

SU: Key IT Initiatives Timeline April - June 2025 - Attachment 1

#	Project	Department	Go-Live	Status	2025												2026	
					JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC		
3.1.1	NextGen 911 Deployment: Emergency Response System	Burnaby Fire Department	Sep 2025	On Track	→													
3.1.2	EnerGov Improvements: Development Permits & Approvals	Planning & Development	Multiple	On Track														
3.1.3	Customer Service Centre	Customer Services	Multiple	On Track														
3.1.4	Cloud Infrastructure Telephony System	Information Technology	Jun. 2025	On Track														
3.1.5	Enterprise Content Management & Governance System	Corporate Services	Dec. 2026	On Track	→													→
3.1.6	Data Centre Migration: City Hall to Laurel Street Works Yard	Information Technology	Apr. 2025	On Track	→													
3.1.7	Modern ERP System	Information Technology / Finance	Dec. 2027	On Track														→
3.1.8	Digital Tool for Permitting Compliance	Planning & Development	Multiple	On Track	→													→
3.1.9	Enterprise Platform Integrated Citywide Analytics (EPIC)	Planning & Development	Multiple	On Track	→													→
3.1.10	Cybersecurity Enhancements	Information Technology	Multiple	On Track														
3.1.11	Technology Workplace Modernization	Information Technology	Oct. 2025	Needs Attention														
3.1.12	Labor Relations Disability Management (LRDM)	People & Culture	Aug. 2025	On Track														
3.1.13	Free Wi-Fi Access Expansion	Information Technology	Multiple	On Track														
3.1.14	Conduit and Fibre Pull	Information Technology	Nov-25	On Track														
3.1.15	Meeting Room Technology Upgrades	Information Technology	Jun. 2025	On Track														

**Timeline Legend Descriptions**

Active IT projects progress through four major phases as shown below.

Active Projects	
1) <b>Assess / Define</b>	Determine the business case: the project feasibility, ultimate goals, objectives, stakeholders, costs, option analysis and recommendation.
2) <b>Acquire / Plan</b>	Development of technical and business requirements, tender or Request for Proposal (RFP) proponent evaluation, vendor selection, contract negotiation and award. Developing an outline or roadmap that the team will follow to complete the project, including resources and timeline.
3) <b>Implement / Execute</b>	Develop, configure, test, and release the project to production.
4) <b>Stabilize</b>	Support Project Launching, Project Monitoring & Control and Project Closure, includes release activities, bug fixes, minor improvements, and hand-off to operational teams.

Legend

ASSESS/DEFINE	ACQUIRE/PLAN	IMPLEMENT/EXECUTE	STABILIZE
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