household income, and how they identify themselves.

The answers to these questions help provide context to the findings, showing the groups or perspectives that may be overrepresented or underrepresented. The demographic information shared by survey participants has been compared to the 2021 Census Profile for Burnaby to show where participants differed from the overall population of the city.

Not all participants answered all of the questions in each survey. Some surveys received more responses than other surveys. Although the survey was promoted broadly across Burnaby, participants chose which surveys they wanted to complete. Because of this, the findings here do not reflect a random sample of the population of Burnaby. For some policy areas, there were significantly different levels of support from specific demographic groups. These differences have been noted in each policy direction section.

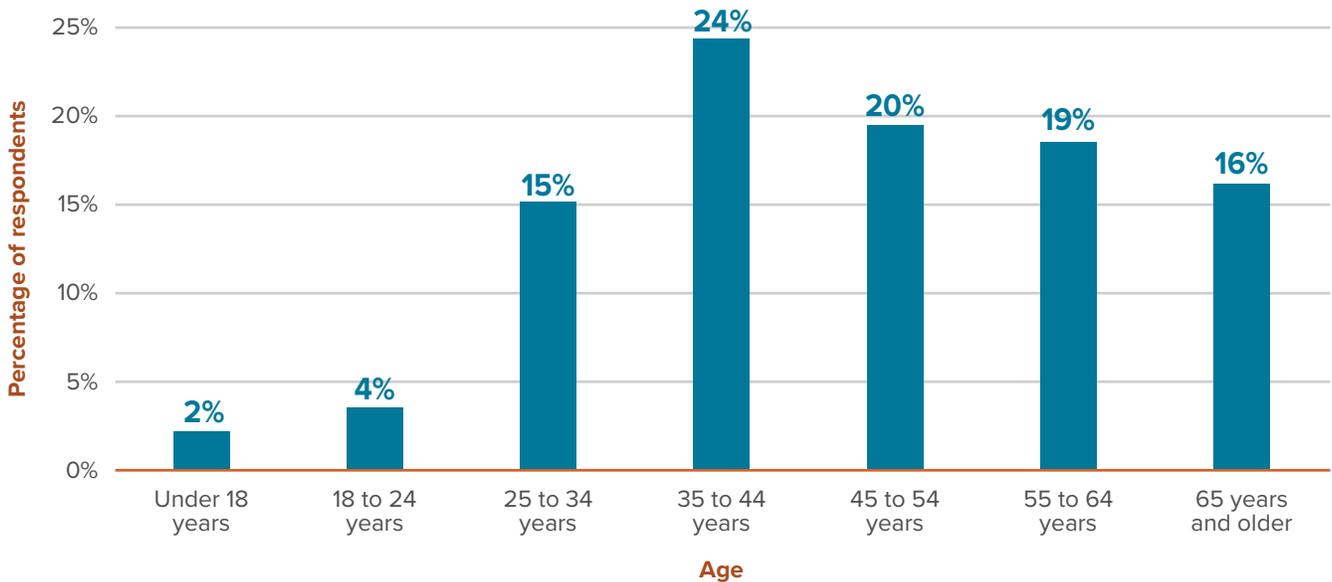


Figure 4: Survey respondents by postal code



N=1,664

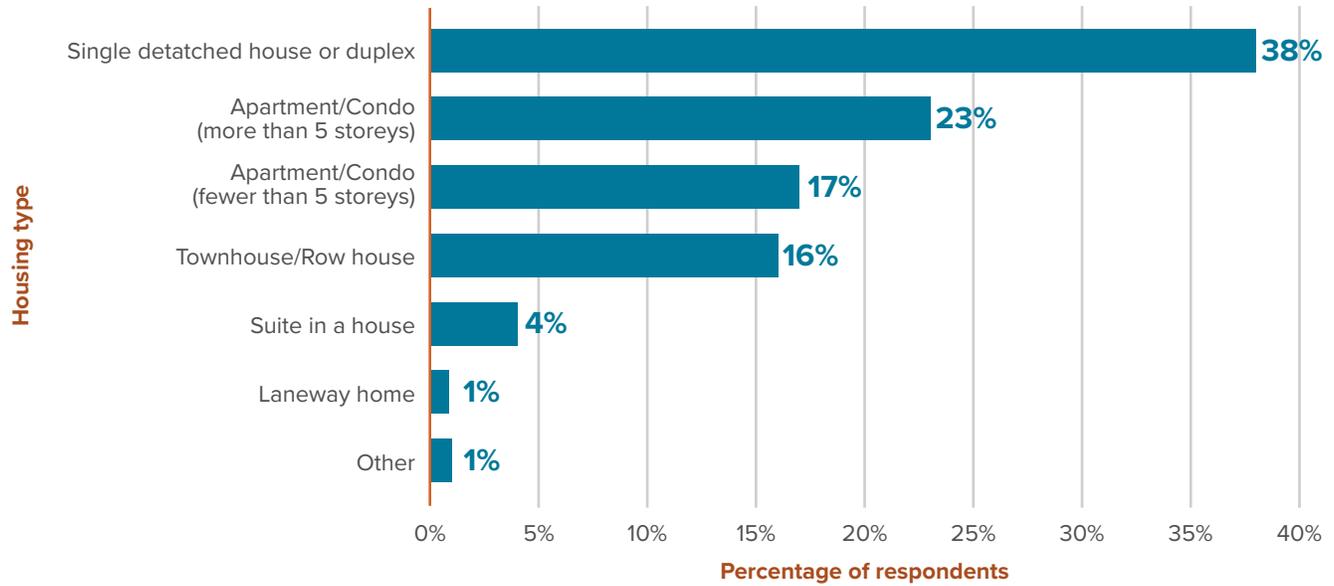
Figure 5: Survey respondents by age



N=1,624

- Almost a quarter of the survey respondents are between the ages of 35 to 44 years, which is higher than the proportion of 35- to 44-year-olds in Burnaby (14% of the population).
- Thirty-five percent of the respondents were between 45 to 64 years
- There were limited responses (5%) from children and young adults under the age of 24.

Figure 6: Survey respondents by housing type

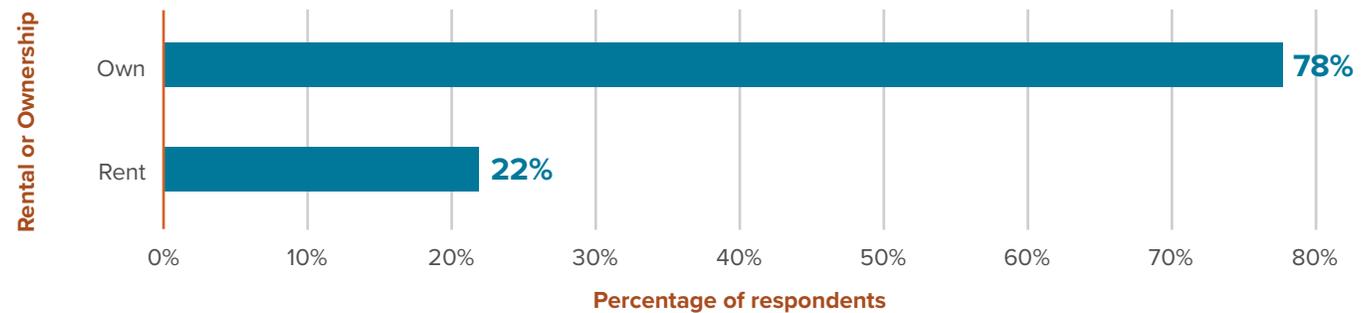


N=1,617

Almost 40% of survey respondents live in a single detached house or duplex. This is higher than the number of Burnaby residents that live in these types of dwellings citywide (26%).

Forty percent of the survey respondents live in an apartment or condo, which is lower than the number of Burnaby residents (53%) that live in apartment or condo citywide (28% of Burnaby residents live in an apartment or condo more than five storeys, and 35% live in an apartment or condo less than five storeys.)

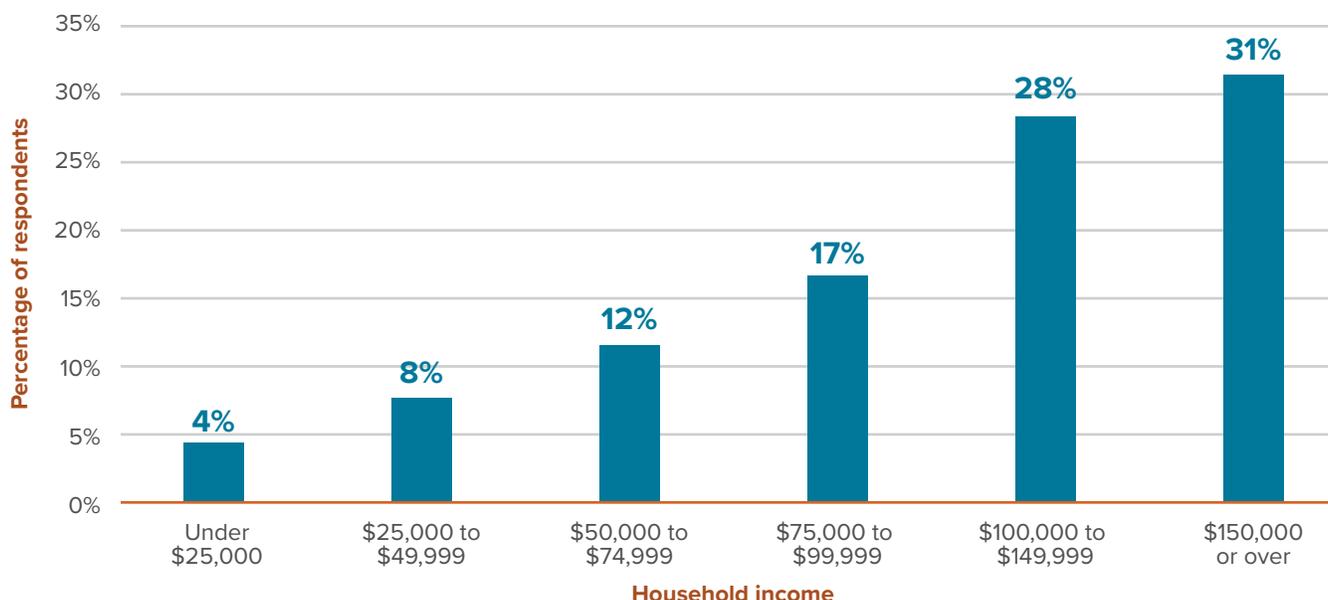
Figure 7: Survey respondents by home rental or ownership



N=1,621

Over 70% of the survey participants indicated they own a property while only 20% indicated they rent. The remaining 7% of survey respondents indicated that they don't live in Burnaby. In comparison, just over 60% of Burnaby residents own their homes and almost 40% of residents rent their homes.

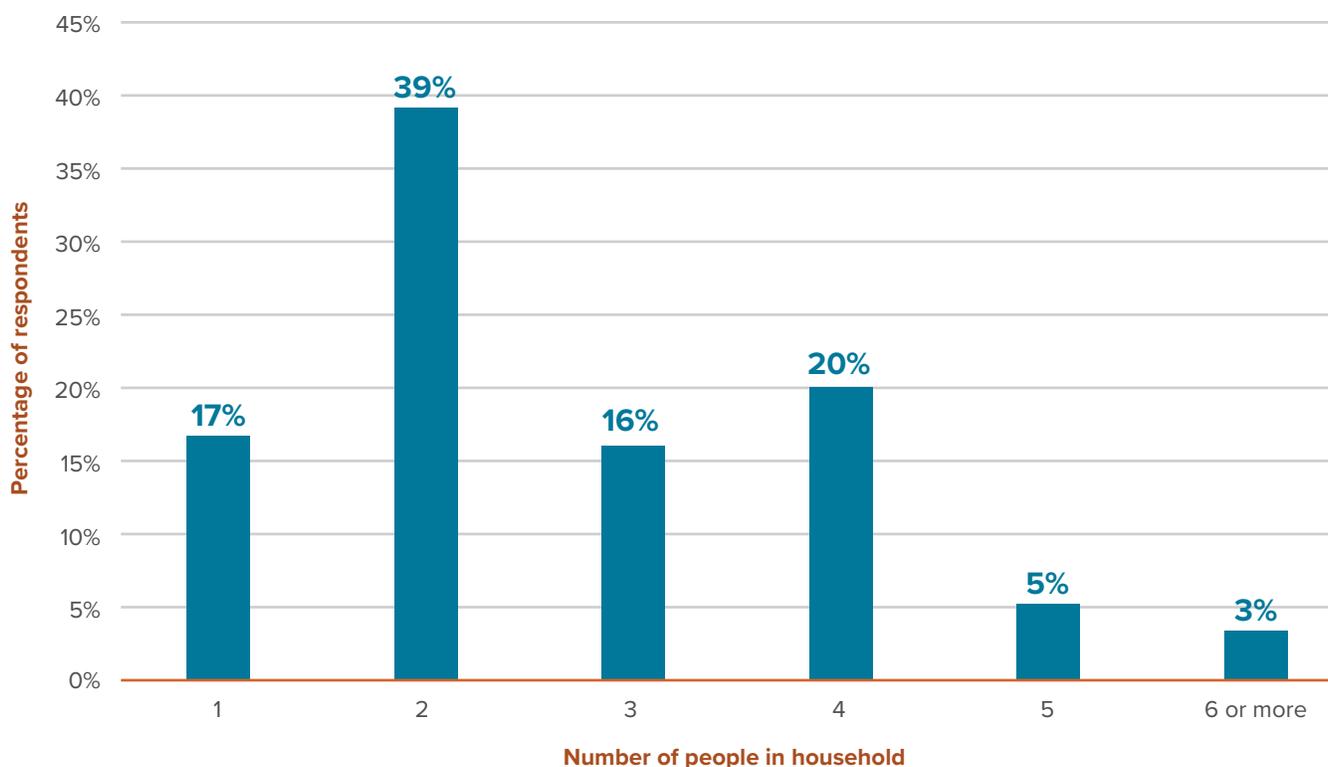
Figure 8: Survey respondents by household income



N=1,612

In Burnaby 48% of the households have an income of under \$80,000. Comparatively, only 18% of the survey participants indicated an income below \$75,000. Of those that responded, 56% have an income equal or higher than \$75,000. The remaining 26% of survey respondents preferred not to share their household income.

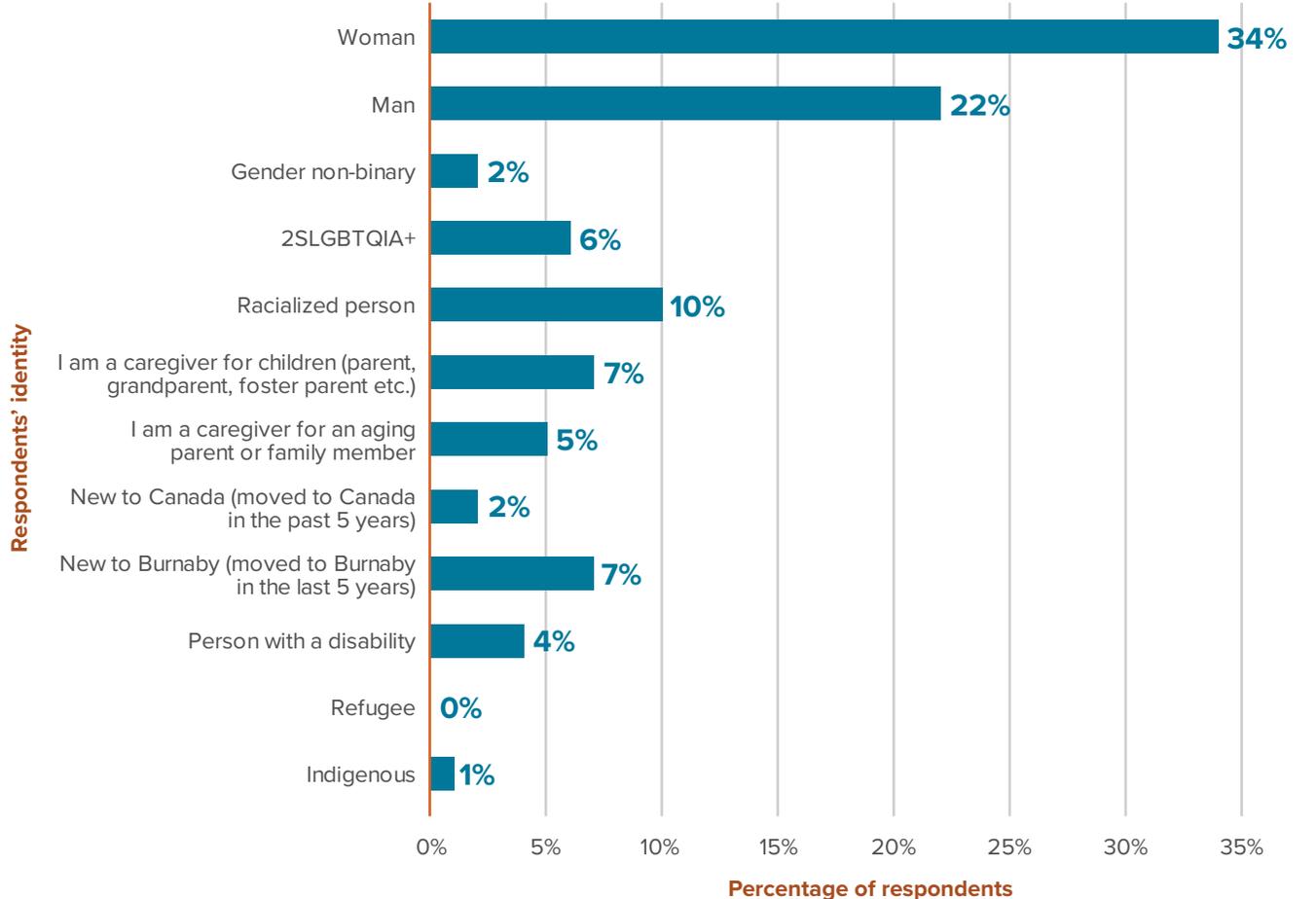
Figure 9: Survey respondents by number of people in household



N=1,711

The average number of people per household in Burnaby is 2.4. The majority of survey respondents indicated their household size consist of two people (34%), which is similar to the citywide average, followed by 22% of respondents indicating a household size of four people.

Figure 10: Survey respondents by identity



N=1,621

Open Houses

Two in-person open houses and one virtual open house were hosted in the spring of 2024 to provide community members with multiple opportunities to learn and ask questions about the draft vision, values and guiding principles, growth scenarios and policy directions. Participants were asked to vote for their preferred vision statement and growth scenario using dots on panel boards and indicate whether they supported or opposed each value and guiding principle. Key policy directions from each policy area were also selected to gather feedback from participants.

In Person Open Houses:

- Saturday, May 25, 11 am to 4 pm, Burnaby Public Library
- Sunday, June 2, Noon to 4 pm, Brentwood Mall

Virtual Open House:

- Thursday, May 30, 2024, 7 to 8:30 pm, Zoom

Who Participated

In total, approximately 470 community members participated in the open houses. The in-person open houses had approximately 440 attendees, and the virtual open house had 30 participants.

Community Partner Workshops

Community partners were invited to participate in two-hour virtual workshops to learn about the policy directions and provide feedback on specific topics. Partners were invited by email and asked to register to participate in the Zoom sessions. The workshops took place on the following dates and focused on three to four topics each:

Workshop #1: Wednesday, May 8, 10 am to Noon

Topics: Land Use and Urban Design, Heritage and Neighbourhood Character, Economic Development and Industrial Lands, and Archaeological and Indigenous Cultural Sites.

Workshop #2: Wednesday, May 8, 2 to 4 pm

Topics: Growth Management and Infrastructure, Growth Scenarios, Transportation, and Implementation.

Workshop #3: Tuesday, May 14, 10 am to Noon

Topics: Housing, Community Well-Being, Agriculture and Food Systems.

Workshop #4: Tuesday, May 14, 2 to 4 pm

Topics: Parks and Open Space, Environment, and Climate Change and Natural Hazards.

Who Participated

A total of 128 representatives from a wide range of community partner organizations and neighbouring municipalities participated in the workshops. Table 1 shows the number of participants in each workshop.

Table 1: Community workshop count of participants

Workshop #	Count of Participants
Workshop #1	36
Workshop #2	29
Workshop #3	39
Workshop #4	24

Members of the following organizations participated in the Community Partner workshops:

Atira Women's Resource Society	Francl Architecture Inc.
Brentwood Park Residents Association	Fraser Health Authority
Burnaby Association for Community Inclusion (BACI)	Intracorp Homes
Burnaby Beekeepers Association	Lower Mainland Purpose Society for Youth and Families
Burnaby Board of Trade	Metro Vancouver
Burnaby Division of Family Practice	MOSAIC
Burnaby Neighbourhood House	Office of Member of Parliament Terry Beech
Burnaby Primary Care Network	posAbilities Association of British Columbia
Burnaby Walkers Caucus	Save Brentwood Park
Byrne Creek Streamkeepers	Société de développement économique de la C.-B. (SDÉCB)
Cariboo Heights Forest Preservation	Simon Fraser University
Charlford House Society for Women	Seniors Services Society of BC
City of Delta	Tourism Burnaby
City of New Westminster	TransLink
City of Surrey	UniverCity Community Association
City of Vancouver	Urban Micro/Big Bend Urban Farm
Dixon Transition Society	Vancouver Fraser Port Authority

Written Submissions

Partner organizations and neighbouring municipalities were invited to review the Burnaby 2050 policy guide and submit written submissions with detailed feedback through a feedback form. The feedback form asked for input on what the organization liked and disliked about the policy directions and whether there are any gaps in the policy directions that have not been addressed. Ten written submissions were received, detailing in-depth feedback on all draft policy areas, but focusing on the Agriculture and Food Systems, Climate Change and Natural Hazards, Growth Scenarios, Community Well-being, Transportation, Environment, and Housing policy directions.

