

ACCESS ADVISORY COMMITTEE

TO: MAYOR AND COUNCILLORS

SUBJECT: PROMOTING THE ACCESSIBILITY FEEDBACK FORM

RECOMMENDATION:

THAT staff explore ways to promote the Accessibility Feedback Form to report accessibility concerns, as discussed at the Access Advisory Committee meeting held on February 5, 2025.

REPORT

The Access Advisory Committee, at its meeting held on February 5, 2025, inquired about plans to promote the newly launched Accessibility Feedback Form. The form is intended to receive public feedback on accessibility barriers within the City, fulfilling one of the core requirements of the *Accessible BC Act*.

The form was launched in August 2024 and can be accessed via the Access and Inclusion webpage of the City website. To date, only two Burnaby related submissions have been received.

Arising from discussion, the above recommendation was introduced and adopted by the Committee and is now before Council for approval.

On behalf of the Access Advisory
Committee,

Councillor M. Santiago
Chair

Councillor R. T. Lee
Vice Chair