



What We Heard Report

September 2024







Pop-up event during Phase 1 of engagement in April 2024

Contents

01	ENGAGEMENT OVERVIEW	2
02	WHAT WE HEARD: FROM INTERESTED PARTIES	4
03	WHAT WE HEARD: ON THE OVERALL CORRIDOR	6
04	WHAT WE HEARD: AREA BY AREA	10
05	WHAT'S NEXT	26

01 Engagement Overview

BACKGROUND AND CONTEXT

THE PROJECT

Burnaby's BC Parkway Enhancement Project seeks to create a network of active open spaces that together will form a dynamic linear park under the Sky Train from Boundary Road to the Royal Oak SkyTrain Station.

The project process for developing a Framework Plan involves two engagement rounds with the public and interested parties, building on the findings from summer 2023 Parkway Alive survey. The first engagement round took place in April 2024 and is the subject of this summary report.

THE PURPOSE OF THIS REPORT

This report summarizes the outcomes from engagement with interested parties and the public. It highlights which communities we engaged with, how we engaged, and what we heard.

ROUND 1 ENGAGEMENT OBJECTIVES

This engagement round was the first opportunity for community members to learn about the BC Parkway Enhancement Project and to share their thoughts on site opportunities and constraints, values, needs and priorities towards a Framework Plan concept.

HOW WE ENGAGED



COMMUNITY ONLINE SURVEY

Questionnaire and interactive map. [April 8-29, 2024]

A City email address was also available for anyone wanting to send additional comments.



THREE PUBLIC POP-UP EVENTS

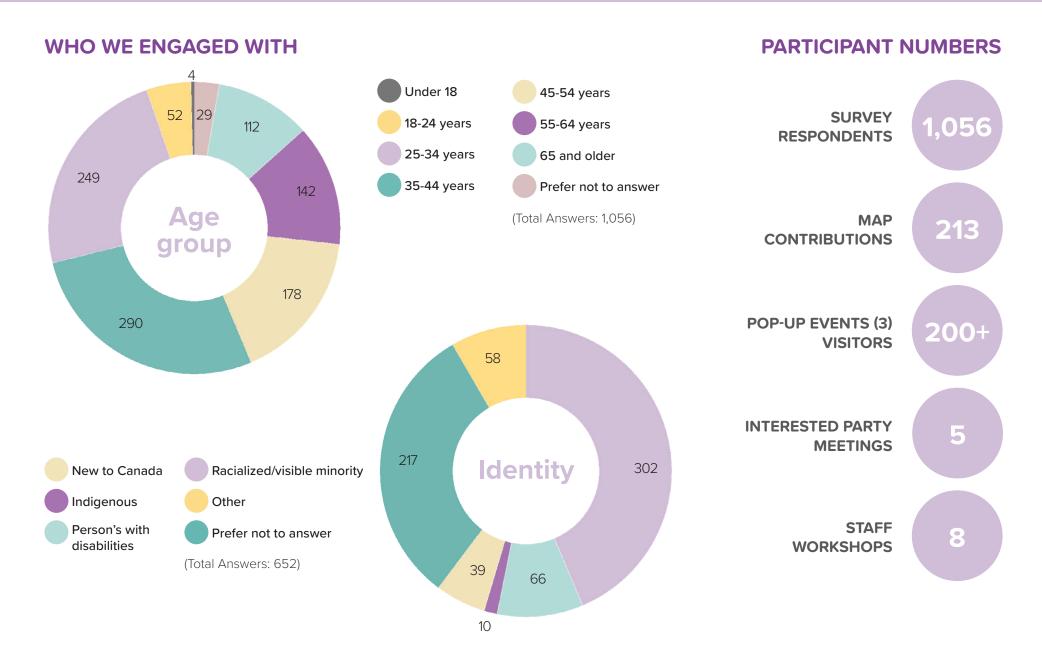
City staff and a consultant team were on hand to answer questions and provide information through a series of interactive display boards. [April 22, 27 and 28, 2024]



INTERESTED PARTIES MEETINGS

Focused virtual meetings and in-person drop-in sessions were facilitated by invitation.
[April 11 at Bob Prittie Library and throughout April and May, 2024]





02 What We Heard: From Interested Parties

Interested parties were invited to drop into one of our four open sessions at the Bob Prittie Library to provide ideas for the future enhancement of Burnaby's Parkway Corridor.

We invited guests to place comments on a large printed rollout map of the corridor. In addition, we hosted virtual meetings with individual community groups upon request for more topical conversations — including the Inter-agency group called Advancing Cycling for Everyone. The following pages summarize key highlights from comments and conversations.

Incorporate drought-tolerant, native pollinator species

Offer more flexible space for community group use, that is free of charge

Incorporate Indigenous learning and storytelling Reduce conflicts of various travel modes near train stations

More dog parks would be appreciated. We do training and lots of people in condos have dogs There's a need for more seating throughout the corridor

Incorporate Opportunity to support edible plantings kids walking to school to support food - create a safe and interactive journey security Prioritize accessibility for Offer spaces for Intersection safety is a all - seniors, people with priority - at Boundary, all age groups. disabilities, low income Playground at the Kingsway, Willingdon, families, newcomers with school is limiting and Imperial language barriers Space out Opportunity to capitalize on conflicting the Neighbourhood House's commuting and rich programming throughout leisure uses the year - and onto the street The western end feels Consider queuing Incorporate unsafe and isolated spaces for commuters storytelling through this is a very busy route - improved lighting art and poetry would help for cyclists

03 What We Heard: On the Overall Corridor

IN-PERSON POP-UP EVENTS

An array of comments were collected during the pop-up events. The following pages display the most common themes.

(200+ participants)

Flexible open space for community activities

Edible plants to support food security More washrooms

Covered space for rainy days

Seating / rest stops for the elderly and others Amenities for heat reprieve

Water bottle

filling stations

A place to stop for coffee

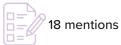


ONLINE SURVEY RESULTS (1066 respondents)

INTERSECTION SAFETY CONCERNS

Mentions in: Is there anything else you would like to say about the existing conditions along the Parkway corridor from Boundary to Royal Oak? (559 total answers)

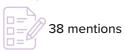
Boundary Road



Kingsway



Willingdon Avenue

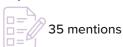


Imperial Street/Central Boulevard



59 mentions

Royal Oak





GREATEST BARRIERS

What are the greatest barriers for you in using the Parkway Corridor more often? Check all that apply.

(897 total respondents)

Safety concerns

Poor pathway connection	
	357

Lack of interest and amenities

	317

Lack of usable spaces

25

Lack of cleanliness (garbage, maintenance)



Lack of weather protection



Too noisy



Other



Not accessible enough

80

368