Who Participated

Written submissions were received from the following organizations:

Byrne Creek Streamkeepers
Capitol Hill Tree Keepers Society
Caribou Heights Forest Preservation Society
City of New Westminster
City of Vancouver
Jerry Rogers Creek Streamkeepers
Metro Vancouver
Save Brentwood Park
Save Burnaby Parks and Green Spaces
Stoney Creek Environment Committee
TransLink

Burnaby Community Assembly

The Burnaby Community Assembly was a separate, but parallel process that overlapped with the **Phase 3: Drafting** engagement program. From February to June 2024, assembly members learned from technical experts, listened to community perspectives, and held in-depth discussions with fellow members to develop recommendations for the Burnaby 2050 OCP. The dialogue process was guided by Simon Fraser University Morris J. Wosk Centre for Dialogue, in an arms-length collaborative partnership with the City of Burnaby.

Who Participated

The Burnaby Community Assembly was a broadly representative group of 40 Burnaby residents who were selected through a civic lottery.



6 What We Learned



The number of survey responses, written submissions, workshops and comments received on each section are listed below. Survey and open house participants could comment multiple times, so in some cases the number of comments on each section or policy direction are greater than the number of survey participants and open house attendees.

Vision, Values and Guiding Principles

Method	Number of responses
Survey	236 responses
Open Houses (In-Person)	578 comments
Youth Advisory Council	Workshop discussion

Key Findings

- The **vision statement** that most participants prefer is Option 1: “Burnaby is a safe, thriving, green city with a vibrant economy and connected neighbourhoods that people want to live in and be in for generations to come.”
- Most participants (87% of survey respondents and all open house attendees) think the **values** of Connectedness, Inclusion, Opportunity, Stewardship and Sustainability align with their core beliefs for the future of Burnaby.
- Seventy-nine percent of survey respondents and almost all open house attendees believe the **guiding principles** will be effective in guiding planning in Burnaby.

Detailed Results

Vision Statement

Just over half (53%) of the responses received through the survey and in-person open houses preferred Option 1: “Burnaby is a safe, thriving, green city with a vibrant economy and connected neighbourhoods that people want to live in and be in for generations to come.” Roughly one-quarter of participants preferred Option 2 or Option 3.

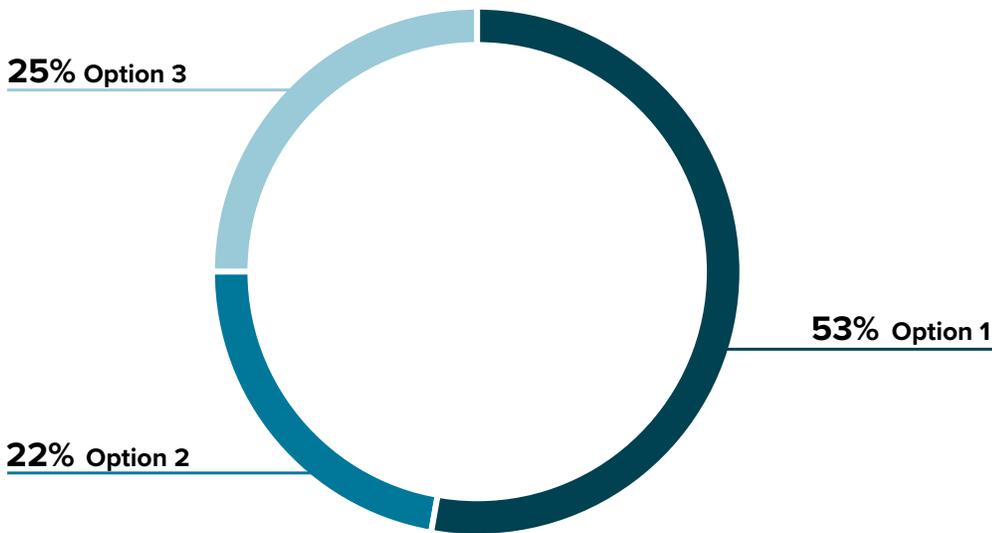
Vision Statement options

Participants were presented with the following three vision statement options to provide feedback on:

1. Burnaby is a safe, thriving, green city with a vibrant economy and connected neighbourhoods that people want to live in and be in for generations to come.
2. Vibrant and connected, green and safe – Burnaby is a place we can all call home.
3. Burnaby is a safe, green and affordable city where people in all their diversity can prosper.

Figure 11 shows the breakdown of participants that preferred each option.

Figure 11: Preferred vision statement



N=324

At the Youth Advisory Council (YAC) workshop, thirteen out of fourteen YAC members (93%) preferred Option 1.

Values

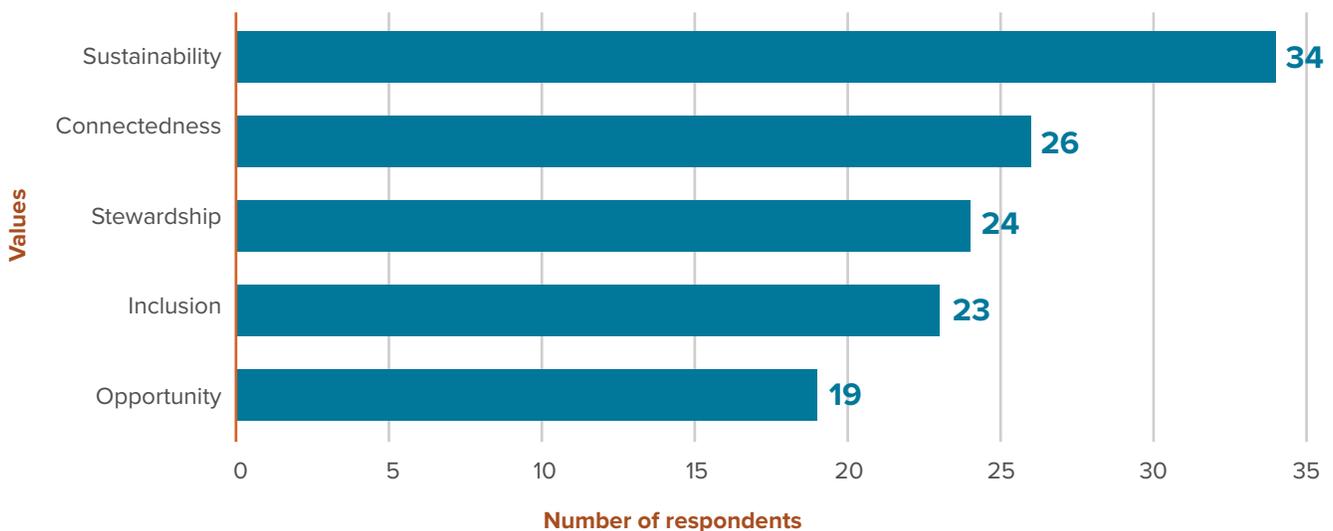
Through the online survey, participants were asked whether the five values align with their core beliefs for the future of Burnaby. Eighty-seven percent of survey respondents think the values of Connectedness, Inclusion, Opportunity, Stewardship and Sustainability align with their core beliefs for the future of Burnaby. Participants at the in-person open house were asked to indicate whether they supported or opposed each of the five values. All of the responses received at the in-person open houses were supportive of the guiding principles.

At the Youth Advisory Council (YAC) workshop, members were asked to rate the five values. Twelve out of fifteen YAC members (80%) agreed that the five values align with their core beliefs for Burnaby's future. One YAC member suggested the addition of "affordability" to the values for the OCP.

Core Values:

- Sustainability
- Connectedness
- Stewardship
- Inclusion
- Opportunity

Figure 12: Open house participants' support for values



N=126

Guiding Principles

In the survey, participants were asked whether they believed the Guiding Principles are effective in guiding planning in Burnaby. The majority of participants (79%) believe the guiding principles will be effective in guiding planning in Burnaby.

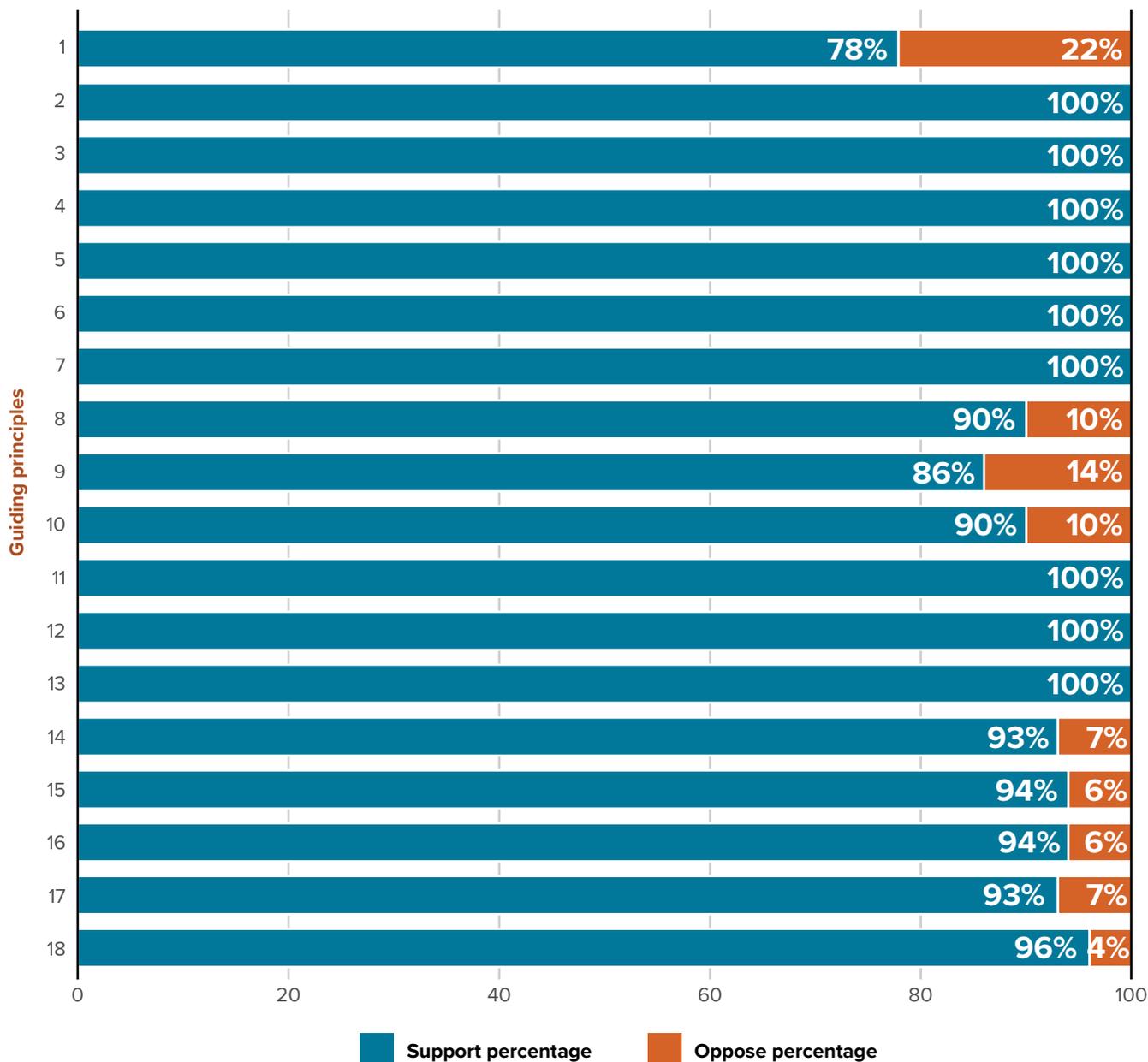
At the in-person open house, participants were asked whether they supported or opposed each guiding principle. Overall, participants strongly supported all the guiding principles. Figure 13 shows the level of support for each guiding principle.

Burnaby 2050 Guiding Principles:

1. Lead in climate action. (78% support)
2. Protect ecosystems and the natural environment. (100% support)
3. Enhance access to nature for people and wildlife. (100% support)
4. Protect farmland and promote food security. (100% support)
5. Nurture reconciliation through strong and respectful relationships with host Nations and Indigenous community members living in Burnaby. (100% support)
6. Develop a safe, inclusive, multi-modal and well-connected transportation system that encourages public transportation and active living. (100% support)
7. Build a vibrant and resilient economy that supports innovative and diverse employment sectors and opportunities. (100% support)
8. Foster diverse housing options that serve the needs of all household types through all stages of life. (90% support).
9. Foster complete communities that are sustainable, equitable and accessible to all. (86% support)
10. Design healthy and resilient urban environments that are adaptable to changing needs. (90% support)
11. Create safe and welcoming public spaces that are fun and accessible for everyone. (100% support)
12. Foster equity, diversity and a sense of belonging for all. (100% support)
13. Foster and celebrate diverse local histories, cultures and heritage. (100% support)
14. Efficiently meet the infrastructure and service needs of Burnaby residents through coordinated land use planning and service planning, including the use of nature-based solutions. (93% support)
15. Provide equitable opportunities for the public to meaningfully participate in decisions. (94% support)
16. Collaborate with neighbouring municipalities, local First Nations and all levels of government to achieve common goals for the future. (94% support)
17. Use best practices in urban design techniques to encourage active mobility, social connection and a sense of place and belonging. (93% support)
18. Responsibly use financial tools to efficiently and transparently finance the cost of maintaining, replacing and expanding infrastructure services to support Burnaby residents. (96% support)



Figure 13: Open house participants' support for guiding principles



N=370

General Feedback

Survey participants were asked to provide any additional general comments on the vision, values and guiding principles. Out of 112 comments, the three most common themes included:

- Clarify and simplify the language for the guiding principles so there are fewer principles, and they are easier to understand.
- Focus more on affordability in the guiding principles and vision statement.
- Aim to create more connected communities, including within and between neighbourhoods.

Growth Scenarios

Method	Number of responses
Survey	309 responses
Community Partner Workshops	68 comments
Open Houses (In-Person)	225 responses
Youth Advisory Council	Workshop discussion
Written Submissions	6 written submissions
Total	609 comments / responses

Key Findings

- The Corridor Growth Scenario is the preferred option for the highest number of participants (46%). One quarter (25%) prefer the Baseline Growth Scenario, and just under one quarter (22%) prefer a combination of the scenarios.
- The most important features for survey and open house participants were:
 - Neighbourhood commercial centres with opportunities for local shops or corner stores
 - Increased mix of housing including new townhouses, rowhouses, and low-rise apartments
 - The expansion of parks, open spaces and natural areas
- Suggested changes to the growth scenarios included increasing the variety and affordability of housing, incorporating various densities throughout Burnaby, and reducing congestion and improving mobility.

Note: A significant number of responses to the Growth Scenarios survey included duplicated responses and identical IP addresses. To ensure the integrity of the findings in this report, one of the survey responses from each repeated IP address was included in the analysis.

Detailed Results

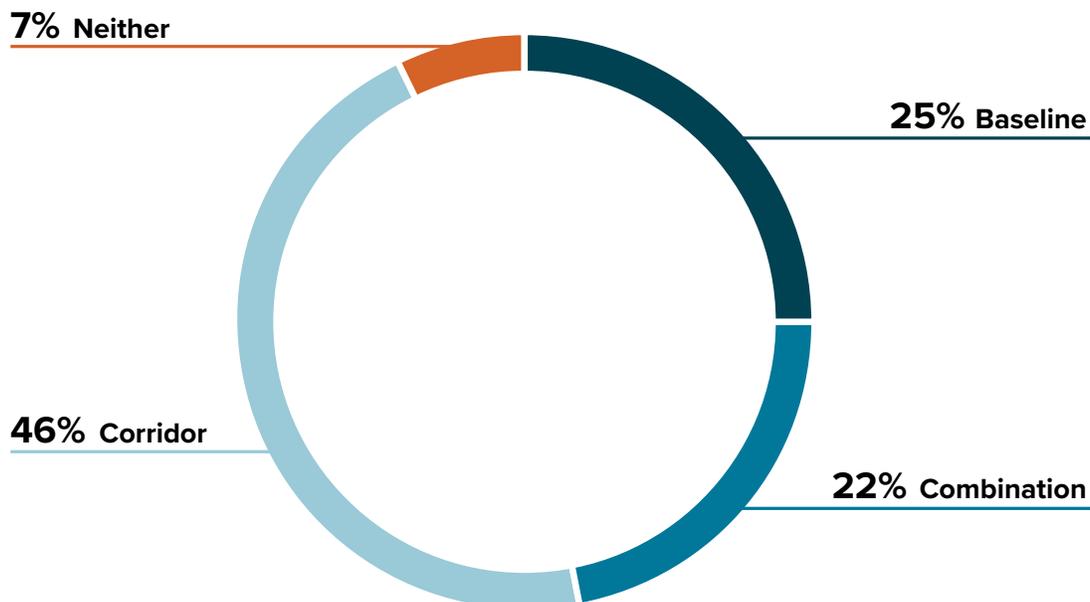
Preferred Growth Scenario

Participants at the in-person open house and survey were asked to share whether they preferred the Baseline Scenario, Corridor Scenario, a combination of both scenarios, or neither scenario.

Overall, the Corridor Scenario was the preferred growth scenario for most (46%) participants. Figure 14 shows the breakdown of responses received in favour of each growth scenario.



Figure 14: Overall preferred growth scenario



N=355

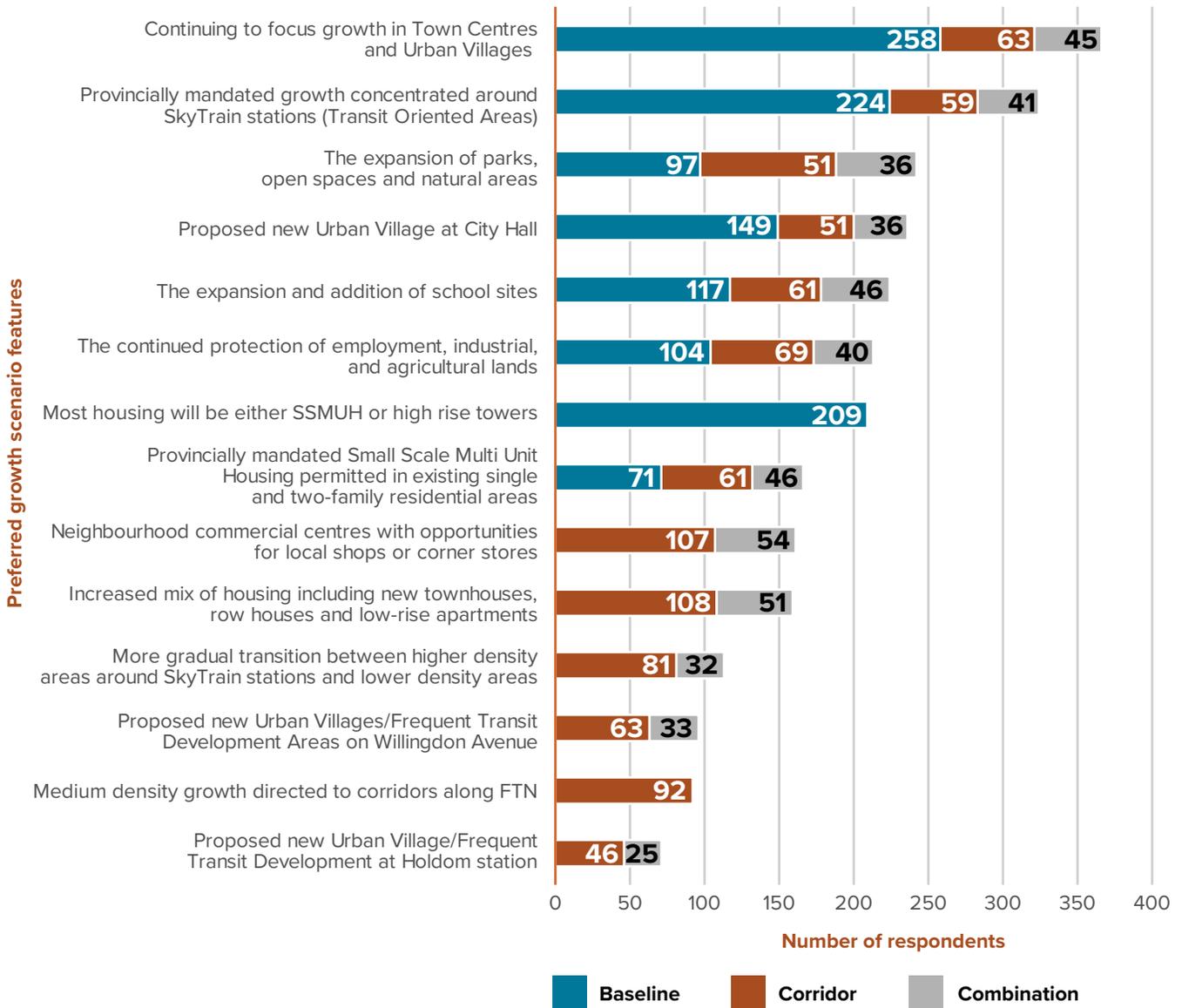
Preferred Features

Survey participants were asked to select all the features they liked in the Baseline, Corridor and Combined growth scenarios.

Figure 15 shows the count for each of the features that survey respondents liked in each growth scenario, and the combined total of responses for each feature.

