

FINANCIAL MANAGEMENT COMMITTEE

TO: *MAYOR AND COUNCILLORS*

SUBJECT: SU: IT PROGRESS REPORT OCTOBER 2024

RECOMMENDATION:

THAT the report titled “SU: IT Progress Report October 2024” dated October 15, 2024, of the Open meeting of the Financial Management Committee, be received for information.

REPORT

The Financial Management Committee, at its meeting held on October 15, 2024, received and adopted the attached report providing an update on IT Initiatives.

On behalf of the Financial Management
Committee,

Councillor P. Calendino
Chair

Councillor A. Gu
Vice Chair

TO: FINANCIAL MANAGEMENT COMMITTEE (FMC)
FROM: CHIEF INFORMATION OFFICER
SUBJECT: **SU: IT PROGRESS REPORT OCTOBER 2024**
PURPOSE: To provide an update on IT Initiatives.

RECOMMENDATION

THAT the report titled “SU: IT Progress Report October 2024” dated October 15, 2024, be received for information.

EXECUTIVE SUMMARY

The purpose of this report is to provide an update on progress made on IT initiatives to date (2021-2024) to address emerging needs across three key themes:

- Expanding Digital Resident Services
- Strengthening the City’s Technology Future
- Improving the Lives of Residents through Technological Innovation

1.0 POLICY SECTION

Not Applicable.

2.0 BACKGROUND

The City’s IT Department has undertaken a comprehensive refresh of its Information Technology Strategic Plan (2021-2026), to deliver on the Burnaby Promise by aligning with the rapidly evolving technological landscape and future strategic goals.

The development of this progress report involved an assessment of the initiatives outlined in the IT Strategic Plan 2021-2026.

3.0 GENERAL INFORMATION

Please refer to the Progress Report attachment.

4.0 COMMUNICATION AND COMMUNITY ENGAGEMENT

Not Applicable.

5.0 FINANCIAL CONSIDERATIONS

No Impact.

Respectfully submitted,

Swapna Tembhekar, Senior Manager, Enterprise Architecture and Business Relationship Management.

Dorothy Scoten, Director, IT Portfolio and Business Relationship Management.

For
Bachar Khawajah, Chief Information Officer

ATTACHMENTS

SU - 2024 Progress Report - Attachment 1

REPORT CONTRIBUTORS

This report was prepared by Swapna Tembhekar, Senior Manager Enterprise Architecture and BRM and reviewed by Dorothy Scoten, Director, IT Portfolio and Business Relationship Management.