Scenario	Most liked features
Baseline	<ul style="list-style-type: none"> Continuing to focus growth on Town Centres and Urban Villages Provincially mandated growth concentrated around SkyTrain stations (Transit Oriented Areas) Most housing will be either small-scale, multi-unit housing (SSMUH) or high-rise towers
Corridor	<ul style="list-style-type: none"> Increased mix of housing including new townhouses, rowhouses, and low-rise apartments Neighbourhood commercial centres with opportunities for local shops or corner stores The expansion of parks, open spaces and natural areas
Combined	<ul style="list-style-type: none"> The expansion of parks, open spaces and natural areas Neighbourhood commercial centres with opportunities for local shops or corner stores Increased mix of housing including new townhouses, rowhouses, and low-rise apartments
Overall	<ul style="list-style-type: none"> Continuing to focus growth in Town Centres and Urban Villages Provincially mandated growth concentrated around SkyTrain stations (Transit Oriented Areas) The expansion of parks, open spaces and natural areas

Figure 15: Survey respondents' preferred growth scenario features



Participants at the in-person open house were asked to vote on the most important features overall for a future growth land use framework. Out of 175 total responses, the features that received the most votes were:

- Neighbourhood commercial centres with opportunities for local shops or corner stores
- Increased mix of housing including new townhouses, rowhouses, and low-rise apartments
- The expansion of parks, open spaces and natural areas

Survey participants were also asked about what needs to be changed and what else needs to be included in their preferred growth scenario. Key themes from across both growth scenario options included increasing the variety and affordability of housing and reducing the number of high-rises.

	What needs to be changed? (N=116)	Is there anything that you would like to see included? (N=124)
Baseline Scenario	<ul style="list-style-type: none"> • More densification near SkyTrain stations • Ensure there is still adequate parking space for people and families who need to drive vehicles • Reduce the number of high-rise towers • Infrastructure upgrades are needed to support increased density and traffic volume 	<ul style="list-style-type: none"> • More densification near SkyTrain stations
Corridor Scenario	<ul style="list-style-type: none"> • Increase the variety of housing options and ownership types to improve affordability and build community • Invest in more walkability and transit access • Allow more mixed-use zoning to include commercial uses in residential buildings 	<ul style="list-style-type: none"> • Incorporate features from both scenarios to increase the variety of housing and allow for different levels of density across the City • Increase the variety of affordable housing options to meet the need for young and growing families • Reduce the number of high rises

For participants who did not prefer either scenario, the primary reasons were that growth should be reduced or stopped altogether, building heights should be restricted and the City needs to support residents that are becoming displaced due to rising housing costs.

Key themes from Youth Advisory Council

Youth Advisory Council members were shown a graphic of the Baseline and Corridor growth scenarios and then discussed which option they preferred. A total of eight comments were received, and the key themes are summarized below.

Baseline	<ul style="list-style-type: none"> • Concentrated growth could isolate areas from each other • Like the baseline option for the diversity of neighbourhood types • Like this option, but add an urban village along North to South corridors
Corridor	<ul style="list-style-type: none"> • More supply of housing for renters • Commercial opportunities and walkability in this scenario
Combined	<ul style="list-style-type: none"> • Mix of walkability, transit and amenities while keeping other areas quieter

Key themes from community partner workshops

In the community partner workshops, participants had a general discussion about the growth scenario options and features. The top three themes that emerged from these discussions were:

- Burnaby needs to ensure services are aligned with growth.
- Focus on improving existing infrastructure and development projects.
- Focus on increasing walkability.

Key themes from written submissions

Community partners were invited to submit written submissions with additional feedback after the workshops. Five written submissions were received related to the growth scenarios. Key comments from the written submissions included:

- Ensure that growth strategies align with those from regional partners, including TransLink, Metro Vancouver and neighbouring municipalities. Specific areas for alignment include:
 - Metro 2050
 - Transport 2050
 - Access for Everyone
 - Burrard Peninsula Area Transport Plan
 - Transit-Oriented Communities Design Guidelines
- Need to collaborate with agencies and neighbouring municipalities on transit improvements and investments to support increased density.
- Growth needs to be balanced with protecting and enhancing biodiversity and ecosystems and addressing climate change.

Apartment residents' preferences

A higher percentage of survey respondents who live in apartments or condos prefer the corridor scenario. Fifty-one percent of survey respondents who live in an apartment or condo that is fewer than five stories and 57% of survey respondents who live in an apartment or condo that is greater than five stories prefer the corridor scenario.

Preferences based on postal code

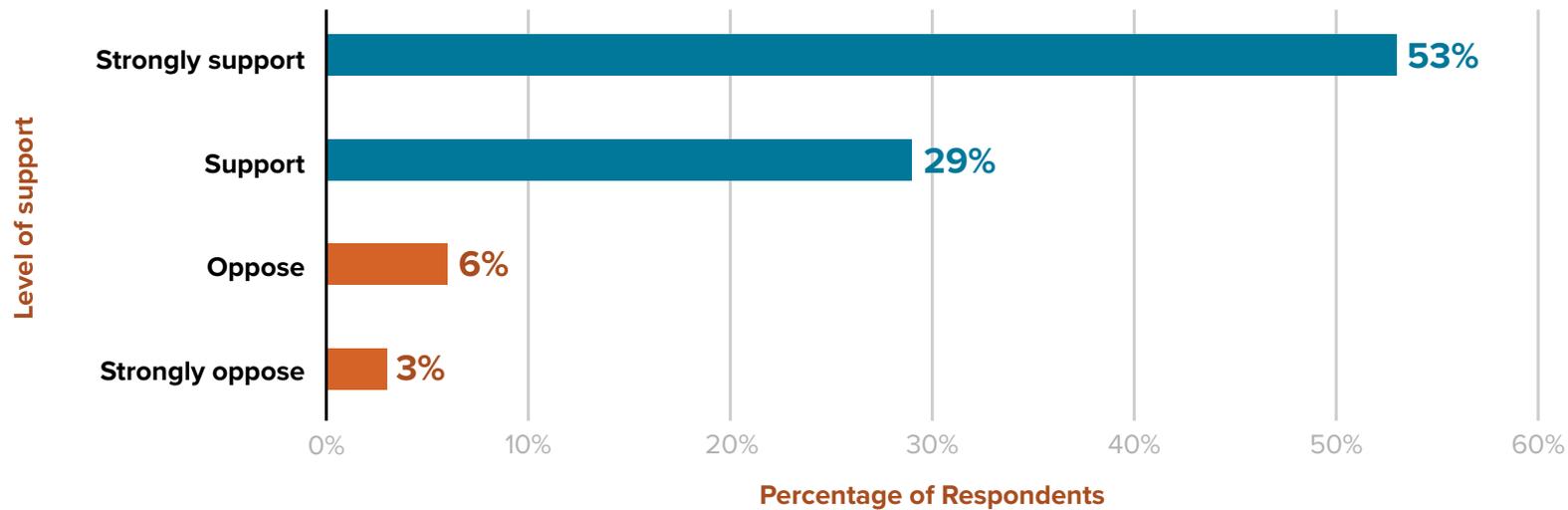
Survey respondents who completed the demographic questions and live in V5A (42%) and V5B (55%) prefer the baseline scenario, but a higher percentage of survey respondents who live in V5H (66%) prefer the corridor scenario compared to the average.

Policy Directions

In each policy area survey, participants were asked to share their level of support for each policy direction from strongly oppose to strongly support. If they strongly opposed the policy direction, they were asked to provide a reason, and all participants were asked to provide general feedback at the end of the survey.

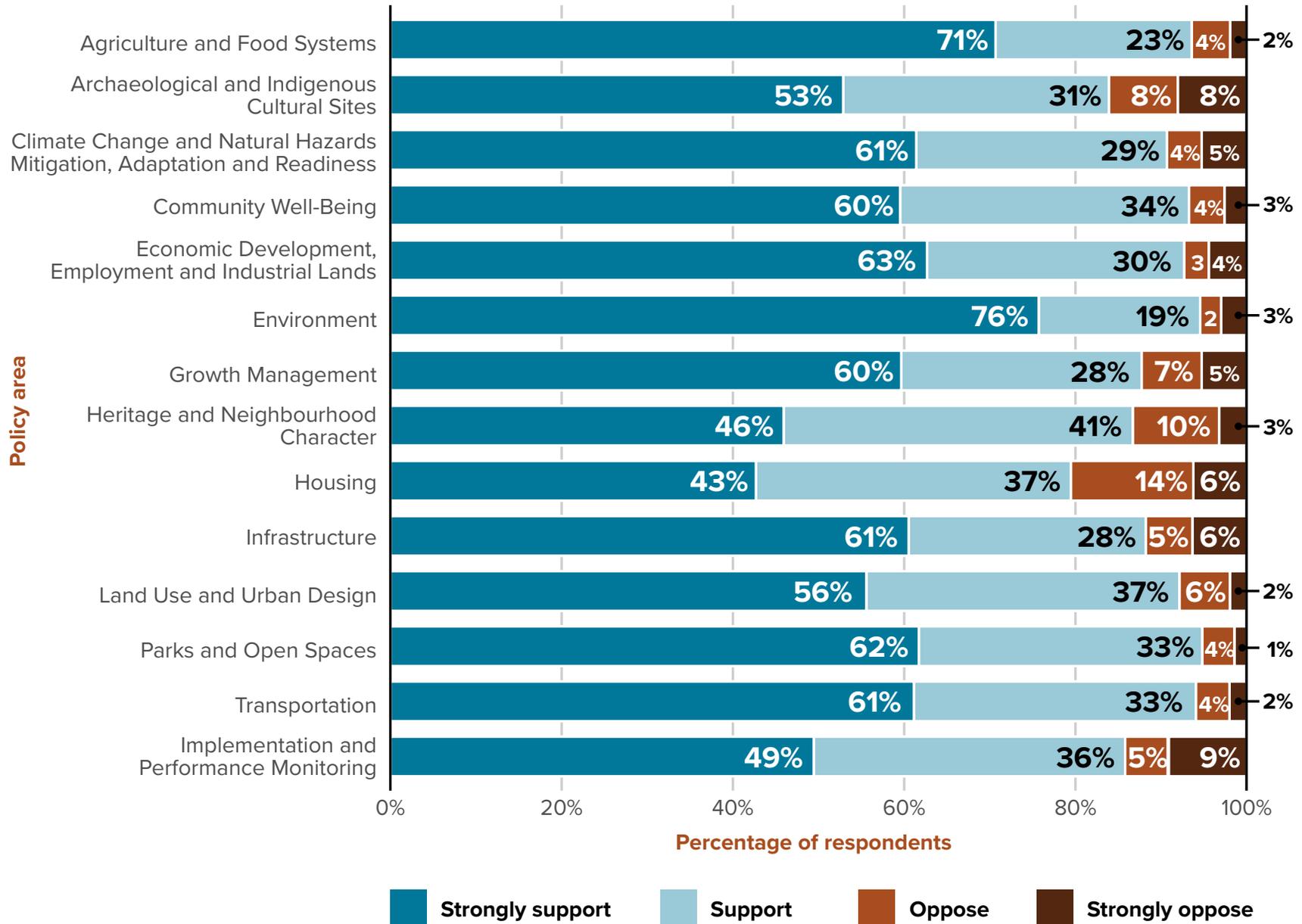
Overall, participants strongly support the draft policy directions. Ninety-five percent of responses at the in-person open house and community partner workshops supported the key policy directions from each policy area and 82% of survey responses indicated strong or very strong support. The overall level of support for the policy directions from the survey responses is shown in Figure 16, and the level of support for each policy area is shown in Figure 17.

Figure 16: Survey respondents' overall level of support for policy directions



N=8,951 survey responses on each policy direction

Figure 17: Survey respondents' overall level of support for each policy area



N=8,951 survey responses on each policy direction

Agriculture and Food Systems

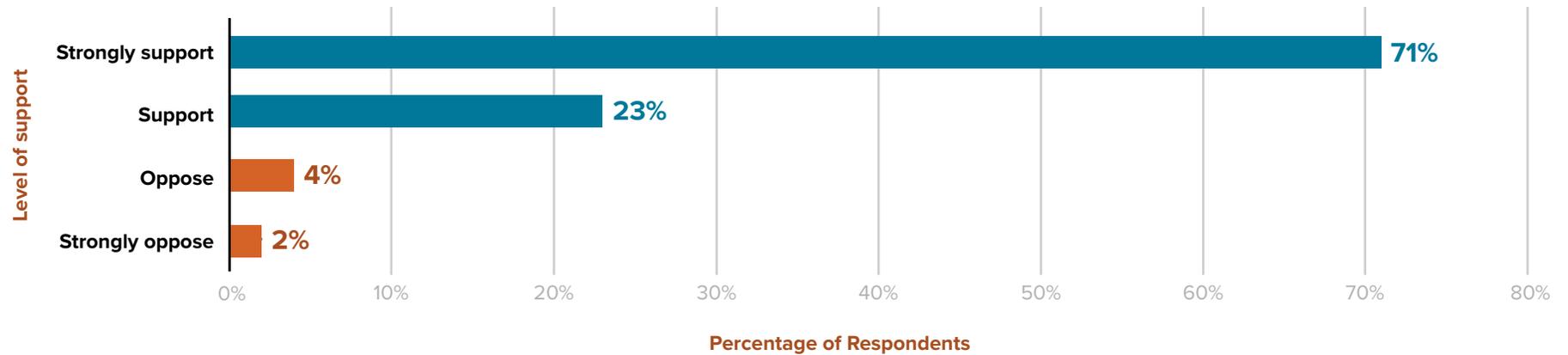
Method	Number of responses
Survey	89 responses
Community Partner Workshops	50 comments
Open Houses (In-Person)	19 comments
Written Submissions	3 written submissions
Total	161 comments / responses

Level of support

Ninety-four percent of survey respondents support or strongly support the Agriculture and Food Systems policy directions. The overall levels of support are shown in Figure 18.

The level of support for each Agriculture and Food Systems policy direction is shown in Table 3.

Figure 18: Survey respondents' overall support for Agriculture and Food Systems policy directions



N=668 survey responses on each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 1, Policy Direction 3 and Policy Direction 4.

The three key policy directions that participants provided feedback on are highlighted in Table 3.

The top overall themes related to agriculture and food systems from the community partner workshop and open houses are shown in Table 2.

Table 2: Agriculture and Food Systems community partner and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none">• Protection of agricultural land is important.• Improve the clarity of the policy direction language.• Focus on increasing food security and affordability across the City.• Support more urban and suburban farming in community gardens, backyards and open spaces.	<ul style="list-style-type: none">• Support local agriculture.• Create more community gardens.• Protect agricultural land and prevent developers from encroaching.• Support new farming techniques, such as vertical farming and hydroponics.

Key themes from written submissions

Three written submissions were received related to agriculture and food systems policy directions. Suggestions from the written submissions included:

- Improve the clarity of the language in the policy directions.
- Consider the impacts from urban activity on soil quality rather than land quality.
- Align policy directions with the Agricultural Land Commission Act based on recent changes to housing legislation that may apply to agricultural lands.
- Ensure agricultural lands are protected from development and impacts from nearby urban activities.
- Include specific protections for ecosystems and the services they provide.
- Support a circular food system that reduces waste and increases profitability of the food sector.

Policy direction feedback

The level of support for each policy direction is summarized in Table 3.

The most common feedback on the policy directions from the survey included:

- Increase the number of community gardens across the city.
- Ensure that agricultural land is protected.
- Encourage more urban agriculture to produce food, including community gardens, backyard gardens and greenhouses, and gardens on city lots.
- Improve the clarity and specific actions outlined in each policy direction.

Table 3: Agriculture and Food Systems policy directions feedback

Policy Direction #	Policy Direction	Level of Support
1	Protect farmland by regulating how the land can be used and assessing and preventing nearby development and other activities from impacting the quality of the land.	95% of survey respondents support or strongly support 49 open house and community partner workshop participants support
2	Ensure farming is the main use of agricultural lands by limiting residential development and changing bylaws to match the Agricultural Land Commission rules. If the Riverway Golf Course is redeveloped in future, limit the uses to agriculture, parks and conservation.	92% of survey respondents support or strongly support
3	Engage and communicate with farmers in Big Bend and consider developing an Agricultural Plan and an Agricultural Advisory Committee.	93% of survey respondents support or strongly support 42 open house and community partner workshop participants support
4	Support more economic opportunities for farmers, such as agri-tourism, farm sales and creating opportunities for food production outside of Big Bend.	94% of survey respondents support or strongly support 51 open house and community partner workshop participants support
5	Support and strengthen Indigenous food sovereignty and food security and provide access to land-based, freshwater, and marine food sources.	83% of survey respondents support or strongly support
6	Support the protection of ecosystem services and climate change mitigation and adaptation strategies on agricultural lands in the Big Bend, as the basis for future management strategies, and in collaboration with all orders of government.	94% of survey respondents support or strongly support
7	Reduce food waste by composting organic waste and recovering edible food that would otherwise be thrown out.	99% of survey respondents support or strongly support
8	Continue advancing the work of the Burnaby Food System Strategy to increase access to affordable, healthy food and support locally grown, sustainable food production.	99% of survey respondents support or strongly support

Archaeological and Indigenous Cultural Sites

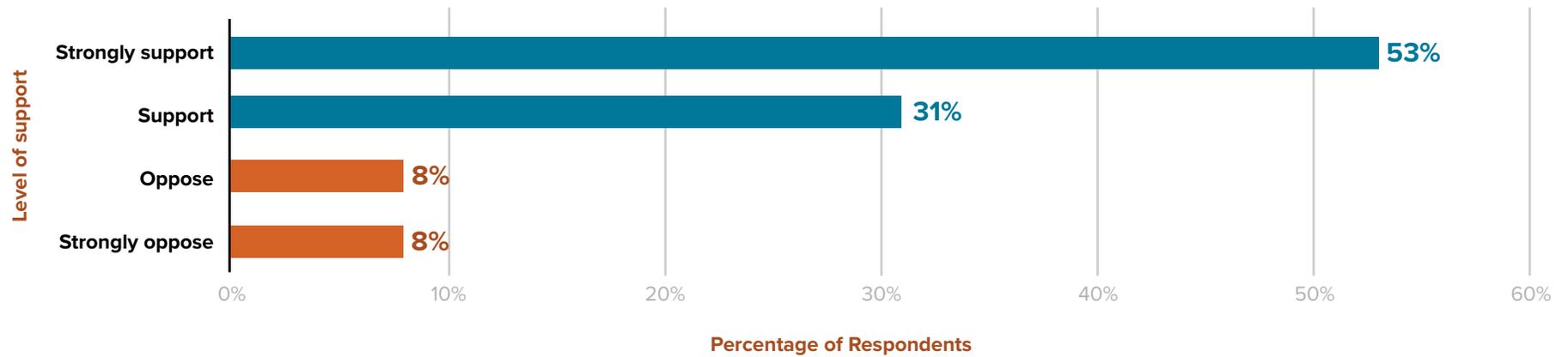
Method	Number of responses
Survey	59 responses
Community Partner Workshops	17 comments
Open Houses (In-Person)	9 comments
Workshop with Indigenous people living in Burnaby	Workshop discussion
Total	85 comments / responses

Level of support

Eighty-four percent of survey respondents support or strongly support the Archaeological and Indigenous Cultural Sites policy directions. The overall levels of support are shown in Figure 19.

The level of support for each Archaeological and Indigenous Cultural Sites policy direction is shown in in Table 5.

Figure 19: Survey respondents' level of support for Archaeological and Indigenous Cultural sites policy directions



N=261 survey responses on each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 1, Policy Direction 3 and Policy Direction 5.

The three key policy directions that participants provided feedback on are highlighted in Table 5.

The top overall themes related to Archaeological and Indigenous Cultural Sites from the community partner workshops and open houses are shown in Table 4.

Table 4: Archaeological and Indigenous Cultural Sites community partners and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none"> The policy directions need clearer language. There needs to be more transparency about the processes related to archaeological assessments, development approvals, and consultation with First Nations. There needs to be balance between protection of archaeological and Indigenous sites and the need for development and building processes. 	<ul style="list-style-type: none"> Host Nations need to have watch houses protected.

Feedback from gatherings with Indigenous people living and working in Burnaby

Archaeological and Indigenous Cultural sites was one of the key discussion topics at the virtual gathering for Indigenous people living and working in Burnaby. The following comments and themes emerged from the discussion:

Themes	Comments
Create More Cultural Spaces	Increase spaces for Indigenous people, especially youth, to access culture such as a friendship centre. Friendship centre for Burnaby: create Aboriginal friendship centre. Create more sweat lodges, places for pow wows, and places for family gathering.
Expand the Definition of Heritage and Cultural Teaching	Shift how community members thinking about heritage and offer more cultural teachings through City facilities.
More Information Sharing and Ownership with host Nations (OCAP)	Ensure knowledge about Indigenous cultural and archaeological sites is shared with host Nations but protect that knowledge from the public. Consider the First Nations Principles of OCAP (ownership, control, access and possession) & knowledge sharing.
Protect Archaeological Sites	Protect and maintain the sites because they help people know their place in the world.
More Access to Water for Ceremonies	Enable access to water for ceremony.
Decolonize Archaeology	Decolonize archaeological practice.
Learn from Other Municipalities	Learn and draw best practices from other communities.

Policy direction feedback

The level of support for each policy direction is summarized in Table 5.

The most common feedback on the policy directions from the survey included:

- Create more cultural spaces that are easily accessible for Indigenous people, such as friendship centres, sweat lodges, and places for pow wows.

- Support more Indigenous involvement in archaeological processes and cultural practices.
- The management of Indigenous and archaeological sites should consider the scope and importance of the site.
- Increase information sharing with host Nations but ensure sensitive or private information is not shared with the public.

Table 5: Archaeological and Indigenous Cultural Sites policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	Advance a policy to guide the City in managing and protecting archaeological sites and cultural heritage resources on City lands.	84% of survey respondents support or strongly support 20 open house and community partner workshop participants support
2	Encourage protection by informing development proponents when a proposed project overlaps with a protected archaeological site, or an area of archaeological potential identified by the BC Archaeology Branch.	87% of survey respondents support or strongly support
3	Explore ways to support compliance with the Heritage Conservation Act through the City's development processes, such as: Requiring applicants to demonstrate they have consulted with a professional archaeologist for projects that overlap with protected archaeological sites as a condition of submitting a building permit application. Raising public awareness about the importance of protecting archaeological resources.	87% of survey respondents support or strongly support 24 open house and community partner workshop participants support
4	Find ways to coordinate with the BC Archaeology Branch to support and encourage compliance with the Heritage Conservation Act.	86% of survey respondents support or strongly support
5	Work with host Nations to understand, identify and protect Indigenous cultural sites: <ul style="list-style-type: none"> • Support the ability for Indigenous Peoples to access Indigenous cultural sites for ceremonial and cultural practices. • Share information and tools to identify Indigenous cultural sites. • Encourage development proponents to engage with potentially impacted First Nations or a professional archaeologist where projects overlap with Indigenous cultural sites. 	76% of survey respondents support or strongly support 36 open house and community partner workshop participants support

Climate Change and Natural Hazards

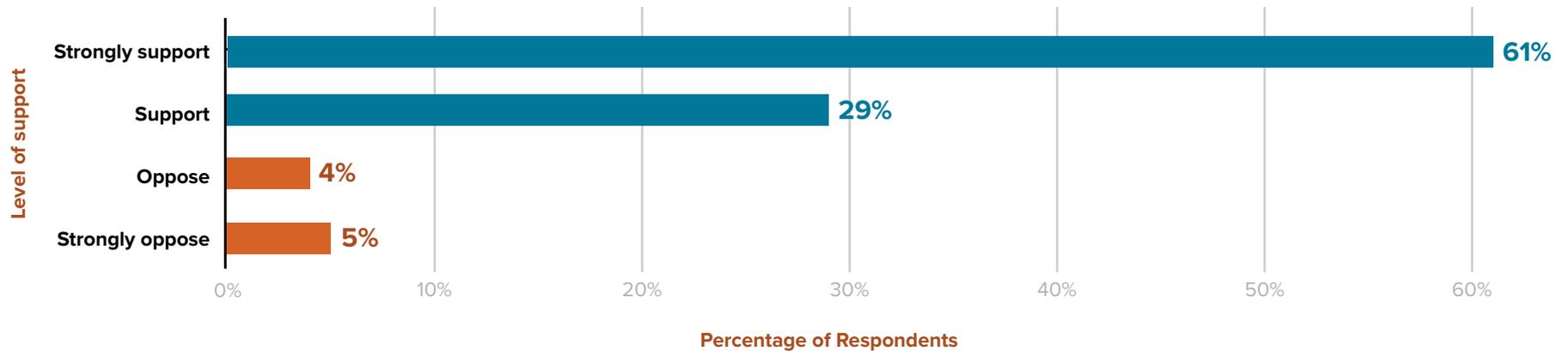
Method	Number of responses
Survey	87 responses
Community Partner Workshops	46 comments
Open Houses (In-Person)	9 comments
Written Submissions	5 written submissions
Total	147 comments / responses

Level of support

Ninety-one percent of survey respondents support or strongly support the Climate Change and Natural Hazards policy directions. The overall levels of support are shown in Figure 20.

The level of support for each Climate Change and Natural Hazards policy direction is shown in Table 7.

Figure 20: Survey respondents' level of support for Climate Change and Natural Hazards policy directions



N=912 survey responses on all policy directions

Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 6, Policy Direction 8 and Policy Direction 11.

The three key policy directions that participants provided feedback on are highlighted in Table 7.

The top overall themes related to Climate Change and Natural Hazards from the community partner workshop and open houses are shown in Table 6.

Table 6: Climate Change and Natural Hazards community partner and open house themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none">• The policy directions need clearer, more specific language.• The policy directions need specific targets that are feasible and measurable.• There should be a stronger focus on increasing flood mitigation.	<ul style="list-style-type: none">• Collaborate with neighbouring municipalities to improve the Fraser River corridor.• Leverage provincial and federal grants to promote sustainability.• Use nature-based solutions to address climate change and natural hazards.

Key themes from written submissions

Five written submissions were received related to climate change and natural hazards. Suggestions from the written submissions included:

- Improve the clarity of the language, specifically related to “natural disaster,” “hazards caused by climate change” and “mitigation” of GHG emissions.
- Ensure policy directions align with Transport 2050 and the Emergency and Disaster Management Act.
- Improve the resiliency of infrastructure by improving permeable surfaces, investing in heat pumps and supporting nature-based solutions.
- Create more shade to offer cool spaces in the city by supporting the urban forest and vegetation.

Policy direction feedback

The level of support for each policy direction is summarized in Table 7.

The most common feedback on the policy directions from the survey included:

- The policy directions need clearer and more specific language, specifically related to what “natural disasters” and “mitigation” means.
- Mandate the use of green technology such as reflective roofing and solar panels in new buildings.

Table 7: Climate Change and Natural Hazards policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	<p>Use research and data on climate change mitigation, climate change adaptation and natural hazards in the City’s operational, land and facilities planning:</p> <ul style="list-style-type: none"> a. Work with host Nations to include traditional knowledge in the City’s climate change plans and adaptation strategies. b. Design buildings and infrastructure to lower the impacts of natural hazards and climate change. c. Prevent, respond and recover from natural disasters. 	91% of survey respondents support or strongly support
2	<p>Build communities that can accommodate growth and support the City’s GHG emission targets:</p> <ul style="list-style-type: none"> a. Use land use and regulatory policies that encourage “complete communities” that include shops, recreational opportunities and other amenities, so people do not need to drive as often. b. Use urban design and development practices that help make the built environment safer and more comfortable as climate change impacts the city. c. Prevent the impacts of natural hazards caused by climate change by protecting sensitive areas through Development Permit Areas (DPA) and guidelines. 	86% of survey respondents support or strongly support
3	<p>Help community members become more prepared for climate change, extreme weather and natural hazards:</p> <ul style="list-style-type: none"> a. Encourage different organizations and sectors to work together to adapt to climate change. b. Educate community members and businesses on how to prepare for emergencies. c. Help build strong communities so neighbours can help each other in emergencies. d. Create a system to understand how vulnerable Burnaby is to climate change. e. Support people who are more at risk or more exposed to the impacts of climate change. 	90% of survey respondents support or strongly support
4	<p>Explore opportunities for energy sources and storage that reduce GHG emissions, including:</p> <ul style="list-style-type: none"> a. Systems that distribute energy to multiple buildings or across a neighbourhood (e.g. district energy). b. Renewable energy projects. c. Small- and large-scale batteries and energy storage. 	88% of survey respondents support or strongly support

# Policy Direction	Policy Direction	Level of Support
5	<p>Continue to improve energy efficiency and reduce GHG emissions in new and existing buildings:</p> <ul style="list-style-type: none"> a. Use low-carbon energy sources. b. Speed up the process to make existing buildings more energy efficient and climate ready. c. Support the measurement and reporting of energy use in buildings. d. Protect natural plants and trees around buildings to provide cool, shady areas and manage storm water runoff. e. Help people who are more at risk or more exposed to climate change. 	92% of survey respondents support or strongly support
6	<p>Reduce the amount of waste and carbon emissions in building materials and the development and construction industries by:</p> <ul style="list-style-type: none"> a. Offering incentives for using low-carbon materials. b. Using guidelines and zoning regulations that promote prefabricated construction. c. Repurposing or relocating buildings instead of demolishing them. d. Establishing and sharing best practices. 	<p>92% of survey respondents support or strongly support</p> <p>49 open house and community partner workshop participants support</p>
7	<p>Make it easier for people to own an electric vehicle and other zero emissions vehicles.</p> <ul style="list-style-type: none"> a. Support the building of more electric vehicle and other zero emissions vehicle infrastructure, including charging stations. b. Consider providing incentives for zero emission vehicle retrofits including upgrades to electrical capacity. c. Education and awareness about electric vehicles and other zero emissions vehicles, and federal government incentives. 	78% of survey respondents support or strongly support
8	<p>Assess and manage natural hazards to keep the risk at a level acceptable to the community.</p> <ul style="list-style-type: none"> a. Use strategies to reduce the risk of natural disasters, including protecting, accommodating and relocating infrastructure. b. Direct growth and infrastructure development away from areas that are vulnerable to natural hazards by using Development Permit Areas (DPA) and guidelines. c. Consider how climate change will increase the risk of natural hazards. d. Include host Nations in climate change planning. 	<p>91% of survey respondents support or strongly support</p> <p>36 open house and community partner workshop participants support</p>

# Policy Direction	Policy Direction	Level of Support
9	<p>Manage natural hazards on steep slopes.</p> <ul style="list-style-type: none"> a. Restrict development on steep slopes through Development Permit Areas (DPA) and guidelines. b. Vary setbacks to avoid development on the top of steep slopes. c. Consider the type of land use on the bottom or top of steep slopes. d. Protect native plants to prevent erosion and runoff and maintain natural beauty. 	98% of survey respondents support or strongly support
10	<p>Reduce the risk of flooding on community health and safety, infrastructure, property and natural areas.</p> <ul style="list-style-type: none"> a. Manage construction or alterations on floodplains using Development Permit Areas (DPA) and guidelines. b. Maintain and update flood data to understand flooding risks. c. Evaluate and prevent the risk of critical infrastructure in flood plains. d. Repurpose and design public infrastructure to minimize the impacts of flooding. e. Work with residents and businesses to protect properties in flood plains. 	95% of survey respondents support or strongly support
11	<p>Designate the Still Creek corridor from Boundary Road to Burnaby Lake as a special study area.</p> <ul style="list-style-type: none"> a. Manage growth in a way that considers natural impacts, restores the flood plain and adapts to climate change. 	<p>96% of survey respondents support or strongly support</p> <p>35 open house and community partner workshop participants support</p>

Survey respondents who live in single detached houses or duplexes were less supportive of the climate change policy directions than survey respondents who live in townhouses or apartments, with 15% of responses opposing or strongly opposing the policy directions overall.

Community Well-Being

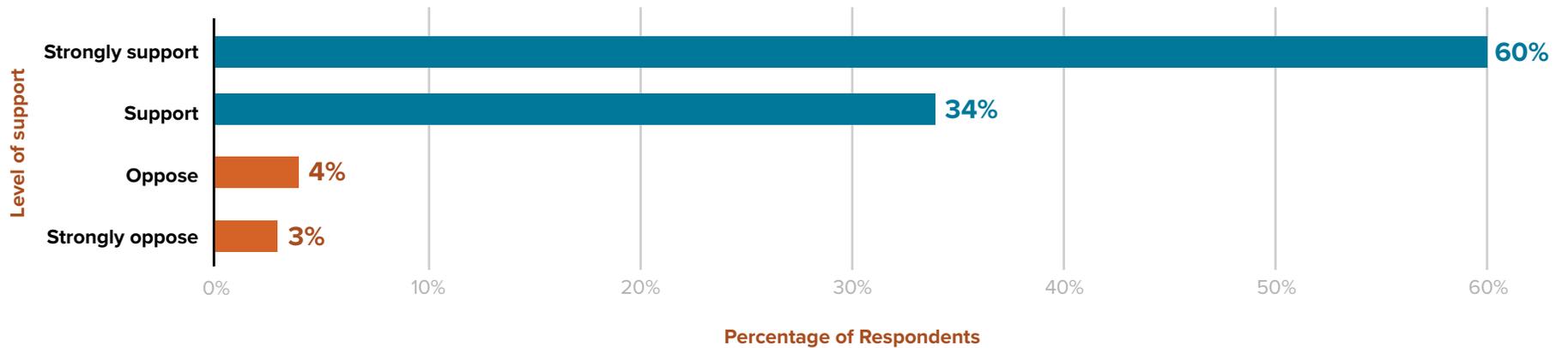
Method	Number of responses
Survey	101 responses
Community Partner Workshops	43 comments
Open Houses (In-Person)	45 comments
Open House (Virtual)	3 comments
Workshop with Indigenous people living in Burnaby	Workshop discussion
Written Submissions	2 written submissions
Total	195 comments / responses

Level of support

Ninety-three percent of survey respondents support or strongly support the Community Well-Being policy directions. The overall levels of support are shown in Figure 21.

The level of support for each Community Well-Being policy direction is shown in in Table 9.

Figure 21: Survey respondents' level of support for Community Well-Being policy directions



N=1,497 survey responses to each policy direction



Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 1, Policy Direction 3 and Policy Direction 8.

The three key policy directions that participants provided feedback on are highlighted in Table 9.

The top overall themes related to Community Well-Being from the community partner workshop and open houses are shown in Table 8.

Table 8: Community Well-Being community partner and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none">• Policy directions need clearer language• A focus needs to be placed on increasing accessibility in Burnaby• The policy directions need to be implementable and feasible to operationalize• Community well-being should be supported through enhancing parks and green space• More community gardens	<ul style="list-style-type: none">• Infrastructure upgrades (sidewalks, lights, benches, and washrooms) are needed to support community well-being• Burnaby should increase the number of arts and culture spaces and increase access to arts and culture• Burnaby needs more spaces for community events• Community spaces, such as health facilities, need upgrades to meet the needs of residents• Increase support for people experiencing homelessness



Feedback from gatherings with Indigenous people living and working in Burnaby

Community well-being was one of the key discussion topics at the virtual gathering for Indigenous people living and working in Burnaby. The following comments and themes related to emerged from the discussion:

Theme	Comments
Local Events, Campaigns, and Recognition	<ul style="list-style-type: none"> • Support campaigns to recognize murdered and missing Indigenous women and girls, such as red dress days. • Recognize Indigenous place names and culture (i.e., mountains, streets).
Community and Recreational Opportunities	<ul style="list-style-type: none"> • Offer more recreational opportunities that speak to health and wellness. • Provide support for administrative needs (i.e., status). • Establish an Aboriginal Friendship Centre for Burnaby to provide wrap-around services.
Facility Upgrades and Maintenance	<ul style="list-style-type: none"> • Upgrade facilities to support cultural practices, such as increasing air circulation and managing smoke detectors in new developments so Indigenous people can smudge.
Health and Well-being Support	<ul style="list-style-type: none"> • Ensure access to resource harvesting. • Create places to can and process Indigenous foods. • Require more cultural safety training for front-line workers. • Increase supports for people with addictions. • Increase access to health services.
Housing and Homelessness Support	<ul style="list-style-type: none"> • Provide cooling stations and warming stations for people experiencing homelessness. • Confirm the number of people experiencing homelessness for the Indigenous population.
Reconciliation and Collaboration	<ul style="list-style-type: none"> • Advance the City of Burnaby's reconciliation strategy. • Improve collection and sharing of data to better understand the needs of the Indigenous community. • Create opportunities for better partnerships with organizations that are serving Indigenous people living in Burnaby.
Cultural Spaces and Facilities	<ul style="list-style-type: none"> • Support spaces to practice culture such as a longhouse, sound-proof rooms for drumming and singing, and facilities to connect with existing community programs
Language and Educational Programs	<ul style="list-style-type: none"> • Create opportunities for Indigenous language learning for the wider community. • Improve education in in schools about Indigenous language learning and culture.
Funding and Resources for Indigenous Functions and Events	<ul style="list-style-type: none"> • Allocate budgets for Indigenous functions and recognized cultural events annually (for example, National Aboriginal Day and National Indigenous Peoples Day) • Supply orange jerseys for local programming
Visibility and Cultural Representation	<ul style="list-style-type: none"> • Integrate recognition of Indigenous traditional ways, art, culture and names in public spaces such as the library and City Hall. • The visibility of Indigenous culture is a health and well-being issue.

Key themes from Youth Advisory Council

Youth Advisory Council (YAC) members reviewed a summary of the Community Well-Being policy directions and were asked to provide any feedback or impressions. Key themes from this activity are summarized below:

- Increase the number of cultural spaces, culture-based events, and art installations to celebrate Burnaby's diversity.
- Continue to bring people together through parks and natural spaces, ensuring there is consistent and accessible distribution for a growing population.
- Increase the number of health care facilities throughout the city.
- Provide resources and support for refugees, immigrants, and other residents with social needs.
- More options for young people to find community, including updated community centres and more places for entertainment.
- Plan for more schools in the community.
- More commercial spaces (corner stores, grocers) and integrate into residential areas to increase vibrancy.

Key themes from written submissions

Two written submissions were received related to community well-being. The suggestions from the written submissions included:

- Reduce the densification in Brentwood Park.
- Increase the number of schools to improve quality of education.
- Protect parks and green spaces from development.

Policy direction feedback

The level of support for each policy direction is summarized in Table 9.

The most common feedback on the policy directions from the survey included:

- Create more cultural spaces, including culturally safe spaces and spaces designed for activities like drumming and singing.
- Increase funding for community spaces and programs.
- Increase visibility of Indigenous culture in public spaces, such as City Hall and libraries.
- Increase access to services and supports, specifically supports for people experiencing homelessness, healthcare services and recreation opportunities.

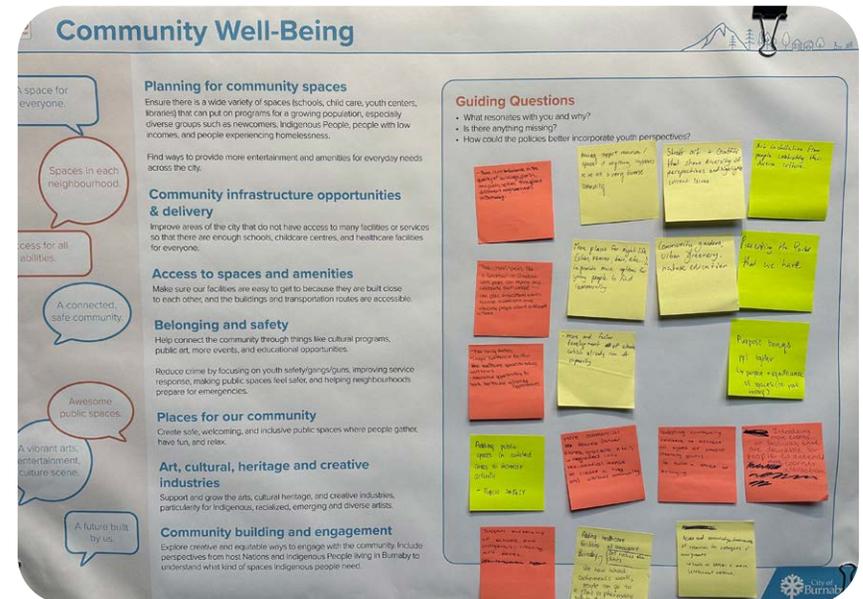


Table 9: Community Well-Being policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	<p>Ensure there is enough variety and access to facilities and services to meet community needs, including:</p> <ul style="list-style-type: none"> b. Facilities that serve a growing population: recreation centres, libraries, child cares, seniors services, cultural spaces, youth centres and schools. c. Facilities that serve diverse groups of people: newcomer services, Indigenous-serving programs, unique recreation and cultural spaces, non-profit offices, neighbourhood houses, services for people with low income, and services for people experiencing homelessness such as shelters, day centres and supportive and transitional housing. 	<p>97% of survey respondents support or strongly support</p> <p>60 open house and community partner workshop participants support</p>
2	<p>Improve service delivery of community facilities and amenities across the city, especially for amenities that meet daily needs for the community</p>	<p>97% of survey respondents support or strongly support</p>
3	<p>Find ways to provide more entertainment across the city, such as in commercial and retail hubs with complementary services</p>	<p>91% of survey respondents support or strongly support</p> <p>28 open house and community partner workshop participants support</p>
4	<p>Improve areas of the city that do not have many facilities or services.</p> <ul style="list-style-type: none"> a. Make regulations less restrictive. b. Enhance policies and streamline development processes to support delivery of City-owned amenities. c. Advocate to and partner with other orders of government, host Nations and local organizations to deliver facilities and services 	<p>95% of survey respondents support or strongly support</p>
5	<p>Develop and update strategies to ensure the City plans, funds and builds new infrastructure to keep up with population growth.</p>	<p>96% of survey respondents support or strongly support</p>
6	<p>Work with the Burnaby School District, the provincial government, post-secondary institutions and the childcare sector to plan and create new schools and child cares where the population is expected to grow</p>	<p>92% of survey respondents support or strongly support</p>
7	<p>Work with Fraser Health Authority, health providers, non-profits and the provincial government to plan and expand health care services, including mental health and substance use treatment, complex care and services for other specialized health needs.</p>	<p>89% of survey respondents support or strongly support</p>

# Policy Direction	Policy Direction	Level of Support
8	<p>Make community facilities, spaces and amenities easier and more convenient for people to get to.</p> <ul style="list-style-type: none"> a. Build community facilities together and near other complementary amenities. b. Identify underused spaces that the community could use. c. Ensure City-owned facilities are accessible. d. Prioritize upgrades to make streets, public spaces and high-density areas more accessible. e. Ensure emergency access routes stay open, accessible and functional. 	<p>98% of survey respondents support or strongly support</p> <p>57 open house and community partner workshop participants support</p>
9	<p>Increase the sense of belonging and community connection for diverse communities through public art, cultural programming, community events, education and training.</p>	<p>91% of survey respondents support or strongly support</p>
10	<p>Continue to support public safety.</p> <ul style="list-style-type: none"> a. Prevent and reduce crime, focusing on youth safety, gangs and guns. b. Reduce fear of crime through improving service response and use of evidence-based data about crime. c. Plan, design and program public spaces to make them feel safer. d. Identify and address safety issues for people from diverse groups through engagement and education. e. Help community members and neighbourhoods prepare for emergencies. 	<p>95% of survey respondents support or strongly support</p>
11	<p>Create adaptable public spaces that help community members have healthy lifestyles.</p> <ul style="list-style-type: none"> a. Create places where people can gather and connect with each other. b. Create places to have fun and exercise. c. Create places to relax and rest. d. Create places for people to go to in emergencies. e. Design places that are safe, inclusive, welcoming for all people. f. Design places that celebrate, preserve and share diverse cultures. g. Design places where people can grow, cook and access healthy food. 	<p>96% of survey respondents support or strongly support</p>
12	<p>Explore different ways for community members to care for, manage and use public open spaces.</p>	<p>96% of survey respondents support or strongly support</p>

# Policy Direction	Policy Direction	Level of Support
13	<p>Develop a vision and policies for arts, cultural heritage and creative industries.</p> <ul style="list-style-type: none"> a. Understand the current state of arts, cultural heritage and creative industries in Burnaby. b. Find ways to protect and grow cultural spaces. c. Create a framework to prioritize policies and investments in arts, cultural heritage and creative industries. d. Increase support for Indigenous, racialized, emerging and diverse artists and organizations. 	93% of survey respondents support or strongly support
14	Continue to explore creative, equitable, and relevant ways to engage and build relationships with the broader Burnaby community	94% of survey respondents support or strongly support
15	Engage and collaborate with host Nations, Indigenous people living in Burnaby and Indigenous organizations to understand what kind of spaces Indigenous people need	85% of survey respondents support or strongly support
16	Use an equity lens to identify groups the City doesn't usually consult with and that don't have access to the services they need. Engage with these groups to improve community services and build relationships with diverse communities.	87% of survey respondents support or strongly support

Young survey participants were the most supportive of the community well-being policy directions, with 90% of respondents under 18 and 100% of respondents aged 18 to 24 indicating that they are strongly supportive of the policy directions overall.

Economic Development, Employment and Industrial Lands

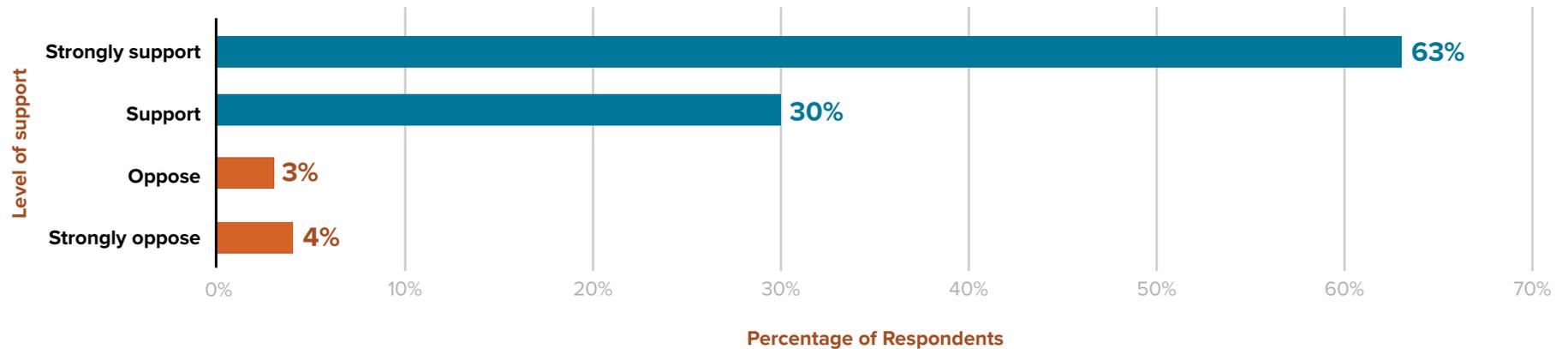
Method	Number of responses
Survey	57 responses
Community Partner Workshops	78 comments
Open Houses (In-Person)	17 comments
Total	152 comments / responses

Level of support

Ninety-three percent of survey respondents support or strongly support the Economic Development, Employment and Industrial Lands policy directions. The overall levels of support are shown in Figure 22.

The level of support for each Economic Development, Employment and Industrial Lands policy direction is shown in Table 11.

Figure 22: Survey respondents' level of support for Economic Development, Employment and Industrial Lands policy directions



N=383 survey responses on each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 3, Policy Direction 6 and Policy Direction 7.

The three key policy directions that participants provided feedback on are highlighted in Table 11.

The top overall themes related to economic development, employment and industrial lands from the community partner workshop and open houses are shown in Table 10.

Table 10: Economic Development community partner and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none"> • More flexible zoning is needed to support economic development and development of industrial lands. • It's more important for amenities to be close to home than near workplaces. • Limits should be placed on other uses in industrial lands. • Burnaby needs to learn how to support economic development from other municipalities. 	<ul style="list-style-type: none"> • The City of Burnaby should increase supports for local businesses. • Increase the availability of childcare. • Protect industrial land. • Foster partnerships with schools to enable young people to gain work experience.

Policy direction feedback

The level of support for each policy direction is summarized in Table 11.

The most common feedback on the policy directions from the survey included:

- Provide more support for local businesses, including rent protection, tax breaks and resources for start-ups.
- Allocate more resources to emergency response planning and preparedness.
- Develop underused land, especially industrial land near the Millennium Line and city-owned land.



Table 11: Economic Development, Employment and Industrial Lands policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	Protect existing industrial land and expand industrial activities, where appropriate.	89% of survey respondents support or strongly support
2	Encourage more density and more intense use of industrial lands. This could include: <ul style="list-style-type: none"> a. A greater mix of commercial, office and retail space. b. Increasing the size of industrial buildings compared to the lot they are on. c. Reducing requirements for parking. 	81% of survey respondents support or strongly support
3	Encourage more accessory services and amenities in industrial areas to meet the needs of workers nearby. These services could include healthcare, restaurants, coffee shops, childcare, fitness studios, grocery stores and more.	95% of survey respondents support or strongly support 38 open house and community partner workshop participants support
4	Review existing zoning, regulations and processes to increase the speed of development on employment lands and allow more flexibility to accommodate new technologies and industries.	94% of survey respondents support or strongly support
5	Create jobs close to public transit and places where people live.	96% of survey respondents support or strongly support
6	Support a vibrant local economy. <ul style="list-style-type: none"> a. Encourage a variety of different economic activities, including film, tourism and more. b. Accommodate new industries such as artificial intelligence, e-commerce, renewable energy and more. c. Allow for different business models, such as local startups, home-based businesses and work from home arrangements. d. Support Indigenous entrepreneurship and small businesses. 	96% of survey respondents support or strongly support 45 open house and community partner workshop participants support
7	Support small local businesses. <ul style="list-style-type: none"> a. Create retail and commercial spaces in residential neighbourhoods. b. Find ways to prevent small businesses from having to leave their space. c. Advocate for small business spaces in new developments. d. Support businesses in adapting to climate change. e. Encourage partnerships with local business associations, business improvement areas and cultural business districts. 	96% of survey respondents support or strongly support 66 open house and community partner workshop participants support

Environment

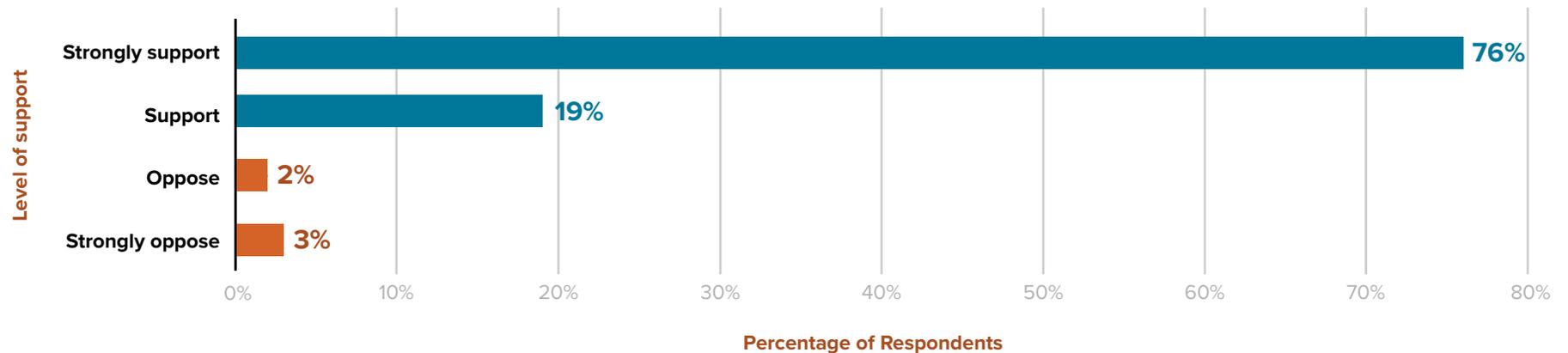
Method	Number of responses
Survey	64 responses
Community Partner Workshops	44 comments
Open Houses (In-Person)	18 comments
Workshop with Indigenous people living in Burnaby	Workshop discussion
Written Submissions	3 written submissions
Total	130 comments / responses

Level of support

Ninety-five percent of survey respondents support or strongly support the Environment policy directions. The overall levels of support are shown in Figure 23.

The level of support for each Environment policy direction is shown in Table 13.

Figure 23: Survey respondents' level of support for Environment policy directions



N=737 survey responses on each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 1, Policy Direction 5 and Policy Direction 8.

The three key policy directions that participants provided feedback on are highlighted in Table 13.

The top overall themes related to environment from the community partner workshops and open houses are shown in Table 12.

Table 12: Environment community partner and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none"> • Burnaby needs to increase ecosystem restoration. • Enforcement is needed to ensure compliance with requirements. 	<ul style="list-style-type: none"> • Burnaby needs to increase ecosystem restoration. • There needs to be more fines for polluters. • Burnaby needs to protect parks and green spaces.

Feedback from gatherings with Indigenous people living and working in Burnaby

Environment was one of the key discussion topics at the virtual gathering for Indigenous people living and working in Burnaby. The following comments and themes related to this topic emerged from the discussion:

Theme	Comments
Ecosystem Protection	<ul style="list-style-type: none"> • Take care of the water and homes in and around Fraser River. • Protect and revitalize the salmon populations in the Fraser River. • Work with the Province to improve protection for salmon populations. • Manage invasive species more effectively.
Acknowledgement of Indigenous Place Names	<ul style="list-style-type: none"> • Recognize Indigenous language, names, food and culture in natural areas like Burnaby Lake and Burnaby Mountain.
Education on Community Gardening	<ul style="list-style-type: none"> • Provide more education on how to set up community gardens, deck gardens and backyard gardens.
Support for Food Sovereignty	<ul style="list-style-type: none"> • Provide more support for Indigenous food sovereignty
Support for Green Technology	<ul style="list-style-type: none"> • Become less dependent on hydropower by exploring other alternative energy sources, such as solar power.
Training Programs	<ul style="list-style-type: none"> • Build a training component on what it takes to manage an Indigenous Co-op.

Key themes from written submissions

Three written submissions were received related to the environment. Suggestions from the written submissions included:

- Support public education and awareness to encourage residents to adopt more environmentally friendly practices on private property, such as planting native species and improving habitat for wildlife.
- Use stronger, clearer language that requires developers to protect and restore ecosystems, wildlife habitat and biodiversity.
- Provide guidelines for managing invasive plants, recognizing that many trees in Burnaby are not native to the area.
- Create specific measures to track the success of actions to protect and enhance biodiversity.
- Partner with community groups and partners to protect and enhance the environment.

Policy direction feedback

The level of support for each policy direction is summarized in Table 13.

The most common feedback on the policy directions from the survey included:

- Ensure ecosystems are protected, especially fish habitat in the Fraser River.
- Protect natural spaces at Burnaby Mountain, Deer Lake Park, Burnaby Lake, Fraser foreshore and Barnette Marine Park.
- The policy directions need clearer language about addressing climate change and what public spaces and parkland are included.

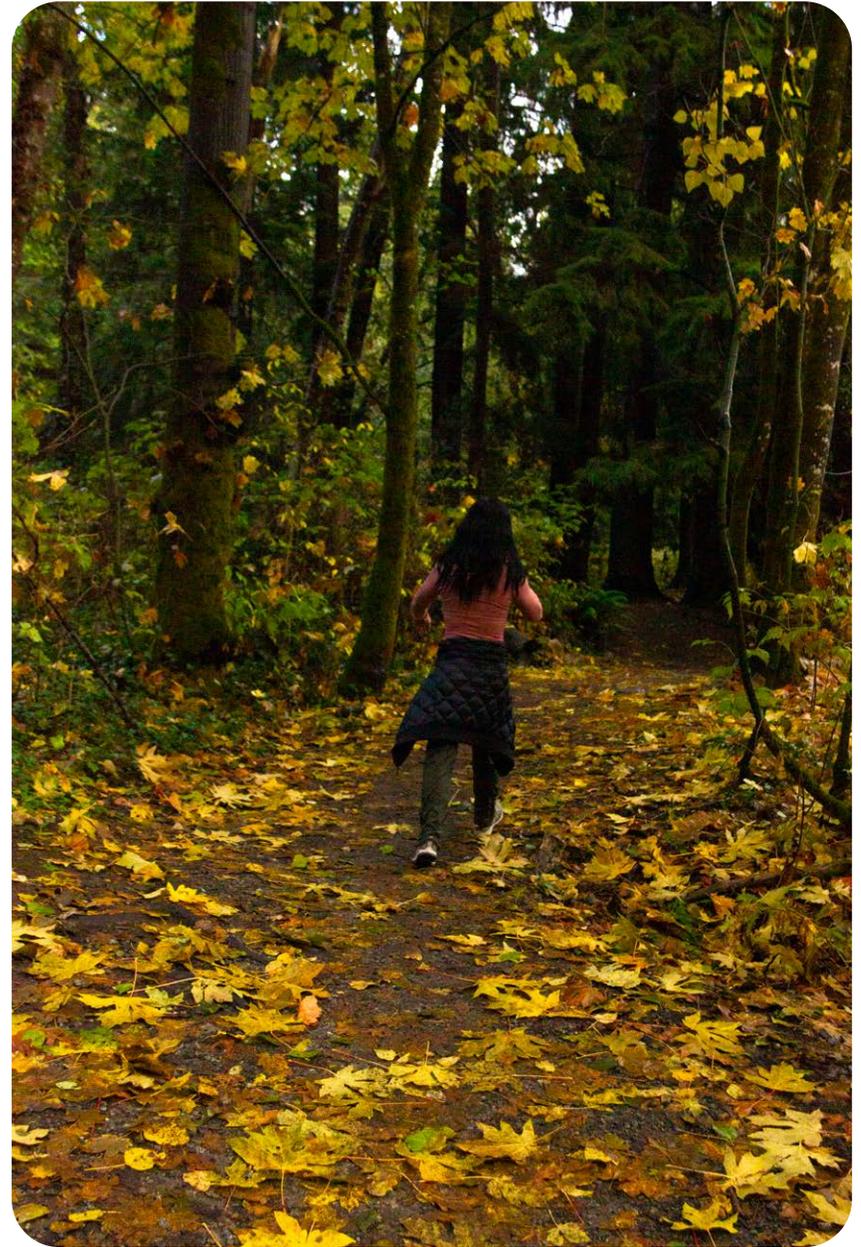


Table 13: Environment policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	<p>Increase the total area of protected natural and conservation areas.</p> <ul style="list-style-type: none"> a. Explore ways to work with host Nations to protect and care for natural areas. b. Purchase land with sensitive ecosystems or that are prone to natural hazards to add to the conservation land base. c. Direct new development away from forested areas and sensitive ecosystems. 	<p>95% of survey respondents support or strongly support</p> <p>48 open house and community partner workshop participants support</p>
2	<p>Continue to approach growth in a way that considers the impacts on water and ecosystems, especially in the future redevelopment on the north shoreline of Burrard Inlet and the Still Creek and Fraser River floodplains.</p>	<p>98% of survey respondents support or strongly support</p>
3	<p>Use Development Permit Area (DPA) and guidelines, to better protect natural areas and reduce the risk of natural hazards and disruption of archaeological sites.</p> <ul style="list-style-type: none"> a. Protect mature trees and environmentally sensitive areas with flexible development setbacks. b. Find ways to increase park or conservation land to protect streams in areas that will have high density or industrial use. 	<p>96% of survey respondents support or strongly support</p>
4	<p>Use public spaces to achieve multiple community goals, such as addressing climate change, creating gathering places, offering recreation, and managing rainwater.</p>	<p>92% of survey respondents support or strongly support</p>
5	<p>Keep areas near rivers, streams and creeks as natural as possible and look for ways to uncover streams that had previously been hidden, buried or diverted.</p>	<p>98% of survey respondents support or strongly support</p> <p>54 open house and community partner workshop participants support</p>
6	<p>Continue to manage rainwater on public and private lands in a way that considers environmental impacts.</p> <ul style="list-style-type: none"> a. Replace surfaces that do not allow water to flow through with ones that do, such as rain gardens and drainage channels with plants. b. Create policies to reduce the amount of runoff rainwater, improve water quality and restore groundwater. 	<p>98% of survey respondents support or strongly support</p>
7	<p>Make and update policies and by-laws to help grow and improve trees and green spaces, on both public and private land. These policies should protect older trees, make sure everyone has access to cool, shady areas, and increase the variety of types of trees.</p>	<p>95% of survey respondents support or strongly support</p>

# Policy Direction	Policy Direction	Level of Support
8	Explore ways to pay for upgrades, improvements and maintenance of infrastructure and natural areas to adapt to climate change, such as through new developments, utility fees or taxes.	85% of survey respondents support or strongly support 38 open house and community partner workshop participants support
9	Recognize the benefits and importance of natural assets, such as trees, plants, green spaces, streams and more, and invest in maintaining them. a. Find ways to support the diversity of wildlife and plant life, such as managing species that are not native to the area, using plants that are native to the area and can adapt to climate change, protecting soil quality, and reducing noise, light, air and water pollution.	97% of survey respondents support or strongly support
10	Recognize and prioritize Indigenous knowledge and leadership in protecting the environment. a. Identify and address each host Nation's priorities for land use and protecting wildlife and plant life.	90% of survey respondents support or strongly support
11	Explore agreements and opportunities with host Nations and Indigenous people living in Burnaby to grow and harvest traditional foods, medicine and plants or wildlife that have cultural significance (e.g. large cedars for carving).	90% of survey respondents support or strongly support
12	Find resources and new ways to involve the public, volunteers and partners in environmental education, scientific research and protecting and caring for the environment.	97% of survey respondents support or strongly support
13	Work with landowners and other groups to improve rivers, creeks and streams around agricultural land near the Fraser River to improve water quality and fish habitat.	97% of survey respondents support or strongly support

Growth Management

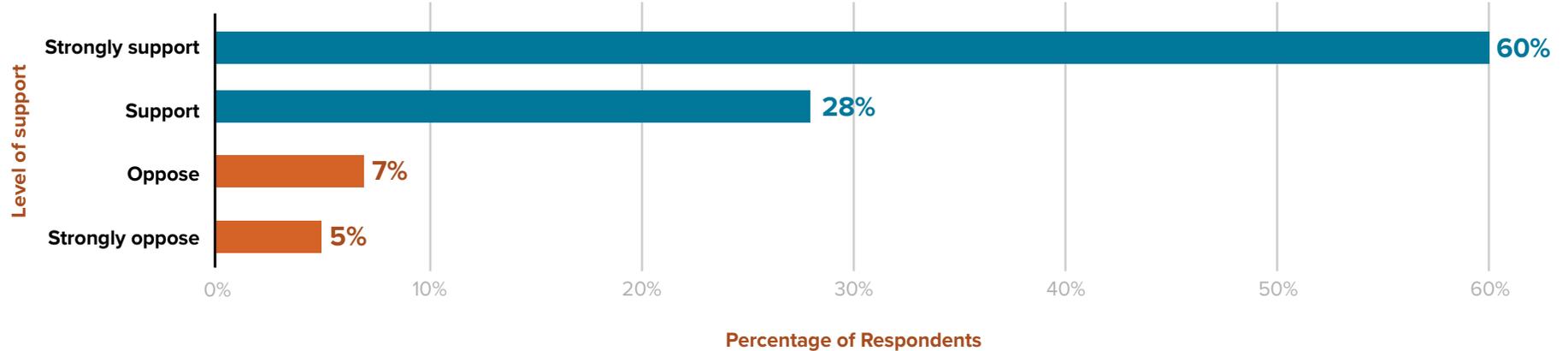
Method	Number of responses
Survey	75 responses
Community Partner Workshops	23 comments
Open Houses (In-Person)	9 comments
Written Submissions	1 written submission
Total	108 comments / responses

Level of support

Eighty-eight percent of survey respondents support or strongly support the Growth Management policy directions. The overall levels of support are shown in Figure 24.

The level of support for each Growth Management policy direction is shown in Table 15.

Figure 24: Survey respondents’ level of support for Growth Management policy directions



N=570 survey responses on each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 1, Policy Direction 5 and Policy Direction 7.

The three key policy directions that participants provided feedback on are highlighted in Table 15.

The top overall themes related to growth management from the community partner workshops and open houses are shown in Table 14.

Table 14: Growth management community partners and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none">• Growth should incorporate schools and increase access to schools.• Growth should focus on creating local jobs.	<ul style="list-style-type: none">• Support local businesses within neighbourhoods.• Increase transit and biking and walking paths to support higher density areas.• Improve safety of public transit.

Key themes from written submissions

One written submission was received related to growth management. Suggestions from the written submission included:

- Ensure growth is aligned with Metro 2050, Transport 2050 and the Transit-Oriented Communities Design Guidelines.
- Clarify the language in Policy Directions 2 and 7 to be more specific about what is meant by neighbourhood commercial centres and shops and services.

Policy direction feedback

The level of support for each policy direction is summarized in Table 15.

The most common feedback on the policy directions from the survey included:

- Specific neighbourhoods should not have the power to veto growth in certain areas.
- The primary focus for the City should be increasing the variety of housing options in Burnaby.

Table 15: Growth management policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	<p>Focus housing and job growth in areas that have access to frequent transit.</p> <ul style="list-style-type: none"> a. Coordinate development, growth and transportation planning to improve access to transit and use public resources more efficiently. 	<p>89% of survey respondents support or strongly support</p> <p>33 open house and community partner workshop participants support</p>
2	<p>Enable the creation of new neighbourhood commercial centres in lower density neighbourhoods so people have better walking access to shops and services.</p> <p>Encourage shops, parks, schools, medical offices and childcare to be built in the same area.</p>	<p>91% of survey respondents support or strongly support</p>
3	<p>Increase the variety of housing types in all neighbourhoods by permitting different housing forms, tenures, sizes and costs in different parts of the city.</p> <p>Ensure housing policies reflect the different needs and preferences of the community, including Indigenous people living in Burnaby.</p>	<p>82% of survey respondents support or strongly support</p>
4	<p>Find ways to increase job opportunities in areas that are accessible by public transit.</p> <ul style="list-style-type: none"> a. Encourage areas that offer specific types of jobs, such as studios for creative jobs, brewery districts and more. b. Allow more small businesses in neighbourhoods. c. Use agricultural, industrial and employment land more efficiently. 	<p>92% of survey respondents support or strongly support</p>

# Policy Direction	Policy Direction	Level of Support
5	<p>Encourage redevelopment to take place over predictable phases so infrastructure can be upgraded efficiently, and without too much community disruption.</p> <ul style="list-style-type: none"> a. Coordinate utility planning between Burnaby and regional partners and infrastructure providers, including Metro Vancouver, TransLink, Fortis, BC Hydro, the Province of BC and the Government of Canada. b. Coordinate services and projects with community partners, including the non-profit sector, Fraser Health and the Burnaby School District. c. Communicate to the public about projects happening in each community. d. Improve the quality and frequency of growth and development data. e. Use incentives and disincentives to focus growth and amenities in specific areas. f. Update development finance tools to reflect the infrastructure and amenities needed in certain areas. g. Coordinate City services, including parks, drainage, transportation and planning. h. Work with host Nations and Indigenous organizations to improve access to jobs, education and services for Indigenous people living in Burnaby. 	<p>82% of survey respondents support or strongly support</p> <p>37 open house and community partner workshop participants support</p>
6	<p>Discourage new building projects in areas that are environmentally sensitive, at high risk for natural hazards, on steep slopes or in agricultural areas.</p> <ul style="list-style-type: none"> a. Continue to protect land for agriculture, conservation and recreation. b. Set aside land for stormwater management. c. Protect areas next to streams or rivers. 	<p>92% of survey respondents support or strongly support</p>
7	<p>Support a mix of uses within districts.</p> <ul style="list-style-type: none"> a. Encourage shops and services within neighbourhoods so people don't have to travel as far. b. Increase access to jobs, schools, and services across the city. 	<p>92% of survey respondents support or strongly support</p> <p>40 open house and community partner workshop participants support</p>
8	<p>Find ways to monitor and manage growth, including creating tools to estimate how much Burnaby will grow.</p> <ul style="list-style-type: none"> a. Work with the Metro Vancouver Regional District to update estimates for growth. b. Create plans to accommodate the increase in people, jobs and homes in Burnaby. c. Engage with host Nations and Indigenous people living in Burnaby to understand their concerns and insights on community growth. 	<p>84% of survey respondents support or strongly support</p>

Heritage and Neighbourhood Character

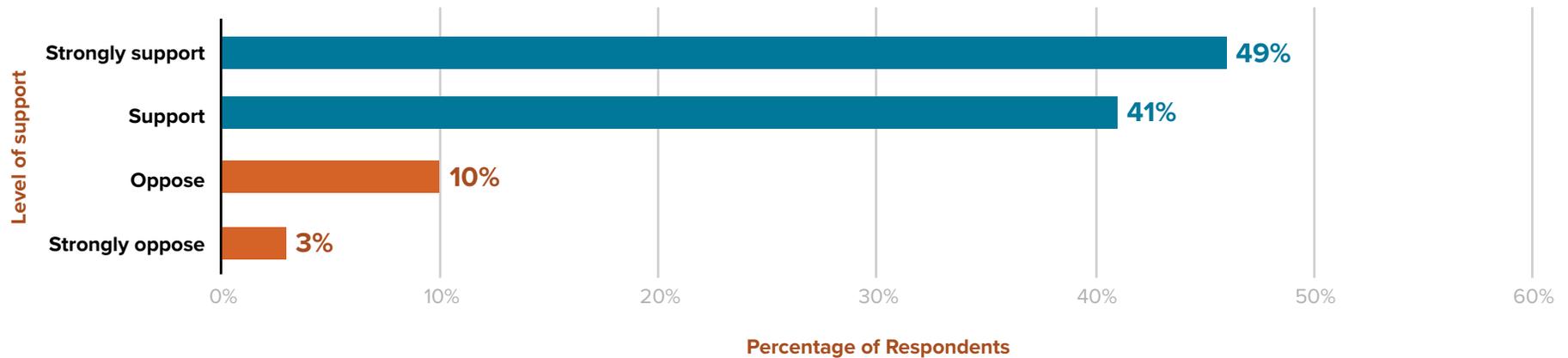
Method	Number of responses
Survey	62 responses
Community Partner Workshops	49 comments
Open Houses (In-Person)	19 comments
Workshop with Indigenous people living in Burnaby	Workshop discussion
Total	130 comments / responses

Level of support

Eighty-seven percent of survey respondents support or strongly support the Heritage and Neighbourhood Character policy directions. The overall levels of support are shown in Figure 25.

The level of support for each Heritage and Neighbourhood Character policy direction is shown in Table 17.

Figure 25: Survey respondents' level of support for Heritage and Neighbourhood Character policy directions



N=466 survey responses on each policy direction

Key themes from community partner workshops & open houses

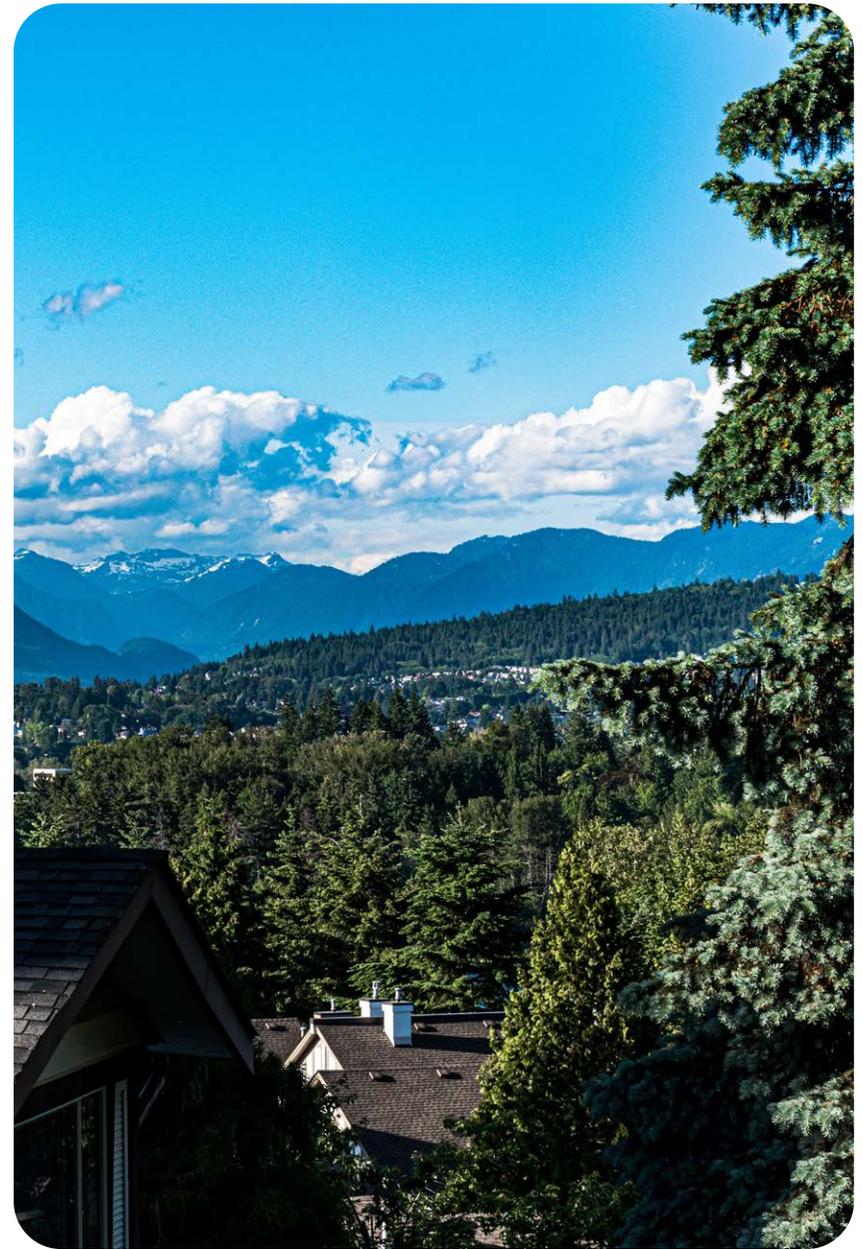
In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 1, Policy Direction 2 and Policy Direction 4.

The three key policy directions that participants provided feedback on are highlighted in Table 17.

The top overall themes related to heritage and neighbourhood character from the community partner workshops and open houses are shown in Table 16.

Table 16: Heritage and neighbourhood character community partner and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none">• Expand the definition of heritage to consider intangible heritage, cultural heritage and natural heritage.• Support for increased Indigenous involvement in heritage recognition including knowledge keepers meeting the preferences of host Nations in terms of timelines and ways of collaborating.• Increase public awareness and education about heritage.	<ul style="list-style-type: none">• Expand the definition of heritage to non-European heritage.• Neighbourhood character should be protected in new development.



Feedback from gatherings with Indigenous people living and working in Burnaby

Heritage and neighbourhood character was one of the key discussion topics at the virtual gathering for Indigenous people living and working in Burnaby. The following comments and themes related to emerged from the discussion:

Themes	Comments
Collaboration with Indigenous Groups	<ul style="list-style-type: none"> • Collaborate with local and regional Indigenous organizations to help community members access them.
Expanding Heritage and Cultural Recognition	<ul style="list-style-type: none"> • Incorporate Indigenous place names, murals, totem poles and healing houses into public spaces • Rename libraries, rooms in libraries, cultural sites and parks with traditional Indigenous names. • Support spaces that acknowledge histories such as longhouse communities. • Support the host Nations work to establish presence and revitalize language and culture. • Recognize host Nation stories and use them to create welcoming spaces. • Increase the presence for host Nations in Burnaby.
Cultural Teaching and Programs	<ul style="list-style-type: none"> • Offer programs that tell stories like the lifecycle of salmon.
Indigenous Language and Public Art	<ul style="list-style-type: none"> • Include wayfinding signage in Indigenous languages • Use territorial markers and Indigenous art displays. • Increase Indigenous art in public spaces.
Creating Indigenous Spaces and Opportunities	<ul style="list-style-type: none"> • Create spaces in the city for Indigenous people away from their home. • Improve agricultural opportunities for Indigenous people. • Provide supports for kids aging out of foster care such as skills training and local housing.
Indigenous-Specific Health Centres	<ul style="list-style-type: none"> • Collaborate with partners to build health centres for Indigenous people.

Policy direction feedback

The level of support for each policy direction is summarized in Table 17.

The most common feedback on the policy directions from the survey included:

- There should be a balance between preserving the past and growing for the future.
- Heritage preservation should include many different cultures.
- Expand the definition of heritage beyond buildings include parks, farms and other land.

Table 17: Heritage and Neighbourhood Character policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	<p>Encourage retention of built heritage resources.</p> <ul style="list-style-type: none"> a. Provide heritage grants and other incentives to encourage property owners to retain heritage buildings. b. Use more municipal government tools to require the retention of registered heritage resources, such as Heritage Designations, inclusion on the Community Heritage Register or Heritage Revitalization Agreements. c. Integrate heritage considerations into the City's development permit processes and planning. 	<p>81% of survey respondents support or strongly support</p> <p>32 open house and community partner workshop participants support</p>
2	<p>Explore the creation of Cultural Heritage Areas (CHAs) to identify areas with significant concentrations of built heritage resources.</p> <ul style="list-style-type: none"> a. Revise City development processes to include protection and enhancement of Cultural Heritage Areas. 	<p>81% of survey respondents support or strongly support</p> <p>15 open house and community partner workshop participants support</p>
3	<p>Continue to engage with host Nations to find ways to increase the visibility of Indigenous history and the history of colonialism in Burnaby.</p>	<p>84% of survey respondents support or strongly support</p>
4	<p>Engage with host Nations and community members with diverse backgrounds and lived experiences on heritage initiatives, such as identifying additions to the City's heritage inventory and commemorating special places.</p>	<p>86% of survey respondents support or strongly support</p> <p>28 open house and community partner workshop participants support</p>

# Policy Direction	Policy Direction	Level of Support
5	Ensure opportunities to identify, manage and commemorate heritage resources are incorporated in the development process.	92% of survey respondents support or strongly support
6	<p>Incorporate commemorative and interpretive elements in urban design and public art.</p> <ul style="list-style-type: none"> a. Continue to support public art across Burnaby through the City’s Public Art Policy, to include both public spaces and privately-owned spaces that are accessible to the public. b. Encourage public art that reflects the history and culture of the host Nations and Burnaby’s diverse community history in public realm and streetscape design. 	93% of survey respondents support or strongly support
7	<p>Support initiatives that foster a sense of belonging and support diverse cultural practices in public spaces and facilities.</p> <ul style="list-style-type: none"> a. Engage with community to create opportunities for expression of diverse cultural and Indigenous heritage in public spaces, including privately-owned spaces that are publicly accessible. 	86% of survey respondents support or strongly support
8	Work with diverse communities to develop creative approaches to storytelling, community programs and exhibits in order to share diverse histories and cultural expression.	90% of survey respondents support or strongly support

Housing

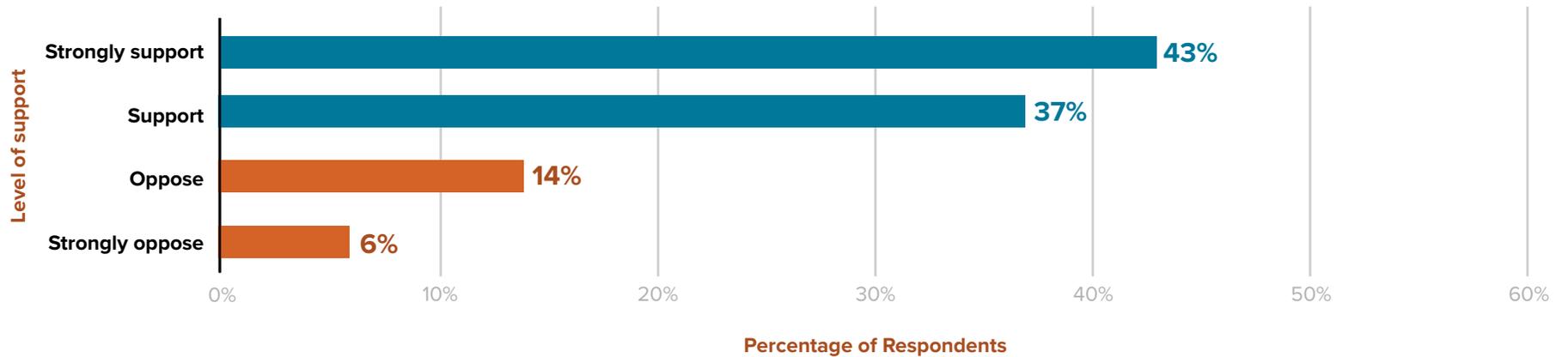
Method	Number of responses
Survey	164 responses
Community Partner Workshops	51 comments
Open Houses (In-Person)	18 comments
Open House (Virtual)	35 comments
Workshop with Indigenous people living in Burnaby	Workshop discussion
Youth Advisory Council	Workshop discussion
Written Submissions	2 written submissions
Total	108 comments / responses

Level of support

Seventy-nine percent of survey respondents support or strongly support the Housing policy directions. The overall levels of support are shown in Figure 26.

The level of support for each Housing policy direction is shown in Table 19.

Figure 26: Survey respondents' level of support for Housing policy directions



N=1,237 survey responses on each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops and virtual open house participants were asked to provide feedback on Policy Direction 5, Policy Direction 6 and Policy Direction 7. In the in-person open house, participants were asked to provide feedback on Policy Direction 2, Policy Direction 6 and Policy Direction 8.

The five key policy directions that participants provided feedback on are highlighted in Table 19.

The top overall themes related to housing from the community partner workshop and open houses are shown in Table 18.

Table 18: Housing community partner and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none"> • The policy directions need clearer, more specific language. • Burnaby should focus on increasing co-op housing. • Multiple strategies are needed to address housing issues in Burnaby. • Burnaby needs to build more rental units to meet demand and increase affordability. 	<ul style="list-style-type: none"> • Burnaby needs to provide a wider variety of housing options. • Affordability of housing is a primary concern for residents. • Home ownership needs to be more attainable to residents.

Feedback from gatherings with Indigenous people living and working in Burnaby

Housing was one of the key discussion topics at the virtual gathering for Indigenous people living and working in Burnaby. The following comments and themes related to housing emerged from the discussion:

Theme	Comments
Data collection	<ul style="list-style-type: none"> • Data collection and sharing needs to be improved to understand the needs of Indigenous people living and working in Burnaby. • Programs that provide supports and services to Indigenous people need comprehensive data to effectively address needs for Indigenous peoples.
Cultural Safety	<ul style="list-style-type: none"> • Incorporate cultural safety into housing units. • Acknowledge historical contexts, such as the impact of Residential Schools, and highlight the need for culturally safe housing solutions.
Land and Urban Reserves	<ul style="list-style-type: none"> • Support to create of urban Reserves, similar to other cities in Canada. • Urban Reserves would support culturally safe and community-focused housing options as many Indigenous people living in Burnaby are living away from their own community.
Reduce Barriers to Housing	<ul style="list-style-type: none"> • Provide more resources for housing ownership to ensure equitable access to housing for Indigenous people. • Many Indigenous people living in Burnaby off-reserve are on the cusp of ownership but need a financial pathway and resources. • Co-op housing options have been successful in other cities and could be explored further and supported. • Support for various groups within Indigenous communities is needed, including youth, post-secondary students and Elders.

Key themes from Youth Advisory Council

Youth Advisory Council (YAC) members reviewed a summary of the Housing policy directions and were asked to provide any feedback or impressions. Key themes from this activity are summarized below:

- Develop different types of housing that support low-income households, people experiencing homelessness, and refugees.
- Develop ground-floor units that are designed for accessibility.
- Improve permitting processes.
- More strategic partnerships with the federal government to increase housing.
- Support for missing middle housing and tiny homes.
- Provide support for renters.

Key themes from written submissions

Two written submissions were received related to housing. The suggestions from the written submissions included:

- Align with regional and partner strategies, including Transport 2050, the Transit-Oriented Communities Design Guidelines, and the Metro Vancouver Transit-Oriented Affordable Housing Study.
- Consider regional targets for 15% of newly completed housing within Urban Centres and Frequent Transit Development Areas to be affordable rental housing.
- Clarify the “price range” referenced in Policy Direction 8.

Policy direction feedback

The level of support for each policy direction is summarized in Table 19.

The most common feedback on the policy directions from the survey included:

- Increase the variety of housing options to meet the needs of different community members, including medium-density housing and housing for seniors, youth and multi-generational families.
- Increase housing opportunities for people leaving transition homes and for people who have been incarcerated.
- Protect single unit neighbourhoods from rapidly increasing density.
- Preserve the character of neighbourhoods across the city.
- Increase the supply of housing across the city.

Table 19: Housing policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	Provide opportunities for many different forms of housing, tenures (e.g. ownership, rental, co-operative housing), and affordability in mixed-use areas that are close to transit and have shops and services nearby.	80% of survey respondents support or strongly support
2	<p>Help create different types of housing that meet the needs of different community members. This includes, but is not limited to, housing for people with disabilities, low-income households, families, seniors, Indigenous people and immigrants.</p> <ul style="list-style-type: none"> a. Work with other orders of government and community partners to find ways to create housing that meets the needs of specific groups. b. Develop inclusive design principles. c. Use the development process to help create more accessible housing. d. Work with host Nations and organizations that serve Indigenous people living in Burnaby to create housing for Indigenous people. 	<p>78% of survey respondents support or strongly support</p> <p>32 open house participants support</p>
3	Build stronger communities by promoting connection and relationship-building in multi-family buildings. This could be achieved through developing guidelines for building design and amenities or encouraging development of co-operative or cohousing.	76% of survey respondents support or strongly support
4	<p>Support climate-friendly and sustainable housing development.</p> <ul style="list-style-type: none"> a. Encourage the development of energy efficient buildings. b. Require buildings to be adaptable to climate change, such as incidents of more extreme weather. c. Use climate-friendly building and design practices in City projects. 	94% of survey respondents support or strongly support
5	Support housing options that provide security of tenure for residents, such as finding ways to make homeownership more attainable and supporting the development of co-operative housing as an alternative to renting.	<p>80% of survey respondents support or strongly support</p> <p>10 community partner workshop participants support</p>
6	Continue to protect and grow the supply of rental housing in Burnaby.	<p>81% of survey respondents support or strongly support</p> <p>35 open house and community partner workshop participants support</p>

# Policy Direction	Policy Direction	Level of Support
7	<p>Continue to support renters that have to move when the building they live in is redeveloped as part of rezoning.</p> <ul style="list-style-type: none"> a. Continue to monitor implementation of Tenant Assistance Policy. b. Encourage developers to provide culturally appropriate support to Indigenous tenants that have to move when their home is redeveloped or rezoned. 	<p>77% of survey respondents support or strongly support</p> <p>2 community partner workshop participants support</p>
8	<p>Expand the supply and price range of non-market housing (rental housing rented at below market rates).</p> <ul style="list-style-type: none"> a. Update community plans and bylaws to encourage more non-market housing. b. Continue to lease City-owned land for development of non-market rentals and co-operative housing. c. Partner with other orders of government, non-profit housing providers and Indigenous housing providers to increase supply of non-market housing. 	<p>70% of survey respondents support or strongly support</p> <p>25 open house participants support</p>

Although the majority of survey respondents support the housing policy directions, this policy area survey received the most “oppose” or “strongly oppose” responses. Survey respondents that are the most opposed to the housing policy directions included:

- **participants who live in Northwest Burnaby and the Big Bend area in the following postal codes: V5B (25% oppose or strongly oppose), V5C (28% oppose or strongly oppose) and V5J (21% oppose or strongly oppose).**
- **participants who live in single detached houses or duplexes (24% oppose or strongly oppose).**
- **participants who own their home (21% oppose or strongly oppose).**

Infrastructure

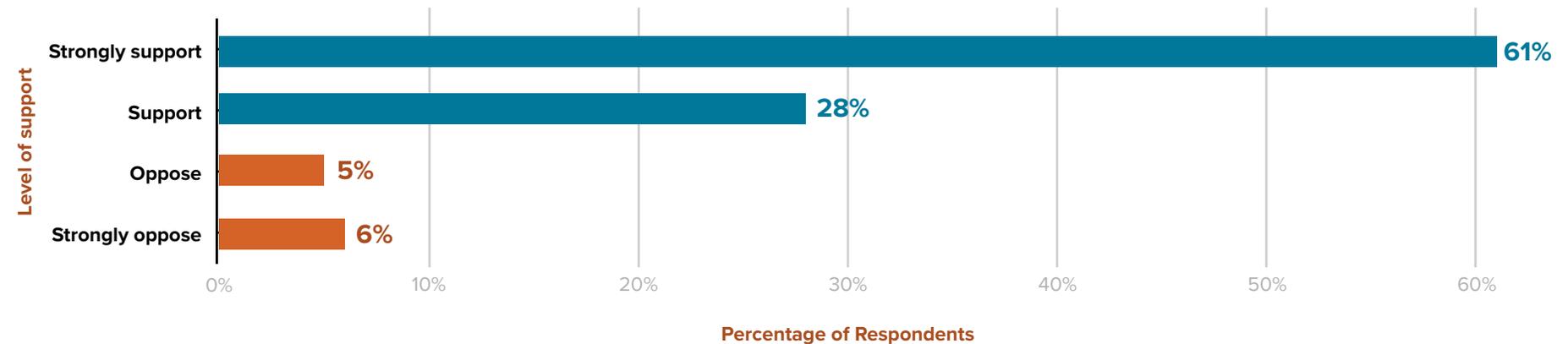
Method	Number of responses
Survey	59 responses
Community Partner Workshops	43 comments
Open Houses (In-Person)	18 comments
Total	120 comments / responses

Level of support

Eighty-eight percent of survey respondents support or strongly support the Infrastructure policy directions. The overall levels of support are shown in Figure 27.

The level of support for each Infrastructure policy direction is shown in Table 21.

Figure 27: Survey respondents' level of support for Infrastructure policy directions



N=661 survey responses on each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 1, Policy Direction 7 and Policy Direction 8.

The three key policy directions that participants provided feedback on are highlighted in Table 21.

The top overall themes related to infrastructure from the community partner workshops and open houses are shown in Table 20.

Table 20: Infrastructure community partner and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none">• The City needs to increase proactive infrastructure planning.• Stormwater management needs to be prioritized in high-density and high-growth areas.• Burnaby should learn from how other municipalities plan and manage infrastructure, specifically water and stormwater infrastructure.	<ul style="list-style-type: none">• Water metering should be implemented for every house.• Infrastructure upgrades are needed related to transportation and water.• More education and awareness about water conservation is needed specifically for condos and multi-family homes.

Policy direction feedback

The level of support for each policy direction is summarized in Table 21.

The most common feedback on the policy directions included:

- Infrastructure needs to match growth to ensure community needs are met, including schools, hospitals, sewers and roads.
- Some support for water metering in new and existing buildings to manage water use.
- Avoid introducing new fees to support infrastructure development and rely on property taxes instead.

Table 21: Infrastructure policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	Prioritize new infrastructure in areas of high growth to keep pace with demand.	89% of survey respondents support or strongly support 29 open house and community partner workshop participants support
2	Work with Metro Vancouver Liquid Waste Services and Metro Vancouver Water Services to provide information about how development could impact the regional water or sewer system.	94% of survey respondents support or strongly support
3	Implement and update asset management plans to ensure budgets include plans to accommodate growth and maintain existing infrastructure.	96% of survey respondents support or strongly support
4	Use new financing tools that require developers to cover the cost of infrastructure needed to service new developments, including roads, water, sewer and storm water infrastructure.	80% of survey respondents support or strongly support
5	Design and develop infrastructure to manage the amount of stormwater runoff quantity and improve water quality.	95% of survey respondents support or strongly support
6	Raise public awareness about how run-off and pollution impact stormwater and the environment.	87% of survey respondents support or strongly support
7	Require private properties to have stormwater management infrastructure, such as rain gardens, surfaces that allow water to infiltrate into the ground, landscaping that captures and filters rainwater and more.	87% of survey respondents support or strongly support 32 open house or community partner workshop participants support
8	Support the development of infrastructure, buildings and neighbourhoods that reduce greenhouse gas (GHG) emissions.	87% of survey respondents support or strongly support 44 open house or community partner workshop participants support
9	Design and build infrastructure that can withstand, accommodate and adapt to the effects of climate change, such as extreme heat and more storms. Work with host Nations to incorporate Indigenous perspectives on traditional land management and environmental protection into the City's climate change work.	82% of survey respondents support or strongly support

# Policy Direction	Policy Direction	Level of Support
10	<p>Reduce water consumption.</p> <ul style="list-style-type: none"> a. Require high-efficiency plumbing fixtures in all new buildings. b. Require water-metering in all new developments. c. Develop a strategy to convert existing services to water meters. d. Promote low-water, drought resistant landscaping. e. Capture and re-use water for agricultural and landscape irrigation. 	86% of survey respondents support or strongly support
11	Educate community members about how to reduce waste through programs and partnerships with schools and other organizations.	89% of survey respondents support or strongly support
12	Explore technology and processes to generate energy from food and yard waste.	85% of survey respondents support or strongly support

Land Use and Urban Design

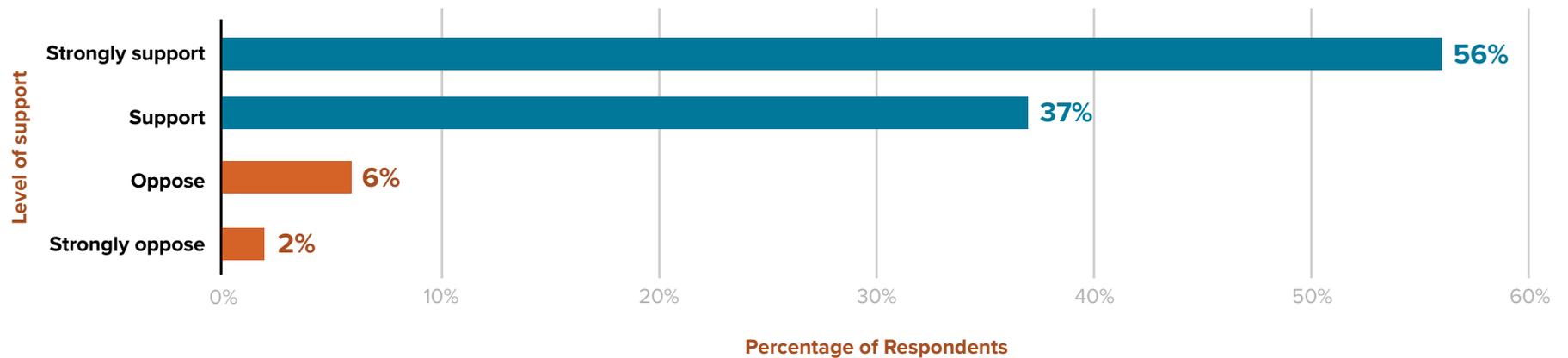
Method	Number of responses
Survey	83 responses
Community Partner Workshops	65 comments
Open Houses (In Person)	31 comments
Open House (Virtual)	35 comments
Written Submissions	2 written submissions
Total	216 comments / responses

Level of support

Ninety-two percent of survey respondents support or strongly support the Land Use and Urban Design policy directions. The overall levels of support are shown in Figure 28.

The level of support for each Land Use and Urban Design policy direction is shown in Table 26.

Figure 28: Survey respondents' level of support for Land Use and Urban Design policy directions



N=610 survey responses for each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops, participants were asked to provide feedback on three key policy directions: Policy Direction 3, Policy Direction 4 and Policy Direction 5.

The three key policy directions that participants provided feedback on are highlighted in Table 23.

The top overall themes related to land use and urban design from the community partner workshops and open houses are shown in Table 22.

Table 22: Land use and urban design community partner and open house themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none"> • Policy directions need clearer, more realistic language. • Learn and align with work being done by other Lower Mainland municipalities. • Protect industrial land and support heavy industrial uses. 	<ul style="list-style-type: none"> • Incorporate services and supports for people experiencing homelessness in land use planning, such as temporary and emergency housing. • Increase cycling infrastructure and require developers to incorporate bike safety in the design of new builds. • Coordinate density between neighbouring municipalities. • Ensure buildings and streets are visually appealing and functional.

Key themes from written submissions

Two written submissions were received related to land use and urban design. Suggestions from the written submissions included:

- Align policy directions with Transport 2050 and the Transit-Oriented Communities Design Guidelines, especially when drafting development permit areas (DPAs) and form and character guidelines. Additionally, clarify that Policy Direction 1c refers to frequent transit.
- In Policy Direction 7e, clarify language to refer to protecting and restoring ecosystems and daylighting creeks.

Policy direction feedback

The level of support for each policy direction is summarized in Table 23.

The most common feedback on the policy directions from the survey included:

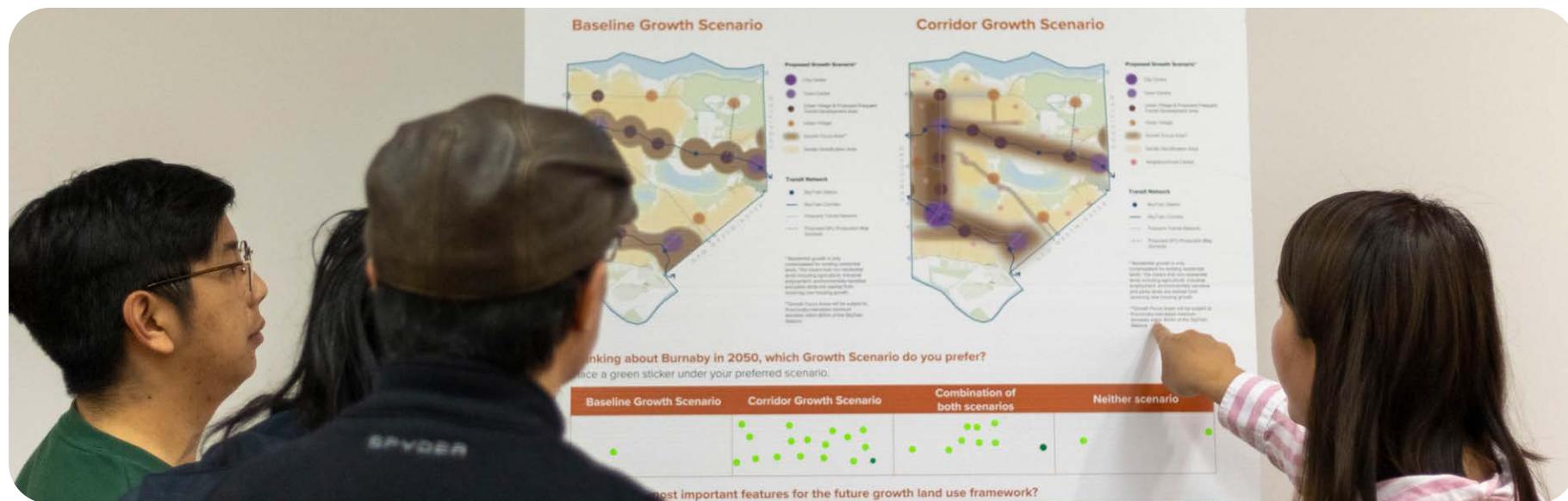
- Increase the variety of housing options, including low, medium and high-density housing and mixed-use housing.
- Increase the housing supply with higher density housing, including apartments and high-rise buildings.
- Clarify the language of the policy directions to incorporate more specific actions.

Table 23: Land Use and Urban Design policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	<p>Create a land use map based on parcels.</p> <ul style="list-style-type: none"> a. Support more walkable communities that have more housing options, shops, services and amenities. b. Create more medium-density housing like townhouses and low-rise apartments. c. Focus housing and job opportunities near public transit. d. Protect, connect and expand conservation land and park space. e. Support more mixed-use areas. f. Encourage more sustainable and active transportation, like cycling and walking. g. Provide more clarity on parcels and land use for property owners and residents. h. Focus development away from environmentally sensitive areas and places at risk of hazards. i. Protect and enhance farmland. 	95% of survey respondents support or strongly support
2	Work with host Nations to identify places that are significant to their communities and ensure host Nations and Indigenous people living in Burnaby can access and use these significant and cultural places.	85% of survey respondents support or strongly support
3	<p>Create healthy and equitable buildings and environments.</p> <ul style="list-style-type: none"> a. Provide social services, cultural spaces, places of worship, places for cultural expression and places where people can connect to their community. b. Consider noise, pollution, nature and access to amenities when deciding how land should be used. c. Create affordable and rental housing in places with access to green spaces and amenities and areas that are far from noise and pollution. 	<p>96% of survey respondents support or strongly support</p> <p>45 open house and community partner workshop participants support</p>

# Policy Direction	Policy Direction	Level of Support
4	<p>Create guidelines for the form and character of development in certain areas to streamline the development approval process and improve design quality. These guidelines would:</p> <ul style="list-style-type: none"> a. Consider how the size of buildings relates to the size of a person and the surroundings. b. Improve walking and cycling safety. c. Provide clear standards for how public spaces are designed. d. Create accessible and safe spaces for people of all ages, abilities and stages of life. e. Protect and expand areas near creeks and streams and tree cover. f. Reduce impacts on birds, fish and wildlife. g. Reduce hazards like flooding, landslides and wildfires. h. Incorporate sustainable and native plants, landscaping and stormwater management. i. Encourage innovation and creativity in architecture and design. j. Consider local context and Indigenous culture in design. k. Encourage sustainable building design that adapts to climate change. 	<p>94% of survey respondents support or strongly support</p> <p>64 open house and community partner workshop participants support</p>
5	<p>Improve transition spaces between areas with different uses and different densities.</p> <ul style="list-style-type: none"> a. Integrate post-secondary institutions and schools into the surrounding communities. b. Use buffer areas to transition between areas with different uses, such as between residential and industrial areas. c. Improve transitions between urban and natural areas and urban and agricultural areas to protect natural areas and farmland. d. Avoid sudden changes in densities between different areas. 	<p>87% of survey respondents support or strongly support</p> <p>39 open house and community partner workshops support</p>
6	<p>Use a framework to make decisions about how land should be used that can be adapted to new trends, community needs, new technology and climate change.</p> <ul style="list-style-type: none"> a. Monitor, report and update the OCP regularly. b. Make the zoning bylaw more flexible by using broader categories with fewer restrictions. 	<p>92% of survey respondents support or strongly support</p>

# Policy Direction	Policy Direction	Level of Support
7	<p>Continue to develop Community Plans that:</p> <ol style="list-style-type: none"> Set the long-term vision for the future of the area the Community Plan covers. Provide opportunities for the community to share their input. Identify, protect and foster things that are special or unique to the community. Encourage people to create, retain and interpret arts, culture and heritage. Find ways to protect and uncover creeks and other parts of nature. Engage with host Nations and Indigenous people living in Burnaby and recognize the territories and places of names for host Nations. Complement the Official Community Plan. 	95% of survey respondents support or strongly support
8	Update the Neighbourhood Boundary Map to reflect how residents understand their neighbourhoods, make neighbourhoods more consistent sizes and support community planning work.	93% of survey respondents support or strongly support



Parks and Open Spaces

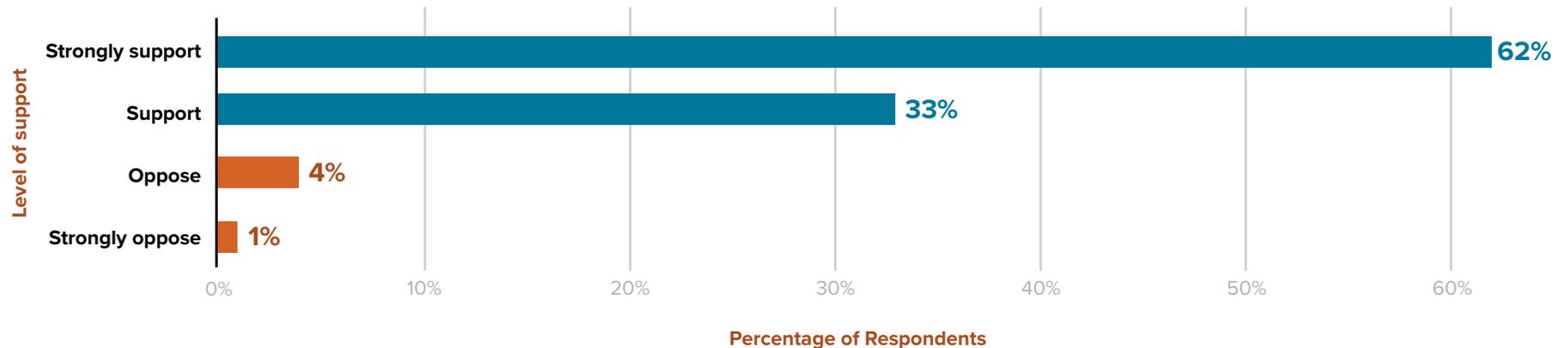
Method	Number of responses
Survey	83 responses
Community Partner Workshops	63 comments
Open Houses (In-Person)	14 comments
Open House (Virtual)	10 comments
Workshop with Indigenous people living in Burnaby	Workshop discussion
Written Submissions	2 written submissions
Total	173 comments / responses

Level of support

Ninety-five percent of survey respondents support or strongly support the Parks and Open Spaces policy directions. The overall levels of support are shown in Figure 29.

The level of support for each Land Use and Urban Design policy direction is shown in Table 25.

Figure 29: Survey respondents' level of support for Parks and Open Spaces policy directions



N=692 survey responses on each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 2, Policy Direction 4 and Policy Direction 7.

The three key policy directions that participants provided feedback on are highlighted in Table 25.

The top overall themes related to parks and open spaces from the community partner workshops and open houses are shown in Table 24.

Table 24: Parks and open spaces community partner and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none"> • Increase education and awareness. • Enhance parks and green spaces/Increase parks and green spaces. • Policy needs clearer language. • Focus on public health benefits. • Focus on invasive species. 	<ul style="list-style-type: none"> • Expand the definition of parks. • Encourage residents to protect ecosystems on private properties. • Enhance/increase parks and green spaces. • Increase ecosystem restoration.

Feedback from gatherings with Indigenous people living and working in Burnaby

Parks and open spaces was one of the key discussion topics at the virtual gathering for Indigenous people living and working in Burnaby. The following comments and themes related to emerged from the discussion:

Themes	Comments
Indigenous Place Names and Acknowledgement	<p>Host events for renaming parks with Indigenous names.</p> <p>Restore original or culturally appropriate names and change harmful names.</p>
Environmental Protections and Greenspaces	<p>Respect plant and animal habitats</p> <p>Acquire more park land through a process that is accountable and transparent to the community.</p> <p>Land should be given the same recognition and value as heritage buildings.</p>
Indigenous Involvement and Authenticity	<p>Be open to changing City processes to incorporate Indigenous ways and perspectives.</p> <p>Ensure Indigenous programming is delivered by Indigenous community members.</p>
Host Nations and Cultural Practices	<p>Parks should include private spaces to practice culture.</p> <p>Balance visibility of Indigenous culture with the privacy for cultural practices to be done appropriately, peacefully and safely.</p>

Key themes from written submissions

Two written submissions were received related to parks and open spaces. Suggestions from the written submissions included:

- Align policy directions with Metro 2050, which includes a policy action for member jurisdictions to enable ecosystem interconnectivity. Consider adding an additional policy direction to reflect this action.
- There is a lot of overlap between some of the Parks and Open Spaces policy directions and the Environment policy directions. Consider coordinating the policy directions and clarifying the differences between these policy areas.
- Focus on enhancing ecosystems in parks and open spaces by planting native trees, maintaining natural habitats around sport fields and using less salt on paths and walkways.
- Ensure there is drinking water in all parks for park users and wildlife.
- Develop measures to monitor biodiversity in parks over time.

Policy direction feedback

The level of support for each policy direction is summarized in Table 25.

The most common feedback on the policy directions from the survey included:

- Increase parks and greenspaces by acquiring more parks and creating more community gardens and greenways.
- Protect existing parks and greenspaces.
- Use parks and greenspaces for multiple uses to attract more users with events and programming.
- Parks should be named using names and words from host Nation languages.

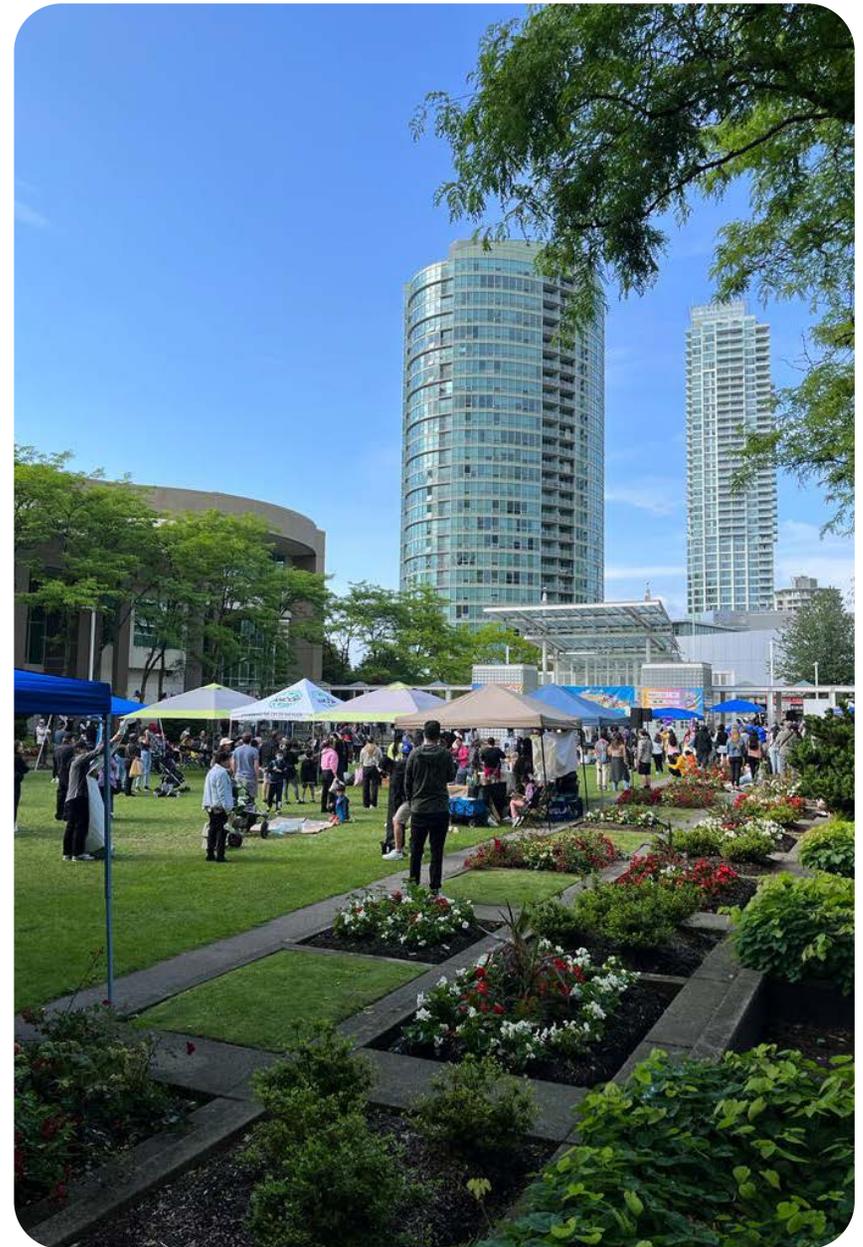


Table 25: Parks and Open Spaces policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	<p>Advance reconciliation in the parks system.</p> <ul style="list-style-type: none"> a. Partner with host Nations to develop agreements and protocols for working together on parks. b. Support cultural practices in public spaces to improve the visibility of Indigenous culture in parks. c. Collaborate and manage natural resources together to build trust and relationships with host Nations. d. Acquire and manage land with host Nations to preserve archaeological sites. e. Explore opportunities to engage, learn and share with host Nations. f. Support Indigenous-led initiatives to incorporate cultural practices, ceremonies and storytelling in parks programming. 	76% of survey respondents support or strongly support
2	<p>Find ways to use nature to adapt to climate change.</p> <ul style="list-style-type: none"> a. Prevent wildlife habitats and parks from being split up into smaller areas. b. Create a vision for environmental protection to be used across City departments. c. Acquire and protect land for parks. d. Prevent other activities from moving into or using park land. e. Align with regional plant and wildlife diversity and tree canopy targets. f. Reduce habitat loss. g. Restore and enhance native species in parks. 	<p>99% of survey respondents support or strongly support</p> <p>67 open house and community partner workshop participants support</p>

# Policy Direction	Policy Direction	Level of Support
3	<p>Develop a new Parks, Recreation and Culture Plan.</p> <ul style="list-style-type: none"> a. Identify the long-term vision for parks. b. Find a way to create new parks in areas that will have higher population growth. c. Identify the community's short- and medium-term priorities for parks, recreation and culture. d. Develop new standards to ensure all community members can access parks. e. Provide clear timelines for creating new parks and new services. f. Improve the classification and management of different parks services. g. Improve accessibility and safety in parks. h. Update the Park Bylaw. i. Complete an inventory of natural assets, such as trees, wetlands, creeks and more. j. Identify and understand risks to ecosystems and environmentally sensitive areas. 	96% of survey respondents support or strongly support
4	<p>Find sustainable funding sources to acquire parkland, create new parks and maintain existing parks.</p> <ul style="list-style-type: none"> a. Consider population growth, distribution and needs when planning new parks. b. Create new parks in areas with more population growth. c. Consider new ways to acquire, use and protect land to provide people with access to parks and open space. d. Update parks in older communities. e. Develop a network of trails across the city. f. Improve collaboration between City departments and with community partners. g. Adapt parks planning to meet changing community needs. 	<p>99% of survey respondents support or strongly support</p> <p>72 open house and community partner workshop participants support</p>

# Policy Direction	Policy Direction	Level of Support
5	<p>Develop a policy for parks that balances the impacts of development on parkland, so no ecosystems or natural areas are lost.</p> <ul style="list-style-type: none"> a. Prioritize protecting existing park land. b. Formalize a payment structure for when other activities move onto or use park land. c. Find a way to better understand and meet the need for parks in different neighbourhoods. d. Separate utility and institutional needs from park services. e. Encourage utility development, such as gas and drainage, in non-park land. 	97% of survey respondents support or strongly support
6	<p>Provide learning and volunteer opportunities to the public to create stronger connections to nature.</p> <ul style="list-style-type: none"> a. Build and grow interpretive, educational and volunteer programs. b. Provide opportunities and education to help the public and volunteers care for parks. c. Support research on park lands. d. Clarify how research can be done in parks. 	96% of survey respondents support or strongly support
7	<p>Protect, restore and manage park assets.</p> <ul style="list-style-type: none"> a. Restore damaged habitat and increase the diversity of plants and wildlife. b. Manage invasive species so they don't spread. c. Re-establish natural ecosystems in recreation areas that aren't used very much. d. Use operational practices that help restore ecosystems and green infrastructure. e. Monitor and maintain restoration and enhancement efforts, utilizing adaptive management. 	<p>98% of survey respondents support or strongly support</p> <p>61 open house and community partner workshop participants support</p>
8	<p>Provide high-quality, inclusive visitor experiences with well-maintained facilities and programming that helps build a sense of community.</p>	95% of survey respondents support or strongly support
9	<p>Develop a consistent approach to how the City classifies, provides and manages open spaces.</p> <ul style="list-style-type: none"> a. Develop high-quality public and privately-owned open spaces to add to existing parks. b. Balance how people use open spaces with environmental protection. c. Work with other governments and institutions that own parks and open spaces. 	97% of survey respondents support or strongly support

Transportation

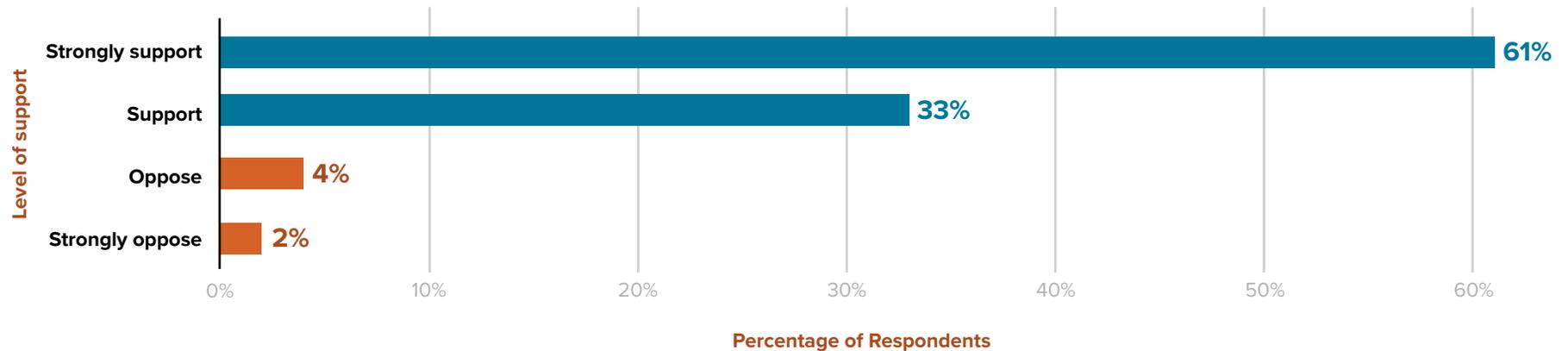
Method	Number of responses
Survey	110 responses
Community Partner Workshops	70 comments
Open Houses (In-Person)	46 comments
Open House (Virtual)	16 comments
Youth Advisory Council	Workshop discussion
Written Submissions	2 written submissions
Total	245 comments / responses

Level of support

Ninety-four percent of survey respondents support or strongly support the Transportation policy directions. The overall levels of support are shown in Figure 30.

The level of support for each Transportation policy direction is shown in Table 27.

Figure 30: Survey respondents' level of support for Transportation policy directions



N=993 survey responses on each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 2, Policy Direction 5 and Policy Direction 7.

The three key policy directions that participants provided feedback on are in Table 27.

The top overall themes related to transportation from the community partner workshops and open houses are shown in Table 26.

Table 26: Transportation community partner and open house key themes

Community Partner Workshop Key Themes	Open House Key Themes
Create complete communities through transportation investments.	Transportation infrastructure needs upgrades to better serve the community, including public washrooms in transit hubs, covered bus stops, adequate lighting and safe and accessible sidewalks.
Infrastructure upgrades needed, specifically to sidewalks and curb access.	Increase transit investments, including dedicated bus lanes, SkyTrain stations and rapid buses.
Transit hub locations need to be strategically chosen.	Increase cycling infrastructure, including bike lock ups and separated bike lanes.
	More car-free spaces in North Burnaby and across the city.

Key themes from Youth Advisory Council

Youth Advisory Council (YAC) members reviewed a summary of the Transportation policy directions and were asked to provide any feedback or impressions. Key themes from this activity are summarized below:

- More developments in transit network, including routes, frequency, amenities and safety.
- Support for decision-making that improves active transportation for residents, including ideas such as bike rentals, wider pedestrian and cycling lanes, greater separation from cars and bike parking options.
- Build a sense of community on Burnaby’s streets through artwork, public seating, busking and food stalls.
- Create complete communities so that less travel is required to access shops and services.
- Increase public safety to improve transit ridership.
- Wayfinding and/or guides that are in different languages to support newcomers.
- Continue youth engagement during the planning phases of major transportation projects.
- Charging stations for electric vehicles.
- Create balanced policies that meet active transportation goals and benefit residents who need to drive for work.

Key themes from written submissions

Two written submissions were received related to transportation. Suggestions from the written submission included:

- Transportation policy directions should align with Transport 2050 and other TransLink work, such as the Bus Priority Vision.
- Language related to transportation demand management should be clarified, including identifying user groups and action items, and incorporating bus priority measures.
- Speak to new opportunities created by Bill 16 to require transportation demand management measures in new developments.
- Policy Direction 7 should address priority, time and signage for shared vehicles, include bus priority infrastructure and require developments to define spaces for delivery vehicles.
- Incorporate new mobility options such as shared bikes, e-bikes, scooters and e-skateboards.
- Consider how the proposed SkyTrain line between Metrotown and the North Shore will connect the region, especially BCIT, and enable development on the Willingdon and Hastings corridors.
- Ensure bus routes service neighbourhoods that are further away from rapid transit stations.
- Consider adding road reallocation goals to support more parks, plazas and active transportation.

Policy direction feedback

The level of support for each policy direction is summarized in Table 27.

The most common feedback on the policy directions from the survey included:

- Increase cycling infrastructure, including places to lock up bicycles, more separated bike lanes and a more connected bike path network.
- Recognize that some people still need to use cars based on their lifestyle and abilities.
- Infrastructure upgrades are needed to make transportation safer and easier, including better sidewalks and crosswalks, more benches and more signage.
- Increase transit frequency to make it more convenient and attractive for residents.



Table 27: Transportation policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	Focus growth and density close to public transit, including transit stations, transit routes, bus exchanges, and the Frequent Transit Network.	96% of survey respondents support or strongly support
2	Create accessible, safe and user-friendly transportation hubs that link different forms of transportation and include amenities such as parcel lockers, convenience stores, washrooms, secure bicycle parking and other uses that enhance the convenience and experience for people using sustainable transportation.	96% of survey respondents support or strongly support 40 open house and community partner workshop participants support
3	Create design guidelines that prioritize walking and rolling, biking and public transit.	95% of survey respondents support or strongly support
4	Work with host Nations, Indigenous people living in Burnaby, community members from diverse cultures and cultural organizations to identify and recognize roads that are historically and culturally important.	88% of survey respondents support or strongly support
5	Explore and implement ways to activate streets with patios, public art and more.	93% of survey respondents support or strongly support 29 open house and community partner workshop participants support
6	Explore different ways to move and deliver goods to improve efficiency and reduce greenhouse gas (GHG) emissions.	96% of survey respondents support or strongly support
7	Encourage policies that provide fair access to the curb for different uses, such as deliveries, bus stops, passenger pick-up and drop-off, parking and emergency vehicles.	96% of survey respondents support or strongly support 30 open house and community partner workshop participants support
8	Create a city-wide strategy that makes it easier to move around the city without driving and encourages people to walk and roll, bike or use public transit.	91% of survey respondents support or strongly support
9	Coordinate policies, programs and infrastructure investments that encourage people to walk and roll and bike with neighbouring municipalities, host Nations, TransLink, Fraser Health Authority and the Burnaby School District.	91% of survey respondents support or strongly support
10	Implement and monitor the progress of the Burnaby Transportation Plan.	98% of survey respondents support or strongly support

Implementation and Performance Monitoring

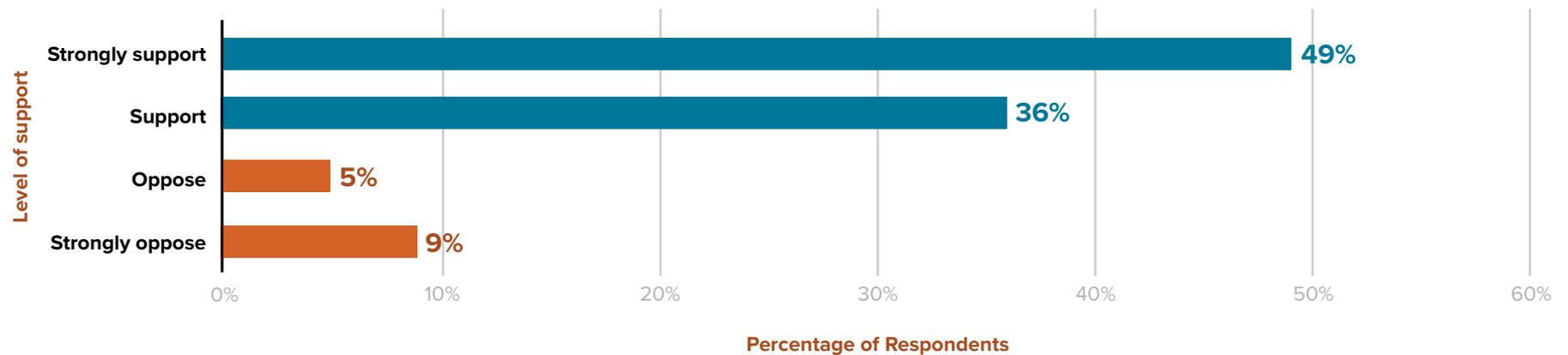
Method	Number of responses
Survey	26 responses
Community Partner Workshops	45 comments
Open Houses (In-Person)	13 comments
Total	84 comments / responses

Level of support

Ninety-four percent of survey respondents support or strongly support the Implementation and Performance Monitoring policy directions. The overall levels of support are shown in Figure 31.

The level of support for each Implementation and Performance Monitoring policy direction is shown in Table 29.

Figure 31: Survey respondents' level of support for Implementation and Performance Monitoring policy area



N=176 survey responses on each policy direction

Key themes from community partner workshops and open houses

In the community partner workshops and open houses, participants were asked to provide feedback on three key policy directions: Policy Direction 4, Policy Direction 5 and Policy Direction 6.

The three key policy directions that participants provided feedback on are highlighted in Table 29.

The top overall themes related to implementation and performance monitoring from the community partner workshops and open houses are shown in Table 28.

Table 28: Implementation and performance monitoring community partner and open house themes

Community Partner Workshop Key Themes	Open House Key Themes
<ul style="list-style-type: none">• Find alternate ways to raise money for the costs of implementation, such as user fees, utility fees and levies.• Increase collaboration between the City and partners, such as social service agencies and health providers.• Policy directions need clearer language and need to ensure they are relevant to the community.• Policies need to be operationalized with specific action plans and dedicated teams.	<ul style="list-style-type: none">• Hold developers more accountable to give back at a greater rate and include community amenities.• Opposition to raising taxes and having developers pass down costs to residents.• Opposition to TransLink involvement in shaping Burnaby.

Policy direction feedback

The level of support for each policy direction is summarized in Table 29.

The most common feedback on the policy directions from the survey included:

- More measurable targets are needed to track implementation and performance.
- Clarify how actions will be funded, including mixed feedback on increasing taxes and using fees to pay for implementation.
- Continue engaging with the community on the development and implementation of OCP policies.



Table 29: Implementation and Performance Monitoring policy directions feedback

# Policy Direction	Policy Direction	Level of Support
1	Develop Implementation Action Plans that prioritize short- and medium-term actions and identify which City department is responsible.	88% of survey respondents support or strongly support
2	Regularly report on the City’s progress towards achieving the goals of the OCP, including on reconciliation, equity and climate change.	88% of survey respondents support or strongly support
3	Align the OCP performance reporting with other reports, including: <ul style="list-style-type: none"> a. Housing Needs Reports b. Regional Context Statement updates c. Provincial requirements for OCP updates d. Statistics Canada Census of Population. 	88% of survey respondents support or strongly support
4	Improve City data collection, analysis and reporting to support better decision-making by: <ul style="list-style-type: none"> a. Using a database to track development approval information. b. Developing a tool to project population growth. c. Exploring new digital tools to support planning. d. Seeking feedback from host Nations and Indigenous peoples living in Burnaby. 	88% of survey respondents support or strongly support 29 open house and community partner workshop participants support
5	Raise and manage funds to implement the OCP by using a variety of funding tools, such as new charges for developers, grants from the provincial and federal governments, sale of City property, user fees, utility fees, property taxes and more.	72% of survey respondents support or strongly support 17 open house and community partner workshop participants support
6	Improve and clarify the OCP amendment process to include: <ul style="list-style-type: none"> e. Opportunities to engage with host Nations. f. Opportunities for Metro Vancouver, TransLink, the Vancouver Fraser Port Authority, Vancouver Airport Authority, Burnaby School District and Fraser Health Authority to provide feedback. g. More accessible, informative and efficient public engagement processes. h. More accessible and efficient processes for Public Hearing notifications and public submissions. 	88% of survey respondents support or strongly support 36 open house and community partner workshop participants support
7	Ensure consistency between the OCP and implementation tools such as the Zoning Bylaw and local community plans.	88% of survey respondents support or strongly support

Burnaby Community Assembly



The Burnaby Community Assembly (the Assembly) gathered a group of 40 Burnaby residents to learn, discuss and provide recommendations to inform the OCP. Assembly Members were selected through a civic lottery and reflected the broad diversity of the local community. The dialogue process took place between February and June 2024 and was guided by Simon Fraser University Morris J. Wosk Centre for Dialogue, in an arms-length collaborative partnership with the City of Burnaby. Part of the Assembly overlapped with the **Phase 3: Drafting** engagement program.

The Assembly process involved learning from technical experts, listening to community knowledge, diving deep with multi-lingual engagements, and engaging in in-depth conversations with fellow members to work through trade-offs and develop recommendations for the Burnaby 2050 OCP.

The Assembly's guiding question was: **How should Burnaby grow and change by 2050 to create a city where everyone can thrive?**

Over seven full-day sessions, the Assembly developed a set of 24 final recommendations over six main policy areas:

- Vision and Approach
- Housing Choices, Access and Affordability
- Growth, Density and Land-use Part 1: Neighbourhoods, Street Experiences and Accessibility
- Growth, Density and Land-use Part 2: Zoning and Housing Forms
- Transportation
- Livability, Belonging and Well-Being

The City of Burnaby committed in advance to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable. Burnaby City Council remains responsible for final approval of the Official Community Plan.

The Community Assembly also engaged with the wider community to ensure all residents had an opportunity to participate in the process. The Assembly's engagement took place over two periods:

- March to April 2024:
 - A public workshop was held on April 9 at Bonsor Recreation Complex to share priorities and gather feedback from the community.
- May 2024:
 - An online survey collected feedback on emerging action ideas
 - In-depth dialogue sessions were self-hosted by a broad range of community ambassadors in first languages, including Mandarin, Cantonese, Tagalog, Korean, Spanish, Farsi, Arabic, Kiswahili and Somali.

Findings from these community engagement efforts have been shared with the City of Burnaby to complement other input gathered Burnaby 2050 public engagement processes.

Read more about the Community Assembly's recommendations in detail and the process used to produce them in the SFU Centre for Dialogue's Final Report at burnabyassembly.ca.



8 Next Steps



As we move into the final phase of developing the Burnaby 2050 OCP, the focus will shift to refining and validating the plan to ensure it aligns with the community's aspirations and reflects the input and feedback community members shared in the first three phases of engagement.

Phase 3: Drafting involved setting the priorities, strategic direction and policies that will support Burnaby in achieving its draft vision, goals, and objectives.

Phase 3B will take place in fall 2024 to gather feedback on the draft Land Use Framework, which visualizes how neighbourhoods and properties can be used in the future based on the community's values and priorities.

Phase 4: Confirming will involve sharing the draft OCP and engaging with the community to confirm that the draft OCP reflects their values and priorities for the future.

Updates, information and opportunities to participate in the Burnaby 2050 OCP process will continue to be shared on Burnaby.ca/Burnaby2050.

